

OPEN IN YOUR BROWSER

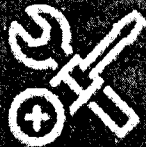
MAINTENANCE REQUEST
17554837

CREATED



**THE FOLLOWING REQUEST HAS
BEEN CREATED**

**KITCHEN -
STOVE/OVEN**



**ON 02/20/2024 AT 09:43 AM
EST**

Sincerely,



(No sut



My Apartment



Request Maintenance

Kitchen



Request 17580488 | 1 Image

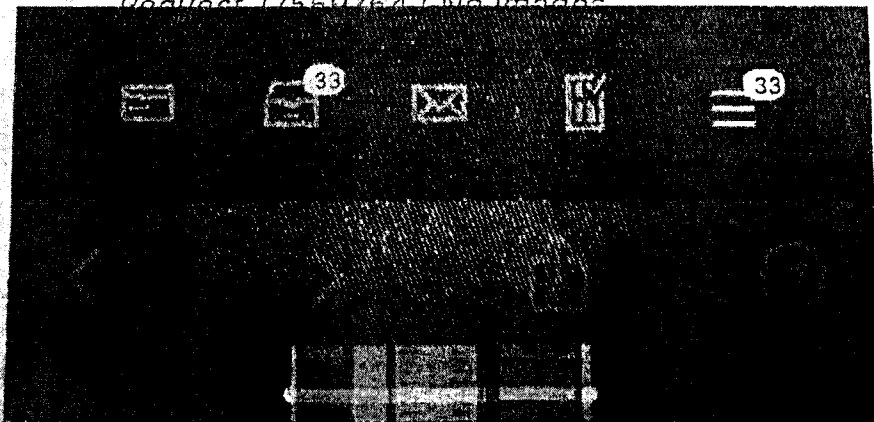
Issue: Stove/Oven / Medium Priority

Submitted: Apr 22

Unit



Request 17560764 / No Images



MONEY ORDER RECEIPT - NON NEGOTIABLE

LOAD THIS DIRECTION, THIS SIDE UP

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You can now use cash to pay for millions of Amazon.com products with Amazon Participating Western Union Agent Locations. Find out more at wu.com/amazon.
ACT 358001 LOC 002537 DT 030524 \$100.00 HUNDREDDOLLARS AND NO CENTS

BJ

Money orders dated 5-24 & initial signed b

Payable to: **RETAIN THIS MONEY ORDER RECEIPT. IT MUST BE INCLUDED WITH ALL REFUND REQUESTS. BE SURE TO READ IMPORTANT INFORMATION BELOW AND ON BACK.** For your own records, it is recommended that you make a photocopy of the completed Money Order before providing it to the receiver.
PURCHASE AGREEMENT: You the purchaser agree that Western Union Financial Services Inc. (WUFSI) need not stop payment on, or replace, or refund a lost or stolen WUFSI Money Order unless (1) you fill in the face of the Money Order at the time of purchase, and (2) you report the loss or theft to Western Union Financial Services Inc. in writing immediately, and (3) you provide WUFSI with this original Money Order receipt issued by Western Union Financial Services Inc., Denver, Colorado. For customer service, call 1-800-999-9660.

* 1 9 6 1 2 3 4 7 6 7 7 *

~~Independent~~

MONEY ORDER RECEIPT - NON NEGOTIABLE

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* 1 9 6 1 2 3 4 7 6 7 6 *

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* 1 9 6 1 2 3 4 7 6 7 8 *

Full Ledger Payments

Payment - Check
21 1066 \$89.00 \$1,774.00
Feb 5, 2024 - You

Payment - Check
21 1057 \$500.00 \$1,863.00
Feb 5, 2024 - You

Charge - Rent
Feb 1, 2024 - \$1,109.00 \$2,363.00
Property

→ Balance on the day of
court 2/2/24. Required
only to pay \$1589 (Court ordered)

Charge -
Attorney Or Legal
Charges \$5.00 \$1,254.00
Jan 10, 2024 -
Property

→ Balance for the month
of January

Charge - Late
Charges \$100.00 \$1,249.00
Jan 6, 2024 -





Rock Pointe II
ntermarkmgmt.residentportal.com



Ledger



Full Ledger Payments

Charge - Late Charges	\$100.00	\$874.00
Feb 6, 2024 - Property		

Payment - Check 21-1030	\$500.00	\$774.00
Feb 5, 2024 - You		

Payment - Check 21-1048	\$500.00	\$1,274.00
Feb 5, 2024 - You		

Payment - Check 21-1066	\$89.00	\$1,774.00
Feb 5, 2024 - You		

Payment - Check 21-1057	\$500.00	\$1,863.00
Feb 5, 2024 - You		

* Paid \$1589.00 as ordered by court, which should leave a \$0 balance.





Rock Pointe II
ntermarkmgt.residentportal.com



Ledger



Full Ledger Payments

Charge - Rent Mar 1, 2024 - Property	\$1,109.00	\$1,983.00
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→ Still trying to add the \$874.00 to my rent.

Charge - Late Charges Feb 6, 2024 - Property	\$100.00	\$874.00
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→ Never gave me a \$0 balance. Disregarded court order by still trying to make me pay the full \$1254.00 for the month of January plus a \$100.00 late fee for a balance that should have been \$0.

Payment - Check 21 1030 Feb 5, 2024 - You	\$500.00	\$774.00
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Payment - Check 21 1048 Feb 5, 2024 - You	\$500.00	\$1,274.00
---	----------	------------

Payment - Check 21 1066 Feb 5, 2024 - You	\$89.00	\$1,774.00
---	---------	------------



Ledger



Full Ledger Payments

Type	Charges / Payments	Balance
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Charge - Late Charges Mar 6, 2024 - Property	\$100.00	\$974.00
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*Still trying to make me pay for the rest of January's month when not required, and adds another \$100.00 late charge.

Payment - Check 21 6781 Mar 5, 2024 - You	\$109.00	\$874.00
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Payment - Check 21 6763 Mar 5, 2024 - You	\$500.00	\$983.00
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* Paid \$1109.00 for March's rent *

Payment - Check 21 6772 Mar 5, 2024 - You	\$500.00	\$1,483.00
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Balance Details

LATEFEE	\$100.00
Rent	\$874.00
Total	\$974.00

Close

** Should be \$0.00 balance **



Balance Details

KEYS/LOCKS	\$0.00
KEYS/LOCKS	\$0.00
DAMAGES	\$0.00
DAMAGES	\$0.00
DAMAGES	\$0.00
LATEFEE	\$0.00
Total	\$634.00

Close

* After the eviction on March 11, 2024, but don't understand how \$974.00 drop to \$634.00 when nothing is charged*

*** Current balance on resident portal.***

Balance Details

LATEFEE	\$100.00
electricity	\$220.42
Rent	\$1,109.00
LATEFEE	\$100.00
Rent	\$1,109.00
KEYS/LOCKS	\$25.00
KEYS/LOCKS	\$25.00
DAMAGES	\$100.00
DAMAGES	\$175.00
DAMAGES	\$300.00
Total	\$3,263.42

How do I get charged late fees if I am being refused.

Have to be paid to City of Rock Hill not Rock Pointe Apartments.

Refused ←
Per May
Refused ←
Per April

Close

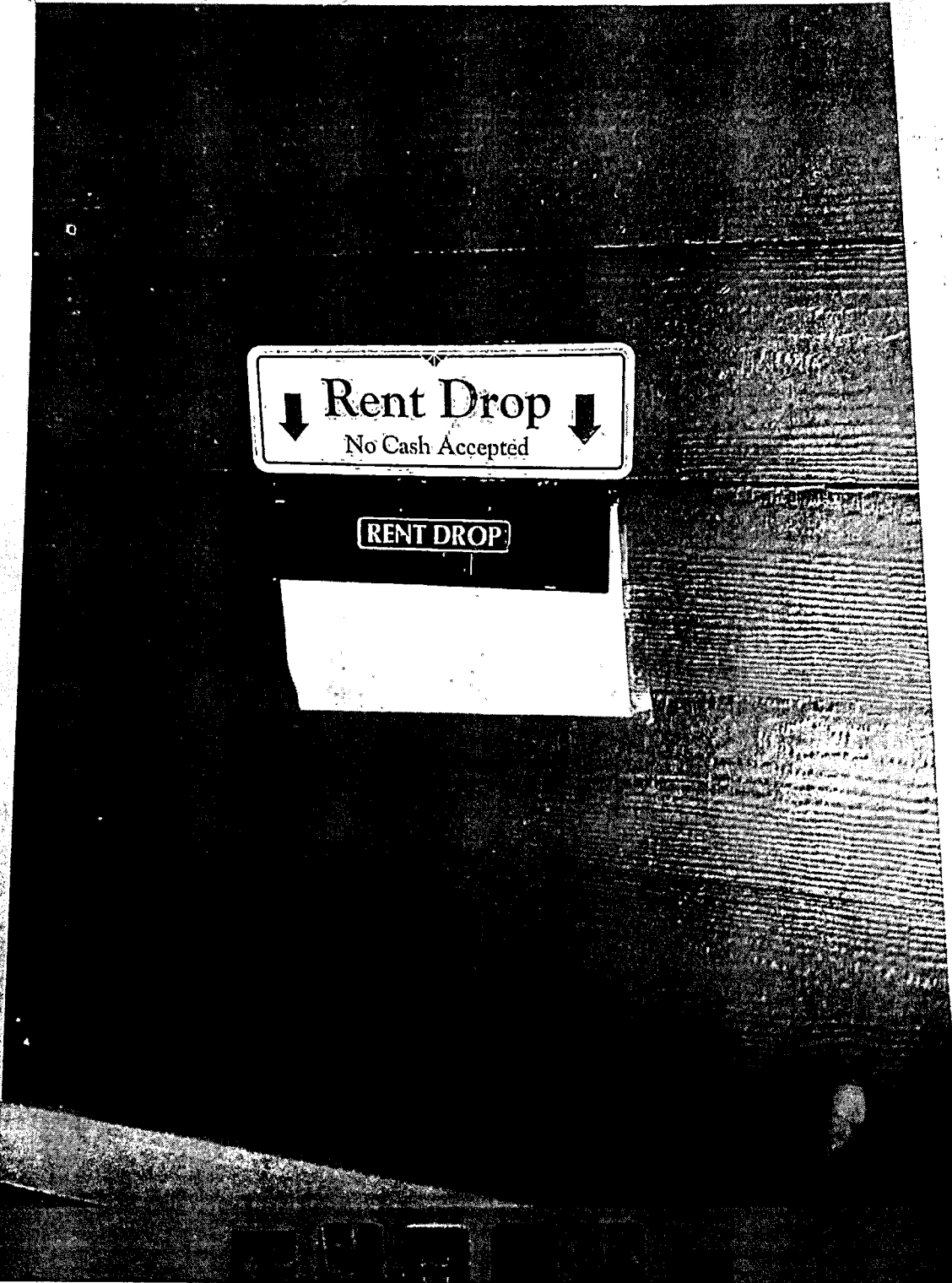


18



April 5 5:07 PM

LIVE ▾



↓ Rent Drop ↓
No Cash Accepted

RENT DROP

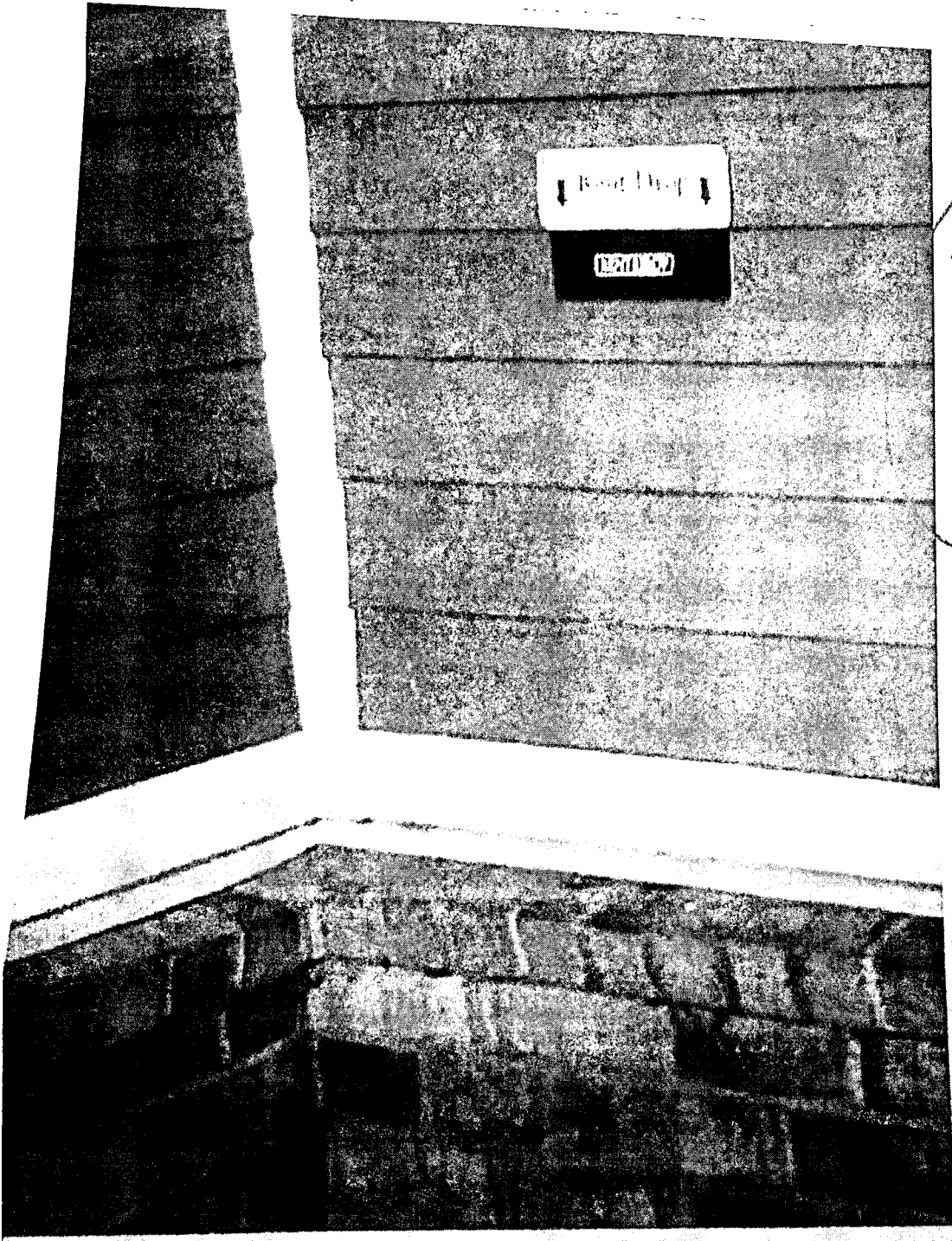


5/14/24 2:00 PM

↓ Road Drop ↓

12271157

* Picture of drop box on 4-8-24.





This is the back of
the Dropbox that
the Respondent
claimed couldn't be
accessed.