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MAR 21 2024

SC Court of Appeals

Appeal / Motion to reinstate Case

Case Number:

2023CP2304980

I am asking for an appeal in this case due to the judges bias in this case and predetermination of the defendant the defendant shown no good cause for this case to be dismissed while i was and still am unjustly denied access to the hospital to see my loved ones who has been hospitalized in this facility multiple time amend me being placed on no trespassing and i cannot go see her i was placed on no trespassing for advocating for my loved and and expressing my 1st Amendment right to sue the defendant upon my remark i was placed on no trespassing and told that i cannot come back to the facility which is against the hospitals compliance policy which states i can advocate for my loved one my mother was also neglected in this facility and my grandmother was offered hospice when her condition wasn't deemed appropriate for hospice and she have been hospitalized multiple times and i haven't been able to see her this situations has led to emotional distress and ongoing emotional distress seeing as i cant see any of my loved ones that is hospitalized in this facility and i was unjustly placed on no trespassing which is a violation of my right and the defendant is in violation of their compliance act which is NON COMPLIANCE and violation of my rights and be there and advocate of my loved one and in violation of my constutational rights freedom of speech and to petition the government i was retaliated on intentionally due to expressing concerns of neglect for my loved ones so i ask that this case go to trial rather than be dismissed because the defendant have failed to give a lawful reason for this case to be dismissed and i have shown good cause and evidence of the truth of injustice and violation of my rights and non complice of the defendant this was not a just dismissal and the judge's order seems to be bias and unjust in and in opposition of the law

X Donna

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3/18/24

In accordance to Rule 15 (a) and litigation finger test I Saria Walker would like to request to amend the Statement of Claim of the Defendant's name which is Named in the complaint as **St. Francis Downtown a/k/a Bon Secours Health System a/k/a Bon Secours St. Francis Health System** but the Correct legal name of the defendant is **Bon Secours Mercy Health Inc** The effect would be to substitute the proper defendant's name in place of the incorrectly named defendant.

In response to a Definite statement request made by the defendant i attached i am suing for Retaliation , Racial Discrimination , Intentional Emotional Distress and Punitive Damages

I am suing for intentional emotional distress due to me having to suffer mentally which was intentionally caused by **Bon Secours Mercy Health Inc** employees actions — which was inflicted on purpose some Symptoms of emotional distress included :

- Depression
- Anxiety
- Shame or guilt
- Insomnia
- Fatigue
- Chronic headaches
- Weight gain or loss
- Uncontrollable crying
- Humiliation
- Fear

This infliction of discrimination was intentionally created to cause emotional distress, The defendant set out to cause distress, to me due to malice towards me due to me already filing a pending case and they are listed as defendants which is **6:22-cv-02946-HMH-KFM** (Civil Conspiracy Lawsuit filed 9/1/22) and also due to me stating that i would sue if neglect keep happening to my mother which i have the right to do and the freedom of speech to express my constitutional rights being put on NO TRESPASSING for expressing my constitutional rights and expressing concern for my mothers care is discriminatory and blocking me from seeing her or even calling the hospital is Extreme and unjust to me being her daughter and caregiver

An IIED claim

- The defendant had a duty to behave reasonably and care for my mother take care of her keep her safe and give the family reassurance that she will be safe and better steps would be taken to give me peace of mind about her care which both the hospital and staff have an legal obligation to uphold their OATH

2021 South Carolina Code of Laws

Title 40 - Professions and Occupations

Chapter 33 - Nurses

Section 40-33-90. Administration of oaths.

Also the hospitals legal obligation which is expressed in their website in accordance to their **Patient Rights and Responsibilities Notice, Compliance and CODE OF CONDUCT Integrity in Action** (SEE POLICIES ATTACHED TO END OF COMPLAINT) the hospital and staff have a legal obligation to me and my mother to hear our concerns and treat us with care and compassion not behave outrageously or in an extreme manner like putting me on no trespassing and even blocking me from talking to her even on the phone due to me expressing my concern for her care due to her not bathing for 3 days and stinking and subjecting her to Catheter Associated UTI (CAUTI) for expressing concern and instead of being met with compassion i was met with Discrimination , Passive Aggression , Hostility and block from seeing her or talking to her for multiple days even caused family discord due to my family didn't even let me talk to her due to the staff requesting they not let me talk to her

This retaliation caused intentional emotional distress in which staff was having so much fun playing games on the phone and hanging up in my face they even had the police call my phone from a blocked private number multiple times to tell me to quite calling the hospital to talk to my mother who i was concerned about this is exactly what i experienced in 2020 hospitalization at The Carolina Center for Behavioral Health under the care of R. Castriotta i experienced intentional malice and racial discrimination some retaliation acts included cutting off my phone calls off in the middle of talking , not letting me talk to my family , not allowing my family to talk to me , not allowing my family to know where i was , not telling me where i was , not allowing me to have an attorney or know about the hearing , calling me nigger daily the staff enjoyed my suffering and distress and so did the judges that unjustly dismissed my cases due to conflict of intrest and racial discrimination which is against the JUdical Code of Conduct i am owed I am aware that what happened to me i n 2020 was NO accident happened to me was and is intentional i was targeted by Bon Secours Eastside which is in conspiracy with other defendants in a racially motivated civil conspiracy kidnapped for 33 days without Due Process or knowing about a hearing held in my absence or the right to speak to my attorney which she confirmed she never met me in 2022 when i found her number online i filed a lawsuit the very next day in may 2022 i was called a NIGGER EVERYDAY all which is violation of **Title 44 - Health CHAPTER 22 , Rights of Mental Health Patients** in which many others including judges decided to become co-cospies in a racially motivated civil conspiracy which began in Jan 2019 after a slip and fall in which the hospitals Saint Frances and Prisma Health which was GMH at the time decided to conspire with House of RaeFord Farm to NOT x- ray/ MRI my lumbar spine on the night of the incident and intentionally falsely diagnosed me on purpose so i couldn't get compensated for the slip and fall that occurred after settling for \$25,000 shortly after i was retaliated on by the defendants one which is Saint Francis who lied to have me admitted to a facility and called racial slurs and kidnapped intentionally my father was also KILLED by Prisma Health intentionally in June of 2022 as an act of retaliation in this racially motivated conspiracy which is still ongoing

- The defendant intentionally breached their oath and legal duty by intentionally blocking me from seeing my mother to cause me emotional distress which is similar to Kowalski v. John Hopkins in which being isolated from a loved one can cause irreparable harm and intense emotional distress in which the plaintiff is left in despair and helpless in that case the mother took her own life due to the intense emotional distress of being blocked from her loved one due to the staff overstepping boundaries and intentionally inflicting emotional distress
- These actions by the defendant caused me intentional emotional distress and harm

In conclusion the hospital is in opposition of their own Code of Conduct and Policies put in place to protect the rights of their patients & THEIR FAMILIES **Patient Rights and Responsibilities Notice, Compliance and CODE OF CONDUCT Integrity in Action** the defendant put me on no discrimination for telling them i would sue if the neglect continued and me, and my mother had told many people about the lawsuits and about the pending lawsuits i had against the hospital so they were aware of these pending lawsuits and retaliated against me under one of the following statues

- **16-11-610. Entry on another's lands for various purposes without permission**
- **16-11-600. Entry on another's pasture or other lands after notice; posting notice**
- **1-620. Entering premises after warning or refusing to leave on request; jurisdiction and enforcement**

The police had NO right to put me on No trespassing I was NOT a threat to anyone and didnt deserve to be racially targeted as an aggressor for showing concern for my mothers care in this facility this is causing me ongoing emotional distress to see my my family / friends being systematically targeted also by the defendants listed in the lawsuits due to them retaliating against me and Abusing their power using their Job titles as weapons and violating their OATHS and legal obligations required by the law and owed to citizens in order to operate any business especially hospitals and the courthouse their is legal obligations and criteria that legally has to be upheld and is intended to protect the rights of citizens which must be followed this is an ongoing racially motivated conspiracy in which i had EVIDENCE of ALL my claims on the RECORD EVERYONE will be held accountable Judges , Hospitals , Lawyers , Police , and all persons that want to continue to violate my rights i have had to sue GREENLINK , and SAINT FRANCIS , and Greenville County Clerk (defendants in Civil Conspiracy Lawsuit Filed 9/1/22) for a SECOND time and i will continue to file them due to conflict of interest judges have been allowing conflict of interest and personal relationships impeded in their judicial duties and intentionally having a bias in these cases and making rulings to dismiss legal claims due to racial discrimination which are in opposition of the law in order to show favortism to their associates which is against the Judicial Code of Condcuct and in violation of Oath and bonds

- ❖ the current Code of Conduct for United States Judges, first adopted in 1973 and based on the American Bar Association's Model Code of Judicial Conduct,
- ❖ **Title 8 - Public Officers and Employees CHAPTER 3**
Commissions, Oaths, and Bonds ,
- ❖ **Rule 502.1 - Judges's Oath**

I am seeking compensation and punitive damages for every single incident that occurs intentionally due to this racially motivated discrimination of my Civil Rights no one deserves to be targeted due to their skin color or treated differently i deserve respect and to be treated equally under the law which has been used by white racially discriminatory men and women as a weapon against me rather than a tool to protect me which it was created to do and also they have used other financially dependant financially vulnerable black people to also conspire against me and impose their racial agendas i KNOW the law and intend to use it to hold everyone accountable in every situation the law is about justice and anyone who do NOT follow the law is a criminal and will be held accountable in the eyes of the law when you are genuinely upholding the law it does not matter about your color but the integrity of your character which i intend to expose every corrupt governmental and non governmental person conspiring against me intentionally to racial malice the law is already written for judges their own personal feelings are NOT above the law we do not have Queens and Kings in America but the Constution which governs everyone even public officials and they took an oath to obey and uphold and the fact that these cases was dismissed when due process and racial discrimination was noted on record SHOWS and PROVES Civil Conspiracy from the judicial system intentionally going against the constitution the whole ENTIRE judicial system is build on DUE PROCESS and and NON DISCRIMINATION and judges dismissed cases of due process and racial discrimination

In response to Rules of Civil Procedure 12(e) it seems as though statement wasn't clearly stated in my complaint but it was my cases are all based on legal standing with EVIDENCE PROVIDED upon request i just like to inform every defence attorney of the ongoing Civil Conspiracy which has been occurring since 2019 which is why it appear that i am off topic or not making any legal basis but its very relevant due to me being in an ongoing racially motivated conspiracy with many defendants including government officials who has intentionally violated many of my rights and attempting to cover for one another which is causing them to leave a trail of judicial misconduct and bias and intentionally disregarding / ignoring the law to uphold my rights and inputting Judicial bias in replacement of justice which they will all be held accountable for violating Oath of Office and in response to Rule of Civil Procedure 12(b)(6) it was stated in my claim that i was suing for intentional emotional distress and punitive damages also but due to me giving the backstory of the ongoing racially motivated Civil Conspiracy the defense attorney might have overlooked the definite statements in the complaints But it was indeed a clear statement and the statue and codes was included along with patient rights and rights of visitors of the patient and patient family rights also which was clearly stated in the complaint **In the law, a cause of action is a set of facts sufficient to justify a right to sue to obtain money, property, or the enforcement of a right against another party. The term also refers to the legal theory upon which a plaintiff brings suit. The legal document which carries a claim is often called a Statement of Claim** Another obvious RED FLAG is that BOTH Greenville Transit Authority and Bon secours Mercy Health Inc are both defendants in **6:22-cv-02946-HMH-KFM** this is the second lawsuit filed against both defendants and they BOTH have the SAME LAW FIRM representing them confirming the conflict of interest of the defendants in Civil Conspiracy

MOTION TO AMEND COMPLAINT (ADD TO)

CASE NO.: 2023 -CP-23-04980

23 DEC 11 PM 01
Bricegar ATTORNEY SC

My family is being targeted also through the medical field and this is causing me extreme emotional distress and mental anguish The defendants saint Francis is retaliating now on my grandmother who is a lung cancer survivor and is in remission my grandmother goes to saint Francis and she regularly has upper respiratory infections and problems with bacteria entering her lungs she usually get antibiotics and is released to go home and this is routine for her and she is usually fine and since its winter it's not uncommon that she has a cold regularly and it consistent every year But now I feel she is being retaliated on Through Saint Francis Hospital the same hospital that retaliated on my mother and this is causing me more emotional distress because I CANT EVEN VISIT HER DUE TO THE UNCESSARY NO TRESPASSING that was placed on me for no reason because she couldn't breathe so they took her to the hospital and they kept her as an inpatient they found out she has a bacterial infection in her lungs called E coli (HER LUNG CANCER HAVEN'T CAME BACK SHE STILL CANCER FREE) and she is feeling a lot better since antibiotics They moved her to ICU and then put her back in the regular room in less than a week showing her symptoms are improving and NOT getting worse but here is the problem the hospital trying to send her home on HOSPICE and they told her she cannot receive any more treatment from the hospital if she go home on hospice but NO ONE ASKED FOR HOSPICE IN MY FAMILY and my grandmother is NOT DYING this is a normal thing we go through with her she is doing better seeing as she was moved from ICU to a regular room she feel a lot better and this should not have been recommended to my family because E Coli / Pneumonia is curable and her symptoms are improving I feel like this is a retaliation tactic because she is not in need of hospice and they are attempting to deny her medical care if she leave the hospital which they are trying to enforce that she leave on HOSPICE so she can't get regular treatments if needed. This is retaliation by medical abuse that I went through with my mother at the hospital St. Francis is using their medical facility as a weapon again my family in retaliation also Prisma health did the same with my father (which I will address with them also) hospice give people 6 months to live they are wishing death upon my grandmother she is perfectly fine and not in critical condition

X Savien Walker

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Apt 26F 12/11/2023

The hospital system is retaliating on me and are intentionally using these facilities as weapons and attempting to cause me emotional distress because they have ALL my family information in the system and they know I have pending lawsuit on them since 8/2/23 incorrectly filed state and 9/1/23 filed federal this is a retaliation tactic due to me being in a racially motivated conspiracy which involves Judges , Doctors , Lawyers , solicitors , Police This is ongoing and I have caught many of them in lies and they all will be held accountable in due time this is ongoing emotional distress which is intentionally being inflicted upon me due saint Francis NO TRESPASSING for me advocating my mother's wishes to have a Cather removed which it's not a crime to advocate for you parent and say you're going to sue unless your black I guess I do not trust this facility with my loved ones care after being put on no trespassing for advocating her wishes this is racial discrimination at its finest I feel as though they want her to die within 6 months by denying her future treatment no one in the family or her thinks she is going to die this is a regular thing for us and she always overcome it which is why she was removed from ICU and improving she is ready to come home but the hospital told her they are ONLY going to release her on hospice and she can't come back to the hospital for future treatments and basically got to die which is DISCRIMINATION just like they did with my mother during her surgery process NO ONE REQUESTED HOSPICE for her and she DONT need it she needed antibiotics to clear her lungs and to go home and be able to go get more antibiotics if she needed it in the future she is fine and do not need hospice and she is ready to come home WITHOUT HOSPICE being forced on her sating she's going to die within 6 months preventing her from future care The request for hospice is UNNECESSARY just like leaving a dirty Cather in my mother for multiple days without cleaning it and refusing to take it out of her at her request then putting me on no trespassing for advocating for her and NOW I can't see my grandmother due to the no trespassing for saying I was going to use my Constitutional right is DISCRIMINATION ! the fact that I didn't charged with disorderly conduct shows that I wasn't disturbing the property on that day or being violent or anything I have a constitutional right to express myself and exercise my right when I feel as though I am being treated unfairly by law this is racial discrimination she don't qualify for Hospice I feel as though she is NOT being treated fairly and didn't request this for herself and SHE STILL DONT HAVE CANCER AND IS IN REMISSION I do not trust a hospital that would put a person's loved on NO TRESPASSING as a retaliation act when being brought with concerns rather than giving them peace and assurance that you will do better to make them feel secure that their loved ones is given proper care in their facility this is AGAINST THEIR COMPLIANCE ACT !

§2000d. Prohibition against exclusion from participation in, denial of benefits of, and discrimination under federally assisted programs on ground of race, color, or national origin

No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

- Beginning January 1, 2022, Saint Francis Health System will be in compliance with the new, federal No Surprises Act that is designed to help patients better understand healthcare costs and protect them from surprise billing or balance billing.

I know I am being racially profiled in this case which is why the hospital called and had me put on no trespassing this is ongoing and Judges are intentionally overlooking it because they are involved and the masterminds behind the conspiracy which is why my cases are dismissed even though they have legal standing and there is already a **ADR Alternative Dispute Resolution (Workflow)** on this case even though it has just began not even giving it a chance to go to trial or the discovery process to begin there is already a bias in the case to dismiss it just like the rest of my cases ; Saint Francis has Failed to uphold their compliance and has put me on no trespassing for saying I would sue if they don't treat my mother right which is my constitutional right to do this is racial discrimination at its finest and all the judges are friends with each other and the lawyers causing a conflict of interest in their judicial duties which is always bias intentionally which is against Judges oath and lawyers oath which is broken constantly at Greenville County Clerk intentionally

Hospice care is for people who are in the final stages of an incurable illness. The aim is to ensure they are comfortable, and able to live their last days as fully as possible. ~~Hospice care professionals do not cure diseases. Instead,~~ they treat a person's symptoms to improve their quality of life. They also aim to include family members and caregivers in decisions that affect a person's care.

People can receive hospice care within the following settings:

- at home
- in the hospital
- at an extended care facility, such as a nursing home
- at a specialized hospice center

However, hospice care most commonly occurs at home.

Hospice care is not just for people with incurable cancer. It may benefit people with late-stage kidney, lung, and heart disease, and those with advanced neurological conditions, such as Alzheimer's disease.

When should Hospice start?

Hospice care begins

Trusted Source

When an illness becomes so advanced it is no longer curable, and it is not possible to control it.

A qualified hospice doctor and a person's primary care doctor need to certify whether they meet the criteria for hospice care. It may be time for hospice care if a person:

- has fewer than 6 months to live
- is not seeing improvements to their health after treatment, and their quality of life rapidly declines
- decides to stop treatments to prolong their life

A person may live longer than 6 months and continue to receive hospice care, if a doctor recertifies them.

Let's do research on what e coli really is: **E. coli is a bacteria that normally lives in the intestines of healthy people and animals.**

Sadly, everyone is at risk of such infection. Reports from the United States' Centers for Disease Control and Prevention show that about 75,000 *E. coli* related infections typically affect the American population. Being highly adaptable as it is, *E. coli* can be transmitted via three modes: food and water & physical contact.

You'll probably start to feel ill 2 to 5 days after you've taken in the *E. coli* bacteria. The most common symptoms are:

- Abdominal cramps
- Diarrhea, which may be bloody (she has hemorrhoids)
- Nausea
- Constant fatigue

E coli Treatments

~~The only way your doctor can know for sure if you have an E. coli infection is to send a sample of your stool to a lab to be analyzed.~~

Fortunately, the infection usually goes away on its own. For some types of E.coli associated with diarrhea, such as the watery travelers' diarrhea, antibiotics can shorten the length of time you have symptoms and might be used in moderately severe cases.

But if you have fever or bloody diarrhea or if your doctor suspects Shiga toxin-producing E. coli, antibiotics should not be taken. They can actually increase the production of Shiga toxin and worsen your symptoms.

- **In some instances, people with E coli infections elsewhere in the body can send infection to the lung via the bloodstream, and this can lead to a pneumonia (or lung infection). In general, these infections require treatment quickly to prevent worsening or spread of the infection.**
-

Escherichia coli, or *E. coli*, is best known as the bacteria that can cause outbreaks of foodborne intestinal infections (think: food poisoning and traveler's diarrhea). But pathogenic *E. coli* can also lead to a number of other illnesses outside of the digestive tract.

Naturally, the symptoms you experience from an *E. coli* infection depend on what kind of infection occurs — and where in the body the infection is concentrated. (1) Here are the most common *E. coli* infections and their associated symptoms:

6 Types E. coli Infection & Symptoms

There are numerous types of *E. coli* bacteria that can cause food poisoning. While each brings about similar symptoms, there are slight variations.

1. **Enterotoxigenic *E. coli*** This uses hair-like appendages to attach to the intestine and attacks the body with toxins. These bacteria are often the cause of traveler's diarrhea. Fever can occur with this *E. coli* infection, though it is not common. (2)
2. **Enteroinvasive *E. coli*** This is a type that invades the cells lining the colon and results in diarrhea with fever, according to a paper published in the journal *Frontiers in Microbiology*. (3)
3. **Enteropathogenic *E. coli*** This attaches to intestinal cells using a special protein. It's a common culprit of infantile diarrhea in developing countries. This particular type of *E. coli* infection causes watery and sometimes bloody diarrhea, according to research. (4)
4. **Enteroaggregative *E. coli*** This type lumps onto the cells lining the intestines. Then the toxin causes prolonged diarrhea, particularly in children, research has noted. (5)

- **She don't have this because they are giving her antibiotics**

5.) Shiga Toxin-Producing *E. coli* (STEC) STEC is the type most commonly heard about on the news because of the outbreaks it causes. An intestinal infection by STEC — which typically lives in cattle and migrates to humans after animal feces contaminate human food — results in:

- Nausea
- Severe stomach cramps
- Diarrhea, which can be severe and bloody
- Fatigue
- Vomiting (rare)
- Low-grade fever (rare)

While some fall seriously ill with a STEC infection, most people generally recover from this type of *E. coli* infection after about a week. (1)

Symptoms of E. Coli Infections That Cause Pneumonia (This is what she has)

- **This is what she has**

6.) *Streptococcus pneumoniae* is the most common bacterial perpetrator of pneumonia, but *E. coli* can also sometimes cause the disease, according to the Centers for Disease Control and Prevention (CDC). (14) the most common symptoms of pneumonia include:

Chest pain when breathing or coughing

- Cough with phlegm
- Shortness of breath
- Nausea, vomiting, or diarrhea
- Fatigue
- Fever
- Shaking chills
- Confusion or changes in mental awareness (in those ages 65 and older)
- Lower than normal body temperature (in those ages 65 and older and in people with a weakened immune system) (15)

Pneumonia is an infection that inflames the air sacs in one or both lungs. The air sacs may fill with fluid or pus (purulent material), causing cough with phlegm or pus, fever, chills, and difficulty breathing. A variety of organisms, including bacteria, viruses and fungi, can cause pneumonia.

Symptoms

The signs and symptoms of pneumonia vary from mild to severe, depending on factors such as the type of germ causing the infection, and your age and overall health. Mild signs and symptoms often are similar to those of a cold or flu, but they last longer.

Signs and symptoms of pneumonia may include:

- Chest pain when you breathe or cough
- Confusion or changes in mental awareness (in adults age 65 and older)
- Cough, which may produce phlegm
- Fatigue
- Fever, sweating and shaking chills
- Lower than normal body temperature (in adults older than age 65 and people with weak immune systems)
- Nausea, vomiting or diarrhea
- Shortness of breath

Complications

Even with treatment, some people with pneumonia, especially those in high-risk groups, may experience complications, including:

- **Bacteria in the bloodstream (bacteremia).** Bacteria that enter the bloodstream from your lungs can spread the infection to other organs, potentially causing organ failure.
- **Difficulty breathing.** If your pneumonia is severe or you have chronic underlying lung diseases, you may have trouble breathing in enough oxygen. You may need to be hospitalized and use a breathing machine (ventilator) while your lung heals.
- **Fluid accumulation around the lungs (pleural effusion).** Pneumonia may cause fluid to build up in the thin space between layers of tissue that line the lungs and chest cavity (pleura). If the fluid becomes infected, you may need to have it drained through a chest tube or removed with surgery.
- **Lung abscess.** An abscess occurs if pus forms in a cavity in the lung. An abscess is usually treated with antibiotics. Sometimes, surgery or drainage with a long needle or tube placed into the abscess is needed to remove the pus.

Complaint

9/24/23

Page 1 of 62
1900 Boeing Rd Ext
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x Sara Walk
9/27/2023

On ~~9/24/23~~ - present my rights have been intentionally violated by Bon Secours Saint Francis Hospital who i already have a pending lawsuit against for aiding in me being kidnapped intentionally in 2020 by drugging me and shipping me to an unknown location without TELLING ME AS AN ADULT that i was going anywhere or my mother i was suppose to be held at that hospital fr 72 hours at saint fransis eastside and go home instead i was kidnapped and shipped to Greer in a location i never known and NOT told where ; i was held hostage 33 days and called a nigger and kept away from my family and DAUGHTER who wasnt even notified where i was and also attempted to kidnap my daughter made me illegally sign her away and failed to let me have an attorney or even be aware of my hearing which was illegally held in my absence i NEVER knew of the hearing or my "attorney " who they never let meet me so how did she represent me without meeting me or even seeing what condition i was in (which was being called a nigger everyday) how did she advocate for me if she didnt hear none of my concerns this is an ongoing conspirsty against me and intentional violation my right by MULTIPLE facilities in SOUTH CAROLINA intentionally triggered and driven by rascism and hatred of me because i am a black woman standing up for myself and exersing my rights through the legal system and fighting for justice on my behalf this is white supremacy being held up i know this because i was held captive for 33 days WITHOUT due process and called a NIGGER everyday and when i came to the court house to file charges i was once again attcked by white men and framed and kidnapped again and WAS NOT given due process again and held intentionally from 8/10/22-8/22/22 and then subjected to DOUBLE JEPORDY in efforts to falsely incriminate me for those that are unclear on what due process is The Constitution states only one command twice.

The Fifth Amendment says to the federal government that no one shall be "deprived of life, liberty or property without due process

of law." The Fourteenth Amendment, ratified in 1868, uses the same eleven words, called the Due Process Clause, to describe a legal obligation of all states. These words have as their central promise an assurance that all levels of American government must operate within the law ("legality") and provide fair procedures. Most of this article concerns that promise.

This is an ongoing intentional violations of my rights due to racism and this is happening at multiple facilities due to the high profile of the defendants named in my lawsuit i promise to file and continue to file a lawsuit for EVERY rights violation that is intentionally done to me due to malice towards me due to the color of my skin and discrimination and bias towards me for speaking up for myself which i'm going to continue to do (i have evidence which are videos or either pictures for EVERY incident and complaint i have made so either all of my complaints are false and delusional or they are the truth and have EVIDENCE to PROVE every rights violation that has occurred intentionally this has been an intentional violation of my rights because the COURTHOUSE greenville county clerk joined in to cover up the 2020 kidnapping and attempted to dismiss my cases instead of giving me JUSTICE in 2022 and dismissed my in forma pauperis under perjury stating that i didn't qualify for it on 9/23/23 saint francis has discriminated against me and intentionally violated my rights to freedom of speech and the right to advocate for my loved one and make sure she is comfortable and treated correctly to my liking my father was KILLED by PRISMA HEALTH GMH in 2022 due to them injecting him with adrenaline intentionally when he was on Beta blocker for his heart and that sent him into cardiac arrest this was after they had " given up " on him and wasnt ordained to work on him no further this was an intentional attack on him to end his life prematurely and told the my family he "was dying" which he was stable and fine befor they injected him on 9/23/ 2023
I was spending the night with my mother whom i have been taking care of since 8/30/23 since she had surgery i have had incidents in the past with them neglecting my mother which i had to address because if your not going to attend to her properly i will take her somewhere else or bring her

home i addressed concerns that when i arrived my mother had a catheter in her and had been laying in the bed with no bath for 3 days and was stinking when i got there so i gave her a bath and we addressed the discomfort of her catheter which she said was hurting really bad and she wanted to pee by herself now and she wanted it out so they told us that they would talk to the dr and have it removed i woke up early that morning because my mother was in excruciating pain and she had been moaning in agony all morning so i asked can someone come address the issue of her pain and can someone remove this catheter out of my mother which is what she and what i wanted for her also and went over the fact that i had read that the catheter can be causing an infection and is leading to her being sick because we only sent her to the hospital due to her medicine needed to be regulated because my sister was giving her too much and she had a UTI when she arrived which was causing her to not be able to empty her bladder and she was high off meds also

The facts of UTI Below) :

Can a UTI stop you from peeing?

While a UTI can cause a frequent and urgent need to urinate, it is unlikely to stop you from peeing altogether. However, in rare cases, a severe UTI can cause urinary retention, which is the inability to empty your bladder completely.

How are UTIs treated?

UTIs are typically treated with antibiotics to kill the bacteria causing the infection. It's important to seek medical treatment as soon as possible to prevent complications.

My mother already had stage 3 kidney damage prior which she has a ongoing lawsuit for i seen the paperwork from the doctor and sent it to the lawyers for her so her kidney damage is NOT link to a uti which she just got The hospital had/ have my mother sitting with a dirty catheter in her for 3 days no bath and neglected cher and she was stinking when i came to take care of her/ check on her when we asked to have it removed they said they wanted to keep it in to MEASURE her pee from the bag when we told them she could just pee in the bucket and i would assist her to the toilet which shouldnt be a problem because she wanted to use the bathroom on her own at this point with me being there to help her she had just had a cather in a week before cause i been staying at the hospital with her and she exprice this SAME problem before after surgery and they took it out and let her pee with no problem after she said she wanted it out AND LET ME REMIND YOU SHE HAS KIDNEY FALUIRE THEN ALSO BECAUSE THIS IS a PRE-EXISITING CONDITION that she lives with daily and antibiotics clears it up easily and i was worried about this cather being in her because she had been sitting for 3 days no bath until i arrived and they wasn't cleaning the cather either i was worried about her going septic due to the cather because they say she was getting worse and i looked up cather infection and my mom was exhibiting symptoms of catheter infection and is a high risk due to just having surgery on her spine any infection could be deadly for her and an cather uti is more aggressive than a regular uti

What is a catheter-associated urinary tract infection (CAUTI)?

A catheter-associated urinary tract infection (CAUTI) is one of the most common infections a person can contract in the hospital, according to the American Association of Critical-Care Nurses. Indwelling catheters are the cause of this infection.

CAUTIs are one of the most common hospital-related infections. Therefore, many healthcare organizations place great emphasis on prevention.

Your doctor will carefully consider whether a catheter is necessary. They'll also remove a necessary catheter as soon as possible.

In addition, you or the hospital staff should:

- clean around the catheter each day
- clean the skin around the catheter each day
- keep the drainage bag below your bladder
- empty the drainage bag several times per day
- keep the catheter tube from kinking
- wash your hands before and after touching the catheter or drainage bag
- change the catheter at least once per month

Are catheter-associated urinary tract infections a risk factor for bacteriuria?

The presence of a catheter increases the risk of bacteriuria, which can be clinically benign or progress to serious infection. There is an overall lack of consensus about the optimal approach to catheter-associated urinary tract infections (UTIs), apart from removing catheters when no longer necessary.

A catheter-associated urinary tract infection (CAUTI) is a urinary tract infection (UTI) in which the positive culture was taken when an indwelling urinary catheter had been in place for > 2 calendar days. Patients with indwelling bladder catheters are predisposed to bacteriuria and UTIs. Symptoms may be vague or may suggest sepsis.

Catheter-related bloodstream infection (CRBSI, also called catheter-related sepsis)

This catheter was unnecessary in there because it was causing her more pain than helping her and she expressed that multiple times which is why I requested that it be taken out. She has been in agony with it in there. It was only in there for them to measure her pee according to what I was told they said her not peeing is causing kidney problem which is FALSE because she already had stage 3 kidney failure prior to her being admitted and she was only there for a medication adjustment due to being overly medicated. She just had a bad UTI upon arrival which was causing her urethra to swell and she wasn't peeing at first. The antibiotics would have cleared that up and she should be able to pee and she was on antibiotics for 3 days at that point when I arrived and she should have been able to pee by herself which she was and she even wanted me to sit her on the toilet to try to pee around the catheter and said she wanted it out which is why I advocated to these people to take it out but now they are subjecting her to a catheter-associated urinary tract infection (CAUTI) which is worse than a regular UTI and she can go septic and die within 12 hours of going sepsis which they are setting up in her body right now by leaving this catheter in her for multiple days intentionally and coercing her to KEEP it in and telling all my family she going to die if she leave because they are intentionally setting up an infection in her body because she haven't been cleaned for 3 days and is already a high risk for going SEPSIS having Catheter-related bloodstream infection (CRBSI, also called catheter-related sepsis) is defined as the presence of bacteraemia originating from an catheter. Due to her having diabetes, and a recent surgery, due to this catheter being in there I expressed my concerns for her and asked that it be taken out. My mother cannot advocate for herself and I'm her CAREGIVER they are intentionally inflicting unnecessary pain on my mother and neglecting her and trying to keep me away from her to neglect her in peace which is ILLEGAL.

Risk Factors for Sepsis

All types of infections can lead to sepsis, but there are certain risk factors that can increase your risk of developing it. For example, people who are very young or elderly are at particularly high risk for developing sepsis. Other sepsis risk factors include:³

Diabetes

Urinary diseases

Intestinal diseases

Immune system diseases

Urinary catheter use

Intravenous lines

Leukemia

Lymphoma

Long-term antibiotic use

Recent infection

Recent surgery

Use of steroid medications

Organ or bone marrow transplants

I told them if they do NOT take this catheter out of my mom that I would sue them and they kept the catheter in to spite me and called the police on me to escort me out the building and put me on NOTICE for trespassing so I can't see my mom and I'm her CAREGIVER when she comes home and blocking me from calling her laughing on the phone and forwarding my calls to security playing and hanging up in my face on the phone they have isolated my mother from me intentionally causing INTENTIONAL EMOTIONAL DISTRESS and DISCRIMINATING and RETALIATING against me for complaining about my mother's care which is ILLEGAL it's my mother I have the right to speak on her behalf she is MY FAMILY this hospital is intentionally violating my rights and caused discord between my family

also telling my siblings she will die because of her kidneys to install fear in them so they think im the problem trying to turn them against me cause i want her to seek care at another location where our concerns will be met with compassion and NOT hostility racism and discrimination when she been already been living with stage 3 kidney failure prior to this and aiding my siblings to NOT allowing my mother to talk to me they have unhooked her phone in her room so she cant call me and have some in there with her to coercing her to say what they want her to and to install fear in her and make her feel helpless and hopeless

What has occurred to me is unacceptable i am tired of systematic racism that even GREENVILLE COUNTY CLERK is participating in i can prove everything i say with facts and evidence this is an intentional violation of my rights in an effort of retaliation this is why i am suing GREENLINK once again also because these people think they are going to intentionally try to continue to violate my rights in efforts to retaliate against me for my lawsuits but they are really just proving that i am being conspired against this is proof and this is a violation according to the law everything that has happened has been a VIOLATION of my civil rights and i have the codes to prove each incident that has intentionally occurred due to a malice toward me due to racism i have the right to be with my mother and advocate for her on her behalf they didn't call the police until i told them i was going to sue them if they don't stop treating my mother wong by neglecting her which i have the RIGHT to do and SAY according to my constitutional rights so i shouldn't be put on NO trespassing for trying to ask the staff questions in regards to my mother health and care i am her CAREGIVER !!!! i have that right i will be taking care of her so its my business and responsibility also i feel this hospital is isolating my mother and intimidating her though medical abuse by trying to make her feel like she has NO RIGHTS and cant disagree with NOTHING they reccomend they have been holding her hostage away from me

She felt comfortable with me than my siblings and begged me to stay the night when i was there cause i wasnt going to even stay over at the hospital the night i was there she begged me to stay with her this is discrimination and intentional malice considering what happened to my father in 2022 being KILLED by Prisma Health which will also be adressed in a lawsuit alot of people know who i am and about my lawsuits its NO SECRET the whole city talk about these cases and this state has been conspiring on me intentionally i have proof saint fransis has cause me INTENTIONAL EMTIONAL DISTRESS And playing games on the phone just like they did in the mental hospital calling me a NIGGER everyday i am NOT playing games with none of yall any longer something is going to be done to each and everyone one of yall that is conspiring aginsts me and a lawsuit will continue to be put in for EVERY incident on record when they occur and the fact that i have to make so many lawsuits PROVES the conspiracy against me is true due to white supremacy i am not going to continue to play games i want to be compensated for PUNTIVE DAMAGES , INTNTIONAL EMOTIONAL DISTRESS , DISCRIMINATION and the violation of my civil rights ONCE AGAIN at the hands of systematic rasism that i am being subjected to being a target i have freedom of speech and its my right to speak up for my loved one they are also coercing my mother she is NOT safe with no one that would want to keep her away from her daughter who cares for her and take care of her daily she do need medical care and i wanted her to attend another medical facility but she fears they they will attempt to discriminate and turn her away in the future as a retaliation tactics which they do and i have experienced myself also on different occasions

she is in need of care right now and in a vulnerable situation right now due to just having back surgery but she has actually fell at this hospital because they didn't come to take her to the bathroom in a timely manner and she fell and i address them that day to when i address these doctors in concern for my mothers care they are passive aggressive and giving me an attitude and instituting retaliation tactics to me and intentionally disregarding my mothers concerns and confirmability and forcing and coercing her to comply with them by changing the level of care she receives because she is vulnerable they will NOT give her her meds to keep her uncomfortable and instituting different tactics to get her to comply she bust out crying that night i was there i know that she is in fear of her life and she is NOT acting like herself and being coerced and isolated from me i am currently on NOTICE of trespassing for SAINT FRANCIS and my mother is being isolated from me and they have unplugged her phone this is cause distress in my family because now my family is arguing due to these doctors lies and attempt to alienate me from my mother due to them neglecting her and they have KEPT the catheter in her since 9/23/23 until present AGAINST her will and coercing her into complying to their orders despite her pain causing her intentional pain which she will deny due to they tactics and her being vulnerable right now since they have been isolating her from me and i speak up for the rest of my sibling DO NOT know their rights and they are still traumatized by what happened to my daddy being KILLED by doctors at Prisma Health and i will adress that also with a lawsuit

i also have a lawsuit pending against this courthouse Greencille County Clerk due to the consistent harassment and threats consistently violating my 1st amendment right due to racism what happened to me has NOT been an accident and accidents do NOT occur TWICE this is being intentionally inflicted upon me my mother is NOT dying her kidney failure is pre-existing and if anything else is wrong with my mother that has her DYING or in critical conditions it's due to this dirty catheter that this hospital refused to take out of her or clean for 3 days straight that is setting up sepsis due to her recent surgery and diabetes she is more susceptible to being sepsis these are malicious doctors just like the ones who intentionally injected my father who was on BETA BLOCKERS with ADERLIN and sent him into cardiac arrest intentionally they will be held accountable also this is NOT the law to intentionally retaliate on patients and their family members for NOT wanting to comply with EVERY RECOMMENDATION of the doctor the patient has RIGHTS and the right to advocate and complain about their treatment plan which they have the right to do according to the law and the hospital supposedly has "someone" appointed from the hospital to "watch" her or advocate for her this is to intimidate her i haven't talked to her in days and they have unplugged her phone and the phone just rings and NO ONE answers it intentionally she had called me and told me she wanted to sign an ADA and be released and seek help elsewhere so i can be there with her they won't let her talk to me anymore which is a violation of my rights to be there for my mother and advocate on her behalf and according to Patient Rights and Responsibilities and Notice of Nondiscrimination has NOT been upheld i have been discriminated against due to this ongoing racism when i was questioning everyone trying to figure out why she hasn't bathed in three days and why wouldn't they take this catheter out i was met with retaliation hostility security was called and police was called they won't let me speak to my mother and i'm her CAREGIVER

im the one who takes care of her everyday this is a racial discrimination that i face daily at the hand of racist in these positions thinking they are above the law and also because i told them i would sue them if the neglect continued they tried to make me leave and bann me because im not going to let them continue to mistreat my mother and threaten her systematically with the abuse of their job title this hospital OWE me and my family an legal obligation to take care of our family and make us feel safe with our loved ones in their care according to the law and when we feel as if this is NOT being met the issue should be resolved with care compassion understanding and correction of behavior or treatment for our loved one we should NOT be put on NO trespassing intimidated threatened or dismissed when these complaints are brought to their attention we have the legal first amendment right to ask all the questions we need to figure out why our loved ones have not being treated correctly and why are they being mistreated in the hospital care i know how these people like to call you a NIGGER behind closed door while your islated and vulnerable and how the staff isolate you and how the staff use these different tactics in order to silence you and try to cover themselves to save them from you exposidng their malice acts towards you and them being legally accountable i was stuck in the hospital for 33 day being tormented drugged called a nigger phones calls fowded to rasist people calling me a NIGGERR all day for 33 days sso if you think i am playing with anyone of you or your going to keep on playing you little mind games with me you are NOT and JUSTICE WILL BE SERVED the LAW DONT care about color fonunate for me and the law works and the court is a place where the LAW is upheld and EVERYONE is under oath and will give me answers to why people in this state think this is acceptable to commit criminal acts against my civil rights and violate the legal obligation owed to me by these facilities

EVERYONE WILL ANSWER TO THE LAW so the games will stop according to the LAW ! this is proof that not only i am targeted and not safe but my family is also a target due to me exercising my rights and also my daughter has been a target of false allegations by the state not ONCE but TWICE and also she claimed white women attempted to scare her at the library and gave her a black eye intentionally and the police NEVER followed up to allow me to press charges instead they put me on notice to NOT return to the library and put me on no trespassing due to me trying to figure out why my daughter had a black eye and and claiming these women was trying to its my first amendment right to ask questions if these facilities don't want to be questioned yall need to stop running facilities where your obligated legal to hold a certain level of care and safety to the citizens and we have a right and an obligation to petition any facility operating and not upholding its duty of obligation to us as THE PEOPLE according to 1st Amendment the Constitution This is discrimination and a violation of my rights i want everyone to be held accountable in this situation i have a video of the staff who called the police on me on 9/23/23 was night charge nurse Margret , Heather ,house mangers Megan , Kim and on 9/24/23 charge nurse KIM requested that they block my number in a retaliation tactic due to lawsuit which the defendants saint francis is listed case No 6:22-cv-02946-HMH-FKM (and attached defendant list will be attached) and the case is still ongoing this is violation of

CHAPTER 30

Health Care Professionals

ARTICLE 1

Health Care Professional Compliance Act

This is an Violation of PATIENT RIGHTS and NONDISCRIMINATION on Bons SECOUR WEBSITE and Compliance is NOT upheld to me and my family due to discrimination NONE of the LAW is being upheld and instead this has become a nightmare for me and my family this is causing discord in my family and causing me INTENTIONAL EMOTIONAL DISTRESS

Patient Rights As a Catholic health care ministry, BSMH is committed to respecting the inherent dignity of every person. We honor the right of individuals to receive compassionate, safe and high-quality care. Together we will:

- Not make a distinction in the availability of services or the care we provide based on: - Age, gender, disability, race, color, religion, national origin, actual or perceived sexual orientation, marital status, veteran status or other protected class. - The source of payment or the patient's ability to pay.
- Respect the rights of patients including, but not limited to, the following: - Respond promptly and courteously to patient inquiries and requests. - Respect patient wishes through advance directives and care planning. - Follow the process for disclosing medical errors and adverse events. - Ensure that patient visitation policies are applied fairly. Do not restrict, limit or deny visitation based on classes that are protected by law. - Notify immediately the next in charge if you do not clearly understand the needs of patients, residents and/or their family members. - Involve patients and their designees in decision making regarding their care and when discussing available options. - Respect the patient's right to privacy and adhere to HIPAA policies and law.

Integrity in Patient Care and Supporting the Communities We Serve

- Honor the rights of patients and treat patients with dignity and respect.
- Provide compassionate care and exceed standards for quality care and patient safety

Legal and Regulatory Compliance • Abide by all laws, regulations, and policies that govern what we do. Ethical Responsibility • Report any suspected or actual violation of the Code of Conduct, law, regulation or policy.

OUR VALUES Human Dignity We commit to upholding the sacredness of life and being respectful and inclusive of everyone. Integrity We commit to acting ethically and modeling right relationships in all of our individual and organizational encounters. Compassion We commit to accompanying those we serve with mercy and tenderness, recognizing that “being with” is as important as “doing for.” Stewardship We commit to promoting the responsible use of all human and financial resources, including Earth itself. Service We commit to providing the highest quality in every dimension of our ministry

This is NOT the values or level of care me and my family have experienced and this is and breach in the legal obligation that the law requires from the facilities giving care to the citizens

My mother wanted me to stay at the hospital and actually begged me to do so my gma can attest to that and the decision that me and my daughter leave the hospital was made by the nurses in retaliation to me telling them that I would sue them if this neglect continued which was not a threat it was a promise and MY LEGAL RIGHT and them not listening to my mother saying she in pain with this catheter in Now the hospital is trying to cover with my sisters /brothers who wasn't present the night me and my daughter was kicked out and discriminated on at 5 am my mother wanted me to stay with her and my sister / family didn't make this decision to have me removed and their rights wasn't violated mines was this decision was made was made by staff I have been staying at the hospital multiple days at a time since she has had this surgery 8/30/23 this type of case is known to cause intense emotional distress and turmoil and discord in families rip families apart and cause a lot of problems in regards to quality of life lets reference **Kowalski v. Johns Hopkins: 'Take Care of Maya'**

Trial this is a a similar situation A hospital "falsely imprisoned and battered" a girl and wrongly accused her parents of child abuse, leading the mother's suicide, "I was medically kidnapped," Maya told People Magazine in an exclusive interview in June.

The separation ultimately culminated in Beata Kowalski's suicide in early 2017, according to plaintiff's attorney Greg Anderson. The family's saga was profiled in the Netflix documentary "Take Care of Maya." Maya was released back to the care of her family a week after Beata Kowalski's suicide, the lawsuit said.

"Maya Kowalski was falsely imprisoned and battered. She was denied communication with her family," Anderson told jurors.

"She was denied communication with the outside. She was told that her mother was crazy. She was told by social workers, one in particular, that she would be her mother."

I am mentally stable and not suicidal because I have faith and know my god Yahushua / Jesus will fight for me and protect me through this ordeal and I will receive justice for the malice act of these doctors and people that continue to violate my civil right each and every one of them will be brought to the court and justice will shine in due time but this situation is causing distress which they intentionally doing to try to get a reaction from me and it will not work because the law do NOT approve of the treatment from staff all these people that come against me due to the lawsuits pending and racial discrimination will have lawsuits with their names on it to document the violation of my rights on record NONE Of you will get away with it and I'm going to file as many as possible because the picture to make me appear as the problem from the facilities that I have a pending lawsuit on proves retaliation and proves civil rights violations if I was such a criminal bad person why haven't I been convicted of a crime yet it's because the charges that are pending against me was lies and I was kidnapped and subjected to malice prosecution and intention double jeopardy due to white supremacy in this system which why I was called a nigger and kidnapped in 2020 and held hostage away from my family and daughter this is NOT accidental and I have ANOTHER lawsuit against Greenlink also who's a defendant any facility that want to continue to ADD to my evidence of truthful lawsuits that I am filing can add themselves to the list this due to the high social status of the defendants which is causing intentional conflict of interest and they think because of the job titles of judges , police, drs, ect that yall won't be held accountable but I am telling you today the LAW don't care about a job title or none of you being friends / associates the law stand ALONE and is here to uphold justice for me and its effective and good the people that is enforcing it is just malice and that's why I will advocate until every single one of yall is replaced and go to jail/ sanctioned / and fired for this conspiracy against me and new people will take your places there is also a remedy for judicial misconduct and judicial bias conflict interest which I am aware of and it will be addressed and dealt with legally even the judges will be held accountable because yall owe me an duty to uphold justice which have not been upheld

And this system is NOT going to sit in the Position as a judge and be hypocritical and think you can ENFORCE a LAW that you do NOT OBEY its unlawful and criminal that this state can accuse the citizens of being criminal but ignore the criminals that are enforcing the laws
NO ONE IS ABOVE THE LAW and it's against the constitution to think that you are the Constitution is what's supposed to be upheld you took an OATH to uphold and represent it NOT your own feelings and emotions we DO NOT have kings in America and anyone in this courthouse that do not obey the law will be subject to sanctions when it's not upheld
we are all governed by The constitution and the laws that support the constitution yall are REPRESENTATIVE of the constitution we don't have a government we have representatives of the constitution you suppose to protect my rights NOT criminally conspire against me or IGNORE / DISMISS the injustices done against my civil rights and that's why I'm filing this lawsuit and more to come when these people in these facilities ignore the LEGAL OBLIGATION owed to me and every other citizen when operating businesses and facilities and certain level of care and legal standard is expected when running these businesses that the responsibility that is taken on when you work for companies or businesses if you don't want to answer questions of citizens than you shouldn't work for the people I have the right to ask as many questions as I need to in regards to the legal standard required by law they have violated my mother's rights and mine through discrimination she asked me to stay with her and she also asked that the catheter is removed it's her health she is a competent grown adult woman and they violated my right of freedom of speech without discrimination and retaliation which occurred and causing me intentional emotional distress by isolating me from my mother through a restraining order and blocking me from calling her intentionally by hanging up the phone and NOT letting me talk to her & her Patient Rights that was violated is below :

- We're here to serve you, and we consider you a partner in your care. When you are well-informed, participate in treatment decisions and communicate openly with your doctor and other health professionals, you make your care as effective as possible. This facility encourages respect for the personal preferences and values of each individual.

- Participate in decisions regarding their care, including the right to accept or refuse treatment.
- Be thoughtfully sensitive to the patient's family or significant other's needs as they become apparent.
- Follow the guidelines of the Patient Self- Determination Act and support patients' rights in accordance with the laws of each state.
- Inform each patient (or support person), of the right, subject to his or her consent, to receive the visitors whom he or she designates, including, but not limited to, a spouse, domestic partner (including a same-sex domestic partner, another family member, or a friend), and his or her right to withdraw or deny such consent at any time.
- Be informed about pain and pain relief measures including a concerned staff committed to pain prevention and manage

she has requested this catheter come out of her since 9/23/23 and as of 9/27/23 its still in her intentionally after she has asked for it to be removed the doctor can recommend things for her she is in control of her care he's just supposed to let her know the risk if his recommendation are not followed he is violating her rights to her care they are causing her intentional pain I didn't just come up with this idea she has been in agony pain and even crying about how much pain she was in have video recordings of her saying how much it hurt over and over and how she wanted it out this was her request they are in violation of her rights by forcing her to keep this catheter in and coercion her into sitting in pain unnecessary for days after she told them to take it out and they ignoring her concerns

My mother already have Stage 3 of chronic kidney disease (CKD) and common since would tell you her NOT peeing is NOT what's causing her kidney problems because they are PRE -EXISTING they are inflicting unnecessary pain and discomfort to retaliate against me

EGFR of 45-59

Stage 3 of chronic kidney disease (CKD) occurs when your estimated glomerular filtration rate (eGFR) falls between 30-59, indicating moderate kidney damage and noticeable loss of kidney function. This stage is separated into 2 sub-stages: stage 3a kidney disease with an eGFR of 45-59 and stage 3b with an eGFR of 30-44.

Some of the symptoms of CKD stage 3 may include:

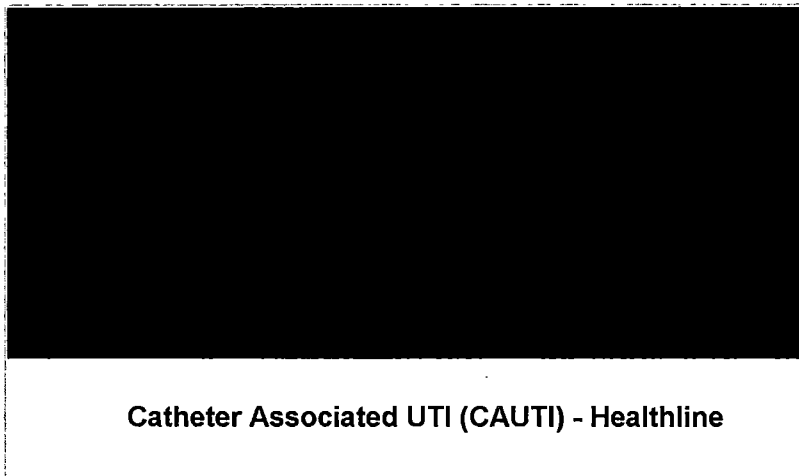
- dark yellow, orange, or red urine
- urinating more or less frequently than normal
- edema (fluid retention)
- unexplained fatigue
- weakness and other anemic-like symptoms
- insomnia and other sleep issues
- lower back pain
- increased blood pressure

So to say they are keeping the catheter in for her kidneys is a lie she just had a catheter in on 8/30/23 and they took it out when she had me to request to have it out these doctors have malice intent toward my mother and this is retaliation upon me for having pending lawsuits against this hospital this is intentional malice my mother could have easily been peeing in the bucket just like last time this is intentional and will not break me justice will prevail I have had many situation and know the systematic tactics of these malice people I have been kidnapped by this state not once but twice justice will be served this is intentional malice against me

ALL my cases are based on the LAW not my personal feelings so if anyone is in opposition of the lawsuit and law based complaints and civil rights violations if any judge or lawyers are against the CONSTITUTION and the upholding of my civil rights than they are acting as a criminal if the laws and statues are being intentionally ignored and overlook the state also kidnapped me and retaliated against me and held me against my will from 8/10/22-8/22/22 intentionally and tormented me made fun of my religious beliefs and all it all on record in federal cases which are still pending

I had talked to them earlier they called security and I requested that the house manger come up to speak to me which she did and I went back to the room and when I told them I'm going to sue if she get a catheter infection and go sepsis which they are risking and increasing her chances of doing by keeping the catheter in because a catheter Uti is more aggressive than a regular uti and can cause her to be sepsis and she is high risk due to diabetes and having a recent surgery they refused take it out and as of 9/27 /23 its still in her just to spite her and me intentional malice they have her isolated from me causing her and me emotional distress and my daughter who wants to see and talk to my mother because they are close EVERYTHING ON VIDEO photos of the videos will be attached the only reason they put me on trespassing is because I said I would sue which is my 1st amendment right to do so the correct thing to do would've been respect my mother wishes and remove the catheter and give her daughter comfort and reassurance that the patient would be comfortable and in good hand instead they kept it in

It's still in her now intentionally trying to hurt her and telling my family that she going to die and need dialysis ect if she is experiencing anything of the sort and the infection has got that bad its due to staff not giving her a bath in 3 days or cleaning the catheter and this has led to her being sepsis and setting up a more aggressive uti which is A catheter-associated urinary tract infection (CAUTI) is one of the most common infections a person can contract in the hospital, according to the American Association of Critical-Care Nurses. In elderly people, changes in mental status or confusion can be signs of a CAUTI. My mother is exhibiting strange mental changes according to family that has talked to her they haven't cleaned the tube in three days when I arrived on 9/23/23 I gave her a bath and she smelled horrible she never smells that's her pet peeve anyone that know her know she never stink and she smelled so bad !! So I know she haven't took a bath



Indwelling catheters are the cause of this infection. An indwelling catheter is a tube inserted into your urethra. It drains urine from your bladder into a collection bag.

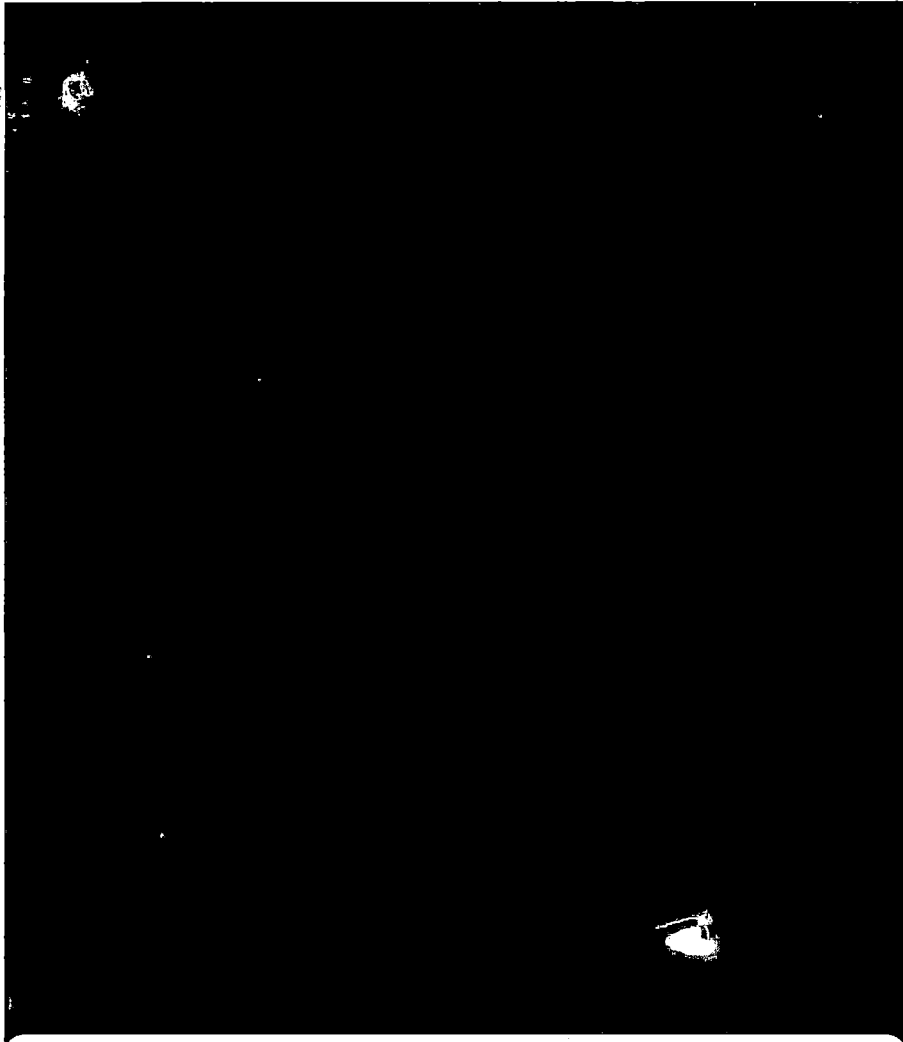
What Causes a CAUTI?

Bacteria or fungi may enter your urinary tract via the catheter. There they can multiply, causing an infection. There are a number of ways infection can occur during catheterization. For example:

- the catheter may become contaminated upon insertion
- the drainage bag may not be emptied often enough
- bacteria from a bowel movement may get on the catheter
- urine in the catheter bag may flow backward into the bladder
- **the catheter may not be regularly cleaned**

Clean insertion and removal techniques can help lower the risk of a CAUTI. Daily catheter care is required as well. **Catheters shouldn't be left in longer than needed, as longer use is associated with a higher risk of infection.**

Catheters shouldn't be left in longer than needed, as longer use is associated with a higher risk of infection. My mother can walk and move. A catheter is used for people that CANNOT get up and use the restroom by themselves, not for able body people that want it out of them! this is violation of her rights and the hospital is overstepping their boundaries it her choice and her life This is also proof my father was killed and they intentionally unauthorized and injected him with adrenaline while on beta blocker and wet against his wishes also and injected him with even though they had "given up" on him and said they would not give him the lifesaving surgery he needed this is intentional malice towards me by this state and I can see that my family is also a target and I'm telling you right now if something happens to my mother you will all regret it take it how you want cause this is murder at this point I can see all are also targeting my family intentionally and systematically due to me exercising my 1st amendment rights to petition and doctors took an OATH to the people they can recommend health suggestion but the patient is in full control over their health plan

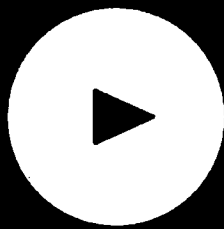


My Mother was
up early due to
Pain I heard
her moaning
at 5:06 AM
She wanted it
out immediatly

-  Bluetooth
-  Messagi...
-  Add to ...
-  Upload t...
-  More

Name	VID_20230924_050609.mp4
Time	September 24, 2023, 5:06 AM
Resolution	1080 x 1920
Size	56.67 MB
Duration	00:35
Path	/storage/emulated/ 0/DCIM/Camera/ VID_20230924_050609.mp4

And I have
a video of
my mother
stating she
wants it removed





I told them if
my mother goes
sepsis due to
this catheter
they will be
sued stated at
5:11 AM 9/24/23

-  Bluetooth
-  Messagi...
-  Add to ...
-  Upload t...
-  More

Name VID_20230924_050902.mp4
Time September 24, 2023, 5:11 AM
Resolution 1080 x 1920
Size 220 MB
Duration 02:18
Path /storage/emulated/
0/DCIM/Camera/
VID_20230924_050902.mp4

12:56 AM

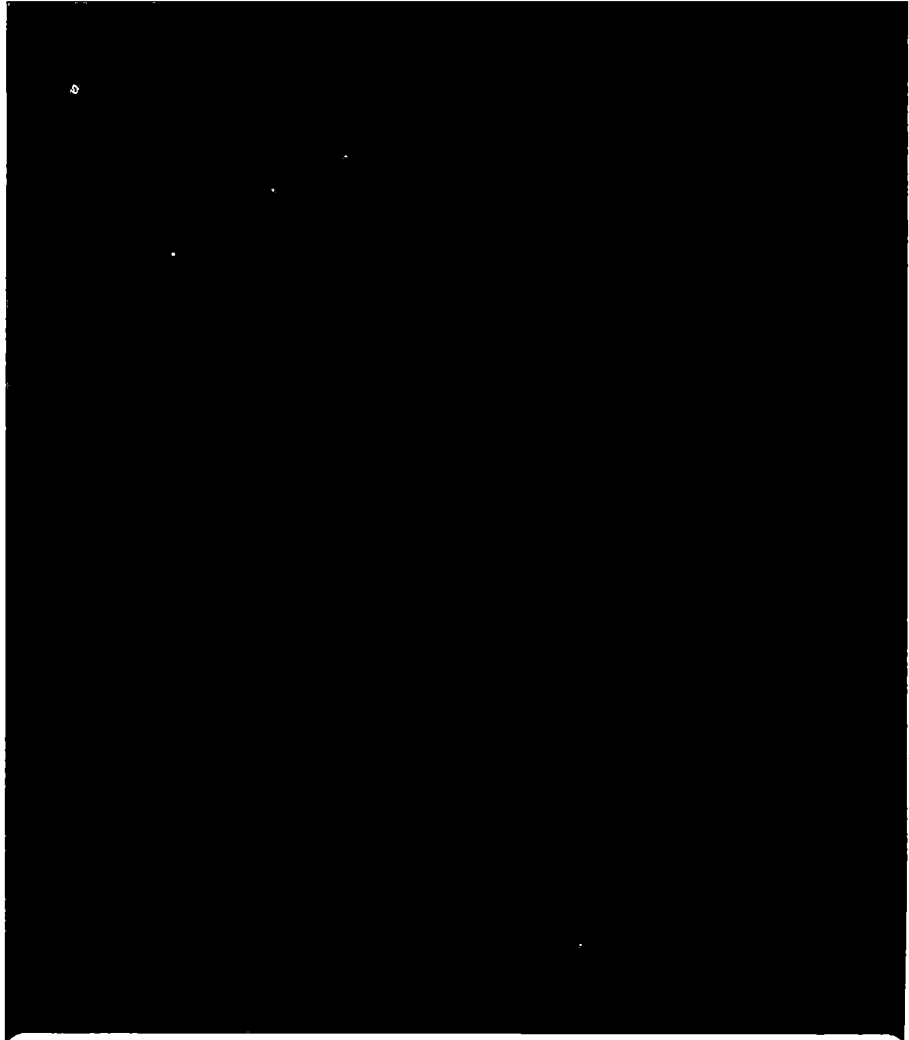
🕒 📶 🔌 📶 🔋 33



0:06

2:18





Security came
in at 5:35 AM
9/24/23 talking
about "Notice
Trespassing"
requesting I leave



Bluetooth



Messagi...



Add to ...



Upload t...



More

Name	VID_20230924_051302.mp4
Time	September 24, 2023, 5:35 AM
Resolution	1080 x 1920
Size	2.16 GB
Duration	22:40
Path	/storage/emulated/ 0/DCIM/Camera/ VID_20230924_051302.mp4





This is a picture
of the video
Where the police
was called After
I told them that
I would sue they
retaliated At 5:53
AM



Bluetooth



Messagi...



Add to ...



Upload t...



More

Name	VID_20230924_054125.mp4
Time	September 24, 2023, 5:53 AM
Resolution	1080 x 1920
Size	1.17 GB
Duration	12:16
Path	/storage/emulated/ 0/DCIM/Camera/ VID_20230924_054125.mp4



Police showed
up at 5:53 AM
9/24/23 to
escort me
off



This is Margaret,
Heather, and
Megan and Kim
who sent security
after I said I
would sue





This is a picture
of the video
From where I
told them I
would sue them
IF the neglect
continued

LOOK at the concern
of them being
sued but NOT
concerned to change
their behavior and
honor my mother
wishes to remove
this catheter instead
retaliated on her
daughter



I have a video
of the whole
incident + they
wasn't aware I
was recording
the whole time



This IS when
She Fell I
Came to sit
with her they
didnt come
assist her in
a timely manner



Print



Bluetooth



Messagi...



Add to ...



More

Name

IMG_20230914_020208.jpg

Time

September 14, 2023, 2:02 AM

Resolution

3060 x 4080

Size

3.18 MB

Path

/storage/emulated/
0/DCIM/Camera/
IMG_20230914_020208.jpg

Location

Bel Aire Drive, Greenville,
South Carolina, United States

I had to
explain to
them this
day also to
stop neglecting
her 9/14/23
2:02 AM



And her knee
was swollen
due to falling



i was met with
passive Aggressive
behavior and
attitude on
9/24/23 2:02 AM
(AS you can see
her hand gestures



Case Number : 2023CP2304980

St Francis Downtown et al

- Compliance encompasses different areas in a business. It could range from ensuring that the company follows federal wage laws to complying with specific industry standards for data handling and environmental regulations. It can be broadly classified into two main types: corporate compliance and regulatory compliance.

A compliance program is a company's set of internal policies and procedures put into place in order to comply with laws, rules, and regulations or to uphold the business's reputation. A compliance team examines the rules set forth by government bodies, creates a compliance program, implements it throughout the company, and enforces adherence to the program.

KEY TAKEAWAYS

- Compliance programs outline a set of guidelines and best practices that ensure a company's employees are following all relevant laws and regulations.
- Compliance programs help corporations protect their brand from scandal and lawsuits.
- An effective compliance program should have clear policies, a healthy path of communication between employees and those who oversee the program, and not shy away from taking corrective action when the compliance program is breached

Written Policies, Procedures and Standards of Conduct

The first step to implementing a compliance program is making sure your compliance program has clearly defined policies and expectations. Allowing the written program to be readily available for all employees, regularly updating and reviewing the policies, and ensuring new hires review the program within 90 days of onboarding are essential to a compliance program's success.

x Saria Walker

1/30/24

1900 Boling Rd Ext
Taylors SC 29687
Apt 26 F

Training and Education

A crucial aspect of implementing a compliance program in the workplace is spending the time and money to ensure all employees are familiar and appropriately trained to the program's new set of standards.

Properly train all employees

Compliance policy and standards are useless if employees don't follow them. After establishing the policies and procedures for your corporate compliance program, you need to disseminate them to every member of your staff. Make sure company officers, employees, and third-party vendors read and sign off on all compliance policies and procedures. include new hires as well as frequent check-ins with all current employees.

Consistent Discipline

One element of an effective compliance program is that it is actually enforced. The compliance program should include clear, written policies that apply appropriate disciplinary actions to those who fail to comply with the program's expectations and policies. These disciplinary actions should apply when the following situations arise: non-compliance, failure to detect non-compliance when due diligence should have provided obvious clues, and failure to report instances of non-compliance.

As you can see, enforcing the necessary disciplinary actions will be made easier if the above steps, particularly having clearly defined expectations, and an open-door policy, are adhered to.

What is Noncompliance ?

Noncompliance refers to when a business fails to fulfill its compliance requirements.

What are the different types of non-compliance?

- Non-compliance can take different forms depending on the context. It could be: Failure to meet legal obligations such as breaking laws, regulations, or contractual agreements. Intentional non-compliance for personal gain or other motivations.

What happens if a company does not comply with regulations?

- Businesses may face numerous negative consequences due to non-compliance with regulations. The potential risks stemming from non-compliance are far-reaching and can severely impact a company's credibility, performance, and overall growth.

What happens if a company is not compliant?

- Non-compliance in the workplace can be a major issue, jeopardizing both professionalism and safety. Non-compliant behavior can lead to health and safety risks, HR struggles, government fines. It can also be grounds for termination in some cases.

Key Takeaways

Non-compliance with regulations can lead to financial penalties, legal repercussions and reputational damage.

Effective compliance management requires developing policies, training employees and monitoring/auditing processes.

Organizations must prioritize compliance efforts in order to avoid significant consequences such as fines or loss of public trust.

Businesses may face numerous negative consequences due to non-compliance with regulations. The potential risks stemming from non-compliance are far-reaching and can severely impact a company's credibility, performance, and overall growth.

Hence, businesses need to focus on compliance efforts and keep themselves well-informed about the laws and regulations that govern their operations.

Given the ever-changing regulatory environment, businesses should put in place robust compliance programs and continuously adhere to relevant regulations and standards to evade financial penalties, legal consequences, and damage to their reputation.

With the aid of compliance software, organizations can better manage and monitor their compliance efforts, mitigating risks and ensuring they remain in the good graces of regulatory bodies.

Are your business websites compliant with financial services requirements?

- In the U.S., there's a complex web of regulatory rules and guidelines to ensure that business websites are: compliant with financial services requirements. Of course, one of the keys to regulatory compliance is the ability to prove that compliance—which means comprehensive record-keeping is essential.

Why should you create a legally compliant website?

- Creating a legally compliant website will lead to a safer business model, stronger customer trust and loyalty, and a lower risk of privacy and security breaches. Masha is an Information Security and Data Privacy Specialist and a Certified Data Protection Officer.

-

the company has failed to uphold its compliance and is in noncompliance of its own policy which is illegal according to the law !

This is an example of how my mother and Grandmother are both listed as my emergency contact and its easily ~~accessible~~^{sw} accessible by staff as retaliation in connection to pending lawsuits which I informed staff about multiple times I feel this was intentional and Not accidental

x San Wan

1/30/24

1900 Boiling Rd Ext
Taylors SC 29687
Apt 26 F

GMH EMERGENCY DEPT
701 Grove Road
GREENVILLE SC 29605-5611

Walker, Saria Brrenna Daizhiana
MRN: ~~926000475~~, DOB: 11/16/1997, Sex: F
Acct #: ~~869004004950~~
Adm: 1/16/2019, Disch: ~~1/17/2019~~

Patient Demographics

Daizhiana	Patient ID 870250475	SSN ██████████	Sex Female	Birth Date 11/16/97 (21 yrs)
Address 125 WATSON DR GREENVILLE SC 29611	Phone 864-551-7060 (H) 864-551-7060 (M)	Email sariawalker@yahoo.com	Employer UNEMPLOYED	
County GREENVILLE	Race Black or African American	Occupation -	Emp Status Not Employed	
Reg Status Verified	PCP No Pop, MD	Date Last Verified 01/16/19		
HAR 80004004950	Admission Date 01/16/19	Discharge Date 01/17/19	Admitting Provider	
Marital Status Single				
Emergency Contact 1 Valderia A Walker (Mother) 864-404-8764 (H) 864-404-8764 (M)		Emergency Contact 2 Virginia Hill (Grandparent) 864-329-7898 (H) 864-329-7898 (M)		

Admission Information - Patient Record Only

Arrival Date/Time: 01/16/2019 1925	Admit Date/Time: 01/16/2019 1926	IP Adm. Date/Time:	
Admission Type: Emergency	Point of Origin: Non-healthcare Facility	Admit Category:	
Means of Arrival: Ambulance-greenville County Ems	Primary Service: Emergency Medicine	Secondary Service:	N/A
Transfer Source:	Service Area: GREENVILLE HEALTH SYSTEM	Unit:	Greenville Memorial Emergency Dept
Admit Provider:	Attending Provider: ██████████	Referring Provider:	

Final Diagnoses (ICD-10-CM)

	Affects
--	---------

BON SECOURS MERCY HEALTH



CODE OF CONDUCT

Integrity in Action

OUR MISSION

Our Mission is to extend the compassionate ministry of Jesus by improving the health and well-being of our communities and bring good help to those in need, especially people who are poor, dying and underserved.

OUR VISION

Inspired by God's hope for the world, we will be a ministry where associates want to work, clinicians want to practice, people seek wellness and communities thrive.

OUR VALUES

Human Dignity

We commit to upholding the sacredness of life and being respectful and inclusive of everyone.

Integrity

We commit to acting ethically and modeling right relationships in all of our individual and organizational encounters.

Compassion

We commit to accompanying those we serve with mercy and tenderness, recognizing that "being with" is as important as "doing for."

Stewardship

We commit to promoting the responsible use of all human and financial resources, including Earth itself.

Service

We commit to providing the highest quality in every dimension of our ministry.

Dear Bon Secours Mercy Health Associate,

At Bon Secours Mercy Health (BSMH), we are blessed to be part of extending the compassionate ministry of Jesus. The foundations of our ministry go back nearly 200 years.

The legacy of BSMH began with women religious from France and Ireland who committed their lives to serving others, especially those who were poor, dying and underserved. They courageously set forth from the safety of their motherhouses and responded to the needs of the people, a calling which eventually brought them across the Atlantic Ocean to the United States.

In time, both lay women and men embraced the work of improving the health and well-being of their communities, bringing mercy, humility and good help to those in need. Inspired by the examples of these selfless visionaries, we have established our Mission, Vision and Values, which collectively serve as BSMH's "north star," guiding and orienting all that we do.

Our Mission describes what we hold ourselves accountable to as a ministry of the Catholic Church. It links us to our past and guides our efforts in the present. Our Vision boldly inspires our direction into the future. And our Values are the foundational commitments guiding our relationships and interactions with patients, residents, associates and partners.

Our Mission and Values also call us to safeguard the earth and its resources and to help people and communities thrive. Through our environmental, social and governance (ESG) activities, we are demonstrating our commitment to being of service, honoring human dignity and serving as stewards of the earth's limited resources. We act with integrity and hold ourselves accountable for promoting the common good.

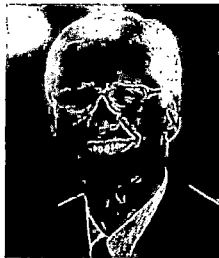
This Code of Conduct is a natural and appropriate extension of our Mission, Vision and Values. It provides greater specificity for our actions in the increasingly complex and ever-changing world of health and health care. At the center of this Code, and permeating its pages, is an enduring commitment to ethical behavior. It is a manual for "integrity in action." Our Board of Directors and Executive Leadership Council urge you to read it and keep it close by as a reference for you in your daily work.

Thank you for choosing to be part of the incredibly important and exciting ministry of Bon Secours Mercy Health! God bless you.



John M. Starcher, Jr.
Chief Executive Officer
BSMH

A handwritten signature in black ink that reads "John M. Starcher, Jr.".



Peter F. Maddox
Chair, BSMH
Board of Directors

A handwritten signature in black ink that reads "Peter F. Maddox".



Donna M. Abbondandolo
Chief Compliance
Officer

A handwritten signature in black ink that reads "Donna M. Abbondandolo".

Purpose

Every Bon Secours Mercy Health (BSMH) associate has an important role to play in advancing the ministry and supporting this Code by honoring the dignity of each person, acting with integrity, demonstrating compassion, promoting stewardship and being of service to others. The Code applies to all who have a relationship with BSMH, including, but not limited to associates, officers, board members and volunteers.

Given its importance, the Code of Conduct is reviewed and approved by both the Executive Leadership Council and the ministry's Board of Directors. All policies across BSMH should be consistent with this document. For details and procedures associated with areas governed by various policies, please refer to the policies themselves. Some Compliance policies are referenced in this Code, others may be reviewed and downloaded from BSMH's intranet site.

Thank you for all you do to advance the Mission of Bon Secours Mercy Health!

Culture

Guided by our Mission, Vision and Values, we aim to build and strengthen our core culture behaviors across BSMH. We are focused on being an **empowered, unified** and **agile** team of people who are passionately **committed to the ministry**. We expect all associates to display these core culture behaviors every day:

- **Be empowered** – we are leaders in Catholic health care, acting with integrity, transparency and accountability.
- **Be unified** – we are one team, acting with inclusion, collaboration and respect.
- **Be agile** – we are open to smart risk-taking in a dynamically changing industry.
- **Be committed** – we are dedicated to our Mission, our communities and our Catholic identity.

If you have specific questions about our culture and these core culture behaviors, please reach out to Human Resources (HR).



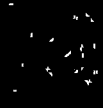
Code of Conduct

Our Mission, Vision and Values provide guidance as we deliver quality care, make sound, ethical decisions, meet our ministry goals and bring good help to those in need. The BSMH Code of Conduct is intended to be a simple, impactful summary of the standards of behavior we expect from all associates, board members and vendors. To emphasize our full commitment to compliance with all federal health care programs' requirements, and applicable laws and regulations, the Code of Conduct makes it easier to remember and apply everyday workplace situations. The Code of Conduct may not address every situation; however, each standard is supplemented by policies and Standard Operating Procedures (SOPs) that provide more detailed guidance. As workforce members, we are accountable for the integrity of our decisions and actions. The Code of Conduct provides the foundation of expectations as we do our work each day.



Integrity in Action: Patient Care

- Honor the rights of patients and treat patients with dignity and respect.
- Provide compassionate care and exceed standards for quality care and patient safety.



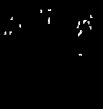
Integrity in Action: Business Transactions

- Exercise good faith and honesty in all dealings and transactions.



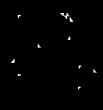
Integrity in Action: Diversity and Inclusion

- Respect diversity and promote inclusion.
- Protect the confidentiality of patient, resident, associate and organizational information.
- Avoid conflicts of interest and/or the appearance of conflicts.
- Use our resources responsibly.



Integrity in Action: Compliance

- Abide by all laws, regulations, and policies that govern what we do.



Integrity in Action: Reporting

- Report any suspected or actual violation of the Code of Conduct, law, regulation or policy.



Follow our Code

BSMH associates, officers, board members and volunteers are expected to:

- Be familiar with and **follow the Code!**
- **Speak up! Ask for help** when you're not sure about something and **report concerns**. There is no retaliation for asking questions or making reports in good faith.
 - If you have HR-related questions or concerns, please reach out directly to **HR Advice and Counsel** at 1-877-692-7780 option #2, or your designated **HR Partner**.
 - If you have questions or concerns relating to clinical matters, enter them in SafeCARE.
 - Concerns about the safety or quality of care provided may be reported to The Joint Commission.
 - If you see or hear anything else that seems inconsistent with the Code, applicable law, regulation or internal policy:
 - o Speak to your supervisor or another member of management.
 - o Speak to the Compliance Office, a Privacy Officer, or contact our Chief Compliance Officer by calling 1-513-952-4293.
 - o Use the 24/7 BSMH Ethics Help Line by calling 1-888-302-9224 toll-free, or by emailing www.bsmhethicshelpline.org. You may remain anonymous.
- Cooperate with internal and government investigations. Respect requests for confidentiality within the limits of the law.

Integrity in Patient Care and Supporting the Communities We Serve

Patient Rights

As a Catholic health care ministry, BSMH is committed to respecting the inherent dignity of every person. We honor the right of individuals to receive compassionate, safe and high-quality care. Together we will:

- Not make a distinction in the availability of services or the care we provide based on:
 - Age, gender, disability, race, color, religion, national origin, actual or perceived sexual orientation, marital status, veteran status or other protected class.
 - The source of payment or the patient's ability to pay.
- Respect the rights of patients including, but not limited to, the following:
 - Respond promptly and courteously to patient inquiries and requests.
 - Respect patient wishes through advance directives and care planning.
 - Follow the process for disclosing medical errors and adverse events.
 - Ensure that patient visitation policies are applied fairly. Do not restrict, limit or deny visitation based on classes that are protected by law.
 - Notify immediately the next in charge if you do not clearly understand the needs of patients, residents and/or their family members.
 - Involve patients and their designees in decision making regarding their care and when discussing available options.
 - Respect the patient's right to privacy and adhere to HIPAA policies and law.

Quality Care

BSMH is committed to the dignity, health and well-being of our patients. All associates will treat patients, residents and clients with compassion, understanding and respect. We will provide medically necessary and appropriate care, make clinical decisions based on identified health care needs, regardless of payment source or how BSMH shares risk, and involve individuals in decisions about their care, as they are able. We are committed to the delivery of care that is safe, effective, patient-centered, timely, efficient and equitable.

Emergency Treatment

BSMH is committed to providing a medical screening exam and, if appropriate, providing stabilizing treatment to all patients who present at a BSMH Emergency Department, regardless of their ability to pay, and in compliance with federal and state requirements and BSMH policies.

Ethical and Religious Directives

As a Catholic health care ministry, BSMH is committed to complying with the Ethical and Religious Directives for Catholic Health Care Services (ERDs). The ERDs provide guidance on all aspects of our ministry. BSMH will provide patients, residents, family members, associates or providers with the option of requesting an ethics consultation if they have questions or concerns about the ERDs or other ethical matters. Reach out to your market mission leader if you have questions about how to initiate a consultation.



To find out more about the ERDs, follow this link:
<http://www.usccb.org>

Research

BSMH is committed to the highest ethical standards and full compliance with federal and state laws and regulations when conducting clinical trials, investigations and research. BSMH will protect the safety

of research participants and respect their rights as required by law. BSMH is committed to integrity in disseminating accurate, valid scientific results and submitting appropriate costs related to research grants, in accordance with applicable regulations and guidelines.

Integrity in Financial and Billing Information



Business and Financial Information

BSMH is committed to protecting the confidentiality of information that is proprietary to our ministry as well as preparing complete and accurate documents. If your role allows you to have insight into proprietary ministry information, you must protect the confidentiality of this information. If your role requires you to prepare documents, you must do so in a truthful, complete, legible and timely manner. This includes, but is not limited to: personal information of our associates, including when they receive care in a BSMH setting; cost reports; accounting records; clinical data and outcomes; management discussion and analysis to bondholders; expense accounts and time sheets.

Record Retention and Destruction

BSMH is committed to retaining information that may be necessary for continuity of care, billing and for compliance with regulatory, tax and financial reporting requirements. BSMH is also committed to destroying such records when they are no longer needed in accordance with the BSMH Record Retention Policy.

Enter information into the medical record, business records or regulatory or financial reports in a truthful, complete, legible and timely manner. Retain and destroy records (paper or electronic) as required by law and BSMH policy. If you aren't sure how long to retain or when to destroy certain records, talk to your supervisor. Never destroy records that you believe may be requested or that have been requested by a regulator or investigator.



If anyone tells you to destroy records related to an investigation, contact the Compliance Office or Legal department before you do anything.

Integrity in the Work Place

Safeguarding Patient Information

BSMH is committed to protecting the confidentiality of the information patients share with us for the purpose of receiving care. All associates and providers are required to safeguard Protected Health Information (PHI). PHI identifies an individual and relates to their past, present or future physical or mental health or condition, health care services and payment for those services. It includes health information (such as diagnosis and treatment plans) as well as demographic information (patients' names, addresses, phone numbers, Social Security numbers, date of birth, patient ID, payment information and other personal information). BSMH associates who are patients in our facilities also must be given the highest level of confidentiality with respect to their medical records and the PHI contained in them.

The confidentiality of PHI is protected by federal and state laws. The Health Insurance Portability and Accountability Act (HIPAA), combined with state laws, prevents the release of any PHI except for treatment, payment and health care operations. Subject to emergency exceptions, patient privacy should be protected, and PHI should be released only to persons authorized by law or with the patient's written authorization.

Examples:

- Do not permit or provide access to a patient record by individuals who are not directly involved as members of the patient's care team.
- Do not give or remove PHI in any format to anyone without proper written authorization.
- Do not leave PHI in any form (paper or electronic) unattended or easily

accessible to individuals unauthorized to view the information.

- Do not discuss patient cases in a public area where conversation may be overheard by others or in an electronic forum that is open to the public.
- Do not access associates' medical records when they are receiving medical care at our facilities, unless it is for treatment, payment or health care operations.

Associates who engage in unauthorized access or disclosure of PHI will be subject to disciplinary action up to and including termination of employment. Individuals may also be subject to civil or criminal penalties under HIPAA.

Many countries have rules about the collection and use of personal data. Some are stricter than others. In the European Union (EU) the General Data Protection Regulation (GDPR) provides regulations on data protection and privacy for all individuals within the EU. GDPR also addresses the export of data outside the EU. PHI may not be defined the same way in every country, so ask questions!

Associates must obey all applicable privacy laws, so handle personal data responsibly and for legitimate business purposes only. Immediately report suspected violations of the handling of personal data to a supervisor, the Compliance Office, Privacy Officer or General Counsel.

Conflicts of Interest

BSMH is committed to assuring that business decisions are free of any potential conflicts, are unbiased and are in the best interests of the ministry. The existence of a potential conflict of interest or conflict of commitment may occur if your family relationships, outside activities or personal interests influence, or appear to

influence, your ability to make objective decisions associated with your workplace responsibilities. BSMH associates and board members are required to disclose potential conflicts per the BSMH Conflict of Interest Policy. All potential conflicts will be appropriately managed to ensure parties act in the best interest of the ministry. If you have any questions about potential conflicts or commitments, please contact the Compliance Office.

Participation on Outside Boards

BSMH is committed to encouraging associates to contribute their time to their communities. Many of our associates serve on the boards of various charitable, civic or fraternal organizations. You must speak to your supervisor and obtain any necessary approvals before serving on the board of directors of any organization that may have interests that conflict with BSMH or related organizations. You shall not discuss or vote on any matter that might affect the interests of BSMH. If applicable, reimbursement must comply with BSMH policies.

Appropriate Use of Resources

BSMH is committed to fostering good stewardship of its resources. All associates shall be responsible when using BSMH's assets, including time, material, supplies, equipment and information. Use all BSMH communications devices primarily for ministry purposes in accordance with BSMH policies. This includes, but is not limited to telephones, computers, electronic mail, intranet, Internet access and voice mail, all of which are the property of BSMH. Remember that you do not have a right to privacy with respect to anything you create, store, send or receive on BSMH computer and telephonic systems. NOTE: BSMH reserves the right to monitor and/or access all communications usage and content.

Travel and Business Expenses

BSMH is committed to reimbursing associates for appropriate travel and business-related expenses. If travel and other expenses are required for your job, you shall fully understand BSMH travel and expense policies and submit requests for reimbursement in accordance with them.

Discrimination and Harassment

BSMH is committed to providing a professional work environment free from any form of discrimination or harassment. BSMH forbids all forms of discrimination and/or harassment based on race, color, creed, religion, gender, national origin, actual or perceived sexual orientation, gender identity or expression, veteran or military status, marital status, age, pregnancy, disability or any other class protected by law. Do not engage in or tolerate any form of discrimination or harassment.

Gifts

BSMH is committed to conducting business with integrity. Accepting gifts, entertainment or meals from outside sources can create an appearance of impropriety and potentially violate BSMH policy. This includes cash, cash equivalents (e.g., gift cards, checks, grants, scholarships), meals, lodging, transportation, tickets to sporting or other paid events, discounts on goods or services, loans, works of art, recreational equipment, prizes and sponsorships. Do not ask any person or organization for money, rewards, gifts or other items of value for BSMH unless your job requires you to do so as a member of the BSMH Foundation staff.

NOTE: Individually you may accept non-cash gifts of nominal value (e.g., pens, mugs, note pads, etc.) from vendors. You may accept edible or perishable items (e.g., fruit, candies, flowers, etc.) that are given to an entire department or shift. The gifts

must be infrequent, reasonable and not in exchange for favors or other gifts. See BSMH Vendor Relations and Gifts Policy for further details.

Political & Lobbying Activity

BSMH is committed to advancing its religious and charitable purposes. As a non-profit organization, BSMH does not engage in political activity and limits lobbying efforts consistent with the law. Individuals may participate in political activity that is strictly unrelated to BSMH and performed during personal time.

A few examples of things **we may** and **may NOT do**:

- **We may** conduct a limited amount of lobbying by contacting or urging the public to contact members or employees of a legislative body for the purpose of proposing, supporting or opposing legislation. This type of activity is organized/conducted through the Advocacy and Governmental Relations department.
- **We may NOT:**
 - Use BSMH revenues directly or indirectly for political activities or in support of political campaigns.
 - Seek or approve reimbursement for personal expenses related to any political activities including money spent in support of any political candidate or political action committee.
 - Solicit political contributions from BSMH associates.

Social Media

BSMH is committed to the responsible use of social media and ensuring that the use of social media communications uphold our ethical values, our dedication to promoting a positive and respectful work environment and our commitment to providing excellent

care to our patients and communities. Language posted on social media can affect patients and the community's perception of BSMH. Associates shall not post any form of protected health information, associate personal information or confidential ministry information on Facebook, Twitter or any other social media site. BSMH Marketing determines when, where and how the BSMH name and brand may be used on social media platforms.

Substance Abuse and Impairment in the Workplace

BSMH is committed to providing a safe, drug-and alcohol-free environment for our patients, visitors and associates. Associates, providers, contractors and vendors may not be under the influence during work time. Associates are required to report any unsafe situation to their manager or Human Resources.

Diversity and Inclusion

BSMH is committed to diversity and inclusion in the workplace. All associates shall respect diversity, which is the existence of the gifts, talents and attributes of people, processes and functions, both the differences and the similarities. They will promote inclusion, which means creating and fostering an environment in which all are included, respected and supported so that we may advance and accelerate our Mission, Vision and Values.

Intellectual Property

BSMH is committed to following all applicable intellectual property laws. You shall respect the intellectual property and copyright laws regarding books, trade journals and other applicable resources that you use for your job and assure that the software you use to conduct BSMH business is properly licensed and used in accordance with that license.

Legal and Regulatory Compliance

Screening of Excluded Individuals and Entities

BSMH will not knowingly employ, appoint, elect, contract or bill for any individual or entity that has been listed as debarred, excluded or ineligible for participation in federal or state health care programs. BSMH routinely searches the lists of excluded, sanctioned and ineligible persons that are maintained by the U.S. Department of Health and Human Services, U.S. Department of the Treasury, Office of the Inspector General, General Services Administration, Office of Foreign Assets Control and various other federal and/or states' departments of health exclusion lists.

All associates who are excluded, debarred or ineligible to participate in federal or state health care programs, or are convicted of criminal offenses related to the provision of health care items or services during employment, must immediately report the action to the Compliance Office.

Environmental Compliance and Safety

BSMH is committed to the care of the environment and the safety of our associates. Associates shall comply with environmental laws in all aspects of our health care operations. Follow BSMH procedures for the handling, storing, labeling, using, transporting and disposing of solid and liquid wastes that are hazardous or infectious including, but not limited to, the use of personal protective equipment (PPE). File all required environment reports in a truthful, complete, legible and timely manner. Cooperate fully with governmental authorities in the event of an environmental incident or inquiry.

Fraud, Waste and Abuse and False Claims

BSMH policies and various federal and state laws prohibit fraudulent claims activity. The Federal False Claims Act and state fraud and abuse prevention laws prohibit conduct such as knowingly submitting a false or fraudulent claim or using or making a false statement to get a false or fraudulent claim paid. Other laws governing Medicaid program integrity also look for ways to reduce fraud and abuse. BSMH and its associates and providers can be prosecuted for filing inaccurate claims for reimbursement and can be subject to civil fines, criminal penalties or both. Compliance's performance of routine audits or reviews and monitoring, along with internal controls, help BSMH prevent and detect fraud, waste and abuse.

BSMH will comply with all state and federal health care program requirements relating to overpayments. Follow BSMH policies and procedures for refunding overpayments, provided you are authorized to do so. If you are not so authorized, refer the matter to someone who is.

BSMH expects associates to report known or suspected activity of this type to the Compliance Office. Associates who report false claims or other fraudulent conduct or who otherwise assist in an investigation or action are protected from retaliation to the furthest extent possible under both federal and state laws.

Examples of actions that could trigger the False Claims Act include, but are not limited to, the following:

- Knowingly billing for services that were not provided.
- Knowingly billing for services that were not ordered by a physician.
- Double-billing for items or services.

- Submitting bills for services never performed or items never furnished.
- Billing for services that are not necessary for the treatment of a patient.
- Billing for services that are more complex and at a higher reimbursement than the actual service provided (i.e., up coding).
- Billing for services separately instead of billing the code that includes multiple services (i.e., unbundling).

Not-For-Profit Tax-Exempt Status

BSMH is a not-for-profit, tax-exempt entity which is organized and operated for religious and charitable purposes. BSMH is committed to maintaining its charitable status and being a good steward of our resources. BSMH resources are used in a manner that improve the health and well-being of our communities rather than the private or personal interests of any individual or entity.

Fair Competition and Antitrust

BSMH is committed to complying with state and federal antitrust laws. The general purpose of these laws is to support competition and commerce among organizations. Associates should not enter into agreements on behalf of BSMH to fix prices or reduce competition. They should not share information with competitors or potential competitors relating to current or future fees, bids or negotiations, compensation or benefits, costs or financial projections, marketing or strategic plans, markets and market share plans, and plans to discontinue services or offer new services.

Anti-Kickback and Stark

BSMH is committed to complying with all federal and state laws governing its relationships with providers, such as the Anti-Kickback and Stark laws. BSMH

prohibits remuneration of any kind in exchange for patient referrals purchases or leases. All contracts and interactions with other referral sources are to follow all applicable laws and regulations.

Foreign and Domestic Financial Crimes

BSMH is incorporated in the United States, and also has activities in other countries. Thus, BSMH is committed to complying with all laws governing foreign and domestic financial crimes including, but not limited to, the Foreign Corrupt Practices Act (FCPA) and other laws and regulations pertaining to the issuance of public debt and related financial activities. These laws and regulations prohibit the bribery of officials (foreign or domestic), political corruption, conflicts of interest, money laundering, terrorist financing and other financial crimes. This means that if your job requires you to make decisions, develop or submit reports, or otherwise be involved in any activities that could implicate these laws and regulations, you must complete the required BSMH training on these topics.

Response to Government Inquiries and Investigations

BSMH is committed to complying with government inquiries, as required by law. All government requests for documents or subpoenas shall be referred to the Legal Department, which coordinates BSMH's responses, ensuring they are appropriate and complete. Do not destroy, alter or change BSMH records requested by or related to a government investigation. Preserve all related records and cooperate with the Legal Department when BSMH receives notice of a government investigation or lawsuit, a request for documents or a subpoena.

Inform the Compliance Office, Legal department or other leaders if you learn that the organization is being investigated.

Ethical Responsibility

Reporting Suspected or Actual Violations

Associates have an obligation to report all potential or actual violations of federal and state regulation or law, BSMH policy or the Code of Conduct. For those who wish to remain anonymous, reports can be submitted using the BSMH Ethics Help Line. The BSMH Ethics Help Line supplements other avenues of communications within the organization for raising questions or concerns. BSMH values and encourages honest discussion about ethical and compliance concerns that relate to the Code of Conduct and BSMH policies.



No Tolerance for Retaliation

Retaliation occurs when an individual (or a group of individuals, to include members of management) attempt to cause harm, intimidate or cause otherwise negative consequence to an individual for reporting or assisting in an investigation of a suspected or actual violation of federal or state law, BSMH policy or the Code of Conduct. Report any form of retaliation to your manager, the Compliance Office or to the Ethics Help Line. BSMH Compliance will investigate any allegation of retaliation.

! **BSMH has a policy of no tolerance for any form of retaliation against someone who reports a concern in good faith.**

Management Responsibility

Leaders must set an example and take action when compliance and ethical issues are raised. They are responsible for ensuring that associates know the content of the Code of Conduct and any applicable policies. Managers are responsible for seeking assistance from the Compliance Office for themselves and their staff when the right action is not clear and when questions arise.

Discipline

Any associate who violates the Code or related policies and procedures will be subject to disciplinary action. The specific discipline will be based on the facts and circumstances, including the nature, severity and frequency of the violation.

! **The disciplinary policy will be firmly and fairly enforced with respect to all associates.**

BSMH Board Approved December 8, 2022
(Effective January 1, 2023)

venlafaxine (EFFEXOR XR) 75 MG extended release capsule

Take 1 capsule by mouth daily - Oral

R
1

My Mother has
Pre-existing
Stage 3a
Chronic Kidney
disease (HCC)
N18.31
←

Visit Diagnoses

- Primary: New onset type 2 diabetes mellitus (HCC)
- Uncontrolled hypertension I10
- Postablative hypothyroidism E89.0
- Papillary carcinoma of thyroid (HCC) C73
- Lumbar disc herniation with radiculopathy M51.16
- Stage 3a chronic kidney disease (HCC) N18.31
- Bipolar affective disorder, remission status unspecif
- Mentally disabled F79

1. New onset type 2 diabetes mellitus (HCC)

Discussed management of diabetes metformin diabetic diet weight management nutrition counseling. May benefit from starting Ozempic if GLP 1 or 2 inhibitors along with metformin diabetic diet

2. Uncontrolled hypertension

Advanced return to current medications

3. Postablative hypothyroidism

Continue levothyroxine. Last TSH normal

4. Papillary carcinoma of thyroid (HCC)

Disease-free

5. Lumbar disc herniation with radiculopathy

Has orthopedic spine surgery consult considering surgery physical therapy back strengthening exercises medication discussed including muscle relaxant Cymbalta acetaminophen PM for pain

Signs due to stage III chronic kidney disease

6. Stage 3a chronic kidney disease (HCC)

Optimize medical management

7. Bipolar affective disorder, remission status unspecified (HCC)

Psychiatry follow-up

8. Mentally disabled



9/11/2023

RE: Your hospital discharge on 09/06/2023

Dear Valdena Walker,

Our records show that you were recently a patient at Bon Secours St. Francis Downtown and discharged on the date listed above. Because you had a recent hospital stay, we are asking for your help.

The enclosed survey is part of an effort to understand how patients view their hospital care. Questions 1-29 in the survey are sponsored by the United States Department of Health and Human Services and should take about 7 minutes to complete. The number on the survey is used to tell us if you returned the survey so we don't send you reminders.

I have been advocating on behalf of my mother since 8/30/23 since her surgery

and your answers will be kept private and help other people make survey results and find hospital rates (compare).

survey, please return it in the enclosure, please call this toll-free number in improving hospital care.

Kathy Black
Kathy Black, DPN, RN, NE-BC
Market Chief Nursing Officer
Bon Secours St. Francis Health System, Inc.

This is Not her First uti or Catheter they are intentionally subjecting her to sepsis due to this catheter

This is Not her First uti or catheter this is an retaliation act

According to the Paperwork Reduction Act, this information unless it displays a valid collection is 0938-0981 (Expires estimated to average 7 minutes for existing data resources, gather the comments concerning the accuracy Centers for Medicare & Medicaid

to a collection of number for this information his information collected is review instructions, search in collection. If you have any this form, please write to: Baltimore, MD 21244-1850.

Return to: 710 Rush Street, South



254-03020-0288-01

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IN THE DISTRICT COURT OF THE UNITED STATES
FOR THE DISTRICT OF SOUTH CAROLINA
GREENVILLE DIVISION

Saria Walker,

Plaintiff,

vs.

United States Federal Government,
House of Raeford Farm, Inc., Prisma
Health, Saint Frances Downtown, Saint
Frances Eastside, The Carolina Center
for Behavioral Health, South Carolina
Department of Social Services, Greer
Police Department, Greenville Police
Department, Greenville County Court of
Common Pleas, GreenLink, Greenville
Library System,

Defendants.

C/A No. 6:22-cv-02946-HMH-KFM

REPORT OF MAGISTRATE JUDGE

Retaliation due
to this lawsuit

Language and Interpretation Services

Throughout the Bon Secours, patients also have the right to utilize an interpretation service.

For Our Non-English Speaking Patients

Telephonic foreign language interpretation is available for those patients whose first language is not English. Let any member of your care team know that you'd like access, and we'll work to initiate a conference call with an interpreter.

For Our Patients with Special Needs

Assistive aids and devices, interpreter and translation services, and other accommodations are available to patients with hearing, vision, or other physical impairments. We will do our very best to accommodate your needs. Please ask any member of your care team for assistance.

Patient Rights and Responsibilities Notice

This notice applies to all entities of Bon Secours.

We're here to serve you, and we consider you a partner in your care. When you are well-informed, participate in treatment decisions and communicate openly with your doctor and other health professionals, you make your care as effective as possible. This facility encourages respect for the personal preferences and values of each individual.

Unless medically necessary, we believe that Bon Secours and all their associates, physicians and volunteers are committed to:

- Respect the patient's right to be informed of hospital policies and practices that relate to patient care, treatment and responsibilities.
- Offer access to care that is medically indicated, without regard to race, creed, sex, national origin, religion, age, disability or sources of payment for this care.
- Give competent, considerate and respectful care which respects the patient's personal value and belief system and recognizes his/her dignity as a human being in need.
- Receive clear and easy-to-understand information about diagnoses, treatment plans including their risk and benefits, and alternative treatment options.
- Participate in decisions regarding their care, including the right to accept or refuse treatment.
- Have a family member or representative of your choice and your personal physician promptly notified of your admission to the hospital.

Hi! How can I help?

- Receive treatment free from restraints or seclusion unless clinically necessary in order to provide acute medical, surgical or behavioral care.
- Be thoughtfully sensitive to the patient's family or significant other's needs as they become apparent.
- Allow patients the right to express spiritual beliefs and cultural practices that do not harm others or interfere with the planned course of medical therapy, including wearing symbolic items.
- Promptly and courteously respond to all reasonable requests that do not conflict with physician's orders, health requirements and/or the obligations of the hospital. Patients shall be notified of any policy, as promptly as possible, that might affect their choice within the institution.
- Follow the guidelines of the Patient Self- Determination Act and support patients' rights in accordance with the laws of each state.
- Protect the patient's right to personal privacy and informational confidentiality in accordance with the law and professional ethics.
- Inform the patient of the identity and professional status of individuals providing service including which physician or other practitioner is primarily responsible for the care of the patient.
- Inform the patient, upon request, of the relationships of this hospital to other health care and educational providers and payers when they pertain to care.
- Be aware that the patient may have a need for continued care after discharge and, if this is indicated, to discuss it with the patient and attending physician.
- Refer to the Care Management Department conflicts or problems that arise concerning the care of the patient that cannot be resolved by the patient's physician or other caregivers.
- Provide for the patient's personal safety with respect to the practices and environment of the hospital.
- Inform each patient (or support person), of the right, subject to his or her consent, to receive the visitors whom he or she designates, including, but not limited to, a spouse, domestic partner (including a same-sex domestic partner, another family member, or a friend), and his or her right to withdraw or deny such consent at any time.
- Provide the patient with timely and accurate answers to questions concerning hospital charges including available payment methods regardless of the sources of payment.
- Be informed about pain and pain relief measures including a concerned staff committed to pain prevention and management.

You have the responsibility to:

Hi! How can I help?

- Be honest about matters that relate to you as a patient.
- Attempt to understand your medical problems.

1

- Attempt to follow the directions and advice offered by the staff and to accept the consequences of not following the same.
- Know the staff who are caring for you.
- Report changes in your condition to your caregivers who are responsible for you.
- Be considerate and respectful of the rights of other patients and staff.
- Honor the confidentiality and privacy of other patients.
- Notify the staff if you feel that your rights are being violated.
- Notify the staff of perceived safety risks.
- Make sure your financial obligations for your health care are fulfilled as promptly as possible.
- Follow hospital rules and regulations affecting your care and conduct.
- Provide a copy of your Advance Directives, DNR/CC or DNR/CC-Arrest paperwork.

How to File a Complaint

For care received in a hospital setting

To file a complaint or grievance for care received in a hospital setting, please contact a Patient Representative:

- Greenville: [864-255-1054](tel:864-255-1054)(tel:864-255-1054)
- Hampton Roads: [855-489-6440](tel:855-489-6440)(tel:855-489-6440)
- Richmond: [855-458-8799](tel:855-458-8799)(tel:855-458-8799)

For care received in a physician office or medical practice setting

To file a complaint or grievance for care received at a physician's office or medical practice (non-hospital setting), patients are encouraged to address their concerns directly with the Medical Group practice whenever possible; practice physicians, Advanced Practice Clinicians and leadership wish to be informed and address any dissatisfaction with the care delivered. [Click here](#)(/locations) to locate the practice phone number. Please request to speak to the Practice Manager or Administrator to discuss your concern. If concerns still exist after discussing with practice leadership, please contact a Patient Representative by calling one of the numbers above and share that you want to file a complaint for a Medical Group practice.

Hi! How can I help?

Privacy Complaints

If you are concerned that your privacy rights may have been violated, or you disagree with a decision¹ we made about access to your records, you may submit a question or report to the Ethics Help Line

Compliance

[HOME\(/\)](#) > [ABOUT BON SECOURS\(/ABOUT-US\)](#) > COMPLIANCE

Compliance Orientation

Everyone who passes through the doors of Bon Secours as an associate, board member or volunteer receives our Code of Conduct. This ensures that everyone who represents Bon Secours do so with a full understanding of our values and a roadmap on how to bring those values to life.

The Code of Conduct outlines applicable health care regulations and information on ongoing compliance as well as support that's available.

Along with the code of conduct, everyone who represents Bon Secours attends a Compliance orientation that outlines the Code of Conduct's content in more detail. Once that's complete, they are asked to sign a formal pledge, promising to abide by that code.

[Download the Code of Conduct\(/media/bon-secours/about-us/bonsecourscodeofconduct.ashx\)](/media/bon-secours/about-us/bonsecourscodeofconduct.ashx)

Along with the code of conduct and orientation, all associates must complete compliance training as well as ongoing education within specialty areas of health care to ensure everyone is acting with the most up-to-date information available.

Reporting a Compliance Concern

We encourage our associates, volunteers, providers, vendors and patients to speak up if they have questions or concerns as to what is the right thing to do in a particular situation or about potential violations of laws, regulations, policies, procedures or about the Bon Secours Mercy Health (BSMH) Code of Conduct.

Everyone is encouraged to talk first with their supervisors or other managers in the organization. If these individuals cannot help or are not a suitable resource, the next step is to contact a Compliance Professional. If the concern still cannot be resolved, the third step is to call the 24-hour HotLine (Bon Secours Mercy Health Ethics Help Line) at [888-302-9224](tel:888-302-9224)(tel:888-302-9224) or you may report the concern via our on-line form.

The Ethics Help Line passes the information to one of our Compliance Professionals, who respond to all such calls. You may report anonymously. The Ethics Help Line is also available to the outside community and patients who may have questions or concerns.

To reach the BSMH Chief Compliance Officer, Donna Abbondandolo or a Compliance Professional please [email emailcompliance@BSMHealth.org](mailto:emailcompliance@BSMHealth.org)(mailto:emailcompliance@BSMHealth.org).

HIPAA – Privacy and Security

Along with compliance and Code of Conduct training, all associates partake in mandatory training in the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) regulations that are used to protect the privacy and security of patient health information. All associates are accountable for understanding, upholding and abiding by the HIPAA regulations. A list of the HIPAA Privacy & Security Prohibited Actions is provided as well as the Confidentiality and Security Agreement and the Acceptable Use policy.

All patients of Bon Secours Mercy Health will also receive a copy of that facility's Notice of Privacy Practices.

To reach the BSMH Chief Privacy Officer, Sandra Brown, or a Privacy Team Member, please email Privacy@BSMHealth.org(mailto:Privacy@BSMHealth.org)

Transparency

Since 2001, we've made our financial results public. In regards to many of the provisions of the Sarbanes-Oxley corporate reform legislation passed by Congress in July 2002, we've adopted policies that either meet or exceed them – without that adoption being mandated.

We do these things to:

- Ensure that our financial reporting and disclosure is as clear, concise and visible as possible
- Protect the independence and expertise of our board of trustees and internal auditors
- Remain objective in our pricing models and policies

Ethical Foundation

Ethics has always been at the core of what we do, and we've built Bon Secours approach to business and clinical issues around it. We pride ourselves on being at the forefront of nationally addressing issues surrounding health care and compliance. The foundation of our approach to ethics is laid in the teachings and traditions of the catholic faith as well as the Directives for [Catholic Health Care Services](#).

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Maximizing the Good

- Bon Secours Mercy Health's Mission and values come to us from the compassionate ministries established more than 150 years ago by congregations of women religious. It is our commitment to continuing their legacies that fuels our passion to be of service to all who need our care and help, especially the poor, underserved and dying.

Inspired by the example and tradition of the Sisters of Bon Secours, we strive to bring persons and communities to health and wholeness. In addition to providing health care services, we draw on our Catholic social justice tradition to contribute to the health of our communities, our nation and our world.

Resources to Support Ethical Decision-Making

Bon Secours works with our internal corporate director of ethics to ensure that all of our clinicians and managers understand and effectively implement an ethical framework in all facets of work within the organization. Along with being tasked with that, we also work with them to ensure we are maximizing the social good achieved by the organization.

There are ethics committees at most of Bon Secours' hospitals. They are tasked with being an approachable resource for all Bon Secours associates and for the family members of patients who are facing difficult decisions in regards to care.

Commitment to our Mission

At Bon Secours, our mission is to extend the compassionate ministry of Jesus by improving the health and well-being of our communities and bring good help to those in need, especially people who are poor, dying and underserved.

We are committed to weaving that mission through every ministry-wide strategic, clinical and operational decision we make.

To ensure that every one of our ministry leaders exemplifies our mission, we've created and distributed a 13-party video educational program. The main goal of the program is to emphasize to our ministry leaders just how important their decision making is for the future of our Catholic health organization.

Hi! How can I help?