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Aug 17 2022

SC Court of Appeals

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The Honorable Jenny Kitchings,
Clerk, South Carolina Court of Appeals
Post Office Box 11629
Columbia, South Carolina 29211

**RE: Pet Helpers, inc. vs. Janet L. Frisco vs. Melissa Susko, Third-Party Defendant
Case #2022-000775**

Dear Ms. Kitchings:

On June 9, 2022 I submitted a transcript request form in order to receive a transcript of the April 22, 2022 hearing in the Court of Common Pleas, 9th Circuit presided by Judge Price for my pending appeal with your court. I was contacted by a court reporter, Julie A. Cendroski on or about June 15, 2022 with the estimate of \$212.50 which I mailed to Ms. Cendroski on June 20, 2021. On July 19, 2022 Ms. Cendroski notified me that transcript was complete, but I owed an additional \$42.50 because it was ten pages longer than her original estimate. I mailed the additional \$42.50 she said I owed on July 28, 2022. On August 4, 2022 I received via overnight mail the wrong transcript of a hearing on June 17, 2021. I notified Ms. Cendroski and all other parties that I received the wrong transcript. On August 5, 2022, Ms. Cendroski emailed me a rough draft of the requested transcript which she later admitted she stayed up all night to complete. After reading it, I noticed that there were many mistakes contained in the transcript. I spoke to Tammie Holmes in the South Carolina Administrative Law office and she advised me to send a list of the errors to Ms. Cendroski and give her a chance to correct the errors which I did on August 11, 2022. On August 15, 2022 Ms. Cendroski responded to my list of errors explaining which ones she corrected and which she left unchanged. On that same day she sent the certified copy via email to me. After reading it I saw that there were additional errors so I would need to formally challenge the record which I plan to do after I thoroughly proof read and do a comparison of the two transcripts.

I spoke to both Tammie Holmes and Tiffany Raines in the administrative court office yesterday and they said that I would have to write a letter listing all the errors in order to challenge the record although they were aware of the mistakes made in my transcript request and the way it was mishandled by Ms. Cendroski who is still maintaining that their office sent her the wrong audio to transcribe. From what I understand after speaking to Ms. Holmes, Pet Helpers attorney, Stephan Futeral, had requested the June 17, 2021 transcript, but then cancelled and at some point Ms. Cendroski mixed up the two audios that were in her "que" and then sent me the wrong transcript and charged me an additional \$42.50 for it because it was ten pages longer.

Ms. Cendroski also suffered the death of her mother on August 3, 2022 so she completed the transcription during a period of emotional upheaval. I believe she then tried to rush through transcribing the April 22, 2022 transcript in order to be within her sixty-day deadline when someone else should have been assigned to transcribe the transcript by the administrative court office because they were aware of all that had transpired. The transcript should be redone by another court reporter and I

should not have to pay an additional fee. I have also filed a *Freedom of Information Request* with the administrative court office to obtain the audio of the April 22, 2022 which I had to do because Ms. Tiffany Raines denied my request for a copy of the audio.

I respectfully request additional time to submit my initial brief and Designation of Matter due to the problems I've encountered in obtaining a correct transcript of the hearing. I plan to use the transcript in my Designation of Matter and it is crucial that it be accurate which at this time it is not.

Thank you,

Janet L. Frisco, Appellate Pro Se

Cc: Tammie Holmes
Julie Cendroski
Stephan Futeral