

Redacted

From: [APM-USA](#)
Sent: Friday, February 10, 2023 10:42 AM
To: [PlanetOne Packaging](#)
Subject: Re: offer to send out a replacement...

Hello Karen,

I have attached the video and a few pictures herein.

Please let me know.

We shall send this at no cost to you. Everything is on us.

Thanks

RECEIVED

Aug 11 2025

SC Court of Appeals

TECHNICAL SUPPORT

Customer Support



<https://pharmamachineries.com>

From: PlanetOne Packaging <karen@planetonepackaging.com>
Sent: Thursday, February 9, 2023 7:16 PM
To: APM-USA <info@pharmamachineries.com>
Subject: RE: offer to send out a replacement...

Hi Dorothy ~ I don't know why, but the email in reply to your offer to send a replacement keeps bouncing back. Here is my reply:

- I need a photo, serial number and video of the machine actually working as a capsule counter.
- Make and model number/ please take a photo of the manufacturer label
- I need verification that you are the rightful owner of such equipment
- Once identified, I will send over a mechanic to determine that equipment is usable.
- Please send me the information and I will respond back immediately

Karen Davidson
PLanetONE packaging
805-320-2489 cell

Sent from [Mail](#) for Windows

