

THE STATE OF SOUTH CAROLINA
In The Supreme Court

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S.C. SUPREME COURT

APPEAL FROM THE SOUTH CAROLINA
WORKERS' COMPENSATION COMMISSION

The Honorable Melody L. James, The Honorable Aisha Taylor,
and The Honorable Cynthia C. Dooley
Commissioners for the Appellate Panel

Case No. 2025-000655

Christina Walthour, Claimant.....Respondent,

v.

Remedy Intelligent Staffing, Inc., Employer, and
XL Insurance America, Inc., Carrier.....Petitioners.

BRIEF OF PETITIONERS

/s/Michael E. Patterson, Jr.
Michael E. Patterson, Jr. (SC Bar #78437)
Patterson Law Group, LLC
295 Seven Farms Dr., Ste. C-190
Charleston, SC 29492
Telephone: (843) 696-1772
E-mail: michael@pattersonlawsc.com
Attorney for Petitioners

Other counsel of record:

James G. Christmas, Esq.
Robert Clyde Limehouse, III, Esq.
250 Mathis Ferry Rd., Ste. 102
Mount Pleasant, SC 29464
Telephone: (843) 900-1499
E-Mail: gc@christmaslaw.com; trey@christmaslaw.com
Attorneys for Respondent

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Walthour v Remedy Intelligent Staffing, Inc., Petitioners’ Reply to Respondent’s Return, dated June 2, 2025.

QUESTIONS PRESENTED

1. IS THE APPELLATE PANEL'S DECISION AND ORDER, DATED OCTOBER 3, 2024, A FINAL DECISION ON THE MERITS AS DEFINED BY S.C. CODE ANN. § 1-23-380 AND SOUTH CAROLINA CASE LAW, AND THEREFORE IMMEDIATELY APPEALABLE TO THE COURT OF APPEALS?
2. IF THE APPELLATE PANEL'S DETERMINATION OF THE COMPENSABILITY OF A CLAIM IS NOT A FINAL DECISION ON THE MERITS, THEN DOES THE APPELLATE PANEL'S DECISION PROVIDE PETITIONERS WITH AN ADEQUATE REMEDY AS DEFINED BY S.C. CODE ANN. § 1-23-380 AND SOUTH CAROLINA CASE LAW?

STATEMENT OF THE CASE

Petitioners' Petition for a Writ of Certiorari stems from an Order issued by Justice Hewitt on October 30, 2024, in which Justice Hewitt dismissed Petitioners' Appeal. *See* Walthour v Remedy Intelligent Staffing, Inc., SC Ct. App. Order dated October 30, 2024. On November 14, 2024, Petitioners filed a Petition for Rehearing and Reinstatement. *See* Walthour v Remedy Intelligent Staffing, Inc., Petitioners' Petition for Rehearing and Reinstatement, dated November 14, 2024. On March 7, 2025, a three Justice panel for the Court of Appeals affirmed the Order issued by Justice Hewitt. *See* Walthour v Remedy Intelligent Staffing, Inc., SC Ct. App. Order dated March 7, 2025 (hereinafter both Orders from the Court of Appeals shall be collectively referred to as "Hewitt's Order"). Hewitt's Order dismissed Petitioners' appeal, and ordered remittitur under Rule 221(b), SCACR. *Id.* Hewitt's Order ruled that pursuant to S.C. Code Ann. § 1-23-380, Petitioners' appeal should be dismissed due to the fact that "a final order has not been issued by the Commission and there are matters remaining to be decided." *Id.*

On April 7, 2025, pursuant to S.C. Code Ann. § 1-23-390, Rule 242, SCACR, Rule 221, SCACR, and Rule 260 SCACR, Petitioners filed a Petition for a Writ of Certiorari with the Supreme Court seeking reinstatement of Petitioners' appeal. *See* Walthour v Remedy Intelligent Staffing, Inc., Petitioners' Petition for a Writ of Certiorari, dated April 7, 2025. Respondent filed her Return on May 23, 2025. *See* Walthour v Remedy Intelligent Staffing, Inc., Respondent's Return to Petitioners' Petition for a Writ of Certiorari, dated May 23, 2025. On June 2, 2025, Petitioners filed a Reply to Respondent's Return. *See* Walthour v Remedy Intelligent Staffing, Inc., Petitioners' Reply to Respondent's Return, dated June 2, 2025. On August 14, 2025, the Supreme Court granted Petitioners' Writ of Certiorari. *See* Walthour v Remedy Intelligent Staffing, Inc., S.C.Sup.Ct. Order dated August 14, 2025.

Procedurally, this case arrived at the Court of Appeals following Petitioners denial of Respondent's workers' compensation claim. Based on Petitioners' denial of Respondent's claim, Respondent requested a hearing to determine the compensability of the claim.

On November 29, 2023, a hearing was conducted by Commissioner Avery B. Wilkerson.¹ The single commissioner determined that the claim was compensable, and Petitioners filed a notice of appeal to the Appellate Panel. Oral arguments were heard by the Appellate Panel on July 15, 2024. The Appellate Panel issued its decision and order on October 3, 2024 (hereinafter the "Appellate Panel Order"). The Appellate Panel upheld the single commissioner's decision and found that Respondent's claim was compensable.

Subsequently, on October 25, 2024, Petitioners timely filed a Notice of Appeal with the Court of Appeals for review of the Appellate Panel's decision and order. However, as discussed above, Hewitt's Order determined that the Appellate Panel Order was not a "final decision" as defined by S.C. Code Ann. § 1-23-380. The Supreme Court has now granted Petitioners' Writ of Certiorari, and for the reasons set forth herein, Petitioners respectfully request that Petitioners' Appeal be reinstated for review by the Court of Appeals.

¹ Commissioner Wilkerson is no longer a Commissioner with the South Carolina Workers' Compensation Commission.

STANDARD OF REVIEW

Pursuant to S.C. Code Ann. § 1-23-390, “An aggrieved party may obtain a review of a final judgment of the circuit court or the court of appeals pursuant to this article by taking an appeal in the manner provided by the South Carolina Appellate Court Rules as in other civil cases.”

“A petition for rehearing shall be in accordance with Rule 240, and shall state with particularity the points supposed to have been overlooked or misapprehended by the court.” Rule 221(a), SCACR. Generally, a petition for rehearing must state “the points supposed to have been overlooked or misapprehended by the Court.” Arnold v. Carolina Power & Light, 168 S. C. 163, 167 S. E. 234 (1933).

“A case shall not be reinstated except by leave of the court, upon good cause shown, after notice to all parties.” Rule 260(a), SCACR.

Rule 221(a), SCACR and Rule 260(a), SCACR, set forth standards of review for both a petition for rehearing and a petition for reinstatement. Petitioners agree that the Court of Appeals can issue a ruling based on the standards of review set forth in Rules 221 and 260, SCACR; however, Petitioners would argue that the appropriate standard of review is one used for statutory construction, which is de novo.

Hewitt’s Order turns on the interpretation of S.C. Code Ann. § 1-23-380, and as such the Court should adhere to the standard of review for statutory construction. “Determining the proper interpretation of a statute is a question of law, and this Court reviews questions of law de novo.” Town of Summerville v. City of N. Charleston, 378 S.C. 107, 110, 662 S.E.2d 40, 41 (2008).

“The cardinal rule of statutory construction is to ascertain and give effect to the intent of the legislature.” Brown v. Bi-Lo, Inc., 354 S.C. 436, 439, 581 S.E.2d 836, 838 (2003). We must give the words in a statute their plain and ordinary meaning, without resort to subtle or forced construction to limit or expand the statute's operation, and when the words are unambiguous, we

must apply their literal meaning. CFRE, LLC v. Greenville Cnty. Assessor, 395 S.C. 67, 74, 716 S.E.2d 877, 881 (2011). Statutes should be read in harmony with their purpose and with other provisions that are part of the same general statutory law in order to determine their effect. Id.

ARGUMENTS

1. **The Appellate Panel Order is a final decision on the merits as defined by S.C. Code Ann. § 1-23-380 and South Carolina case law, and is therefore immediately appealable to the Court of Appeals.**

The APA establishes the standard for judicial review of decisions of the Commission.” Bone v. U.S. Food Serv., 404 S.C. 67, 73, 744 S.E.2d 552, 556 (2013) (holding the APA, not the general appealability statute of section 14-3-330, establishes the applicable standard for review); see also Lark v. Bi-Lo, Inc., 276 S.C. 130, 132, 276 S.E.2d 304, 305 (1981) (stating the APA “purports to provide uniform procedures before State Boards and Commissions for judicial review after the exhaustion of administrative remedies”).

Therefore, the plain language of S.C. Code Ann. § 1-23-380 governs judicial review of the Appellate Panel Order by the court of appeals. Specifically, S.C. Code Ann. § 1-23-380 states,

“A party who has *exhausted all administrative remedies available within the agency* and who is aggrieved by a *final decision* in a contested case is entitled to judicial review Except as otherwise provided by law, *an appeal is to the court of appeals.*”

“Our appellate courts have previously explained that an agency decision, including one by the Commission, is generally not a “final decision” unless it resolves the merits of the action.” See, e.g., Bone, 404 S.C. at 73–74, 744 S.E.2d at 556 (stating “[a]n agency decision which does not decide the merits of a contested case ... is not a final agency decision subject to judicial review” (second alteration in original) (quoting S.C. Baptist Hosp. v. S.C. Dep't of Health & Env't'l Control, 291 S.C. 267, 270, 353 S.E.2d 277, 279 (1987)); Price v. Peachtree Elec. Servs., Inc., 405 S.C. 455, 457, 748 S.E.2d 229, 230 (2013).

South Carolina case law has determined that a final decision is a decision which resolves the merits of the action. This is a workers’ compensation claim which was denied by the

Petitioners. The merits of this claim are centered on whether or not this claim is compensable. Both the single commissioner and the Appellate Panel found that Respondent's workers' compensation claim was compensable, which is a final decision on the merits.

If the Appellate Panel Order is not appealable then the case is over for Petitioners and the claim is compensable. If Petitioners do not have the right to appeal the Appellate Panel's decision at this procedural juncture of the claim, then Petitioners' right to appeal to the Court of Appeals is effectively foreclosed. Procedurally, without the right to appeal the Appellate Panel's decision, there is no mechanism contained within the South Carolina Workers' Compensation Act, S.C. Code Ann. Title 42 (hereinafter the "Act"), or the South Carolina Workers' Compensation Regulations, S.C. Code Ann. Regs. Chapter 67 (hereinafter the "Regs"), that would provide Petitioners with the ability to challenge the compensability of the claim. Therefore, Petitioners have exhausted all of their "administrative remedies available within the agency". S.C. Code Ann. § 1-23-380. Petitioners are "aggrieved by a final decision in a contested case" and they are "entitled to judicial review," which is an "appeal to the court of appeals." Id.

Hewitt's Order relies on the decision in Bone v. U.S. Food Serv., 404 S.C. 67, 744 S.E.2d 552 (2013). Petitioners believe this reliance on Bone is misplaced, as the decision in Bone was decided under a substantially different version of the Act, as well as a substantially different version of the South Carolina Administrative Processes Act, SC Code Ann. Title 1-23, *et seq.* (hereinafter the "APA").

In the second footnote in Bone, the Court explained the statutory changes stating,

"Section 1-23-380 originally provided for review by the circuit court, but it was amended in 2006 to direct appeals to the Court of Appeals. The workers' compensation statutory amendment making this change (§ 42-17-60) was not enacted until 2007 and applies to injuries on or after

July 1, 2007, which is after the date of Bone's accident.” Bone, 404 S.C. at 74, 744 S.E.2d at 556 (2013).

In Bone, the employee’s injury occurred on June 26, 2007, which as noted above, is prior to the date the statutory change became effective (July 1, 2007). Bone, 404 S.C. at 70, 744 S.E.2d at 554 (2013). Bone was decided by this Court on June 26, 2013.

Approximately 6 months later, on December 18, 2013, this Court reached a much different decision in Shatto v. McLeod Reg'l Med. Ctr., 406 S.C. 470, 753 S.E.2d 416 (2013). Notably, in Shatto the employee’s injury occurred on December 21, 2007, which is after the statutory change discussed above became effective. Shatto, 406 S.C. at 474, 753 S.E.2d at 418 (2013).

Additionally, Petitioners would emphasize that the procedural facts of Shatto mirror the facts of the case at bar. Shatto, 406 S.C. 472-475, 753 S.E.2d at 417-419 (2013). In Shatto, the employer denied the claim on the basis that the claimant was an independent contractor and not an employee. Id. The single commissioner determined the case was compensable. Id. The employer appealed, and the appellate panel affirmed the single commissioner’s decision in its entirety. Id. The employer then appealed the case to the Court of Appeals, and the Court of Appeals reversed the Commission’s decision. Id.

This is the exact same situation that Petitioners find themselves in. Petitioners denied Respondent’s claim. The single commissioner found the claim was compensable, and the Appellate Panel affirmed the single commissioner’s decision in its entirety. Petitioners then filed a notice of appeal with the Court of Appeals. However, unlike the employer in Shatto, Petitioners appeal was dismissed.

Petitioners would also point to the second footnote contained in Shatto which specifically addresses the significant statutory changes referenced above. Shatto, 406 S.C. at 474, 753 S.E.2d at 418 (2013). Specifically, the Court stated,

“At oral argument the matter of appellate jurisdiction was raised in light of our decision in Bone v. U.S. Food Serv., 404 S.C. 67, 744 S.E.2d 552 (2013). The parties contend that this Court has jurisdiction to hear this appeal and that Bone has no application. We agree. Bone addressed appealability under the predecessor to section 1–23–390 of the South Carolina Code, which provided that in appeals from an administrative agency, such as the Commission, to the circuit court “ ‘[a]n aggrieved party may obtain a review of any final judgment of the circuit court ... by appeal to the Supreme Court.’ ” Bone, 404 S.C. at 77, 744 S.E.2d at 557 (quoting S.C. Code Ann. § 1–23–390 (1986)). In 2006, as part of Act 387, which, among other things, mandated that appeals from the Commission go directly to the court of appeals, section 1–23–390 (2006), entitled “Supreme Court review,” was amended to include review of decisions from the court of appeals. Section 1–23–390 concludes by providing that appeals from the court of appeals shall be pursued “by taking an appeal in the manner provided by the South Carolina Appellate Court Rules as in other civil cases.” Rule 242(a), SCACR, authorizes this Court to issue a writ of certiorari “to review a final decision of the Court of Appeals.” (emphasis added). The parties concede that the court of appeals' decision is final. Indeed, the rule speaks in terms of reviewing a “final decision” of the court of appeals, not a “final judgment.” Id.

It is important to point out that the decision in Bone was extremely divisive, resulting in a plurality decision in which two of the justices (Justice Hearn and Justice Kittredge) dissented. Justice Hearn wrote a lengthy and compelling dissent in which Justice Kittredge concurred. Specifically, Justice Hearn stated the following,

“The circuit court order in this case...resolved the issue of compensability with finality and was clearly appealable, just as the full commission's order, which was also a final decision on compensability, was appealable by Bone in the first instance. Both parties conceded at

re-argument that upon remand, the full commission will have no alternative but to make an award to Bone, the circuit court having reached the ultimate issue in the case—whether Bone suffered a compensable injury. Nevertheless, Bone has stunningly succeeded in arguing to the majority that while she was entitled to appeal the full commission's decision to the circuit court, once the circuit court reversed the commission's finding of no compensability, the order was transformed into an unappealable order and the employer is precluded from appealing further until after the remand results in an award to Bone. I cannot accept the premise that by reversing the commission on a factually-driven issue and remanding, an appellate court—in this instance the circuit court—can cut off further review up the appellate chain. If Bone could appeal the full commission's decision against her on the issue of compensability, then surely the employer is entitled to appeal the circuit court's order reversing that finding. In other words, appealability, once established, should not be extinguished by one level of appellate review; appealability should not be a moving target.” Bone, 404 S.C. at 85–86, 744 S.E.2d at 562–63 (2013).

Just as Justice Hearn points out in her dissent (Justice Kittredge concurring), in the case at bar the Appellate Panel Order was a final decision on the compensability of the claim under S.C. Code Ann. § 1-23-380 and is therefore immediately appealable to the Court of Appeals.

In Hilton v. Flakeboard Am. Ltd., 418 S.C. 245, 791 S.E.2d 719 (2016), this Court granted the petitioner's writ of certiorari following the Court of Appeal's dismissal of the petitioner's appeal. In Hilton, the Court determined that the petitioner's appeal fell within the exception contained in S.C. Code Ann. § 1-23-380. Id. S.C. Code Ann. § 1-23-380 states, “A preliminary, procedural, or intermediate agency action or ruling is immediately reviewable if review of the final agency decision would not provide an adequate remedy.” Therefore, if an adequate remedy does

not exist, then this serves as an exception to the general rule that a final decision on the merits is required.

Petitioner cites Hilton because of the separate opinion written by Justice Kittredge. Hilton, 418 S.C. at 252, 791 S.E.2d at 723 (2016). Justice Kittredge concurred with the result but wrote separately to express his opinion that Bone should be overruled. Id. Specifically, Justice Kittredge stated, “I concur in result but write separately to note my view that the result the Court reaches today is directly contrary to this Court's decision in [Bone]. I joined the dissent in Bone, and I remain firmly convinced that Bone was wrongly decided and should be overruled.”

Petitioners agree with Justice Kittredge’s position in Hilton. This Court’s decisions in Shatto and Hilton are both contrary to Bone as it relates to the interpretation of S.C. Code Ann. § 1-23-380.

More recently, this Court decided Davis v. S.C. Dep't of Corr., 444 S.C. 138, 906 S.E.2d 569 (2024), reh'g denied (Oct. 10, 2024), which is another case that is contrary to Bone. The Court in Davis stated the following,

“This reading harmonizes the statutory language in section 1-23-380 with its plain meaning and with the purpose of the workers’ compensation statutory scheme, which is to facilitate a streamlined review of the merits of a claim. *In our view, the intent of the South Carolina General Assembly is to allow the Appellate Panel to administratively review a final “award” (grant or denial of a claim)* by the single commissioner (under section 42-17-50), and then to permit, in turn, *judicial review* of the “final agency decision” of the Appellate Panel *in a direct appeal to the court of appeals* (under section 1-23-380).” Davis, 444 S.C. at 154, 906 S.E.2d at 578 (2024). [Emphasis added].

According to the Court in Davis, a final decision on the merits is one in which a decision is issued regarding the “*grant or denial of a claim.*” Id.

There is no question that the Appellate Panel Order is a ruling on the “grant or denial of the claim.” At the hearing before the single commissioner and the Appellate Panel, Petitioners contention was that Respondent’s claim was not compensable. Both the single commissioner and the Appellate Panel ruled against Petitioners and determined that Respondent’s claim was compensable. Therefore, Petitioners have exhausted their administrative remedies, a final decision on the merits has been issued, and Petitioners are now entitled to judicial review by the Court of Appeals. See Davis, 444 S.C. at 153, 906 S.E.2d at 577 (2024).

Based on the foregoing, Petitioners believe it is clear the Appellate Panel Order is a final judgment and is immediately appealable to the Court of Appeals; and therefore, the case should be reinstated.

2. If the Appellate Panel’s Order is not a final decision on the merits, then the Appellate Panel’s Order does not provide Petitioners with an adequate remedy as defined by S.C. Code Ann. § 1-23-380 and South Carolina case law.

Petitioners believe that the Appellate Panel’s Order is a final decision on the merits pursuant to S.C. Code Ann. § 1-23-380, however there is an exception to the general rule. S.C. Code Ann. § 1-23-380 states, “A preliminary, procedural, or intermediate agency action or ruling is immediately reviewable if review of the final agency decision would not provide an adequate remedy.”

Therefore, while Petitioners firmly believe that the Appellate Panel Order is a final decision on the merits, if the Court disagrees, then Petitioners would argue that the Appellate Panel Order has left Petitioners without an adequate remedy as defined by S.C. Code Ann. § 1-23-380.

In the case of Russell v. Wal-Mart Stores, Inc., 426 S.C. 281, 287, 826 S.E.2d 863, 865 (2019), this Court cited the decision in Hilton to highlight the necessity for immediate appeals when appropriate. In Russell, this Court went to great lengths to explain why all litigants wind up

prejudiced if they are subjected to “repeated unexplained ‘do overs’ before a final decision of the Commission”. Russell, 426 S.C. at 287, 826 S.E.2d at 866 (2019). In Russell, this Court noted that in Hilton an immediate appeal was granted “despite the fact the commission's order was not a final decision.” Id. See also Hilton, 418 S.C. at 252, 791 S.E.2d at 723 (Kittredge, J., concurring) (contending “the petitioners in Bone made the identical argument ..., that review of a final agency decision would not provide an adequate remedy”).

If Petitioners’ appeal is dismissed, then Petitioners will be forced to make the following payments:

1. Payment of all back owed temporary total disability compensation to Respondent.
2. Begin the payment of ongoing weekly temporary total disability compensation to Respondent.
3. Payment of all causally related medical treatment in the past.
4. Payment for all causally related medical treatment until Respondent reaches MMI.
5. Payment of temporary total disability once Respondent reaches MMI, and all causally related medical treatment Respondent will need in the future.

According to Hewitt’s Order, only after all of this takes place will Petitioners have a right to appeal this matter. How does this solution offer Petitioners an adequate remedy? If we follow this logic, then procedurally, Petitioners cannot appeal until after Respondent has reached MMI.

For Petitioners to maintain their appeal they would not be able to settle the case, and therefore, once Respondent reaches MMI, Petitioners would be forced to a hearing before a single commissioner to determine Claimant’s permanent partial or permanent total disability. To preserve Petitioners issues for appeal, Petitioners would have to argue that the claim should be denied in its entirety despite the fact that Claimant has received all necessary medical treatment

and temporary wage benefits. At that point, the single commissioner would rightfully question how Petitioners' arguments are not moot.

Despite this excellent question, even if the single commissioner were to diligently entertain Petitioners arguments that the claim should be denied, and in fact Respondent should be required to reimburse Petitioners for all of the benefits outlined above, then how do the Parties and the Commission adequately and effectively relitigate the issue of compensability at this future point in time?

Assuming arguendo there is an answer to that question, if the single commissioner and the Appellate Panel again find Respondent's claim compensable, only then would Petitioners finally be able to file an appeal with the Court of Appeals. However, what happens if the Court of Appeals agrees with Petitioners at this future date? What happens if the Court of Appeals agrees with Petitioners that the claim is not compensable?

Petitioners only remedy would be to look to Respondent for payment of everything listed above. This would be an absurd result, but more practically speaking it would put Respondent in an awful position in which Respondent could now owe Petitioners hundreds of thousands of dollars.

The only logical conclusion is that Petitioners do not have any adequate remedy and therefore, Petitioners' appeal should be reinstated.

CONCLUSION

For the reasons stated herein, Petitioners respectfully request the Court reinstate Petitioners' appeal.

(Signature contained on the following page.)

Respectfully submitted,

/s/ Michael E. Patterson, Jr.

Michael E. Patterson, Jr. (SC Bar #78437)

Patterson Law Group, LLC

295 Seven Farms Dr., Ste. C-190

Charleston, SC 29492

Telephone: (843) 696-1772

E-mail: michael@pattersonlawsc.com

Attorney for Petitioners

September 15, 2025