

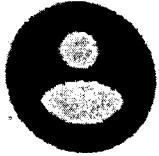
11:50 AM



4G



Call details



+1 803-909-7600

** Phone call to the magistrate court **



Outgoing call

3m 29s

Thursday, January 11, 2024, 11:15 AM



Outgoing call

3m 29s

Thursday, January 11, 2024, 11:15 AM



Copy number



Edit number before call



Delete

Urgent: Harassment by Management & Unprofessionalism

1 message

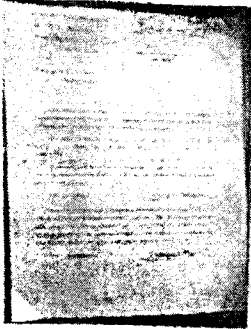
BlackBerry 0404 <ashleywilliamson167@gmail.com>
To: tellus@intermarkmgt.com

Thu, Feb 8, 2024 at 1:27 PM

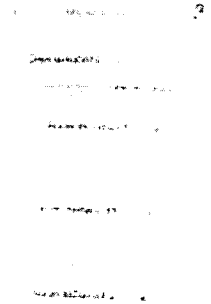
Good afternoon. Your property manager continues to add fees to my account as well as falsified documentation, so at this point it is considered harassment. Especially, when the document given and signed by the judge that I attached to this email, solely states the amount that I was required to pay. However, I am being charged \$774 plus a \$100 late fee, for what exact reason!?! Not only that, I received a slip in the mail that stated I have a certified letter from Rock Pointe to pick up, but when I log onto the portal, there is no certification document uploaded for today 2-8-24. I also attached a screenshot of the recently uploaded documents. No one has been in contact with me about anything, not even the maintenance request. I am still a tenant and will be reaching back out to the City of Rock Hill to notify them, as instructed, of the non communication.

Thank you,
Ashley Williamson
803-818-7860

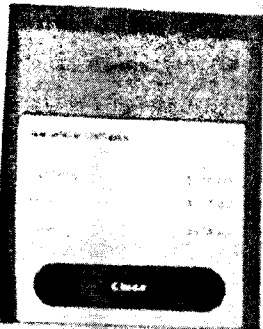
4 attachments



IMG_20240208_130446.jpg
1273K



Screenshot_2024-02-08-13-01-59~2.png
82K



Screenshot_2024-02-08-13-01-17~2.png
45K

Re: Proof of issues

Ashley Williamson <strawberrie3_2@hotmail.com>

Fri 1/12/2024 2:17 PM

To: Andrea Bradham <abradham@intermarkmgt.com>

4 attachments (563 KB)

Screenshot_2024-01-12-13-40-06.png; Screenshot_2024-01-12-13-43-15~3.png; Screenshot_2024-01-12-14-13-30.png; Screenshot_2024-01-12-14-12-53.png;

So again, how are they charging me for not signing the lease when I have to wait for it to be approved. I received a notice at the beginning of October stating that the lease had to be renewed by Nov. 30th. However, when I contacted Ms. Lakeisha at the office, around the 24th of November, after leaving several messages because the office was closed due to training, she stated that Ms. Brenda was going to handle the lease and will be in contact. However, no one contacted me. So, around the beginning of December, a packet was left in my doorway. The documents were to be turned in by December 13th or 14th as stated on the front of the envelope, which is not 120 days. Then, on top of that, my entire household was sick for 2 weeks with pneumonia, COVID-19, and Flu B, including myself. So again, it's a lot of shady things going on and I'm not okay with it at all, and they continue to add charges. The company can't even keep a property manager, maintenance, or anyone else for that matter long enough to handle business properly and it's getting ridiculous, to the point where legal actions are going to have to take place. Unprofessional and a lot of shady stuff going on. I keep documents of everything in case people try to lie or pull some shady stuff as such. So if you need me to send the rest of my kids documents from the doctor, I can do that as well. My question is, what's going to be done about the rent, bc it's not like I'm 4-6 months behind like other tenants. I just want the issue resolved.

From: Andrea Bradham <abradham@intermarkmgt.com>
Sent: Friday, January 12, 2024 12:22 PM
To: Ashley Williamson <strawberrie3_2@hotmail.com>
Subject: RE: Proof of issues

Your file has to be approved by the compliance department before a lease can be signed. I'm unfamiliar with when your recertification paperwork was turned in but it is supposed to be turned in 120 days before your lease expires in order to give us ample time to complete the approval before expiration.

The property manager will be in touch about your concerns.



Andrea Bradham
Director of Operations
Intermark Management Corporation
808 Lady Street Suite B
Columbia, SC 29201
803-744-9402
803-376-0570 FAX
abradham@intermarkmgt.com

Re: Urgent

Ashley Williamson <strawberrie3_2@hotmail.com>

Fri 1/12/2024 11:34 AM

To: Andrea Bradham <abradham@intermarkmgt.com>

Yes, so to start off I was going to sign the lease that was sent to my portal and pay my rent on the 5th, when I got paid so it wouldn't be a late fee. However, when I check the portal, a \$40 charge was added on. I was unsure of what the extra fee was for, so I had to wait until someone was finally in the office to ask because when I reached out to Ms. Kim by phone, I never got a response. In which, the late fee was added to my rent because I didn't get in touch with Ms. Brenda until the following week. So when I talked to her at the office, Ms. Brenda specifically stated that signing the lease renewal on the portal wouldn't do any good because I have to do it in the office, in person. When I asked could I go ahead and sign it, she told me that I have to wait on approval. So, how can I be charged an extra fee for something that I can't sign and that I don't have any control over. If that doesn't top the cake, I was served on the 3rd or 4th with an eviction notice for late payment and not signing the lease. Then I was served through certified mail on the 10th with another eviction for non-payment of rent (for this month). However, the rent is not late until after the 5th, which I was served on the 3rd and eviction papers are not supposed to be filed for non-payment of rent until after the 11th, in which I was served on the 10th.

From: Andrea Bradham <abradham@intermarkmgt.com>

Sent: Friday, January 12, 2024 10:50 AM

To: Ashley Williamson <strawberrie3_2@hotmail.com>

Subject: RE: Urgent

Yes. I have communicated with a response.

I do not know of your rent concerns. Only have an email showing what appears to be a carpet run that needs to be addressed.

I am awaiting details about the repair to the carpet.

Would you like to give me more information on the rent issue?



Andrea Bradham
Director of Operations
InterMark Management Corporation
808 Lady Street Suite B
Columbia, SC 29201
803-744-9202
803-376-4570 T/FX
abradham@intermarkmgt.com

From: Ashley Williamson <strawberrie3_2@hotmail.com>

Sent: Friday, January 12, 2024 10:47 AM

To: Andrea Bradham <abradham@intermarkmgt.com>

Subject: Urgent

Re: Urgent

Ashley Williamson <strawberrie3_2@hotmail.com>

Tue 1/16/2024 2:00 PM

To: Ashley Williamson <strawberrie3_2@hotmail.com>

No one sent me anything. They may have sent you something acting as if they sent an email, but I haven't received anything yet. Can you forward the email to me and tell me the date that it was sent?

From: Ashley Williamson <Strawberrie3_2@hotmail.com>

Sent: Tuesday, January 16, 2024 1:58 PM

To: Andrea Bradham <abradham@intermarkmgmt.com>

Subject: Re: Urgent

No, nothing yet.

From: Andrea Bradham <abradham@intermarkmgmt.com>

Sent: Tuesday, January 16, 2024 1:56 PM

To: Ashley Williamson <strawberrie3_2@hotmail.com>

Subject: RE: Urgent

I've seen an email where the manager responded to you. You didn't receive?



Andrea Bradham
Director of Operations
TalentMark Management Corporation
808 Lady Street Suite B
Columbia, SC 29204
803-744-9202
803-376-4570 FAX
abradham@intermarkmgmt.com

From: Ashley Williamson <strawberrie3_2@hotmail.com>

Sent: Tuesday, January 16, 2024 1:55 PM

To: tellus <tellus@intermarkmgmt.com>

Subject: Urgent

Hello, I've tried contacting the corporate office multiple times about my rent and my lease, and still haven't received an answer to any of my questions. I've even asked Brenda on Monday, January 15, 2024 about it, and all I received was a nasty attitude and a web of lies. I talked to Kim that one day that I mentioned in my previous messages, and never heard anything else from her. I'm not sure what type of business is being ran, but if there is someone from corporate who is actually going to handle the situation properly and professionally, please contact me ASAP because this is getting ridiculous. You can reach me at 803-818-7860. Thank you!!

Re: Urgent

Ashley Williamson <strawberrie3_2@hotmail.com>

Tue 1/16/2024 6:06 PM

To: Kimberly Watkins <kwatkins@intermarkmgt.com>

Cc: Andrea Bradham <abradham@intermarkmgt.com>

My number is 803-818-7860. I'm just saying, it's going to be February soon, in which that will be another month of rent to pay and we haven't even dealt with this month yet. I have kids livelihood to consider and 16 days have been long enough, especially when I've been reaching out to management consistently. This is really ridiculous and aggravating because it seems like you all want to prolong things just so you can try to come up with things to make yourselves look good in front of upper management. However, I'm going to play along and see how long it takes for you all to contact me about my rent and the signing of my lease. Have a good evening!

From: Kimberly Watkins <kwatkins@intermarkmgt.com>

Sent: Tuesday, January 16, 2024 5:40 PM

To: Ashley Williamson <strawberrie3_2@hotmail.com>

Cc: Andrea Bradham <abradham@intermarkmgt.com>

Subject: Re: Urgent

Ms. Williamson

I understand your frustration in this matter, but as I said before I will contact you when I am available to do so. Please note I never said a time. Send me a call back number.

Thanks

Kim

Get [Outlook for iOS](#)

From: Ashley Williamson <strawberrie3_2@hotmail.com>

Sent: Tuesday, January 16, 2024 5:12:27 PM

To: Kimberly Watkins <kwatkins@intermarkmgt.com>

Cc: Andrea Bradham <abradham@intermarkmgt.com>

Subject: Re: Urgent

It's 5:10 p.m. and I'm pretty sure the office closes at 5 o'clock...What time do you plan on calling me?

From: Ashley Williamson <Strawberrie3_2@hotmail.com>

Sent: Tuesday, January 16, 2024 2:26 PM

To: Kimberly Watkins <kwatkins@intermarkmgt.com>

Cc: Andrea Bradham <abradham@intermarkmgt.com>

Subject: Re: Urgent

Sounds good, thank you.

Re: Rent

Ashley Williamson <strawberrie3_2@hotmail.com>

Thu 5/2/2024 11:28 AM

To: Andrea Bradham <abradham@intermarkmgt.com>; tellus <tellus@intermarkmgt.com>
Cc: Kathy Jones <kjones@intermarkmgt.com>; Kimberly Watkins <kwatkins@intermarkmgt.com>; Kristen White <KWhite@intermarkmgt.com>; Rock Pointe <rockpointe@intermarkmgt.com>; Donna.Foster@yorkcountygov.com <Donna.Foster@yorkcountygov.com>

I had my rent on time, but your property manager was not at the location and all other outlets are exhausted. You all disobeyed the court order because my money order is dated April 5, 2024, so it will be consequences to your actions. I even uploaded the pictures of the money order to the resident portal. However, we will get everything situated in court because I do have solid evidence of everything. So, we'll see what the judge have to say. You all should be receiving a notification soon. Thanks for finally responding after a month!

From: Andrea Bradham <abradham@intermarkmgt.com>

Sent: Thursday, May 2, 2024 10:10 AM

To: Ashley Williamson <strawberrie3_2@hotmail.com>; tellus <tellus@intermarkmgt.com>

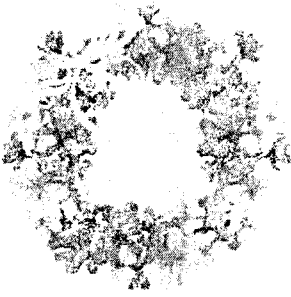
Cc: Kathy Jones <kjones@intermarkmgt.com>; Kimberly Watkins <kwatkins@intermarkmgt.com>; Kristen White <KWhite@intermarkmgt.com>; Rock Pointe <rockpointe@intermarkmgt.com>;

Donna.Foster@yorkcountygov.com <Donna.Foster@yorkcountygov.com>

Subject: RE: Rent

Ms. Williamson – your rent is no longer being accepted. You were under a court order to pay rent by a certain date and time and it was not paid. Therefore, we are under no obligation to accept your future rent payments.

We are working with our legal team and the court system on how to proceed on our end but I can't give you legal advice so you should speak with your attorney on how to move forward.



Andrea Bradham

Director of Operations
InterMark Management

808 B Lady Street
Columbia, SC 29201
803-744-9202
803/576-4570 FAX

From: Ashley Williamson <strawberrie3_2@hotmail.com>

Sent: Thursday, May 2, 2024 9:37 AM

To: tellus <tellus@intermarkmgt.com>

Cc: Kathy Jones <kjones@intermarkmgt.com>; Kimberly Watkins <kwatkins@intermarkmgt.com>; Kristen White <KWhite@intermarkmgt.com>; Rock Pointe <rockpointe@intermarkmgt.com>;

Donna.Foster@yorkcountygov.com

Subject: Rent