

THE STATE OF SOUTH CAROLINA
In The Court of Appeals

APPEAL FROM BERKELEY COUNTY
Court of Common Pleas
Dale E. Van Slambrook, Circuit Judge

Appellate Case No. 2025-001683

Kanisha Nash, Respondent,

v.

Montgomery Construction, LLC, Patrick Montgomery, and Sabrina
Montgomery, individually, and as owner/registered agent for
Montgomery Construction, LLC, Defendants,

of which Patrick Montgomery and Sabrina Montgomery are, Appellants.

AMENDED RECORD ON APPEAL – VOLUME VI

McANGUS, GOUDELOCK & COURIE, LLC
Jeffrey Kuykendal
Post Office Box 30307
6302 Fairview Road, Suite 700
Charlotte, North Carolina 28226
(704) 643-6303
jeffrey.kuykendal@mgclaw.com

Attorneys for Appellant Patrick Montgomery

INDEX

VOLUME VI

Attestation served March 4, 20251233
Letter and Defendant Patrick Montgomery’s Third Supplemental Answers to Plaintiff’s
First Set of Interrogatories served July 18, 20251357

CERTIFICATE OF COUNSEL

Executed Certificate of Counsel1368

STATE OF SOUTH CAROLINA)	IN THE COURT OF COMMON PLEAS
)	
COUNTY OF BERKELEY)	Docket No.: 2023-CP-08-1652
)	
KANISHA NASH,)	
)	
Plaintiff,)	
)	
v.)	ATTESTATION
)	
PATRICK MONTGOMERY,)	
SABRINA MONTGOMERY, AND)	
MONTGOMERY CONSTRUCTION,)	
LLC,)	
)	
Defendant.)	

I attest that Plaintiff has been provided a copy of the Allstate claim file without redaction from the inception of the claim until counsel was retained on June 27, 2023. The documents include:

- (a) Allstate claim file notes (without redaction)
- (b) letter of representation and preservation of evidence letters
- (c) photographs found on social media and Go Fund Me page
- (d) Pine Ridge Fire Rescue Resolution invoice
- (e) Accurint search to investigate excess insurance coverage
- (f) Kanisha Nash total loss evaluation
- (g) accident report ("Choice Point document")
- (h) Nash ISO report

In addition, Plaintiff has been provided copies of the applicable Allstate Policy declarations page, all photographs of the Nash and Montgomery vehicles, and a Market Evaluation Summary of Plaintiff's vehicle. Based on a review of the file done in good faith, I attest that all documents and information responsive to the Plaintiff's Interrogatories and Requests for Production contained in the Allstate claim file have been produced for the dates mentioned above.

Lauren Mazur
 Lauren Mazur

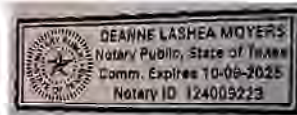


SWORN AND SUBSCRIBED)
Before me on January 29, 2025)

Deanne Moyers)
Notary Public for Texas)
My commission expires: 10-09-2025)
_____)



01/29/2025 01:34 PM CDT



Online Notary Public: This notarial act involved the use of online audio/video communication technology. Notarization facilitated by SIGNiX®

Claim History Report



+ Filter Claim History

Display related file notes together

Displaying: 407

View Organized Group:

No Groups Exist

[Create Organized Group](#)

Claim: 0710622036

12/19/2023 2:59 PM

Date/Time	Description	Category/ Subcategory(s)	Performer	Participant/ Coverage
12/18/2023 3:55 PM Central	Send Notice to Mitigate Storage Fees Letter - Manual allocation letter already vehicle received at Copart.	Damages - Auto	Vaibhav Gaharwar	GREYSON NASH Property Damage Liability(GREYSON NASH)
12/17/2023 9:18 AM Centra	Unable to handle the storage letters task due to deceased participant	Damages - Auto	Claims Services 31 BluePrism	GREYSON NASH Property Damage Liability(GREYSON NASH)
12/15/2023 9:01 PM Central	CounselLink Invoice Received. Vendor Code: CLNK (CounselLink) Vendor Invoice ID: 78279175			SYSTEMATIC PAYMENTS


Net Invoice Amount: 30 38
Sub Vendor Name: MCANGUS GOUELOCK
Sub Vendor Invoice ID: 1464590
Invoice Received Date: 12/7/2023 12:00:01 AM
Authorization Info: MJANP
Currency Code: USD
Claimant Involved ID: 04
Claimant Coverage Code : AA
Invoice Process Type : HOUR

 12/15/2023 10:54 AM Central Created by Managers: [ANGELA S. SHYLOCK](#) Comments: GREYSON NASH, PATRICK K. MONTGOMERY, SABRINA MONTGOMERY


- Author: ANGELA SHYLOCK
- Participants: GREYSON NASH, PATRICK MONTGOMERY, SABRINA MONTGOMERY
- Comments: CSL Review of PD Punitive - Discussed with claim owner and we agree that if a PD punitive demand is made today at the MTC hearing we will tender our remaining PD limits if \$37,160.60 to settle this claim based on the punitive exposure and GTV of this fatality.


 12/12/2023 9:04 AM Central 1 Attempt: Complete Payments [RAHUL SUDHAKAR VASE](#) PATRICK K. MONTGOMERY


1 Attempt: Complete


 12/12/2023 9:04 AM Central Expense Bill Payment Payments [RAHUL SUDHAKAR VASE](#) KANISHA NASH


- Invoice Number: **1431215**
- Amount of Invoice: **33.25 USD**
- Reviewed: No duplicate

 12/12/2023 5:15 AM Central Medicaid lien Correspondence FileNotes System Generated GREYSON NASH


 Document Image Received


 12/12/2023 5:05 AM Central Medicaid lien Correspondence FileNotes System Generated KANISHA NASH

 Document Image Received


 12/11/2023 8:33 AM Central Expenses Invoice Litigation / Arbitration [LAUREN M. MAZUR](#) McAngus, Goudelock & Courie

 Attached Expense Invoice: \$33.25 Statement No: 1431215-

 Processor- please issue payment


 12/8/2023 11:00 AM Central Medical provider Injury [LAUREN M. MAZUR](#) GREYSON NASH, KANISHA NASH

Spoke w/ Medical provider checking on claim status advised still open and pending in litigation.


 12/8/2023 Express Inquiry Caller*: Cindy multiple plan med Inquiry [MATTHEW PARKS](#) GREYSON NASH
10:31 AM
Central

Express Inquiry
Caller*: Cindy multiple plan medical blue cross blue shield
Reason for Calling*: checking claim status and the BI adjt
Actions Taken to Resolve Inquiry: auth the caller/ adv of the adjt / warm transfer the caller
Actions Taken to Resolve Claim:

Sebrina Montgomery
Patrick


 12/4/2023 CounselLink Invoice Received. Systematic EFT SYSTEMATIC PAYMENTS
9:00 PM
Central

CounselLink Invoice Received.
Vendor Code: CLNK (CounselLink)
Vendor Invoice ID: 78061183
Net Invoice Amount: 88.2
Sub Vendor Name: MCANGUS GOUDELOCK
Sub Vendor Invoice ID: APL1451082
Invoice Received Date: 11/14/2023 12:00:01 AM
Authorization Info: MJANP
Currency Code: USD
Claimant Involved ID: 04
Claimant Coverage Code : AA
Invoice Process Type : HOUR


 11/21/20 INQUIRY CALL FROM SABRINASHE CALLED IN Inqui [SUZANNE](#) SABRINA
23 9:47 WANTING ry [GARROLL](#) MONTGOMERY
AM
Central

INQUIRY CALL FROM SABRINA

SHE CALLED IN WANTING STATUS. I ADVISED AT THIS TIME CLAIM IS STILL OPEN DUE TO 3 BI EXPOSURES. SHE ASKED IF FORENSICS WERE BACK. I ADVISED THAT I DID NOT SEE THAT IT WAS. SHE ASKED FOR C/O TO CONTACT HER WHEN AVAILABLE 843-607-0193

 11/14/2023 CounselLink Invoice Received. Systematic EFT SYSTEMATIC PAYMENTS
9:00 PM
Central


CounselLink Invoice Received.
Vendor Code: CLNK (CounselLink)
Vendor Invoice ID: 78016996
Net Invoice Amount: 141.61
Sub Vendor Name: MCANGUS GOUDELOCK
Sub Vendor Invoice ID: 1456562
Invoice Received Date: 11/9/2023 12:00:01 AM
Authorization Info: CDCQX
Currency Code: USD
Claimant Involved ID: 04
Claimant Coverage Code : AA
Invoice Process Type : HOUR

 11/9/202 ISO Result: Investigation ISO System KANISHA NASH
3 3:35 Match n Generated


PM
Central

Property Damage Liability(KANISHA
NASH)

ISO CLAIMSEARCH


 11/6/2023 9:01 PM Central
CounselLink Invoice Received. Systematic EFT SYSTEMATIC PAYMENTS

CounselLink Invoice Received.
Vendor Code: CLNK (CounselLink)
Vendor Invoice ID: 77874437
Net Invoice Amount: 1637.58
Sub Vendor Name: MCANGUS GOUDELOCK
Sub Vendor Invoice ID: 1451082
Invoice Received Date: 10/26/2023 12:00:01 AM
Authorization Info: MJANP
Currency Code: USD
Claimant Involved ID: 04
Claimant Coverage Code : AA
Invoice Process Type : HOUR


 11/6/2023 3:24 PM Central
ISO Result: Match Investigatio n ISO System Generated KANISHA NASH

Property Damage Liability(KANISHA
NASH)

ISO CLAIMSEARCH


 11/2/2023 8:24 AM Central
Repped Review Claim for Injury Settlement Contact [ANGELA S. SHYLOCK](#) GREYSON NASH

Task display date manually rescheduled to 2/11/2024 at 6:00 PM Central

 10/30/202 3:6:19 PM Central
ISO Result: Match Investigatio n ISO System Generated KANISHA NASH


Property Damage Liability(KANISHA
NASH)

ISO CLAIMSEARCH

 10/30/202 3:6:08 PM Central
ISO Result: Match Investigatio n ISO System Generated KANISHA NASH


Property Damage Liability(KANISHA
NASH)

ISO CLAIMSEARCH

 10/23/202 3:4:34 PM Central
ISO Result: Match Investigatio n ISO System Generated KANISHA NASH

Property Damage Liability(KANISHA
NASH)

ISO CLAIMSEARCH

 10/17/202 3:1:48 AM Central
ISO Result: Match Investigatio n ISO System Generated KANISHA NASH

Property Damage Liability(KANISHA
NASH)

ISO CLAIMSEARCH

10/15/2023 3:11:16 PM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

10/11/2023 8:07 AM Central 0710622036.1 Correspondence, Correspondence, Correspondence, Correspondence
Email Inbound
From: lauren.mazur@allstate.com
Sent: Wednesday, Oct 11, 2023 8:07 AM
To: claims@claims.allstate.com
Subject: 0710622036.1

CLAIMS CUSTOMER COMMUNICATION

Serving discovery

From: Macy Caldwell
Sent: Monday, October 9, 2023 4:20 PM
To: MAZUR, LAUREN
Cc: Riley Bearden ; Brett Bayne ; Jessi Fuller
Subject: [External] Kanisha Nash vs. Patrick Montgomery, Sabrina Montgomery, and Montgomery (Claim No.: 0710622036.1)

Good Afternoon, Please see the attached letter regarding serving responses to discovery for the above matter. The following attachment and Defendant Patrick Montgomery's documents produced have been uploaded to Counsel Link for your review.

ZjQcmQRYFpfptBannerStart

This Message Is From an External Sender!

This message came from outside your organization. If you don't trust this email, report it using the Report Phish button.

ZjQcmQRYFpfptBannerEnd

Good Afternoon,

Please see the attached letter regarding serving responses to discovery for the above matter. The following attachment and Defendant Patrick Montgomery's documents produced have been uploaded to Counsel Link for your review.

The enclosed/attached documents are being served via email only and a paper copy will not be sent to you unless requested.

Thanks,

Macy Caldwell
Legal Assistant


[cid:123100916201201548@us-mta-564.us.mimecast.lan]

Macy Caldwell, Legal Assistant
macy.caldwell@mgclaw.com
1320 Main St, 10th Floor
Columbia, SC 29201
Main:803-779-2300 | Direct:803-233-3850 | Fax:803-748-0526


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[cid:123100916201201448@us-mta-564.us.mimecast.lan]


 9/28/2022 3 8:15 PM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

 9/26/2022 3 8:41 AM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH


 9/20/2022 3 9:21 PM Central Initial Rental Reservation Cancelled Review ACSICS System Generated LEVELTON DELAWRENCE CIVENS
Initial Review

 9/14/2022 3 8:36 AM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)


ISO CLAIMSEARCH

 9/13/2023 2:41 PM Central Insured contact Contact LAUREN M. MAZUR SABRINA MONTGOMERY


Ms. Montgomery called in to see if there were any updates and if the PR has been received yet, advised no updates. Still going through the litigation processes. No PR. She was just checking, she had NFQ


 9/13/2023 2:38 PM Central Answ ers Litigation / Arbitration, Litigation / Arbitration, Litigation / Arbitration LAUREN M. MAZUR SABRINA MONTGOMERY, PATRICK K. MONTGOMERY

 Attached Answers filed on behalf of Sabrina, Patrick and Montgomery Construction

 9/13/2023 2:31 PM Central Adjuster Follow Up on Litigation Development Contact LAUREN M. MAZUR KANISHA NASH

Task display date manually rescheduled to 9/12/2023 at 10:55 PM Central

 9/13/2023 3 2:23 PM Central Allstate Claim:0710622036 Corresponden ce LAUREN M. MAZUR BRINGARDNER INJURY LAW FIRM, LLC
Email Outbound

 From: claims@claims.allstate.com
Sent: Wednesday, Sep 13, 2023 2:23 PM
To: jchildress@bringardner.com
Subject: Allstate Claim:0710622036


Good afternoon,
Here is the TL valuation report for Kanisha Nash. If you need anything additional, please let me know.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com


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**** Please do not delete your unique Conversation ID ****


*** Conversation ID: FRf5f0662a112c41 ***



 9/13/202 3 2:15 PM Central Repped Determine Next Steps and Schedule Follow Up Contact [LAUREN M. MAZUR](#) GREYSON NASH

Task display date manually rescheduled to 9/12/2023 at 10:55 PM Central

 9/12/202 3 2:31 PM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)


[ISO CLAIMSEARCH](#)

 9/12/2023 11:01 AM Central Salvage Credit Recovery Posted Successfully Salvage Recovery COPART INC


  9/11/2023 9:19 AM Central Salvage Invoice Received Salvage [PCCSO Support Recovery Team](#) COPART INC

Recovery


Bank Feed Received:
Claim Number = 000710622036
Lot Number = 60894683
EFT Number = 6089468320230911063616
EFT Date = 9/12/2023
EFT Amount = 880.0
Vendor Id = 029572047
Miscellaneous Charges do not match expected values. Expected value: 0. Actual value: 15.0.

 9/2/202 3 5:42 PM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)


[ISO CLAIMSEARCH](#)

 9/2/202 3 5:14 PM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

 9/2/2023 3 10:36 AM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)


ISO CLAIMSEARCH

 8/16/2023 3 8:50 AM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

 8/16/2023 3 8:49 AM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

 8/15/2023 8:04 AM Central Salvage Invoice Received Salvage Deficit [PCCSO Support Recovery Team](#) COPART INC

Recovery



Title Type does not match expected values.
Miscellaneous Charges do not match expected values. Expected value: 0. Actual value: 15.0.



8/11/2023 4:27 PM Central Allstate Claim:0710622036 Correspondence Email Outbound [Arsalan MUSHTAQ AHAMED BALEKUNDRI](#) LEVELTON DELAWRENCE GIVENS

From: claims@claims.allstate.com
Sent: Friday, Aug 11, 2023 4:27 PM
To: givens3935@aol.com
Subject: Allstate Claim:0710622036

Hello Levelton Givens,
Your Action Needed:
Signed Total Loss Documents Not Received

I've reviewed your claim and see that we have the following document(s) outstanding:
Signed Title with Odometer

Please send these documents to the address below (we recommend using a trackable carrier to ensure delivery):

Copart Yard :SC - NORTH CHARLESTON (YARD 197)
Lot#60894683
Address :P.O. BOX 366
HARLEYVILLE, SC 29448

If you have already sent the forms into Copart, thank you!

Keep in mind that until these documents are completed, signed, and returned, as the owner, you are financially and legally responsible for your vehicle.


If you have additional questions, please feel free to contact us. Thank you for your assistance in finalizing your claim.

TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR5b23e4a69ea641 ***

	8/9/2022 3 8:01 AM Central	ISO Result: Match	Investigation	ISO System Generated	KANISHA NASH	Property Damage Liability(KANISHA NASH)
---	----------------------------------	-------------------	---------------	----------------------	--------------	---

ISO CLAIMSEARCH

	8/9/2022 3 8:00 AM Central	ISO Functional Data Validation Failed	Official Reports	HEATHER SELL	KANISHA NASH	Insurance Service Org-ISO Property Damage Liability(KANISHA NASH)
---	----------------------------------	---------------------------------------	------------------	------------------------------	--------------	---

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

	8/9/2022 3 8:00 AM Central	ISO Technical Data Validation Failed	Official Reports	HEATHER SELL	KANISHA NASH	Insurance Service Org-ISO Property Damage Liability(KANISHA NASH)
---	----------------------------------	--------------------------------------	------------------	------------------------------	--------------	---

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

	8/4/2023 3:47 PM Central	RENTAL	Rental/LOU	CATHY JOHNSON	LEVELTON DELAWRENCE GIVENS	
---	--------------------------------	--------	------------	-------------------------------	----------------------------	--

0710622036 LEVELTON D GIVENS DOL 4/14/23
ASSIGNMENT 6/9/23 BY FO ADAM POPKIN
ASSIGNMENT CX 6/19/23 BY BIRENDA MILAN
TL: NOTED RENTAL START DATE 7/14/23 RED 8/2/23 7/31/2023 3:53 PM Central
CONSULT W/ CVO ON 6/13/23 EMAIL WAS SENT TO CO RE: INSPECTION.
CVO STATED HE NEVER RCVD EMAIL TO AVOID STALL IN NGTNS W/ ATY I AGREED TO
CONSIDER LOU AS CASH OUT. FOR HARDSHIP/GAS EXPENSES \$20/DAY FOR 58 DAYS TOTAL \$1,160.
CVO AGREED U/S DOL: 4/13/23-6/9/23 =58 DAYS X 20 \$1 160.

8/4/2023 3:43 PM Central
Quick Card Pay Payment was selected as the preferred payment System Generated CATHY JOHNSON LEVELTON DELAWRENCE GIVENS

Quick Card Pay was selected as the preferred payment method for LEVELTON DELAWRENCE GIVENS on 08/04/2023 03:43 PM CST with card ending in 3863.

8/4/2023 3:43 PM Central
Electronic Correspondence was selected as the preferred communication method for LEVELTON DELAWRENCE GIVENS System Generated CATHY JOHNSON LEVELTON DELAWRENCE GIVENS

Electronic Correspondence was selected as the preferred communication method for LEVELTON DELAWRENCE GIVENS on 08/04/2023 03:43 PM CST.

8/3/2023 1:52 AM Central
1 Attempt: Check Issued. Complete Task. CHAITANYA NIKALJE LEVELTON DELAWRENCE GIVENS

1 Attempt: Check Issued. Complete Task.

8/3/2023 1:51 AM Central
Allstate Claim:0710622036 Correspondence CHAITANYA NIKALJE LEVELTON DELAWRENCE GIVENS
Email Outbound

From: claims@claims.allstate.com
Sent: Thursday, Aug 03, 2023 1:51 AM
To: givens3935@aol.com
Subject: Allstate Claim:0710622036

Hello, this email is to advise you that your claim payment has been processed. Please allow 5-7 days for receipt. Customer Payment Details: In Payment for: your Collision loss Payee: LEVELTON DELAWRENCE GIVENS Payment Amount: 3,444.85 Please mail Title and/or TL Paperwork to: P.O. BOX 366 HARLEYVILLE, SC 29448 Copart lot number : 60894883. If you have any questions, feel free to call us at 866-851-8500. Thank you.

TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com

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*** Conversation ID: FR000f940430164a ***

8/3/2023 1:48 AM Central
Auto - Payment Documentation System Generated CHAITANYA NIKALJE LEVELTON DELAWRENCE GIVENS
Claim Dept Only

Auto - Payment Documentation

Participant LEVELTON GIVENS - Claimant, Owner, Driver

Payment Method System Issued Check

Payment Amount 3,444.85

Proper Authorization in Financials? Yes


Issued to LEVELTON DELAWRENCE GIVENS

Payment Type Equity

I closed financials? Yes


 8/2/23 12:55 PM Central
Attorney Performer role is Present Damages - Auto [Claims Services 09](#) [BluePrism](#) LEVELTON DELAWRENCE GIVENS
Tot Loss/Theft/Spec Notes Property Damage Liability (LEVELTON DELAWRENCE GIVENS)

Attorney Performer role is Present


 8/2/23 12:38 PM Central
TT04454 - Contact Lien Holder For Pay Off Amount Damage s - Auto [ABHIJIT GAJENDRA](#) [RANGASWAMY](#) LEVELTON DELAWRENCE GIVENS
Tot Loss/Theft/Spec Notes Property Damage Liability (LEVELTON DELAWRENCE GIVENS)

TT04454 - Contact Lien Holder For Pay Off Amount


called LH on PN 1 843-529-3643 spoke with dave tripp he said the loan was paid off on 2010 june 16th , no lien as per acv , hence aa the task accordingly


 8/2/23 12:38 PM Central
1 Attempt: Confirmed No Lien Exists. Issue Customer Payment TT04454 - Contact Lien Holder For Pay Off Amount Cont act [ABHIJIT GAJENDRA](#) [RANGASWAMY](#) LEVELTON DELAWRENCE GIVENS


1 Attempt: Confirmed No Lien Exists, Issue Customer Payment TT04454 - Contact Lien Holder For Pay Off Amount

 8/2/23 2:00 AM Central
1 Attempt: Advance Pay State Adj/TLSR Compl't'd All Conta ct [Kalpana Gawali](#) LEVELTON DELAWRENCE GIVENS


1 Attempt: Advance Pay State Adj/TLSR Compl't'd All, LH Present TT04985 - Review TL Claim

 8/1/23 11:36 AM Central
Attachment Auto Reply email has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) LEVELTON DELAWRENCE GIVENS

 Attachment Auto Reply email has been sent.

 8/1/23 11:36 AM Central
[External] Re: Allstate Claim: 0710622036 Correspondence, Correspondence, Correspondence [CLAIMS CUSTOMER COMMUNICATION](#) LEVELTON DELAWRENCE GIVENS
Email

Inbound

 From: givens3935@aol.com
Sent: Tuesday, Aug 01, 2023 11:36 AM

To: claims@claims.allstate.com
Subject: [External] Re: Allstate Claim:0710622036

I wish to Proceed

Sent from AOL on Android

On Mon, Jul 31, 2023 at 2:55 PM, claims@claims.allstate.com wrote:
Hello Levelton Delawrence.

The 2000 Mazda B3000 has been declared a total loss. Attached is a copy of the CCC Market Report detailing the amount calculated for this type of total loss claim (\$3,444.85). If you are making payments on the Mazda please email back the bank name, auto loan number, phone number where Allstate is required to reach out to the bank directly about any remaining loan balances. Please locate the vehicle title if you have one and confirm whose name is on it.

In order to keep your claim process moving forward, simply respond to this email saying that you wish to proceed along with your auto loan information. Any questions you may have feel free to let us know.

If you have not already done so you can sign up to track, update your claim direct deposit payment options and manage your claim at MyClaim.com.

Sincerely,



Sincerely,

PAUL RIDER
Allstate Fire and Casualty Insurance Company
Phone: (704) 496-5592
Fax: (877) 252-7019
claims@claims.allstate.com

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*** Conversation ID: FR86cab2835bd542 ***

		8/1/20 23 2:39 AM Central	AUT_R_1001 Letter sent for processing	Correspond ence	TL Customer Specialist - ABO WG	LEVELTON DELAWRENCE GIVENS
				Outbound		

Information Request



AUT_R_1001 letter sent

7/31/2023 5:17 PM Central
 Issue in Selection of details from Optional field and text page BOT has extracted following variables from the validation for further processing
 State:SC
 Lot#:60894683
 Address:Copart - North Charleston, P.O. Box 366, Harleyville, SC 29448
 Lien Status: No Lien
 Customer requested documentation via: E-Sign
 Attorney presence:Yes
 Law Firm Name:BRINGARDNER INJURY LAW FIRM

Damage s - Auto [39 BluePrism](#) [Claims Services](#) LEVELTON DELAWRENCE GIVENS
 Tot Loss/Theft/Spec Notes

7/31/2023 4:26 PM Central
 ACV & DMV Lienholder do not contain sufficient information

Damage s - Auto [22 BluePrism](#) [Claims Services](#) LEVELTON DELAWRENCE GIVENS
 Tot Loss/Theft/Spec Notes Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

ACV & DMV Lienholder do not contain sufficient information

7/31/2023 3:54 PM Central
 Salvage Assignment Update/Caricel Request Successful

Damages - Auto ACSICS System Generated LEVELTON DELAWRENCE GIVENS
 Tot Loss/Theft/Spec Notes Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

Stock Number: 60894683. XML Update Successfully Processed for lot: 60894683. / Title Direct Transmittal Form Request Processed Successfully

7/31/2023 3:54 PM Central
 ISO Result: Match Investigation on ISO System Generated LEVELTON DELAWRENCE GIVENS
 Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

ISO CLAIMSEARCH

7/31/2023 3:54 PM Central
 ISO Technical Data Validation Failed

Official Reports [PAUL D. RIDER](#) LEVELTON DELAWRENCE GIVENS
 Insurance Service Org-ISO Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

7/31/2023 3:54 PM Central
 ISO Functional Data Validation Failed

Official Reports [PAUL D. RIDER](#) LEVELTON DELAWRENCE GIVENS
 Insurance Service Org-ISO Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to

send Injury Details to ISO.

7/31/23 023 3:54 PM Central Total Loss Settlement Agreed Damages - CCC Auto Workflow Auto Tot Loss/Theft/Spec Notes Property Damage Liability(LEVELTON DELAWRENCE GIVENS) LEVELTON DELAWRENCE GIVENS
Created By: RIDER, PAUL
Notes:
Amount: \$3,444.85
Reason Code: SALVAGE

7/31/23 023 3:53 PM Centra TLE - Claimant - ACV Agreed - Total Loss Damages - PAUL D. RIDER Auto Property Damage Liability(LEVELTON DELAWRENCE GIVENS) LEVELTON DELAWRENCE GIVENS
Tot Loss/Theft/Spec Notes

TLE - Claimant - ACV Agreed - Total Loss
State of jurisdiction: South Carolina, Advance Pay State: Yes, Inspection Type: Settle
ACV: \$3257.00
Tax amount: \$162.85
Tag/Title Fees: \$25.00
Sub Total: \$3444.85
Liability %: 100
Customer. Prior Pay: \$0.00
Salvage (Pro-Quote): \$0.00, Non-covered amount: \$0.00
Net payment: \$3444.85
Payments in sys: \$0.00
Total Auth. Amt.: \$3444.85
Owner Retained: No, Title disposition: salvage
Title clear, no lien
Name(s) on Title: LEVELTON DELAWRENCE GIVENS
Settlement Discussion With: LEVELTON DELAWRENCE GIVENS
ACV Agreed: Yes
Rental: Yes, Rental Start Date: 07/14/2023, Rental End Date: 08/02/2023
Customer requests documentation sent via: E-Sign
Customer requests Payment via: System Issued
Permission to update mileage on (POA, O/D Statement or Title): Yes
Valuation Version: 1

Comments
obvious total loss. rental down time noted in this template is with in the scope that i worked this claim. loss date 4/14/23. spoke to Levelton on the phone he state no lien, has state of SC title in his name. informed if he would like can take a picture of the vehicle title and respond to the email i sent him and can most likely release the funds. informed title signing/mailling instructions to be forwarded to him. customer asked about rental/lou. messaged claim owner request follow up with Levelton. customer said new transmission in vehicle-offered to review invoices for these repairs but customer at this time declined to submit invoices. offered direct deposit but customer prefer a check

7/31/2023 3 2:00 PM Central Allstate Claim:0710622036 Correspondence PAUL D. RIDER LEVELTON DELAWRENCE GIVENS
Email Outbound
From: claims@claims.allstate.com
Sent: Monday, Jul 31, 2023 1:55 PM
To: givens3935@aol.com
Subject: Allstate Claim:0710622036

Hello Levelton Delawrence,

The 2000 Mazda B3000 has been declared a total loss. Attached is a copy of the CCC Market Report detailing the amount calculated for this type of total loss claim (\$3,444.85). If you are making payments on the Mazda please email back the bank name, auto loan number, phone number where Allstate is required to reach out to the bank directly about any remaining loan balances. Please locate the vehicle title if you have one and confirm whose name is on it.

In order to keep your claim process moving forward, simply respond to this email saying that you wish to proceed along with your auto loan information. Any questions you may have feel free to let us know.

If you have not already done so you can sign up to track, update your claim direct deposit payment options and manage your claim at MyClaim.com.

Sincerely,


Sincerely,

PAUL RIDER
 Allstate Fire and Casualty Insurance Company
 Phone: (704) 496-5592
 Fax: (877) 252-7019
 claims@claims.allstate.com


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**** Please do not delete your unique Conversation ID ****


*** Conversation ID: FR86cab2835bd542 ***

	7/31/2002 1:58 PM Central	Total Loss Settlement Presented	Damages - CCC Auto Auto Workflow	LEVELTON DELAWRENCE GIVENS
			Tot Loss/Theft/Spec Notes	Property Damage Liability(LEVELTON DELAWRENCE GIVENS)


Created By: RIDER, PAUL
 Notes:
 Amount: \$3,444.85

	7/30/2002 3:33 PM Central	Document Image Received	Damages - CCC Auto Auto Workflow	LEVELTON DELAWRENCE GIVENS
			Tot Loss/Theft/Spec Notes	
			Total Loss Evaluation	

 [Market Valuation Summary](#)


	7/30/2002 3:33 PM Central	Document Image Received	Damages - CCC Auto Auto Workflow	LEVELTON DELAWRENCE GIVENS
			Tot Loss/Theft/Spec Notes	
			Total Loss Evaluation	

 [Version 1](#)


	7/29/2002 1:00	Paper Check was selected as the preferred payment	System Generated	CLAIMANT SELFSERVICE	LEVELTON DELAWRENCE GIVENS
---	----------------	---	------------------	----------------------	----------------------------

AM
Centra
|


Paper Check was selected as the preferred payment method for LEVELTON DELAWRENCE GIVENS on 07/29/2023 01:00 AM CST

 7/28/2023 CounselLink Invoice Received. Systematic EFT SYSTEMATIC PAYMENTS
9:00 PM
Central

CounselLink Invoice Received.
Vendor Code: CLNK (CounselLink)
Vendor Invoice ID: 76729336
Net Invoice Amount: 2940.0
Sub Vendor Name: TURNER PADGET GRAHAM & LANEY, P.A.
Sub Vendor Invoice ID: 76729336
Invoice Received Date: 7/24/2023 12:00:01 AM
Authorization Info: smoj8
Currency Code: USD
Claimant Involved ID: 04
Claimant Coverage Code : AA
Invoice Process Type : FLAT


 7/27/2023 ISO Result: Match Investigation ISO System Generated KANISHA NASH
3:12 PM
Central

[ISO CLAIMSEARCH](#)


 7/27/2023 ISO Functional Data Validation Official Batch System KANISHA
3:3:02 Failed Reports Generated NASH
PM Insurance Service Org-ISO
Central

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 7/27/2023 ISO Technical Data Validation Official Batch System KANISHA
3:3:02 Failed Reports Generated NASH
PM Insurance Service Org-ISO
Central

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record


 7/27/2023 ISO Result: Match Investigation ISO System Generated KANISHA NASH
1:18 PM
Central

[ISO CLAIMSEARCH](#)



 7/27/2023 ISO Functional Data Validation Official Batch System KANISHA
3:1:02 Failed Reports Generated NASH
PM Insurance Service Org-ISO
Central

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 7/27/2023 ISO Technical Data Validation Failed Official Reports Batch System Generated KANISHA NASH
1:02 PM
Central Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

  7/26/2023 0710622036.2 Correspondence, Correspondence [CLAIMS CUSTOMER COMMUNICATION](#)
8:43 AM
Central

Email
Inbound

From: lauren.mazur@allstate.com
Sent: Wednesday, Jul 26, 2023 8:42 AM
To: claims@claims.allstate.com
Subject: 0710622036.2

Filed Answer for Sabrina

From: Hagen, Heather A.
Sent: Wednesday, July 26, 2023 8:40 AM
To: MAZUR, LAUREN
Subject: [External] Nash 0710622036.2

Good morning Lauren. I attach a copy of the filed Answer for this claim. I have also uploaded a copy to CounselLink. Thanks! Heather A Hagen Legal Assistant PO Box 22129 | Charleston, SC 29413 40 Calhoun Street, Suite 200 | Charleston, SC 29401
ZjQcmQRYFfpptBannerStart

This Message Is From an External Sender!

This message came from outside your organization. If you don't trust this email, report it using the Report Phish button.



ZjQcmQRYFfpptBannerEnd


Good morning Lauren. I attach a copy of the filed Answer for this claim. I have also uploaded a copy to CounselLink.

Thanks!

[<https://www.turnerpadget.com/828895/images/logo.png>]

Heather A Hagen
Legal Assistant
PO Box 22129 | Charleston, SC 29413
40 Calhoun Street, Suite 200 | Charleston, SC 29401
843-576-2833 | Fax 843-577-1663
hhagen@turnerpadget.com
Bio | vCard | Location

  7/25/2023 Attachment Auto Reply email has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) PATRICK K. MONTGOMERY
023
7:47 PM
Central

 Attachment Auto Reply email has been sent.

7/25/2023 07:47 PM Central
 [External] 0710622036 accident scene
 Correspondence, Correspondence, Correspondence, Correspondence, Correspondence
 Email
[CLAIMS CUSTOMER COMMUNICATION](#) PATRICK K. MONTGOMERY

Inbound

From: diamm@aol.com
 Sent: Tuesday, Jul 25, 2023 7:44 PM
 To: claims@claims.allstate.com
 Subject: [External] 0710622036 accident scene

The pickup was traveling westbound were his brakes are showing. Sent from my T-Mobile 5G Device

7/25/2023 8:17 AM Central
 Direct Deposit was selected as the preferred payme System Generated [SATTYAKEE NARAYAN AWERE](#) McAngus, Goudelock & Courie

Direct Deposit was selected as the preferred payment method for MGC TRUST ACCOUNT on 07/25/2023 08:17 AM CST.

7/25/2023 3:32 AM Central
 Direct Deposit was selected as the preferred payme System Generated [VAISHNAVI RAMESH MUNIPELLI](#) TURNER PADGET GRAHAM & LANEY, P.A.

Direct Deposit was selected as the preferred payment method for TURNER PADGET GRAHAM & LANEY PA on 07/25/2023 03:32 AM CST.

7/21/2023 9:24 AM Central
 ISO Result: Match Investigati on ISO System Generated LEVELTON DELAWRENCE GIVENS
 Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

ISO CLAIMSEARCH

7/21/2023 9:07 AM Central
 ISO Functional Data Validation Failed Official Reports ACSICS System Generated LEVELTON DELAWRENCE GIVENS
 Insurance Service Org-ISO Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

7/21/2023 9:07 AM Central
 ISO Technical Data Validation Failed Official Reports ACSICS System Generated LEVELTON DELAWRENCE GIVENS
 Insurance Service Org-ISO Property Damage Liability(LEVELTON DELAWRENCE GIVENS)


GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

 7/20/20 ISO Result: Investigati ISO System LEVELTON DELAWRENCE GIVENS
23 8:42 Match on Generated
AM
Central Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

ISO CLAIMSEARCH

 7/20/2 ISO Technical Data Official ACSICS System LEVELTON DELAWRENCE GIVENS
023 Validation Failed Reports Generated
8:41
AM Insurance Service Org-ISO Property Damage Liability(LEVELTON DELAWRENCE GIVENS)
Centra

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record


 7/20/2 ISO Functional Data Official ACSICS System LEVELTON DELAWRENCE GIVENS
023 Validation Failed Reports Generated
8:41
AM Insurance Service Org-ISO Property Damage Liability(LEVELTON DELAWRENCE GIVENS)
Centra

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 7/19/20 ISO Result: Investigati ISO System LEVELTON DELAWRENCE GIVENS
23 4:19 Match on Generated
PM
Central Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

ISO CLAIMSEARCH

 7/19/2 ISO Functional Data Official ACSICS System LEVELTON DELAWRENCE GIVENS
023 Validation Failed Reports Generated
4:10
PM Insurance Service Org-ISO Property Damage Liability(LEVELTON DELAWRENCE GIVENS)
Centra

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to

Please visit
[https://urldefense.com/v3/http://www.MyClaim.com_!!!IU9BLNPZ2ob1JXLdC7vzmJxyuntNrSYf9N37-oluS882Kp5i-A5x4mmHhvymXv3Rv172BqJ0L4BVncJe5QCArkTrN8ikLNUg\\$](https://urldefense.com/v3/http://www.MyClaim.com_!!!IU9BLNPZ2ob1JXLdC7vzmJxyuntNrSYf9N37-oluS882Kp5i-A5x4mmHhvymXv3Rv172BqJ0L4BVncJe5QCArkTrN8ikLNUg$) to sign up for your preferred method of payment.

If you have a loan on the vehicle, we will need the lienholder name, account number and their phone number.

If you do not have a loan, locate the title.

If you have any questions please respond to this email or contact us by phone and we will be happy to assist you.

Sincerely,

PAUL RIDER
Allstate Fire and Casualty Insurance Company
Phone: (704) 496-5592
Fax: (877) 252-7019
claims@claims.allstate.com

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*** Conversation ID: FRcccd4538880a4e ***

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| P_CLAIMS_EOB7B_FREEFORMTEXT_T |
| EMAIL_TO: claims@claims.allstate.com |

7/19/2023 9:05 AM Central Damages - Auto Tot Loss/Theft/Spec Notes CCC Auto Workflow LEVELTON DELAWRENCE GIVENS Property Damage Liability(LEVELTON DELAWRENCE GIVENS)

Created By: RIDER, PAUL

Notes: Copart pickup scheduled, texted and emailed customer reminding them to release vehicle to Allstate/Copart and to setup their MyClaim.com preferences

7/19/2023 9:02 AM Central Allstate Claim:0710622036 Correspondence PAUL D. RIDER LEVELTON DELAWRENCE GIVENS Email Outbound

From: claims@claims.allstate.com
Sent: Wednesday, Jul 19, 2023 9:02 AM
To: givens3935@aol.com
Subject: Allstate Claim:0710622036

Hello Levelton,

Allstate is working with our vendor, COPART, to facilitate the move of your vehicle to their location for the damage inspection. If you have not already done so please ensure to give permission for Allstate and our vendor Copart to pick up the vehicle, they will not pick it up until they have approval from the owner. Once the vehicle is at Copart, we will finish the review of the damages to your vehicle and contact you with the next steps.

In the event your vehicle is not repairable, you can assist us in the review of your claim by following the steps below:

Please visit www.MyClaim.com to sign up for your preferred method of payment

If you have a loan on the vehicle, we will need the lienholder name, account number and their phone number.

If you do not have a loan, locate the title.

If you have any questions please respond to this email or contact us by phone and we will be happy to assist you.

Sincerely,

PAUL RIDER
Allstate Fire and Casualty Insurance Company
Phone: (704) 496-5592
Fax: (877) 252-7019
claims@claims.allstate.com

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*** Conversation ID: FRcccd4538880a4e ***

7/19/2 Salvage Assignment Damages - [PAUL D. RIDER](#) LEVELTON DELAWRENCE GIVENS
023 Creation Successful Auto
9:01 AM Tot Loss/Theft/Spec Property Damage Liability(LEVELTON
Central Notes DELAWRENCE GIVENS)

Stock Number: 60894683. Stock Number: 60894683. New Assignment Successfully Processed. See lot: 60894683.

7/19/2 Lexis Nexis/DMV/CVR Search - System [SACHIN DEB](#) LEVELTON DELAWRENCE GIVENS
023 Verify Proper Owners Generated
1:27 AM Property Damage Liability(LEVELTON
Central DELAWRENCE GIVENS)

Lexis Nexis/DMV/CVR Search - Verify Proper Ownership

Participant LEVELTON GIVENS - Owner, Driver, Claimant
State of Origin: SOUTH CAROLINA
Owner Name: GIVENS LEVELTON DELAWRENCE
Registrant Name: None
Type of Lender: Lien
Lienholder Name TITLEMAX OF SOUTH CAROLINA INC.
Lienholder Address 5510 RIVERS AVE, NORTH CHARLESTON, SC 29406-6131
Vehicle 2000 Mazda B3000 - Club Cab Pickup
VIN 4F4YR16V6YTM07825
Title Issue Date 09/02/2009
Branding of Title None
CA DMV Refund Applicable: No

7/14/2 Total Loss pending and Damages FileNotes System LEVELTON DELAWRENCE GIVENS
023 assigned to PAUL RIDER - Auto Generated
5:39 PM *Claim Dept Only* Tot Loss/Theft/Spec Notes Property Damage Liability(LEVELTON
Central DELAWRENCE GIVENS)

Total Loss pending and assigned to PAUL RIDER. Do Not Schedule Alternate MOI

7/14/2 Original Appraiser : OTL Damages CCC Auto LEVELTON DELAWRENCE GIVENS
023 APPRAISER; New Appraiser - Auto Workflow
5:38 PM Tot Loss/Theft/Spec Property Damage Liability(LEVELTON
Central Notes DELAWRENCE GIVENS)

Created By: system
Notes: Original Appraiser : OTL APPRAISER; New Appraiser : PAUL RIDER; Reinspector : AUTHORITY REVIEW, TOTAL LOSS

7/14/20 071062203 Correspondence, Correspondence, Correspondence, [CLAIMS CUSTOMER COMMUNICATION](#)
23 3:02 6.1) Correspondence
PM
Central Email
Inbound

From: lauren.mazur@allstate.com
Sent: Friday, Jul 14, 2023 3:00 PM
To: claims@claims.allstate.com

Subject: 0710622036.1)

Serving discovery

From: Macy Caldwell
Sent: Friday, July 14, 2023 3:07 PM
To: MAZUR, LAUREN
Cc: Riley Bearden ; Brett Bayne ; Tiffany Chavis
Subject: [External] Kanisha Nash vs. Patrick Montgomery, Sabrina Montgomery, and Montgomer
(Claim No.: 0710622036.1)

Good Afternoon, Please see the attached letter regarding serving discovery requests for the above matter. The enclosed/attached documents are being served via email only and a paper copy will not be sent to you unless requested. Thanks, Macy

ZjQcmQRYFpfpBannerStart

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This message came from outside your organization. If you don't trust this email, report it using the Report Phish button.

ZjQcmQRYFpfpBannerEnd

Good Afternoon,

Please see the attached letter regarding serving discovery requests for the above matter.

The enclosed/attached documents are being served via email only and a paper copy will not be sent to you unless requested.

Thanks,

Macy Caldwell
Legal Assistant

[cid:123071415072101637@us-mta-46.us.mimecast.lan]

Macy Caldwell, Legal Assistant
macy.caldwell@mgclaw.com
1320 Main St, 10th Floor
Columbia, SC 29201
Main:803-779-2300 | Direct:803-233-3850 | Fax:803-748-0526

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[cid:123071415072101537@us-mta-46.us.mimecast.lan]



7/14/2023 Auto - Title Direct
12:13 PM

Central

Claim Dept Only

System Generated

CYNTHIA GONZALEZ KANISHA NASH

Auto - Title Direct

Participant KANISHA NASH - Owner,Driver,Claimant

Is Customer contact required? No


Is there a Lienholder? No

Paperwork State South Carolina


All paperwork received and/or ready to sell? No

What documents are still required to transfer the title? Other Misc Doc (please explain)

Please explain reason for other selection above Copy of Death Certificate Original Certificate of Probate Appointment Next-of-kin must go to Probate Court and have Probate completed. Letter of Testamentary (Will not accepted) Copy or original SC POA
List name(s) on Title Burns Auto Credit
List name(s) on POA Karisha Nash
Does the signed name match the FRONT of the title? No
What is incorrect with the signature? not signed deceased claim
Does at least one name on policy and/or navigational tree match a name(s) on Title / VIN Check? Yes
Has a Lien Release been Received? Yes
Do one of the following conditions exist? Deceased Title Holder/Policy Holder
Is the vehicle at Copart? Yes
Did you complete a Title Direct Transmittal as a result of this review? Yes
Did you check current/future tasks? Yes
Was the Customer issued payment? Yes
Comments COPART needed Exact verbiage - "approve of the \$99 junk buyer price"

 7/14/2023 Customer Experience Follow Up Contact [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY
11:41 AM
Central

Task display date manually rescheduled to 7/13/2023 at 10:55 PM Central



 7/14/2023 Insured follow up Contact [LAUREN M. MAZUR](#) SABRINA MONTGOMERY
11:41 AM
Central

Spoke w/ Ms. Montgomery. She confirmed that Patrick was able to get bailed out and he is at home, he is not doing good but glad to be home.

I advised her that due to a potential conflict we have hired separate defense for her and that will be David Cobb to file an Answer for her. Advised her that I have spoken with her commercial carrier and they will be filing Answer and assigning defense for that part of the claim. Advised that really at this point we have tendered our coverage and waiting to see what the commercial carrier does. She understood. Advised her that I will keep her posted with update and just know that when DAVID gives her a call he is with for her case too.

 7/13/2023 DAMAGES Damages - Auto [CATHY JOHNSON](#) LEVELTON DELAWRENCE GIVENS
2:11 PM
Central

CV LEVELTON D GIBENS STATED HE WAS DRIVING THE VEH, BUT STOPPED. NOTED PRIOR OTL MOI WAS CREATED ON 6/16/23. CVO STATED HE RCVD A CALL FROM A MALE RE: PD WHO STATED HE WOULD C/B BUT HE NEVER RCVD A R/C. I ARRANGED 2ND MOI & AGREED TO FU NXT BUS DAY.

  7/13/2023 Claim # 0710622036 Correspondence [CLAIMS CUSTOMER COMMUNICATION](#)
2:08 PM
Central

Email
Inbound

From: Cathy.Johnson@allstate.com
Sent: Thursday, Jul 13, 2023 2:07 PM
To: ExpeditedOTL@allstate.com
Subject: Claim # 0710622036

Second request
EXPEDITED OTL REQUEST

Claim # 0710622036

Participant: CVO Levelton D Givens Contact #843 725 8101
Veh location:
Customer's Home
411 GREYWOOD LN GOOSE CREEK, SC 29445-3488
State: SC

Casualty 1500

Cathy Johnson
Claims Adjuster
Allstate Insurance Company
Claims Casualty East Rep/Lit -1500
PO Box 660636
Dallas Texas 75266
Cathy.Johnson@Allstate.com
Telephone 803-213-3774
Facimile 866-477-4293

7/13/2023 3:12:48 PM Central Copart send TD task this is specialty claim. Reass Damages - Auto [Trishana Duncan](#) KANISHA NASH

Copart send TD task this is specialty claim. Reassigned TD task to proper specialty processor for assistance.

7/13/2023 3:50:00 AM Central Repped Determine Next Steps and Schedule Follow Up Contact [LAUREN M. MAZUR](#) GREYSON NASH

Task display date manually rescheduled to 7/12/2023 at 10:55 PM Central

7/13/2023 4:48:36.1 AM Central 07106220 Correspondence, Correspondence, Correspondence, Correspondence, [CLAIMS CUSTOMER COMMUNICATION](#)
Email
Inbound

From: lauren.mazur@allstate.com
Sent: Thursday, Jul 13, 2023 4:46 AM
To: claims@claims.allstate.com
Subject: 0710622036.1

Initial Case Analysis for Patrick Montgomery

From: Riley Bearden
Sent: Wednesday, July 12, 2023 11:18 PM
To: MAZUR, LAUREN ; Tiffany Chavis ; Brett Bayne ; Macy Caldwell
Subject: [External] Kanisha Nash vs. Patrick Montgomery, Sabrina Montgomery, and Montgomer (Claim No.: 0710622036.1)

Lauren, Attached is our Initial case analysis on this one. I spoke with the criminal defense attorney today and Patrick bailed out today so we should be able to get answers to most of the questions that the Plaintiff s have. Did we get

ZjQcmQRYFpfptBannerStart

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ZjQcmQRYFpfptBannerEnd

Lauren,

Attached is our initial case analysis on this one. I spoke with the criminal defense attorney today and Patrick bailed out today so we should be able to get answers to most of the questions that the Plaintiff s have. Did we get separate counsel for Sabrina?


Riley

[cid:123071223182800400@us-mta-592.us.mimecast.lan]

Riley Bearden, Attorney
riley.bearden@mgclaw.com
1320 Main St, 10th Floor
Columbia, SC 29201
Main:803-779-2300 | Direct:803-995-8011 | Fax:803-748-0526
VCARD


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[cid:123071223182800300@us-mta-592.us.mimecast.lan]


 7/12/2023 3:12:47 PM Central TPC- Montgomery Construction Litigation / Arbitration [LAUREN M. MAZUR](#) SABRINA MONTGOMERY

Received call from Daniel Black w/ America Millennial Insurance comp- they represent Montgomery Construction. They just got notice of the case and are looking into coverage, they advised that they may disclaim coverage but will need to get defense involved and file an answer. He will let me know who he gets it assigned to. His claim info is as follows.


Policy limit 1,000,000
Claim # BA1006676
Phone # 973 628 6060 Ext 321
Daniel.Black@citadelrisk.com

 7/11/2023 3:36 PM Central 1 Attempt: F/U with Copart for Sale of Vehicle Contact [CYNTHIA GONZALEZ](#) KANISHA NASH

1 Attempt: F/U with Copart for Sale of Vehicle

 7/11/2023 3:35 PM Central 3 Attempt: Advance to STP, No Viable Solution Present Contact [CYNTHIA GONZALEZ](#) KANISHA NASH


3 Attempt: Advance to STP, No Viable Solution Present

 7/11/2023 3:35 PM Central Auto - ATP Process System Generated [CYNTHIA GONZALEZ](#) KANISHA NASH
Claim Dept Only


Auto - ATP Process

Participant KANISHA NASH - Owner, Claimant, Driver
Is there a Lienholder? Yes
What type of review is this? Primary
What is your next action? FU with Copart
Title State South Carolina
Process Request Parts Only
ProQuote 585.08
Number of days in yard 63
State requirements to initiate ATP Proof of payment, Salvage transmittal
When was the last payment issued? 06/14/2023
Have we made 2 or more attempts to contact the Customer? Yes


Has it been 30 days since the last payment has been made? No
Have we met all the requirements? Yes
Why are you recommending ATP? Customer service- low PQ- vehicle over 12 years
Do you need to refer this to your leader/manager for review? No
Comments Completed transmittal - uploaded check to complete parts sale

 7/8/2023 Repped Review Claim for Injury Settlement Contact [ANGELA S. SHYLOCK](#) GREYSON NASH
 6:03 PM
 Central

Task display date manually rescheduled to 10/29/2023 at 7:00 PM Central

 7/7/20 1 Attempt: Referral Complete TT05090 - Litigation / [YALLAPPA RAULU](#) KANISHA
 23 Assign New Arbitration [NAKADI](#) NASH
 4:08 AM
 Centra
 |

1 Attempt: Referral Complete TT05090 - Assign New Litigation to Defense Counsel

 7/7/20 Allstate Correspondence [YALLAPPA RAULU](#) TURNER PADGET GRAHAM &
 23 Claim:0710622036 nce [NAKADI](#) LANEY PA
 3:50 AM
 Central

Outbound

From: claims@claims.allstate.com
 Sent: Friday, Jul 07, 2023 3:50 AM
 To: DCobb@TurnerPadget.com
 Subject: Allstate Claim:0710622036


Hello,
 A new matter has been submitted to your law firm.
 KANISHA NASH VS PATRICK MONTGOMERY AND SABRINA MONTGOMERY
 Please review.
 Thank you,

Claim Data Processor
 Allstate Fire and Casualty Insurance Company
 Phone: (800) 582-3430
 Fax: (866) 447-4293
 claims@claims.allstate.com


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*** Conversation ID: FRd7a43844d5e248 ***

 7/6/2023 1 Attempt: Assign New Suit to Defense Litigation / [LAUREN M.](#) KANISHA
 3 3:09 Counsel Arbitration [MAZUR](#) NASH
 PM
 Central

1 Attempt: Assign New Suit to Defense Counsel

 7/6/20 Spl Litigation / [LAUREN M.](#) SABRINA MONTGOMERY, TURNER PADGET GRAHAM
 23 it Arbitration [MAZUR](#) & LANEY PA
 3:08

PM
Centra
l

Processor- please set up split assignment in counsel link- 0710622036 1 and assign to Turner Padgett Graham and Laney and assign hourly assignment to David Cobb-

Due to conflict- David Cobb will represent Sabrina Montgomery

7/6/2023 7:15 AM Central ISO Result: Match Investigatio n ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

7/5/2023 3:07 PM Central Attachment Auto Reply email has been sent. System Generated CLAIMS CUSTOMER COMMUNICATION McAngus, Goudelock & Courie

Attachment Auto Reply email has been sent.

7/5/2023 3:07 PM Central [External] RE: Allstate Claim:0710622036 Correspondence, Correspondence, Correspondence CLAIMS CUSTOMER COMMUNICATION McAngus, Goudelock & Courie
Email

Inbound

From: monica.phillips@mgclaw.com
Sent: Wednesday, Jul 05, 2023 3:05 PM
To: claims@claims.allstate.com
Subject: [External] RE: Allstate Claim:0710622036

Thank you We have cleared conflicts and opened a file. The matter is being handled by:

Primary attorney Riley A. Bearden - Riley.Bearden@mgclaw.com 803-995-8011
Assisting attorney Brett Bayne brett.bayne@mgclaw.com - 803-227-2281
Paralegal Tiffany Chavis - Tiffany.Chavis@mgclaw.com - 803-227-2242
Legal assistant Macy Caldwell - Macy.Caldwell@mgclaw.com - (803) 233-3850

Monica Phillips, Paralegal
monica.phillips@mgclaw.com
MGC Law Insurance Defense
6302 Fairview Road Ste 700
Charlotte, NC 28210-2267
Main: 704-643-6303 | Direct: 704-405-4661 | Fax: 704-643-2376
From: Allstate Insurance
Sent: Wednesday, June 28, 2023 5:56 AM
To: Monica Phillips
Subject: Allstate Claim:0710622036

Claim 0710622036

[Allstate]

Hello,

A new matter has been submitted to your law firm.

Kanisha Nash vs. Patrick Montgomery, Sabrina Montgomery and Montgomery Construction, LLC

Please review.

Thank you,

Claim Data Processor

Allstate Fire and Casualty Insurance Company

Phone: (800) 582-3430

Fax: (866) 447-4293

claims@claims.allstate.com

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*** Conversation ID: FR1995664bb6e04f ***

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[https://urdefense.com/v3/_http://i.marketing01.email-allstate.com/wpm/622/ContentUploads/_CLAIMS/CLAIMS_E0331_QFCLOSUREPKGINSURED_T/2018-1031_BELOW/M_ICON_100X100_THUMBSDOWN_081018.png_!!IU9BLNPZ2ob!Mv6mluP_4NFzkBOx2XT_WpANLNmeSVbX1gEsSmG56QueiopS_-SigqXmEsLWbEu_eteSKnjgA4dgixNn4tqBOHOTQJMjdMs\$]

[Allstate]


MyClaim | Tools & Resources | Allstate.com

This email was sent to you at monica.phillips@mgclaw.com

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P_CLAIMS_EOB7B_FREEFORMTEXT_T

EMAIL_TO:claims@claims.allstate.com:

 7/5/2022 3:9:30 AM Central	ISO Result: Match	Investigatio n	ISO System Generated	KANISHA NASH Property Damage Liability(KANISHA NASH)
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ISO CLAIMSEARCH

7/5/2023 3 9:25 AM Central ISO Result: Match Investigation: n ISO System Generated: KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

7/5/2023 3 9:25 AM Central ISO Result: Match Investigation: n ISO System Generated: KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

7/3/2023 12:44 AM Central Policy documents Coverage [Sumit Singh](#) PATRICK K. MONTGOMERY

Certified Dec with Endorsements

6/29/2023 1:30 PM Central Invoice Received from ERAC Systematic EFT SYSTEMATIC PAYMENTS

Claim Number: 0710622036
Invoice Number: 26W7D9QZ0TD
Invoice Type: OR
Loss Date: 4/14/2023 1:00:00 AM
Involved Id: 04
Policy Number:
Coverage Code: BB
Claimant First Name: NICOLE
Claimant Last Name: JEFFERIES
ReservationNumber: XXCL4S
AuthorizedPercent:
AuthorizedAmount: 0
DurationNumber:
BilledDayNumber: 13
Total Invoice Amount: 646.95
Tax Amount:
ChargeTotalAmt: 733.83
RentalVehicleDayNbr: 13
DailyVehicleRateAmt: 44.26
VehicleClassCd: XX
TotalRentalAmt: 733.83
StartBillDate: 5/12/2023 1:00:00 AM
EndBillDate: 5/24/2023 1:00:00 AM

6/28/2023 2:00 PM Central TPC Contact [LAUREN M. MAZUR](#) USAA GROUP
Left Message

Called TPC adjuster- USAA- Stephanie- 210-531-8722 ext 35392 claim # 15616901 - Need to determine the outcome of their coverage investigation

6/28/2023 1:46 PM Central Insured contact Contact [LAUREN M. MAZUR](#) SABRINA MONTGOMERY

Spoke w/ Ms. Montgomery regarding the law suit, she has not been served yet. I advised her of the DA assigned, advised her that her construction company is listed in the suit and we cannot represent them, i advised her that she needs to report the claim to the insurer of the company to

investigate coverage and hire defense for the company. She understood. Advised I will keep her updated on the status of the case.

6/28/2023 12:59 PM Initial Rental Reservation Closed Review ACSICS System Generated KANISHA NASH
Central Initial Review

6/28/2023 5:15 AM 1 Attempt. Referral Complete TT05090 - Assign New Litigation / Arbitration YALLAPPA RAULU NAKADI KANISHA NASH
Central

1 Attempt. Referral Complete TT05090 - Assign New Litigation to Defense Counsel no photo, estimate, demand, medical summery audio found

6/28/2023 4:57 AM CP3_P_005 Letter sent Correspondence LAUREN M. MAZUR PATRICK K. MONTGOMERY
Central

Outbound
Providing Information

CP3_P_005 letter sent

6/28/2023 3:45 AM Allstate Claim:0710622036 Correspondence YALLAPPA RAULU NAKADI McAngus, Goudelock & Courie
Central Email

Outbound

From: claims@claims.allstate.com
Sent: Wednesday, Jun 28, 2023 4:55 AM
To: monica.phillips@mgclaw.com
Subject: Allstate Claim:0710622036

Hello,
A new matter has been submitted to your law firm
Kanisha Nash vs. Patrick Montgomery, Sabrina Montgomery and Montgomery Construction, LLC
Please review.
Thank you,

Claim Data Processor
Allstate Fire and Casualty Insurance Company
Phone: (800) 582-3430
Fax: (866) 447-4293
claims@claims.allstate.com

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*** Conversation ID: FR1995664bb6e04f ***

6/27/2023 4:50 PM Auto - Specialty Review System Generated CYNTHIA GONZALEZ KANISHA NASH
Central Claim Dept Only

Auto - Specialty Review

Policyholder Tenure

Participant KANISHA NASH - Owner, Claimant, Driver
What type of review is this? Deceased
Is this the initial review? No
Documents pending Cashed check to proceed with alternate options to process salvage (SC)
STP/ATP Pending No
Comments LH check isn't cashed (issued 6/14/2023)- mailed Autr1034 for title

6/27/2023 4:14 PM Central AUT_R_1034 Letter sent Correspondence [CYNTHIA GONZALEZ](#) Burnis Auto Credit

Outbound
 Information Request

AUT_R_1034 letter sent

6/27/2023 4:10 PM Central 2 Attempt: Reschedule, Follow Up in 7 Days Contact [CYNTHIA GONZALEZ](#) KANISHA NASH

2 Attempt: Reschedule, Follow Up in 7 Days

6/27/2023 3:53 PM Central New suit review Litigation / Arbitration [LAUREN M. MAZUR](#) KANISHA NASH

New suit review-

Searched the SC judicial site and I located a suite- filed- Updated the file- We have already tendered our limits of 100K,

Please assign to Riley Breaden with McAngus, Goudelock & Courie Columbia, SC

6/27/2023 3:51 PM Central 1 Attempt: Assign New Suit to Defense Counsel and Litigation / Arbitration [LAUREN M. MAZUR](#) KANISHA NASH

1 Attempt: Assign New Suit to Defense Counsel and Request Cert Dec w/ Policy

6/27/2023 3:34 PM Central Insured contact Contact: [LAUREN M. MAZUR](#) SABRINA MONTGOMERY

Spoke w/ Ms. Montgomery- She is still wanting to dispute the liability in the case and wanted to know if we have the PR or the accident reconstruction, advised that the PR is not yet available, will be able to order the MAIT report once we get the PR and get the information, she does not think that her husband was at fault, he is not doing well in jail and stopped eating and he is in the psych ward and has not been able to speak with him. Told her that i was sorry to hear that about him. We will keep her posted on the reports that become available.

6/26/2023 3:47 PM Central inspection Correspondence CUSTOMER SELFSERVICE PATRICK K. MONTGOMERY

Inbound Customer
 Contact

MyClaim Message: Wanted to check in and see if they got the inspection done? Please give me a call at 8436070193 Thanks, Sabrina Montgomery

6/26/2023 3:1:07 PM Central Auto - Inquiry Call System Generated [RANJU RANI NILKANTH ROY](#) PATRICK K. MONTGOMERY
 Claim Dept Only

Auto - Inquiry Call

Participant PATRICK MONTGOMERY - Driver, Owner, Insured (Primary)
Who is the caller? Lienholder
Name of Caller and Company (if applicable) KATLYN

How did you authenticate the caller? Secondary Verification (2 items)

Is this an Obvious Total Loss claim? No

Reason for inquiry call Payment

Payment subcategory LH payment not received

What is the best contact number for the caller? 8033669438

Comments LH Called in to check payment status, its already been 10 days, requested to wait for another 1-2 days ; if not then we will reissue the check

6/22/2022 3 7:35 PM Central Send Follow-Up SSN Request Letter Correspondence SystemF C BRINGARDNER INJURY LAW FIRM, LLC
Outbound
Information Request
Send Follow-Up SSN Request Letter

6/22/2022 3 7:35 PM Central Send Follow-Up SSN Request Letter Correspondence SystemF C BRINGARDNER INJURY LAW FIRM, LLC
Outbound
Information Request
Send Follow-Up SSN Request Letter

6/21/2023 2:59 PM Central Rental upgrade Rental/LOU [LAUREN M. MAZUR](#) KANISHA NASH

Inquiry- Received call from enterprise needs rental upgraded to close out ticket. Needs medium SUV- 2 broken legs and needed SUV to accommodate wheel chair

6/21/2023 2:51 PM Central Inquiry Inquiry [REBECCA CARLISLE](#) KANISHA NASH

Caller: Jarell (ERAC)

Reason for Call: Needs to clmt rental upgraded

Actions Taken to Resolve Inquiry: Reviewed claim. Reached out to CO spoke with Lauren

Actions Taken to Resolve Claim: Warm transferred call for further assistance

6/19/2022 3 3:08 AM Central ISO Result: Match Investigation ISO System Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

6/19/2022 23 3:01 AM Central ISO Technical Data Validation Failed Official Reports Batch System Generated KANISHA NASH
Insurance Service Org-ISO Property Damage Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

6/19/2022 23 3:01 AM Central ISO Functional Data Validation Failed Official Reports Batch System Generated KANISHA NASH
Insurance Service Org-ISO Property Damage Liability(KANISHA NASH)


GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to

send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 6/16/2023 Allstate Correspondence CATHY LEVELTON DELAWRENCE
3 3:58 PM Claim:0710622036 e JOHNSON GIVENS
Central Email
Outbound

From: claims@claims.allstate.com
Sent: Friday, Jun 16, 2023 3:58 PM
To: givens3935@aol.com
CC: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

Good Afternoon Levelton:
Allstate has arranged the inspection of your vehicle, another Property Adjuster will contact you regarding this matter.

Rental Information

This is your rental reservation information.

Allstate will not pay for the following items associated with the rental: Deposits, Insurance, Upgrades, Gas, Mileage or Bodyshop parts delays. If the vehicle is determined to be a Total: The Total Loss Team will provide the last rental date.

Reservation Number: XTVQBX
(843) 572-8807


ENTERPRISE RENT-A-CAR
8734 RIVERS AVE
NOT AN AIRPORT LOCATION
NORTH CHARLESTON, SC 29406-9211

CATHY JOHNSON
Allstate Fire and Casualty Insurance Company
Phone: (803) 213-3774
Fax: (866) 447-4293
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR57e67dfabdf64b ***

 6/16/2023 Initial Rental Reservation System Transportation Expense LEVELTON DELAWRENCE
23 3:45 PM Established Generated Reservation GIVENS
Central

  6/16/2023 0710622036 OTL Levelton Correspondence CLAIMS CUSTOMER
3 3:45 PM Givens e COMMUNICATION

PM
Central

Email

Inbound

From: Cathy.Johnson@allstate.com
Sent: Friday, Jun 16, 2023 3:43 PM
To: ExpeditedOTL@allstate.com
Subject: 0710622036 OTL Levelton Givens

EXPEDITED OTL REQUEST

Claim # 0710622036

Participant: CVO Levelton D Givens Contact #843 725 8101

Veh location:

Customer's Home

411 GREYWOOD LN GOOSE CREEK, SC 29445-3488
State: SC
Casualty 1500

Cathy Johnson
Claims Adjuster
Allstate Insurance Company
Claims Casualty East Rep/Lit -1500
PO Box 660636
Dallas Texas 75266
Cathy.Johnson@Allstate.com
Telephone 803-213-3774
Facimile 866-477-4293



6/16/2023 Created by Casualty Center Contact [CATHY JOHNSON](#) LEVELTON DELAWRENCE GIVENS
2:49 PM
Central

- Author: CATHY JOHNSON
- Participants: LEVELTON GIVENS
- Comments: 0710622036 CV: LEVELTON GIVENS INQ FRM A/CHRIS RE: VEH INSPECTION. ATY STATED CLIENT D/N RCVD EMAIL FRM QFC. BC OF AGE OF VEH 2000. I QSTND IF VEH DRIVABLE. ATY ATTEMPTED TO CONTACT CLIENT W/ NO RESULTS RE: DAMAGES. BUT AGREED TO C/B WHEN STATUS OF VEH IS AVAILABLE.



6/15/2023 1 Attempt: No Action Required Contact [CYNTHIA GONZALEZ](#) KANISHA NASH
5:23 PM
Central

1 Attempt: No Action Required



6/15/2023 FU for TL Docs from the customer - Advanced Contact [CYNTHIA](#) KANISHA
3 5:22 Paid [GONZALEZ](#) NASH
PM
Central

Task display date manually rescheduled to 6/22/2023 at 7:00 AM Central



Auto - Specialty Review System Generated [CYNTHIA GONZALEZ](#) KANISHA NASH

6/15/2023 Claim Dept Only
4:50 PM
Central

Auto - Specialty Review

Policyholder Tenure

Participant KANISHA NASH - Claimant, Driver, Owner

What type of review is this? Deceased

Is this the initial review? Yes

Point of Contact BRINGARDNER INJURY LAW FIRM

Contact Number 843-400-0550

Assignment date 06/15/2023

Claim Status Pending documents from owner

Is there a Lienholder? Yes

Has the payment been issued? Yes

Has the Lienholder AND Equity payment been issued? No equity (overfinanced)

Documents pending Need title

Comments LH paid- pending cashing

PQ is 466.08 adv 1593.000- to request parts sale

Customer over financed - called attorney's office to provide any needed documents for deficit-
left message set

6/15/2023 AUT_R_1034 Letter sent Correspondence [CYNTHIA GONZALEZ](#) Burns Auto Credit
4:25 PM
Central

Outbound
Information Request

AUT_R_1034 letter sent

6/15/2023 ISO Result: Investigation ISO System KANISHA NASH
3 4:16 Match n Generated
PM
Central Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

6/15/2023 ISO Functional Data Official [CYNTHIA GONZALEZ](#) KANISHA NASH
23 4:16 Validation Failed Reports
PM Insurance Service Org-ISO Property Damage
Central Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

6/15/2023 ISO Technical Data Official [CYNTHIA GONZALEZ](#) KANISHA NASH
23 4:16 Validation Failed Reports
PM Insurance Service Org-ISO Property Damage
Central Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

6/15/2023 3:16 PM Central Caller: Enterprise Reason for Call: upgrade vehicle Inquiry: ALEXIS MCGEE PATRICK K. MONTGOMERY

Caller: Enterprise
Reason for Call: upgrade vehicle
Actions Taken to Resolve Inquiry: advised adjuster
Actions Taken to Resolve Claim:

6/15/2023 12:01 PM Central Attachment Auto Reply email has been sent. System Generated CLAIMS CUSTOMER COMMUNICATION KANISHA NASH

Attachment Auto Reply email has been sent.

6/15/2023 12:01 PM Central [External] 0710622036 Givens Property Damage Claim Correspondence, Correspondence, Correspondence Email CLAIMS CUSTOMER COMMUNICATION KANISHA NASH

Inbound

From: cdorsel@bringardner.com
Sent: Thursday, Jun 15, 2023 11:59 AM
To: claims@claims.allstate.com
CC: LeonGivens23-064@projects.filevine.com, givens3935@aol.com
Subject: [External] 0710622036 Givens Property Damage Claim

Cathy - I just left you a voicemail and wanted to follow-up with an email. Mr. Givens has checked his email folders and did not receive the property damage email from Allstate. Could you please resend the email to Mr. Givens and copy me on the email? If you are able to do so, you can Reply All to this email, which will get to both of us

Thank you,
Chris

[Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorsel@bringardner.com

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[cid:image002.png@01D99F89.37E96980] Please consider the environment before printing this email.

6/14/2023 2:08 PM Choicepoint document Received Official Reports FileNoteAPI PATRICK K. MONTGOMERY Central

Police

Choicepoint documents

6/14/2023 12:56 PM Auto - Inquiry Call System Generated SANTOSHI SURYAWANSHI KANISHA NASH Central Claim Dept Only

Auto - Inquiry Call

Participant KANISHA NASH - Claimant, Driver, Owner

Who is the caller? Attorney

Name of Caller and Company (if applicable) Chris

How did you authenticate the caller? Secondary Verification (2 items)

Is this an Obvious Total Loss claim? No

Reason for inquiry call Paperwork

Paperwork subcategory Package assistance

What is the best contact number for the caller? 8434000550

Did you inform the caller about any required paperwork? YES

Comments Spoke with atly said i need LH docs said this claim is assigned by specialty team I cannot send docs filled the form nfy.

6/13/2023 2:25 PM Created by Casualty Center Contact CATHY JOHNSON LEVELTON DELAWRENCE GIVENS Central

- Author: CATHY JOHNSON
- Participants: LEVELTON GIVENS
- Comments: V2V ATY STATED CLIENT WAS WAITING TO RCVD VA EMAIL FOR INSPECTION. INFORMED ATY EMAIL WAS SENT TO THE CORRECT ADDRESS FOR CLIENT. ATY AGREED TO HV CLIENT CHECK HIS SPAM EMAIL. & WILL CALL BACK IF ADD'L INFO REQUIRED.

6/13/2023 2:24 PM Repped Determine Next Steps and Schedule Conta CATHY LEVELTON DELAWRENCE GIVENS 23 2:24 Follow Up ct JOHNSON GIVENS PM Central

Task display date manually rescheduled to 6/12/2023 at 7:00 PM Central

6/12/2023 9:41 PM Allstate Claim:0710622036 Correspondence GOPIKRISHNA PITTA KANISHA NASH Central

Email
Outbound

From: claims@claims.allstate.com
Sent: Monday, Jun 12, 2023 9:40 PM
To: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

"Dear KANISHA NASH

We contacted your lienholder, Burns Auto Credit and obtained a payoff in the amount of \$12556.72. After issuing the total loss settlement in the amount of \$6883.6 you will be left with a balance of \$5675.12 on the loan.

Please be sure to contact your GAP carrier, if you have one, to start your GAP claim. If you have any questions, please contact your total loss team at 866-851-8500.


Sincerely,"

TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com


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*** Conversation ID: FR1dfb88f077af4a ***

 6/12/2023 1 Attempt: LH Paid, Call Cust to Review Deficit Contact [GOPIKRISHNA PITTA](#) KANISHA NASH
9:39 PM
Central

1 Attempt: LH Paid, Call Cust to Review Deficit

 6/12/2023 Allstate Claim:0710622036 Correspondence [GOPIKRISHNA PITTA](#) Burns Auto Credit
9:38 PM
Central

Email
Outbound

From: claims@claims.allstate.com
Sent: Monday, Jun 12, 2023 9:38 PM
To: KATLYN@BURNSAUTOMOTIVE.COM
Subject: Allstate Claim:0710622036

Hello, this email is to advise you that your claim payment has been processed. Please allow 5-7 days for receipt. Lienholder Payment Details: Payee: Burns Auto Credit Account Number: 3136
SPayment Amount: 6,883.60 USD Please mail Title and/or TL Paperwork to: P.O. BOX 366
HARLEYVILLE, SC 29448 Copart lot number : 51629363. If you have any questions, feel free to call us at 866-851-8500. Thank you,


TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com

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*** Conversation ID: FR188149a3259543 ***


 6/12/2023 Auto - Payment Documentation System Generated [GOPIKRISHNA PITTA](#) KANISHA NASH
9:37 PM
Central *Claim Dept Only*

Auto - Payment Documentation

Participant KANISHA NASH - Claimant, Driver, Owner
Payment Method System Issued Check
Payment Amount 6,883.60 USD
Proper Authorization in Financials? Yes
Issued to Burns Auto Credit
Payment Type Lienholder
I closed financials? Yes

 6/12/2023 ISO Result: Match Investigation ISO System Generated LEVELTON DELAWRENCE GIVENS
5:04 PM
Central

[ISO CLAIMSEARCH](#)

 6/12/20 ISO Functional Data Validation Official Batch System LEVELTON DELAWRENCE
23 5:02 Failed Reports Generated GIVENS
PM
Central Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 6/12/20 ISO Technical Data Validation Official Batch System LEVELTON DELAWRENCE
23 5:02 Failed Reports Generated GIVENS
PM
Central Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

 6/12/20 Salvage MVP1 Bot File Damages - [Claims Services 49](#) KANISHA NASH
23 Note Auto [BluePrism](#)
11:54
AM Tot Loss/Theft/Spec Notes Property Damage
Central Liability(KANISHA NASH)

File Note for Processors:

Process: Salvage Payment Automation

Title: Details for Processors

Info Fields:
 ACV Agreement Status : Agreed
 Owner Retained : No
 Flagged Keywords : RETAIN,DEATH,LEASE,ATTORNEY,SIU,COVERAGE
 INVESTIGATION
 Claims Alert flag : False
 Advance Pay State flag : True
 Owner/Registrant Name : NA
 ACV Lien Holder Company Name : NA
 DMV LIEN HOLDER NAME: NA
 Customer Requested Payment Via : QCP

6/12/2023 11:02 AM Central Allstate Correspondence, Correspondence [NIVEDITA RAMESH GURUNG](#) Burns Auto Credit
 Claim:0710622036
 Email

Outbound

From: claims@claims.allstate.com
 Sent: Monday, Jun 12, 2023 10:56 AM
 To: KATHY@BURNSAUTOMOTIVE.COM
 Subject: Allstate Claim:0710622036

Hello,
 Please find attached requested documents for letter of guarantee. Thank you.

TL Admin Specialist - AI WG
 Allstate Fire and Casualty Insurance Company
 Phone: (866) 851-8500
 Fax: (866) 447-4293
 claims@claims.allstate.com

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*** Conversation ID: FR55b4903b595241 ***

6/12/2023 3 10:49 AM Central 1 Attempt: Successful Contact Pay Lienholder TT044 Contact [NIVEDITA RAMESH GURUNG](#) KANISHA NASH


1 Attempt: Successful Contact Pay Lienholder TT04454 - Contact Lien Holder For Pay Off Amount

6/12/2023 3 10:49 AM Central Auto - Lienholder Payoff Statement System Generated [NIVEDITA RAMESH GURUNG](#) KANISHA NASH
 Claim Dept Only


Auto - Lienholder Payoff Statement

Participant KANISHA NASH - Claimant, Driver, Owner
Is this a leased vehicle? No
What type of call are you making? Lienholder payoff
Did you successfully reach the Lienholder? Yes
Net Settlement 6883.60
Payoff Amount 12558.72
To Lienholder 6883.60
To Customer 0.00


Lender Name (who check will be issued to) BURNS AUTO CREDIT
Account Number ACCOUNT - 3136 S
Representative CATHY
Lender Phone 803-366-9438
Email KATLYN@BURNSAUTOMOTIVE.COM
Address for USPS PO Box 2815 Rock Hill SC 29732
Lender Fax NA
Loan Payoff Good Through Date 06/22/2023
Daily Interest Charge (\$) no per diem
Name(s) on Title KANISHA NASH
Loan Status Overfinanced
Expected turn around time for LOG (Days)? 48 HRS
How will the LOG be delivered? FAX
Is an Electronic Title available? Yes
Does Lienholder require additional documentation? Yes
What documents do we need to send? EVAL, SETTLEMENT
When will the lien holder send the title? 48 HRS
How will it be delivered? Fax
Does the Customer have GAP Insurance? No
Comments OBTAINED THE PAYOFF AND SENT THE REQUESTED DOCS HENCE AUTO ACTIONED THE TASK ACCORDINGLY

 6/12/2023 ISO Result: Match Investigation ISO System Generated GREYSON NASH
 7:21 AM
 Central

ISO CLAIMSEARCH

 6/12/2023 ISO Technical Data Validation Official Batch System GREYSON
 3 7:02 Failed Reports Generated NASH
 AM
 Central Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record


 6/12/2023 ISO Functional Data Validation Official Batch System GREYSON
 3 7:02 Failed Reports Generated NASH
 AM
 Central Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 6/9/2023 Contact Lien Holder For Pay Off Contact NIVEDITA RAMESH KANISHA
 3 5:09 Amount t GURUNG NASH
 PM
 Central

Task display date manually rescheduled to 6/10/2023 at 7:00 AM Central

 6/9/2023 TT04454 - Contact Lien Holder For Damages - NIVEDITA RAMESH KANISHA NASH
 023 Pay Off Amount Auto GURUNG
 5:09 PM
 Property Damage
 Liability(KANISHA NASH)

Central

TT04454 - Contact Lien Holder For Pay Off Amount
called lh at 803-366-9438 left vm - reschedule for 1 day

6/9/2023 Allstate Claim:0710622036 Correspondence [Aadil TANVEER SHAIKH](#) KANISHA NASH
3:31 PM
Central

Email
Outbound

From: claims@claims.allstate.com
Sent: Friday, Jun 09, 2023 3:29 PM
To: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

Hi Team,
Please find attached documents as requested
Regards,

TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com

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*** Conversation ID: FR3779cddb18ea4c ***

6/9/2023 AUT_R_1001 Letter sent for Correspondence [TL Customer Specialist - ABO](#) KANISHA
3 3:29 PM processing ce [WG](#) NASH
Central Outbound

Information Request

AUT_R_1001 letter sent

6/9/2023 Auto - Inquiry Call System Generated [Aadil TANVEER SHAIKH](#) KANISHA NASH
3:11 PM
Central *Claim Dept Only*

Auto - Inquiry Call

Participant KANISHA NASH - Claimant, Driver, Owner

Who is the caller? Attorney

Name of Caller and Company (if applicable) Chris

How did you authenticate the caller? Secondary Verification (2 items)

Is this an Obvious Total Loss claim? No

Reason for inquiry call Paperwork

Paperwork subcategory Package assistance

What is the best contact number for the caller? 843 400 0550

Did you inform the caller about any required paperwork? Not Applicable

Comments Chris called from BRINGARDNER INJURY LAW FIRM (Attn-3rd Party Claimant) as they received a wrong package, checked and they mentioned there is lien on the car, advised we will send the right package to the customer via email on cdorsel@bringardner.com, sent the same, NFQs.

6/9/2023 3 2:59 PM Central VA Assignment Created Auto Assignment CCC Auto Workflow LEVELTON DELAWRENCE GIVENS

Method of Inspection:VA
Settlement Type:Settle
Waive Deductible Flag:False
Participant:02
Comments:Location type: With Customer

6/9/2023 2:59 PM Central MOI Discussion Damages - Auto CCC Auto Workflow LEVELTON DELAWRENCE GIVENS

Participant:02
MOI State Scripts:OffAIIVaAuto0006

6/8/2023 3 2:06 PM Central 1 Attempt: Reschedule, Follow Up in 7 Days TT05438 Conta ct SUMED SURENDRA DHIWAR KANISHA NASH

1 Attempt: Reschedule, Follow Up in 7 Days TT05438 - FU for TL Docs from the customer - Advanced Paid

6/8/2023 2:06 PM Central Auto - Follow-up on TL Docs System Generated SUMED SURENDRA DHIWAR KANISHA NASH

Claim Dept Only

Auto - Follow-up on TL Docs

Participant KANISHA NASH - Claimant, Driver, Owner
Is there a lien holder for the involved vehicle? No
Is contact required? Yes
Who are you calling? Customer
Did you make successful voice to voice contact? No
Paperwork State South Carolina
Type of Settlement Release
What Paperwork has been received? None
Does at least one name on policy and/or navigational tree match a name(s) on Title/VIN Check? Yes
List any remaining documents required to transfer Title Title
Was the Customer issued payment? No
Is vehicle at Copart Yes
Was Review Imaged Document/Review File Note/Review Customer Email Task handled? Not applicable
Was Title Direct Task handled? No applicable
Was T/D transmittal completed? Not applicable
Comments Identified no num listed for both claimants hence send email requesting title and AA the task accordingly.

6/8/2023 2:03 PM Central Allstate Claim:0710622036 Correspondence SUMED SURENDRA DHIWAR KANISHA NASH

Email
Outbound

From: claims@claims.allstate.com
Sent: Thursday, Jun 08, 2023 2:03 PM
To: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

Hello MS NASH,

Your Action Needed:
Signed Total Loss Documents Not Received

I've reviewed your claim and see that we have the following document(s) outstanding:
{Signed title with Odometer Disclosure Statement filled out}

Please send these documents to the address below (we recommend using a trackable carrier to ensure delivery):

(Copart address) : SC - NORTH CHARLESTON (YARD 197)
P.O. BOX 366
HARLEYVILLE, SC 29448
United States
Reference Lot# - (Lot#) : 51629363

If you have already sent the forms into Copart, thank you!

Keep in mind that until these documents are completed, signed, and returned, as the owner you are financially and legally responsible for your vehicle.

If you have additional questions, please feel free to contact us. Thank you for your assistance in finalizing your claim.


Sincerely,

TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com


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*** Conversation ID: FR4d5fd6f806464d ***

	6/7/2023 1:45 PM Central	Contact Lien Holder For Pay Off Amount	Contact	NIVEDITA RAMESH GURUNG	KANISHA NASH
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Task display date manually rescheduled to 6/8/2023 at 7:00 AM Central

	6/7/2023 1:44 PM Central	TT04454 - Contact Lien Holder For Pay Off Amount	Damages - Auto	NIVEDITA RAMESH GURUNG	KANISHA NASH
					Property Damage Liability(KANISHA NASH)

TT04454 - Contact Lien Holder For Pay Off Amount called lh at 803-366-9438 left vm - reschedule for 1 day

	6/7/2023 11:29 AM Central	Email received to cancel customer payment as there	Damages - Auto	BALIRAM SOMVANSHI	KANISHA NASH
---	---------------------------	--	----------------	-----------------------------------	--------------

Email received to cancel customer payment as there is lien on vehicle reviewed claim as per financial log customer payment already cancelled email sent to contact LH team to connect with LH and obtain payoff to proceed with payment.

6/7/2023 Allstate Claim:0710622036 Correspondence [TANGSIMME MOMIN](#) KANISHA NASH
5:36 AM
Central

Email
Outbound

From: claims@claims.allstate.com
Sent: Wednesday, Jun 07, 2023 5:36 AM
To: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

Hello KANISHA NASH,

Your Action Needed:
Signed Total Loss Documents Not Received

I've reviewed your claim and see that we have the following document(s) outstanding:
Signed title with Odometer filled out on title

Please send these documents to the address below (we recommend using a trackable carrier to ensure delivery):

Copart Yard-SC - NORTH CHARLESTON (YARD 197)
Lot#51629363
Address-P.O. BOX 366
HARLEYVILLE, SC 29448
United States
Phone # (843) 900-6769

If you have already sent the forms into Copart, thank you!

Keep in mind that until these documents are completed, signed, and returned, as the owner, you are financially and legally responsible for your vehicle.

For your convenience, I have attached the necessary documents within this email.



If you have additional questions, please feel free to contact us. Thank you for your assistance in finalizing your claim.


TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com



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*** Conversation ID: FR82c01465d6fe43 ***

  6/6/20 Attachment Auto Reply email has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) KANISHA NASH
23
3:52
PM
Centra
l

 Attachment Auto Reply email has been sent.

  6/6/2023 [External] 0710622036 Leon Givens Correspondence, Correspondence, Correspondence [CLAIMS CUSTOMER COMMUNICATION](#) KANISHA NASH
3:52
PM
Centra
l

Inbound

From: cdorsel@bringardner.com
Sent: Tuesday, Jun 06, 2023 3:50 PM
To: claims@claims.allstate.com
CC: LeonGivens23-064@projects.filevine.com, hbst@bringardner.com
Subject: [External] 0710622036 Leon Givens

Elijah - could you let me know whether you are handling Mr. Givens' property damage claim? If so, could you please provide me with a status on that?

Thanks,
Chris

[Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorsel@bringardner.com


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[cid:image002.png@01D99897.0E9D3E10] Please consider the environment before printing this email.

 6/6/2023 EMAIL TASK Damages - Auto [NATASHA WILLIAMS](#) KANISHA NASH
3:19 PM
Central


CUSTOMERS EMAIL WAS RESPONDING TO TL ADJ, FORWARD MESSAGE TO ADJ MARKING TASK COMPLETE.

 6/6/2023 Please mail check to: Kenisha Nash C/O Chris Damages - [WILLIAM](#) KANISHA
3 12:32 Dorse Auto [MEISNER](#) NASH
PM
Central



Please mail check to:
Kenisha Nash C/O Chris Dorse
41 Broad St
Charleston SC 29401


 6/6/2023 Chris from the law group called Damages [WILLIAM](#) GREYSON NASH, KANISHA NASH,
023 and LVM-ms nash ne - Auto [MEISNER](#) BRINGARDNER INJURY LAW FIRM, LLC
11:3
0
AM
Cent
ral



Chris from the law group called and LVM-ms nash never received the ck-i canceled it to be paid to the bank

 6/6/2023 LVM i cannot add the checking account Damages - [WILLIAM](#) BRINGARDNER INJURY LAW
23 info-custome Auto [MEISNER](#) FIRM, LLC
11:23
AM
Cent
ral

LVM i cannot add the checking account info-customer has to do that

  6/6/2023 Attachment Auto Reply email has been System [CLAIMS CUSTOMER](#)
3 11:00 sent. Generated [COMMUNICATION](#)
AM
Central


 Attachment Auto Reply email has been sent.

  6/6/2023 [External] CLAIM Correspondence, [CLAIMS CUSTOMER](#)
3 11:00 #0710622036 Correspondence [COMMUNICATION](#)
AM
Central

Email
Inbound

From: Katlyn@burnsautomotive.com
Sent: Tuesday, Jun 06, 2023 10:56 AM
To: claims@claims.allstate.com
Subject: [External] CLAIM #0710622036

I've attached a copy of title for Kanisha Nash's 2008 Hyundai Tucson showing us as lienholder. I can send a letter of guarantee once I get the settlement breakdown / vehicle valuation. Let me know if you have any questions!


Katlyn
Burns Chevrolet Cadillac
Burns Ford of York
Burns Auto Credit
P (803) 366-9438
F (803) 287-2153
P.O. Box 2815
Rock Hill, SC 29732

6/6/23 10:05 AM Central
i received a message from Darius Colvin-has lienholder - Auto Damages [WILLIAM MEISNER](#) GREYSON NASH, KANISHA NASH, BRINGARDNER INJURY LAW FIRM, LLC

i received a message from Darius Colvin-has lienholder-- i was told by the attny at time of closing there was no lienholder Chris Dorsel, the attny i called him and told him to tell the claimant there is a lien so i can cancel the check.

6/6/2023 10:20 AM Central
Adjuster Que Call spoke to Katlyn from lienholder - Auto Damages - [DERRIUS COLVIN JR](#) KANISHA NASH

Adjuster Que Call

I spoke to Katlyn from lienholder, who mentioned she does have a lien on the vehicle in the amount of \$12,442.84. No one should have issued payment to her. There is no. Please call Katlyn 803-366-9438. The check needs to be canceled and issued to the lien. Lawyer may need to be contacted as well. She will send a letter of guarantee. She requested the MVR copy be emailed to her katlyn@burnsautomotive.com. Please issue payment to her lien holder. Call Katlyn if there are any issues.

6/6/2023 10:01 AM Central
Auto - Inquiry Call System Generated [DEEPIKA BALKI](#) KANISHA NASH
Claim Dept Only

Auto - Inquiry Call

Participant KANISHA NASH - Claimant, Driver, Owner
Who is the caller? Lienholder
Name of Caller and Company (if applicable) Katlin (LH)
How did you authenticate the caller? Secondary Verification (2 items)
Is this an Obvious Total Loss claim? No
Reason for inquiry call Payment
Payment subcategory LH payment not received
What is the best contact number for the caller? 1803-366-9438
Comments Katlin (LH) called in stating that there is an active loan on the vehicle and the LH have the title, as per lexis Nexis it shows no loan and cx also confirmed that there is no loan, still LH is saying that they have the title and there is a loan, they want us to stop the payment for the insured.
The payment was issued on '5/25/2023' which is yet not been cashed by the insured, sent an email to TLPayment to get the payment issued.
Also made a warm transfer to the adjuster.

5/31/2023 3:08:20 PM Central
ISO Result: Match Investigation: n ISO System: Generated KANISHA NASH
Property Damage Liability(KANISHA NASH)

[ISO CLAIMSEARCH](#)

5/31/2023 1:16 PM Central
Insured contact Contact [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY

Received call from Ms. Montgomery checking to see if there are any updates on the matter, I advised her that there is not, still waiting on the PR and the MAIT report- She really wants to see these reports bc she cannot make sense of how Mr. Montgomery was at fault when the damage to the clmts vehicle was to the right side. She advised that she got a call from USAA and

returned the call but cannot reach the adjuster. I advised her that I tried to reach her too with no luck. I advised her that I will let her know when there are any updates, just things seem to move slowly. She understood.

5/31/2023 FWN Liability [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY
1:08 PM
Central

Waiting on PR to arrive to order the MAIT Report

5/31/2023 TPC Contact [LAUREN M. MAZUR](#) KANISHA NASH
12:53 PM
Central

Received call from Laura Cox with First Acceptance Insurance, she wanted to confirm that we tendered limits and handled her insureds vehicle. Confirmed that we did. She advised that there is no available UIM with them for Kanisha Nash or the passenger. She will be sending out denial letter.

5/26/2023 ISO Result: Investigatio ISO System KANISHA NASH
3 4:25 Match n Generated
PM
Central Property Damage Liability(KANISHA NASH)

[ISO CLAIMSEARCH](#)

5/26/2023 ISO Result: Investigatio ISO System KANISHA NASH
3 4:24 Match n Generated
PM
Central Property Damage Liability(KANISHA NASH)

[ISO CLAIMSEARCH](#)

5/24/2023 Contact Contact [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY
2:07 PM
Central

Received call from Sabrina checking to see if there are any updates or if they limits have been accepted, advised no updates right now and have not accepted the limits yet, explained that we are still looking into coverage and have reported claim to USAA Mr. Montgomery's personal auto policy to determine if excess coverage would apply. She has not heard anything from USAA yet. I advised that I will keep her posted as soon as I have any info for her.

5/24/2023 TPC Contact [LAUREN M. MAZUR](#) USAA GROUP
2:05 PM
Central

Left Message

Received VM from USAA rep trying to get some additional details- Returned call to Stephanie- 210-531-8722 ext 35392 claim # 15616901. Left VM for call to discuss if they have completed their coverage investigation for excess coverage

5/24/2023 Allstate Claim:0710622036 Correspondence [SHIVAJI KAMBLE](#) KANISHA NASH
4:30 AM
Central

Email
Outbound

From: claims@claims.allstate.com
Sent: Wednesday, May 24, 2023 4:30 AM
To: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

Hello, this email is to advise you that your claim payment has been processed. Please allow 5-7 days for receipt.

Claim Number 0710622036 For Date of Loss 04/14/2023 Customer Payment Details In Payment for your Collision loss Payee KANISHA NASH Payment Amount 6,883.60 Please mail Title and/or TL Paperwork to P.O. BOX 366


HARLEYVILLE, SC 29448 Copart lot number 51629363 If you have any questions, feel free to call us at 866-851-8500. Thank you,

TL Customer Specialist - ABO WG
Allstate Fire and Casualty Insurance Company
Phone: (866) 851-8500
claims@claims.allstate.com


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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR65cf7bbea5834c ***



 5/24/2023 1 Attempt: Check Issued. Complete Task. Payments [SHIVAJI KAMBLE](#) KANISHA NASH
4:28 AM
Central

1 Attempt: Check Issued. Complete Task.

 5/24/2023 Auto - Payment Documentation System Generated [SHIVAJI KAMBLE](#) KANISHA NASH
4:28 AM
Central *Claim Dept Only*


Auto - Payment Documentation

Participant KANISHA NASH - Claimant, Driver, Owner
Payment Method System Issued Check
Payment Amount 6,883.60
Proper Authorization in Financials? Yes
Issued to KANISHA NASH
Payment Type Equity
I closed financials? Yes

  5/24/2022 AUT_R_1001 Letter sent for Corresponden [TL Admin Specialist - AI](#) KANISHA
3 2:45 AM processing ce [WG](#) NASH
Central Outbound

Information Request

 AUT_R_1001 letter sent

 5/23/20 Salvage MVP1 Bot File Damages - [Claims Services 49](#) KANISHA NASH
23 6:46 PM Note Auto [BluePrism](#)
Central Tot Loss/Theft/Spec Notes Property Damage
Liability(KANISHA NASH)

File Note for Processors:

Process: Salvage Payment Automation

Title: Details for Processors

Info Fields:

ACV Agreement Status : Agreed
Owner Retained : No
Flagged Keywords : RETAIN, DEATH, LEASE, ATTORNEY, SIU
Claims Alert flag : False
Advance Pay State flag : True
Owner/Registrant Name : NA

ACV Lien Holder Company Name : NA
DMV LIEN HOLDER NAME: NA
Customer Requested Payment Via : QCP

5/23/2023 4:49 PM Central
As per the BOT investigation, the DMV state of origin is not equal to the Policy Risk State/State of
Damage s - Auto [Claims Services 10 BluePrism](#) KANISHA NASH
Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

As per the BOT investigation, the DMV state of origin is not equal to the Policy Risk State/State of Jurisdiction. Reassigned to exception queue for manual review
BOT has extracted following variables from the validation for further processing
State:SC
Lot#:51629363
Address:COPART-SPARTANBURG, PO BOX 489 REIDVILLE, SC 29375

5/23/2023 4:06 PM Central
ISO Result: Match
Investigation n
ISO System Generated
KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

5/23/2023 3:11:53 AM Central
1 Attempt: Advance Pay State, Clear Title Ok to Pa
Contact [Claims Services 05 BluePrism](#) KANISHA NASH

1 Attempt: Advance Pay State, Clear Title Ok to Pay

5/23/2023 3:11:34 AM Central
ISO Result: Match
Investigation n
ISO System Generated
KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

5/23/2023 11:33 AM Central
ISO Technical Data Validation Failed
Official Reports [WILLIAM MEISNER](#) KANISHA NASH
Insurance Service Org-ISO Property Damage Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

5/23/2023 11:33 AM Central
ISO Functional Data Validation Failed
Official Reports [WILLIAM MEISNER](#) KANISHA NASH
Insurance Service Org-ISO Property Damage Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

5/23/2023 11:32 AM Central Salvage Assignment Update/Cancel Request Successful Damages - ACSICS System Auto Generated KANISHA NASH
 Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

Stock Number: 51629363. XML Update Successfully Processed for lot: 51629363. / Title Direct Transmittal Form Request Processed Successfully

5/23/2023 11:32 AM Central Total Loss Settlement Agreed Damages - Auto CQC Auto Workflow KANISHA NASH
 Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

Created By: MEISNER, BILL
 Notes: agreed
 Amount: \$6,532.00
 Reason Code: SALVAGE

5/23/2023 11:32 AM Central ISO Result: Match Investigation n ISO System Generated KANISHA NASH
 Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

5/23/2023 11:32 AM Central TLE - Claimant - ACV Agreed - Total Loss Damages - Auto WILLIAM MEISNER KANISHA NASH
 Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

State of jurisdiction: South Carolina, **Advance Pay State:** Yes, **Inspection Type:** Settle
ACV: \$6532.00
Tax amount: \$326.60
Tag/Title Fees: \$25.00
Sub Total: \$6883.60
Liability %: 0
Customer. Prior Pay: \$0.00
Salvage (Pro-Quote): \$0.00, **Non-covered amount:** \$0.00
Net payment: \$6883.60
Payments in sys: \$0.00
Total Auth. Amt.: \$6883.60
Owner Retained: No, **Title disposition:** salvage
Title clear, no lien
Name(s) on Title: KANISHA NASH
Settlement Discussion With: Chris Dorsel, Bringardner Law Firm for Ms Nash
ACV Agreed: Yes
Rental: Yes, **Rental Start Date:** 05/23/2023, **Rental End Date:** 05/19/2023
 Customer requests documentation sent via: E mail
 Customer has a printer to print forms
 Customer requests Payment via: QCP
 Permission to update mileage on (POA, O/D Statement or Title): Yes
 Valuation Version: 1

Vehicle is a clear total loss-claimant is to add QCP later from the MYCLAIM app

5/23/2023 11:32 AM Central ISO Technical Data Validation Failed Official Reports WILLIAM MEISNER KANISHA NASH
 Insurance Service Org-ISO Property Damage Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

5/23/2023 11:32 AM Central
ISO Functional Data Validation Failed
Official Reports
WILLIAM MEISNER
KANISHA NASH
Insurance Service Org-ISO
Property Damage Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

5/23/2023 8:35 AM Central
Attachment Auto Reply email has been sent.
System Generated
CLAIMS CUSTOMER COMMUNICATION

Attachment Auto Reply email has been sent.

5/23/2023 8:35 AM Central
RE: [External] Claim No.: 0710622036
Correspondence, Correspondence, Correspondence, Correspondence
Email
CLAIMS CUSTOMER COMMUNICATION

Inbound

From: cdorse1@bringardner.com
Sent: Tuesday, May 23, 2023 8:33 AM
To: claims@claims.allstate.com
Subject: RE: [External] Claim No.: 0710622036

Thank you!

[Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorse1@bringardner.com

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[cid:image002.png@01D98D59.ACFE4110] Please consider the environment before printing this email.

From: Allstate Insurance
Sent: Tuesday, May 23, 2023 9:33 AM
To: Chris Dorse!
Subject: RE: [External] Claim No.: 0710622036

Claim 0710622036

[Image removed by sender. Allstate]
Good morning Chris!

Yes, that is fine, the last day has been set to 5/24.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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*** Please do not delete your unique Conversation ID ***

*** Conversation ID: FR78d25199567640 ***

From: cdorse!@bringardner.com
Sent: Monday, May 22, 2023 2:48 PM
To: claims@claims.allstate.com, hbo!@bringardner.com
Subject: RE: [External] Claim No.: 0710622036

Lauren I just spoke with the total loss adjuster. He had sent me the total loss documentation last week, but it referenced a deductible and I had requested clarification.

Today, he said that the rental was due on 5/19 and I had thought it was 2 days after the total loss was agreed upon. Could you please extend the rental to this Wednesday, 5/24?

Thanks,
Chris

[Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorsel@bringardner.com

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[cid:image002.png@01D98CC4.D61CF180] Please consider the environment before printing this email.

From: claims@claims.allstate.com
Sent: Tuesday, May 16, 2023 8:58 AM
To: Hayley Bost
Cc: Chris Dorsel
Subject: [External] Claim No.: 0710622036

Good morning,

I wanted to give you an update in response to the attached correspondence regarding Montgomery Construction, LLC. I have spoken with our insured Sabrina Montgomery. She is the owner of Montgomery Construction, LLC. She advised that Patrick is not involved with her company and is not a worker of her company. Allstate does not insure Montgomery Construction, LLC. I performed some searches and the last known insurance company was Progressive Commercial auto. Ms. Montgomery advised that Patrick worked for North Charleston Sewer District and was not working at the time of the accident.

I found an additional auto policy with USAA for Patrick Montgomery and I filed a claim this morning for investigation to determine if any excess coverage would apply for this loss. The USAA policy # is 015618901. A claims adjuster has not been assigned yet, but I will let you know the point of contact as soon as I hear back from them.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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notify the sender immediately by e-mail and delete from your system.

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*** Conversation ID: FR78d25199587640 ***

From: hboost@bringardner.com
Sent: Thursday, May 11, 2023 10:44 AM
To: claims@claims.allstate.com
CC: cdorsel@bringardner.com
Subject: [External] Claim No.: 0710622036

Good morning,

Please see the attached correspondence regarding the above-referenced claim.

Thank you,

[cid:image001.png@01D983FD.F9F41DB0]
Hayley N. Bost Paralegal
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: hboost@Bringardner.com

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[cid:image002.png@01D983FD.F9F41DB0] Please consider the environment before printing this email.

Did you find this email useful?

[Image removed by sender.]

[Image removed by sender.]

[Image removed by sender. Allstate]

MyClaim | Tools & Resources | Allstate.com

This email was sent to you at cdorsel@bringardner.com

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Allstate Insurance Company, PO Box 561039, Dallas, TX 75266

P_CLAIMS_EQB7B_FREEFORMTEXT_T

EMAIL_TO:claims@claims.allstate.com.



5/23/20
23 8:35
AM
Central

Rental
extension

Rental/LO
U

[LAUREN M.
MAZUR](#)

BRINGARDNER INJURY LAW FIRM, LLC,
KANISHA NASH

Rental extension- PC Chris emailed about confusion of the last day. Requested last day to be set on 5/24- Due to the severity of the injuries agreed to extension of 5/24. Approved by CSL.



5/23/2023
8:32 AM
Central

RE: [External] Claim No.: 0710622036 Correspondence [LAUREN M. MAZUR](#)

Email
Outbound

From: claims@claims.allstate.com
Sent: Tuesday, May 23, 2023 8:32 AM
To: cdorsel@bringardner.com
Subject: RE: [External] Claim No.: 0710622036

Good morning Chris!
Yes, that is fine, the last day has been set to 5/24.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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*** Conversation ID: FR78d25199567640 ***

From: cdorsel@bringardner.com
Sent: Monday, May 22, 2023 2:48 PM
To: claims@claims.allstate.com, hpost@bringardner.com
Subject: RE: [External] Claim No.: 0710622036

Lauren I just spoke with the total loss adjuster. He had sent me the total loss documentation last week, but it referenced a deductible and I had requested clarification.

Today, he said that the rental was due on 5/19 and I had thought it was 2 days after the total loss was agreed upon. Could you please extend the rental to this Wednesday, 5/24?

Thanks,
Chris

[Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorsel@bringardner.com

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From: claims@claims.allstate.com
Sent: Tuesday, May 16, 2023 8:58 AM
To: Hayley Bost
Cc: Chris Dorsel
Subject: [External] Claim No.: 0710622036

Good morning,

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I found an additional auto policy with USAA for Patrick Montgomery and I filed a claim this morning for investigation to determine if any excess coverage would apply for this loss. The USAA policy # is 015616901. A claims adjuster has not been assigned yet, but I will let you know the point of contact as soon as I hear back from them.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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*** Conversation ID: FR78d25199567640 ***

From: hboost@bringardner.com
Sent: Thursday, May 11, 2023 10:44 AM
To: claims@claims.allstate.com
CC: cdorssel@bringardner.com
Subject: [External] Claim No.: 0710622036

Good morning,

Please see the attached correspondence regarding the above-referenced claim.

Thank you,

[cid:image001.png@01D983FD.F9F41DB0]
Hayley N. Bost Paralegal
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: hboost@Bringardner.com






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[cid:image002.png@01D983FD.F9F41DB0] Please consider the environment before printing this email.

		5/22/2023 3:01 PM Central	Attachment Auto Reply email has been sent.	System Generated	CLAIMS CUSTOMER COMMUNICATION
Attachment Auto Reply email has been sent.					
		5/22/2023 3:01 PM Central	RE: [External] Claim No.: 0710622036	Correspondence, Correspondence, Correspondence Email Inbound	CLAIMS CUSTOMER COMMUNICATION
From: cdorssel@bringardner.com Sent: Monday, May 22, 2023 2:48 PM To: claims@claims.allstate.com, hboost@bringardner.com Subject: RE: [External] Claim No.: 0710622036					
	Lauren I just spoke with the total loss adjuster. He had sent me the total loss documentation last week, but it referenced a deductible and I had requested clarification.				
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Thanks,
Chris

[Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorsel@bringardner.com

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[cid:image002.png@01D98CC4.D81CF180] Please consider the environment before printing this email.

From: claims@claims.allstate.com
Sent: Tuesday, May 16, 2023 8:58 AM
To: Hayley Bost
Cc: Chris Dorsel
Subject: [External] Claim No.: 0710622036

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LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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*** Conversation ID: FR78d25199567640 ***

From: hboost@bringardner.com
Sent: Thursday, May 11, 2023 10:44 AM
To: claims@claims.allstate.com
CC: cdorsel@bringardner.com
Subject: [External] Claim No.: 0710622036

Good morning,

Please see the attached correspondence regarding the above-referenced claim.

Thank you,

[cid:image001.png@01D983FD F9F41DB0]
Hayley N. Bost Paralegal
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: hboost@Bringardner.com


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[cid:image002.png@01D983FD F9F41DB0] Please consider the environment before printing this email.

 5/22/23 2:40 PM Centra | spoke to Chris Dorsel from the law firm.explained Damages - Auto WILLIAM MEISNER KANISHA NASH, BRINGARDNER, INJURY LAW FIRM, LLC


spoke to Chris Dorsel from the law firm.explained if she accepts what i need questions answered; name on title, lien or not, qcp or eft

 5/22/20 left message with the atty-Chris Dorsel Damages - [WILLIAM MEISNER](#) GREYSON NASH, KANISHA NASH
23 9:36 AM status of Auto Central


left message with the atty-Chris Dorsel status of claim?

 5/19/20 message for Chris Dorsel at the Damages - [WILLIAM MEISNER](#) KANISHA NASH, BRINGARDNER INJURY LAW FIRM, LLC
023 law ffice-see if Auto Central
1:00 PM
Centra
l

message for Chris Dorsel at the law ffice-see if amount was presenred ect to claimant

 5/18/20 Attachment Auto Reply email System [CLAIMS CUSTOMER COMMUNICATION](#) BRINGARDNER INJURY LAW FIRM, LLC
023 has been sent. Generated Central
3:50 PM
Centra
l

 Attachment Auto Reply email has been sent.


 5/18/2023 [External] RE: Allstate Claim:0710622036 Correspondence, Correspondence, Correspondence [CLAIMS CUSTOMER COMMUNICATION](#) BRINGARDNER INJURY LAW FIRM, LLC
3:50 PM Central
al

Inbound

From: cdorsel@bringardner.com
Sent: Thursday, May 18, 2023 3:48 PM
To: claims@claims.allstate.com
Subject: [External] RE: Allstate Claim:0710622036

Thank you. I will need time to review this and will be out of the office most of tomorrow. Could you please extend the car rental for my client until the middle of next week. I should have an answer to you on Monday.

Thanks,
Chris

 [Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorsel@bringardner.com

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[cid:image002.png@01D989A8.959807E0] Please consider the environment before printing this email.

From: claims@claims.allstate.com
Sent: Thursday, May 18, 2023 4:47 PM
To: Chris Dorsel
Subject: Allstate Claim:0710622036

Good Afternoon Chris,



No deductible on here... All plus signs..

WILLIAM MEISNER
Allstate Fire and Casualty Insurance Company
Phone: (407) 919-0128
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FRff69442858894d ***

		5/18/2023 Allstate 3 3:47 PM Central	Corresponden ce	WILLIAM MEISNER	BRINGARDNER INJURY LAW FIRM, LLC
			Email Outbound		

From: claims@claims.allstate.com
Sent: Thursday, May 18, 2023 3:46 PM
To: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

Good Afternoon Chris,
No deductible on here... All plus signs..

WILLIAM MEISNER
Allstate Fire and Casualty Insurance Company
Phone: (407) 919-0128
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FRff69442858894d ***



5/18 [External] RE: Allstate
/202 Claim:0710622036
3
10:0
6
AM
Cent
ral

Correspondence,
Correspondence,
Correspondence
Email

[CLAIMS](#)
[CUSTOMER](#)
[COMMUNICATION](#)

KANISHA NASH

Inbound

From: cdorsel@bringardner.com
Sent: Thursday, May 18, 2023 10:05 AM
To: claims@claims.allstate.com
Subject: [External] RE: Allstate Claim:0710622036

The below email reads as though my client is an Allstate insured (see minus your deductible). Could you please reevaluate and resend email indicating that my client is not the Allstate insured responsible for this car crash?

Thanks,
Chris

[Logo Description automatically generated]
Christopher T. Dorsel Attorney
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: cdorsel@bringardner.com

IRS CIRCULAR 230 NOTICE

In compliance with IRS requirements, we inform you that any tax advice included in this communication (including attachments) is not intended or written to be used, and it cannot be used, for the purpose of avoiding the imposition of federal tax penalties or in connection with marketing or promotional materials.

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The information contained in this electronic message and any attachments to this message are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering the e-mail to the intended recipient, be advised you have received this message in error and that any use, dissemination, forwarding, printing, or copying is strictly prohibited. Please notify Bringardner Injury Law Firm, LLC, immediately at (843) 400-0550, and destroy all copies of this message and any attachments.

[cid:image002.png@01D98978.9B78B400] Please consider the environment before printing this email.

From: claims@claims.allstate.com
Sent: Thursday, May 18, 2023 10:59 AM
To: Chris Dorsel
Subject: Allstate Claim:0710622036

Your Allstate auto adjuster has completed the inspection of your vehicle. Based on the extent of the

damages, your vehicle has been deemed a total loss.

Please thoroughly review this email and REPLY with the requested information. Also, hold on to your title until you receive an email with instructions regarding the title transfer.

We calculated the value of your vehicle including tax and title fee, minus your deductible to be \$6883.60 value is based on the following criteria: vehicle year, make, model, options, mileage at the time of the loss and the pre-loss condition. Attached is the Market Value Report which establishes the actual cash value (ACV) for your vehicle.

Below are the items needed to proceed to settle your claim:

Do you have a loan on the vehicle?

Yes, provide your lender's name, account number, and their phone number. Allstate will contact your Lender for the payoff amount, and payment will be sent to the Lender for any outstanding balance up to our settlement amount listed above. Any remaining equity will be paid directly to you if applicable once you have registered for your preferred payment option.

If your loan balance is more than the vehicle value, determine if you have GAP coverage and if so, you will need to file a claim with that carrier.

No, Please locate your clear title, as it will be needed to complete this process. If you do not have a loan, your settlement payment in the amount of \$6883.60 will be made directly to you once you have registered by visiting <https://urdefense.com/v3/> or <http://www.MyClaim.com> with ID: 111U9BLNPZ2obIMTh_9ts5Ea4bgiGZ6YdGnoKG7dFnXz2w9Uuw_4YXAZDr6rxnAFMK4HQ8Njkd3UTANm0VyWSF16ajM6N71JFVOP7\$ for your preferred electronic payment option and returned any necessary paperwork.

Paper Title Allstate will provide instructions on how to sign the title and address for you to mail it.

Electronic Title Allstate will send you an email with instructions on how to E-sign the required forms.

IMPORTANT: If you have personal belongings in the vehicle, please remove them and your license plates within 2 business days. Allstate has contracted a salvage vendor to pick up the vehicle once you have removed all items and license plates. Please make sure you have instructed the facility where the vehicle is that your vehicle is **RELEASED TO ALLSTATE INSURANCE**. Make sure to reply that the vehicle is ready for Allstate to pick up.

If you are in a rental vehicle, the rental end date will be 5-19-23 or your 30 day policy max whichever comes first for this loss.

Thank you for doing business with Allstate.

WILLIAM MEISNER
Allstate Fire and Casualty Insurance Company
Phone: (407) 919-0128
claims@claims.allstate.com

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*** Conversation ID: FR8a2ac780c2e04a ***

5/18/2023 10:06 AM Central Attachment Auto Reply email has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) KANISHA NASH

Attachment Auto Reply email has been sent.

5/18/2023 3:10:00 AM Central called and spoke to chris dorsel at the law firm-h Damages - Auto [WILLIAM MEISNER](#) KANISHA NASH

called and spoke to chris dorsel at the law firm-he said that the previous email does not work-gave me his and i sent the MVR letter to him with the MVR

5/18/2023 9:59 AM Central Allstate Claim:0710622036 Correspondence [WILLIAM MEISNER](#) KANISHA NASH

Email
Outbound

From: claims@claims.allstate.com
Sent: Thursday, May 18, 2023 9:59 AM
To: cdorsel@bringardner.com
Subject: Allstate Claim:0710622036

Your Allstate auto adjuster has completed the inspection of your vehicle. Based on the extent of the damages, your vehicle has been deemed a total loss.

Please thoroughly review this email and REPLY with the requested information. Also, hold on to your title until you receive an email with instructions regarding the title transfer.

We calculated the value of your vehicle including tax and title fee, minus your deductible to be \$6883.60 value is based on the following criteria: vehicle year, make, model, options, mileage at the time of the loss and the pre loss condition. Attached is the Market Value Report which establishes the actual cash value (ACV) for your vehicle.

Below are the items needed to proceed to settle your claim:

Do you have a loan on the vehicle?

Yes provide your lender's name, account number, and their phone number. Allstate will contact your Lender for the payoff amount, and payment will be sent to the Lender for any outstanding balance up to our settlement amount listed above. Any remaining equity will be paid directly to you if applicable once you have registered for your preferred payment option.

If your loan balance is more than the vehicle value, determine if you have GAP coverage and if so, you will need to file a claim with that carrier.

No Please locate your clear title, as it will be needed to complete this process. If you do not have a loan, your settlement payment in the of amount \$6883.60 be made directly to you once you have registered by visiting www.MyClaim.com for your preferred electronic payment option and returned any necessary paperwork.

Paper Title Allstate will provide instructions on how to sign the title and address for you to mail it.

Electronic Title Allstate will send you an email with instructions on how to E-sign the required forms.

IMPORTANT: If you have personal belongings in the vehicle, please remove them and your license plates within 2 business days. Allstate has contracted a salvage vendor to pick up the vehicle once you have removed all items and license plates. Please make sure you have instructed the facility where the vehicle is that your vehicle is **RELEASED TO ALLSTATE INSURANCE**. Make sure to reply that the vehicle is ready for Allstate to pick up.

If you are in a rental vehicle, the rental end date will be 5-19-23 or your 30 day policy max whichever comes first for this loss.




Thank you for doing business with Allstate.

WILLIAM MEISNER
Allstate Fire and Casualty Insurance Company
Phone: (407) 919-0128
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR8a2ac780c2e04a ***

	5/18/2022 3 8:57 AM Central	Received call from Chris he asked if there was a	Inquiry	SHERRELL WORLEY	KANISHA NASH
		Received call from Chris he asked if there was a end date for the rental advised that there isn't as of yet but we will allow it up to 2 days after the offer on the tl has been extended. Advised TL assigned yesterday so they should be hearing from the adjuster soon on that.			
	5/17/2022 3 1:05 PM Central	ISO Result: Match	Investigation	ISO System Generated	KANISHA NASH Property Damage Liability(KANISHA NASH)
		ISO CLAIMSEARCH			
	5/17/2023 23 1:02	ISO Functional Data Validation Failed	Official Reports	Batch System Generated	KANISHA NASH

PM
Central

Insurance Service Org-ISO

Property Damage
Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 5/17/20 23 1:02 PM Central ISO Technical Data Validation Failed Official Reports Batch System Generated KANISHA NASH


Insurance Service Org-ISO

Property Damage
Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

 5/17/20 23 12:35 PM Central Customer TL Value Action email was not sent - no p System Generated [CLAIMS CUSTOMER COMMUNICATION](#) KANISHA NASH

Customer TL Value Action email was not sent - no preferred email.


 5/17/20 23 12:34 PM Central [External] Automatic reply: Allstate Claim:0710622 Correspondence [CLAIMS CUSTOMER COMMUNICATION](#) KANISHA NASH

Email

Inbound

From: msantana@bringardner.com
Sent: Wednesday, May 17, 2023 12:33 PM
To: claims@claims.allstate.com
Subject: [External] Automatic reply: Allstate Claim:0710622036


Please be advised that Melinda Santana is no longer employed at Bringardner Injury Law Firm. This email is being monitored by the law firm. For immediate assistance, please call the office at (843) 400-0550 or email Jennie Chandler, jchandler@bringardner.com.

 5/17/20 23 12:33 PM Central Total Loss Settlement Presented Damages - Auto CCC Auto Workflow KANISHA NASH

Tot Loss/Theft/Spec Notes

Property Damage Liability(KANISHA NASH)

Created By: MEISNER, BILL
Notes: presented
Amount: \$6,532.00

 5/17/2023 12:32 PM Central Allstate Claim:0710622036 Correspondence [WILLIAM MEISNER](#) KANISHA NASH

Email

Outbound

From: claims@claims.allstate.com
Sent: Wednesday, May 17, 2023 12:32 PM

To: msantana@bringardner.com
Subject: Allstate Claim:0710622036

Your Allstate auto adjuster has completed the inspection of your vehicle. Based on the extent of the damages, your vehicle has been deemed a total loss.

Please thoroughly review this email and REPLY with the requested information. Also, hold on to your title until you receive an email with instructions regarding the title transfer.

We calculated the value of your vehicle including tax and title fee, minus your deductible to be \$6883.60 value is based on the following criteria: vehicle year, make, model, options, mileage at the time of the loss and the pre-loss condition. Attached is the Market Value Report which establishes the actual cash value (ACV) for your vehicle.

Below are the items needed to proceed to settle your claim:

Do you have a loan on the vehicle?

Yes provide your lender's name, account number, and their phone number. Allstate will contact your Lender for the payoff amount, and payment will be sent to the Lender for any outstanding balance up to our settlement amount listed above. Any remaining equity will be paid directly to you if applicable once you have registered for your preferred payment option.

If your loan balance is more than the vehicle value, determine if you have GAP coverage and if so, you will need to file a claim with that carrier.

No Please locate your clear title, as it will be needed to complete this process. If you do not have a loan, your settlement payment in the amount of \$6883.60 be made directly to you once you have registered by visiting www.MyClaim.com for your preferred electronic payment option and returned any necessary paperwork.

Paper Title Allstate will provide instructions on how to sign the title and address for you to mail it.

Electronic Title Allstate will send you an email with instructions on how to E-sign the required forms.

IMPORTANT: If you have personal belongings in the vehicle, please remove them and your license plates within 2 business days. Allstate has contracted a salvage vendor to pick up the vehicle once you have removed all items and license plates. Please make sure you have instructed the facility where the vehicle is that your vehicle is **RELEASED TO ALLSTATE INSURANCE**. Make sure to reply that the vehicle is ready for Allstate to pick up.

If you are in a rental vehicle, the rental end date will be 5-24-23 or your 30 day policy max whichever comes first for this loss.

Thank you for doing business with Allstate.

WILLIAM MEISNER
Allstate Fire and Casualty Insurance Company
Phone: (407) 919-0128
claims@claims.allstate.com

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*** Conversation ID: FRaa7bf9631fd543 ***



5/17/2023 Allstate Claim:0710622036 Correspondence
12:30 PM
Central

[WILLIAM MEISNER](#) KANISHA NASH

Email
Outbound

From: claims@claims.allstate.com
Sent: Wednesday, May 17, 2023 12:30 PM
To: msantana@bringardner.com
Subject: Allstate Claim:0710622036

My name is Bill and I will be handling your car valuation. I will be providing you with your vehicle evaluation (value). I am sorry to hear about your loss, and I hope this message finds you as well as can be expected considering the circumstances. I'm contacting you to set your expectations for the coming days, and to make you aware that I will keep you apprised of your claim's status during our brief time together via email and text. I will follow up with you to provide a detailed explanation of the process and evaluation (value) guidelines once the below items have been addressed.

Due to the extent of the damages your vehicle sustained it has been deemed a Probable Total Loss. To proceed, your vehicle needs to be released from its current location and transported to a storage free facility called Copart. Upon its arrival the vehicle will be inspected, and its value obtained to confirm its Total Loss status.

Once you release your car, it will take 4-7 days to complete the below. See below to proceed and assist me in expediting your claim. Any delays in these initial steps could cause excess charges being deducted from your settlement. To minimize the charges being accumulated, evaluate the damages, and determine your cars value, please follow the steps below:

STEP 1

1. Please confirm your vehicle's location.
2. Call/go to the tow yard/body shop to release the vehicle to Allstate, this may require a written signature
3. Remove your personal belongings, personal papers (anything with name or account numbers), and plates from the car
4. Leave all keys with the car or there will be a minimum charge of \$250.00 for missing keys

STEP 2

1. Please confirm that step one was done so I can arrange to move the car
2. I will explain what comes next
3. In preparation if needed, locate the title to the car and hold on to it for possible future use
4. Provide any lienholder information, if applicable: name, address, phone, and account number

Any delays in these steps could cause excess charges being deducted from your settlement

By replying to this email, all information will be sent to me and the claim file for easy reference.
My desk email is wmeis@allstate.com

Thanks and have a great day!

WILLIAM MEISNER
Allstate Fire and Casualty Insurance Company
Phone: (407) 919-0128

claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FRb1ee6541c7964e ***

5/17/2023 Document Image Received Damages - Auto CCC Auto Workflow KANISHA NASH
12:29 PM
Central

Tot Loss/Theft/Spec Notes
Total Loss Evaluation



Market Valuation Summary

5/17/2023 Document Image Received Damages - Auto CCC Auto Workflow KANISHA NASH
12:29 PM
Central

Tot Loss/Theft/Spec Notes
Total Loss Evaluation



Version 1

5/17/2023 Document Image Received Damages - Auto CCC Auto Workflow KANISHA NASH
12:29 PM
Central

Tot Loss/Theft/Spec Notes
Total Loss Evaluation



Market Valuation Summary

5/17/2023 Document Image Received Damages - Auto CCC Auto Workflow KANISHA NASH
12:29 PM
Central

Tot Loss/Theft/Spec Notes
Total Loss Evaluation



Version 1

5/17/202 all of the tires are the same and they look to Damages - [WILLIAM](#) KANISHA
3 12:23 hav Auto [MEISNER](#) NASH
PM
Central

all of the tires are the same and they look to have been replaced at the same time. im using 9/32 for the front due to the rear tires condition and the treads appear deep in the front

5/17/202 carfax Correspondence, [CLAIMS CUSTOMER](#)
3 12:20 000710622036B04 Correspondence [COMMUNICATION](#)
PM
Central

Email
Inbound



From: clc59@allstate.com
Sent: Wednesday, May 17, 2023 12:18 PM
To: wmeis@allstate.com
CC: claims@claims.allstate.com
Subject: carfax 000710622036B04

Scott Burns

Virtual Triage Adjuster
VTA100
Allstate Insurance Company
PO Box 660636
Dallas, TX 75266-0636
Phone: 704-547-8307
E-mail - clic59@allstate.com

5/17/2023 3 12:18 PM Central decoded vin through faxvin.com-no monroney available Damages - Auto [WILLIAM MEISNER](#) KANISHA NASH

decoded vin through faxvin.com-no monroney available

5/17/2023 11:32 AM Centra Total Loss pending and assigned to WILLIAM MEISNER. Damages - FileNotes System Auto Generated KANISHA NASH
Claim Dept Only Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

Total Loss pending and assigned to WILLIAM MEISNER. Do Not Schedule Alternate MOI

5/17/2023 11:32 AM Central Original Appraiser : MONICA TRITT; New Appraiser Damages - CCC Auto Auto Workflow KANISHA NASH
Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

Created By: system

Notes: Original Appraiser : MONICA TRITT; New Appraiser : BILL MEISNER; Reinspector : AUTHORITY REVIEW, TOTAL LOSS

5/16/2023 2:12 PM Central Auto - Inquiry Call System Generated [JYOTI LOYALPRINCE RAMAN](#) KANISHA NASH
Claim Dept Only

Auto - Inquiry Call

Participant KANISHA NASH - Claimant, Driver, Owner

Who is the caller? Lienholder

Name of Caller and Company (if applicable) Katlyn

How did you authenticate the caller? Secondary Verification (2 items)

Is this an Obvious Total Loss claim? No

Reason for inquiry call Claim status

Claim status subcategory: Claim overview (TL not declared)

What is the best contact number for the caller? 8033669438

Comments Katlyn called for the claim status. No acv yet.

5/16/2023 2:06 PM Central LH called for info about TL. Provided TL team info Inquiry [TIEU PHUNG](#) KANISHA NASH

LH called for info about TL. Provided TL team info. Transferred the call.

5/16/2023 3 11:32 AM Central RE: [External] Claim No.: 0710622036 Correspondenc e [CLAIMS CUSTOMER COMMUNICATION](#)

Email
Inbound

From: cdorsel@bringardner.com

Sent: Tuesday, May 16, 2023 11:31 AM

To: claims@claims.allstate.com, hboost@bringardner.com

Subject: RE: [External] Claim No.: 0710622036

Thank you for providing that information.

Chris

From: claims@claims.allstate.com
Sent: Tuesday, May 16, 2023 8:58 AM
To: Hayley Bost
Cc: Chris Dorsel
Subject: [External] Claim No.: 0710622036

Good morning

I wanted to give you an update in response to the attached correspondence regarding Montgomery Construction, LLC. I have spoken with our insured Sabrina Montgomery. She is the owner of Montgomery Construction, LLC. She advised that Patrick is not involved with her company and is not a worker of her company. Allstate does not insure Montgomery Construction, LLC. I performed some searches and the last known insurance company was Progressive Commercial auto. Ms. Montgomery advised that Patrick worked for North Charleston Sewer District and was not working at the time of the accident.

I found an additional auto policy with USAA for Patrick Montgomery and I filed a claim this morning for investigation to determine if any excess coverage would apply for this loss. The USAA policy # is 015616901. A claims adjuster has not been assigned yet, but I will let you know the point of contact as soon as I hear back from them.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR78d25199567640 ***

From: hbst@bringardner.com
Sent: Thursday, May 11, 2023 10:44 AM
To: claims@claims.allstate.com
Cc: cdorsel@bringardner.com
Subject: [External] Claim No.: 0710622036

Good morning,

Please see the attached correspondence regarding the above-referenced claim.

Thank you,

[cid:image001.png@01D983FD.F9F41DB0]
Hayley N. Bost, Paralegal
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290

Email: hboost@Bringardner.com


IRS CIRCULAR 230 NOTICE

In compliance with IRS requirements, we inform you that any tax advice included in this communication (including attachments) is not intended or written to be used, and it cannot be used, for the purpose of avoiding the imposition of federal tax penalties or in connection with marketing or promotional materials.


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[cid:image002.png@01D983FD.F9F41DB0] Please consider the environment before printing this email

 5/16/2023 9:09 AM Central ISO Result: Match Investigation ISO System Generated LEVELTON DELAWRENCE GIVENS

ISO CLAIMSEARCH

 5/16/20 23:9:02 AM Central ISO Functional Data Validation Failed Official Reports Batch System Generated LEVELTON DELAWRENCE GIVENS
Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

 5/16/20 23:9:02 AM Central ISO Technical Data Validation Failed Official Reports Batch System Generated LEVELTON DELAWRENCE GIVENS
Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

 5/16/2022 3:8:15 AM Central Accuritt and ISO searches Investigatio n [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY, USAA GROUP

Searched Accuritt and ISO searches to attempt to locate additional policies that would apply and answer atty correspondence about Montgomery Construction. Results found- Located USAA policy for Patrick policy # 015616901 and located claims with Montgomery Construction with Progressive Commercial auto being the insurance carrier and most recent claim from 2022- policy # 952691528001



5/16/2023 TPC
8:12 AM
Central

Coverage

[LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY, USAA GROUP

Filed claim online with USAA policy # 015616901 under Patrick Montgomery policy to determine if any excess coverage would apply-

Montgomery Construction, LLC- is not insured with Allstate but appears to be insured with Progressive commercial Auto- advised atty of this and that Patrick was not an employee of Montgomery Construction and was not working at the time of the accident.



5/16/2023
8:04 AM
Central

Moderate Atty rep Inju
transfer ry

[LAUREN M. MAZUR](#)

LEVELTON DELAWRENCE GIVENS, BRINGARDNER
INJURY LAW FIRM, LLC

- Loss State: SC
- Policy State: SC
- Injury Segment (Moderate/Complex/Severe): MODERATE /COMPLEX
- Attorney Y/N: YES - Bringardner Injury LAW- LOR w/ policy limit request attached 5/15/23
- Demand Letter Attached Y/N: N
- Lawsuit Y/N N Venue (if Y was selected)
- Coverage: BI, CPL, PD Lawsuit, UM or UIM: BI
- Split Y/N: Y



5/16/2023
7:58 AM
Central

[External] Claim No.:
0710622036

Corresponde
nce [LAUREN M. MAZUR](#)

BRINGARDNER INJURY LAW
FIRM, LLC

Email
Outbound

From: claims@claims.allstate.com
Sent: Tuesday, May 16, 2023 7:58 AM
To: hboost@bringardner.com
CC: cdorsel@bringardner.com
Subject: [External] Claim No.: 0710622036

Good morning,
I wanted to give you an update in response to the attached correspondence regarding Montgomery Construction, LLC. I have spoken with our insured Sabrina Montgomery. She is the owner of Montgomery Construction, LLC. She advised that Patrick is not involved with her company and is not a worker of her company. Allstate does not insure Montgomery Construction, LLC. I performed some searches and the last known insurance company was Progressive Commercial auto. Ms. Montgomery advised that Patrick worked for North Charleston Sewer District and was not working at the time of the accident.

I found an additional auto policy with USAA for Patrick Montgomery and I filed a claim this morning for investigation to determine if any excess coverage would apply for this loss. The USAA policy # is 015616901. A claims adjuster has not been assigned yet, but I will let you know the point of contact as soon as I hear back from them.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR78d25199567640 ***

From: hbst@bringardner.com
Sent: Thursday, May 11, 2023 10:44 AM
To: claims@claims.allstate.com
CC: cdorsel@bringardner.com
Subject: [External] Claim No.: 0710622036

Good morning,

Please see the attached correspondence regarding the above-referenced claim.

Thank you,

[cid:image001.png@01D983FD.F9F41DB0]
Hayley N. Bost Paralegal
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: hbst@Bringardner.com



IRS CIRCULAR 230 NOTICE

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[cid:image002.png@01D983FD.F9F41DB0] Please consider the environment before printing this email.

	5/16/2023 3:45 AM Central	ISO Result: Match	Investigation	ISO System Generated	KANISHA NASH Property Damage Liability(KANISHA NASH)
ISO CLAIMSEARCH					
	5/15/2023 3:57	[External] Claim No.: 0710622036	Correspondence, Correspondence, Correspondence, Correspondence	CLAIMS CUSTOMER COMMUNICATION	BRINGARDNER INJURY LAW FIRM, LLC

PM
Cent
ral

Email

Inbound

From: hboost@bringardner.com
Sent: Monday, May 15, 2023 3:56 PM
To: claims@claims.allstate.com
Subject: [External] Claim No.: 0710622036

[cid:image001.png@01D9874E.268C2D60]

Hayley N. Bost Paralegal
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: hboost@Bringardner.com

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[cid:image002.png@01D9874E.268C2D60] Please consider the environment before printing this email.

5/15/2023 3:57 PM Central
Attachment Auto Reply email has been sent. System Generated CLAIMS CUSTOMER COMMUNICATION BRINGARDNER INJURY LAW FIRM, LLC

Attachment Auto Reply email has been sent.

5/12/2023 3:43 PM Central
Initial Rental Reservation Opened Review ACSICS System Generated KANISHA NASH
Initial Review

5/12/2023 3:8:17 AM Central
Received call from the clmt attorney Chris he stat Contact SHERRELL WORLEY KANISHA NASH

Received call from the clmt attorney Chris he stated that clmt is at ERaC to pick up the rental and is being told it is on a reimbursement basis which is affecting the deposit amount. I explained that direct bill is set up for this rental. He also asked about car class. Due to the clmts injuries she is going to need something bigger. Agreed to upgrade to suv.

Insured follow up Contact LAUREN M. MAZUR PATRICK K. MONTGOMERY

5/11/2023
12:31 PM
Central

Spoke w/ insured regarding the letter to advise that Patrick was working at the time of the loss. She advised that he was off that day. He worked for North Charleston Sewer district for 26 yrs but has recently received a termination letter in the mail.

Sabrina Montgomery is the owner of Montgomery Construction, LLC. Patrick does not work for the company and is not affiliated with the company. The company has 1 dump truck and was not involved in this loss.

5/11/2023 10:46 AM Central
Attachment Auto Reply email has been sent. System Generated
[CLAIMS CUSTOMER COMMUNICATION](#) BRINGARDNER INJURY LAW FIRM, LLC

Attachment Auto Reply email has been sent.

5/11/2023 10:46 AM Central
[External] Claim No.: 0710622036 Correspondence, Correspondence, Correspondence, Correspondence
Email
Inbound
[CLAIMS CUSTOMER COMMUNICATION](#) BRINGARDNER INJURY LAW FIRM, LLC

From: hbst@bringardner.com
Sent: Thursday, May 11, 2023 10:44 AM
To: claims@claims.allstate.com
CC: cdorsel@bringardner.com
Subject: [External] Claim No.: 0710622036

Good morning,

Please see the attached correspondence regarding the above-referenced claim.

Thank you.

[cid:image001.png@01D983FD.F9F41DB0]
Hayley N. Bost Paralegal
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401
Phone: 843-400-0550
Fax: 843-350-8290
Email: hbst@Bringardner.com

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[cid:image002.png@01D983FD.F9F41DB0] Please consider the environment before printing this email.

5/10/2023 10:50 AM Central
Total Loss pending and assigned to MONICA TRITT
Damages - Auto FileNotes System Generated
Tot Loss/Theft/Spec Notes
Property Damage Liability(KANISHA NASH)

Total Loss pending and assigned to MONICA TRITT. Do Not Schedule Alternate MOI

5/10/2023 10:50 AM Central
Original Appraiser : DAVID LEANG; New Appraiser
Damages - Auto CCC Auto Workflow
Tot Loss/Theft/Spec Notes
Property Damage Liability(KANISHA NASH)

Created By: system

Notes: Original Appraiser : DAVID LEANG; New Appraiser : MONICA TRITT; Reinspector : AUTHORITY REVIEW, TOTAL LOSS

5/10/2023 10:47 AM Central
Claimant vehicle is not at Copart- Spartanburg, So
Damages - Auto DAVID LEANG
KANISHA NASH

Claimant vehicle is not at Copart- Spartanburg, South Carolina. It is located at Copart- North Charleston, SC. Returning OTL assignment to original virtual OTL adjuster for virtual handling via TLE photos. Vehicle does not qualify for Copart OTL physical inspection.

5/9/2023 12:36 PM Central
ISO Result: Match
Investigation n
ISO System Generated
KANISHA NASH
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

5/9/2023 12:34 PM Central
ISO Technical Data Validation Failed
Official Reports ACSICS System Generated
KANISHA NASH
Insurance Service Org-ISO
Property Damage Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record


5/9/2023 12:34 PM Central
ISO Functional Data Validation Failed
Official Reports ACSICS System Generated
KANISHA NASH
Insurance Service Org-ISO
Property Damage Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

	5/9/2023 12:24 PM Central	ISO Result: Match	Investigation n	ISO System Generated	KANISHA NASH	Property Damage Liability(KANISHA NASH)
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ISO CLAIMSEARCH

	5/9/2023 12:24 PM Central	ISO Functional Data Validation Failed	Official Reports	ACSICS System Generated	KANISHA NASH	Property Damage Liability(KANISHA NASH)
			Insurance Service Org-ISO			

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

	5/9/2023 12:24 PM Central	ISO Technical Data Validation Failed	Official Reports	ACSICS System Generated	KANISHA NASH	Property Damage Liability(KANISHA NASH)
			Insurance Service Org-ISO			

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

	5/9/2023 9:36 AM Central	ISO Result: Match	Investigation n	ISO System Generated	KANISHA NASH	Property Damage Liability(KANISHA NASH)
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ISO CLAIMSEARCH

	5/9/2023 9:36 AM Central	ISO Technical Data Validation Failed	Official Reports	ACSICS System Generated	KANISHA NASH	Property Damage Liability(KANISHA NASH)
			Insurance Service Org-ISO			

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

	5/9/2023 9:36 AM Central	ISO Functional Data Validation Failed	Official Reports	ACSICS System Generated	KANISHA NASH	Property Damage Liability(KANISHA NASH)
			Insurance Service Org-ISO			

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

5/9/2023 Duplicate Fire Recovery Correspondence FileNotes System Generated FIRE RECOVERY USA
8:50 AM
Central

Document Image Received

5/9/2023 Accurit Investigation [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY, USAA GROUP
8:24 AM
Central

Searched Accurit ti attempt to locate any excess policies and located policy with USAA for Patrick Montgomery

USAA policy # 01690156107101

5/9/202 Duplicate Fire Correspondence FileNotes System PATRICK K.
3 7:40 Recovery e Generated MONTGOMERY
AM
Central

Document Image Received

5/9/202 ISO Result: Investigatio ISO System KANISHA NASH
3 7:25 Match n Generated
AM
Central
Property Damage Liability(KANISHA NASH)

ISO CLAIMSEARCH

5/9/20 ISO Functional Data Official ACSICS System KANISHA NASH
23 Validation Failed Reports Generated
7:25 AM Insurance Service Org-ISO Property Damage
Centra Liability(KANISHA NASH)

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.


KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

5/9/20 ISO Technical Data Official ACSICS System KANISHA NASH
23 Validation Failed Reports Generated
7:25 AM Insurance Service Org-ISO Property Damage
Centra Liability(KANISHA NASH)

GREYSON NASH ; Liability - Bodily Injury; The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

 5/8/2023 BI Injury [ELIJAH MEDLOCK](#) LEVELTON DELAWARE GIVENS
5:22 PM Central

Reached out to Levelton regarding BI - left voicemail

 5/8/2023 [External] 0710622036 Correspondence [LAUREN M. MAZUR](#)
2:23 PM Central
Email
Outbound

From: claims@claims.allstate.com
Sent: Monday, May 08, 2023 2:23 PM
To: k.fine@firerecoveryusa.com
Subject: [External] 0710622036

I have accepted liability.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FRf1f34d11e70d40 ***


From: k.fine@firerecoveryusa.com
Sent: Monday, May 08, 2023 10:09 AM
To: claims@claims.allstate.com, 18664474293@nextivafax.com
Subject: [External] 0710622036

Simple Transactional Email RecoveryHub : Claim Email

Can you please provide me with the liability decision on the above mentioned claim number.

Pine Ridge Fire Rescue
Montgomery, Patrick
Invoice: 1381113

Thank you.

 5/8/2023 Workflow Dispatcher: Reassigned Total Loss Damages - [BILKISH](#) KANISHA
3 1:11 Pending Auto [SANDE](#) NASH
PM Central

Workflow Dispatcher: Reassigned Total Loss Pending TLE assignment to COPART physical adjuster for total loss handling

5/8/2023 1:10 PM Central Total Loss pending and assigned to DAVID LEANG. Damages - FileNotes System Auto Generated KANISHA NASH
Claim Dept Only Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

Total Loss pending and assigned to DAVID LEANG. Do Not Schedule Alternate MOI

5/8/2023 1:10 PM Central Original Appraiser : MONICA TRITT, Damages - CCC Auto Auto Workflow KANISHA NASH
New Appraiser Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

Created By: system

Notes: Original Appraiser : MONICA TRITT; New Appraiser : DAVID LEANG; Reinspector : AUTHORITY REVIEW, TOTAL LOSS

5/8/2023 10:11 AM Central Customer Contact Damages - Auto CCC Auto Workflow KANISHA NASH
Tot Loss/Theft/Spec Notes Property Damage Liability(KANISHA NASH)

Created By: TRITT, MONICA

Notes: OTL contact email sent. FNOL to setup salvage assignment and COPART to get the vehicle release for pickup

5/8/2023 10:11 AM Central Allstate Claim:0710622036 Correspondence [MONICA TRITT](#) KANISHA NASH
Email

Outbound

From: claims@claims.allstate.com
Sent: Monday, May 08, 2023 10:11 AM
To: msantana@bringardner.com
Subject: Allstate Claim:0710622036

Mrs. Kanisha Nash

My name is Monica Tritt, I will be the Allstate adjuster assisting you in settling your vehicle damage claim. I sincerely hope you are well and recovering from this unexpected event.

Your vehicle is currently accruing daily storage charges. The first step is to have the vehicle moved by our vendor, Copart, to their storage free inspection location. You may receive a call, email and/or text from Copart or another Allstate representative to help facilitate the release and pick up of your vehicle.

Please contact the tow or repair facility to instruct them that you release the vehicle to Allstate for inspection and evaluation. We cannot process your claim if we cannot inspect the vehicle. (Remove personal belongings from your vehicle and leave keys in the vehicle)

Shortly after the vehicle arrives at Copart I will notify you of the evaluation, settlement amount and next steps. This may take several days after you release the vehicle to Allstate.

If you have not already informed us of the location and address of the vehicle, you may reply to this email with the information.

If the vehicle is not released to Allstate in a timely manner, you may be responsible for additional storage cost.

If you have had any repair work done on your vehicle in the last 12 months such as new tires, brakes, engine work, etc (regular maintenance such as oil changes and tire rotations do not apply), please email me photos of the receipts so they can be included in the vehicle evaluation.

In the event your vehicle is determined to be a total loss:
If you have a lien/lease on your vehicle, please gather lender account number and contact information.
If you own the vehicle, please locate your title.

Rental coverage will be approved for two business days from when we present the settlement value to you.

It is my personal commitment to assist you through this claim experience, if there is anything I can help with, please let me know.

You can contact me at:
Monica Tritt
Claims@Claims.Allstate.com
480-877-6276

You can also log on to MyClaim to view progress, select preferences, payment methods and connect with me and your claim representative digitally at:
<https://myaccounts.allstate.com>

Again, I hope you are well. I look forward to serving you and settling your claim in the quickest manner possible.

Sincerely,
-Monica Tritt

MONICA TRITT
Allstate Fire and Casualty Insurance Company
Phone: (480) 877-6276
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR93521aba877247 ***

5/8/2023 3 10:11 AM Central Attachment Auto Reply email has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#)

Attachment Auto Reply email has been sent.

5/8/2023 3 10:11 AM Central [External] 0710622036 Correspondence, Correspondence [CLAIMS CUSTOMER COMMUNICATION](#)

Email
Inbound

From: k.fine@firerecoveryusa.com
Sent: Monday, May 08, 2023 10:09 AM
To: claims@claims.allstate.com, 18664474293@nextivafax.com
Subject: [External] 0710622036

Simple Transactional Email RecoveryHub : Claim Email


Can you please provide me with the liability decision on the above mentioned claim number.

Pine Ridge Fire Rescue
Montgomery, Patrick
Invoice: 1381113


Thank you.

 5/8/2023 Insured follow up Contact [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY
9:49 AM
Central

Spoke w/ insured Sabrina- She received the excess letter, she advised that there is no other insurance policies that she has to pursue. She advised that Patrick is still in jail. I advised her that we have offered the Bi limits of 100,000 each to Greyson and Kanisha. I advised her that I will let her know if they are accepted or not. She understood. She asked more about liability as she still does not believe that her husband is at fault. I did advise her that we have accepted liability. She advised that her husband has a clean driving history, this is his first accident and no speeding tickets.

 5/8/2023 Duplicate email- Already responded on Correspondence [LAUREN M. MAZUR](#) FIRE RECOVERY USA
3 8:29 AM 5/5
Central

Duplicate email- Already responded on 5/5

 5/8/20 [External] Correspondence, Correspondence, [CLAIMS CUSTOMER COMMUNICATION](#)
23 0710622036 Correspondence, Correspondence
8:18 AM
Central

Inbound

From: t.dougherty@firerecoveryusa.com
Sent: Monday, May 08, 2023 8:15 AM
To: claims@claims.allstate.com, 18664474293@nextivafax.com
Subject: [External] 0710622036

Simple Transactional Email




Hello ,

Please see the attached invoice and supporting documentation for Claim#0710622036

Pine Ridge Fire Rescue
Montgomery, Patrick
Invoice: 1381113

Thank you.

 5/8/2023 Attachment Auto Reply email has been System [CLAIMS CUSTOMER COMMUNICATION](#)
3 8:18 AM sent. Generated
Central



Attachment Auto Reply email has been sent.

5/7/23 Lexis Nexis/DMV/CVR Search - System Mrunali KANISHA NASH
 023 Verify Proper Owners Generated YADORAO
 11:00 PM Claim Dept Only BISEN
 Central Property Damage Liability(KANISHA NASH)

Lexis Nexis/DMV/CVR Search - Verify Proper Ownership

Participant KANISHA NASH - Claimant, Driver, Owner
State of Origin: NA
Owner Name: NA
Registrant Name: NA
Type of Lender: No Loan
Vehicle 2008 HYUNDAI TUCSON
VIN KM8JN12D68U77351
Branding of Title None
CA DMV Refund Applicable: No
Other info/Comments For Claimant - No records found - ACV not on file yet. (Getting error in Updating Title Issue Date as NA)

5/5/2023 VIN Damages - Claims Services 29 KANISHA NASH
 3 2:03 Unknown Auto BluePrism
 PM Property Damage Liability(KANISHA NASH)
 Central

Need to confirm VIN; reassign to Exception processing

5/5/2023 Dispatch Tow Triage Completed Outcome Settle Damages - Auto KARTHIK R KANISHA NASH
 1:50 PM
 Central

Dispatch Tow Triage Completed Outcome	
Settle Assignment	Yes
Photos available in DCF	Yes
Copart Early Tow IQ Result	Probable Total Loss
Customer Contact	Yes
Tow Facility Contact	Yes
Triage Outcome	OTL Adjuster Assigned
Copart Pick Up Arranged	Yes
Comments	
Total loss as per ETIQ. Liability is 100%, OK to pay. Spoke to the tow yard to confirm vehicle location, address and the charges. Spoke to the Attorney Chris Dorsel, as customer is at the hospital and he will release the vehicle now. explained him the total loss process. VA cancelled, salvage and total loss assigned, adjuster tagged on Copart.	

5/5/23 Total Loss pending and assigned to Damages - FileNotes System KANISHA NASH
 023 MONICA TRITT Auto Generated
 1:48 PM Claim Dept Only Tot Loss/Theft/Spec Notes Property Damage
 Central Liability(KANISHA NASH)

Total Loss pending and assigned to MONICA TRITT. Do Not Schedule Alternate MOI

5/5/20 Original Appraiser: OTL APPRAISER; Damages - CCC Auto KANISHA NASH
 23 New Appraiser Auto Workflow
 1:48
 PM
 Centr Tot Loss/Theft/Spec Notes Property Damage
 al Liability(KANISHA NASH)

Created By: system
 Notes: Original Appraiser : OTL APPRAISER; New Appraiser : MONICA TRITT; Reinspector :
 AUTHORITY REVIEW, TOTAL LOSS

5/5/20 Email Delivery System [CLAIMS CUSTOMER](#) KANISHA NASH
 23 Failed. Generated [COMMUNICATION](#)
 1:48
 PM Property Damage
 Centra Liability(KANISHA NASH)
 I

Email Delivery Failed.

5/5/202 Salvage Assignment Creation Damages - [KARTHIK](#) KANISHA NASH
 3 1:46 Successful Auto [R](#)
 PM
 Central Tot Loss/Theft/Spec Property Damage Liability(KANISHA
 Notes NASH)

Stock Number: 51629363: Stock Number: 51629363: New Assignment Successfully Processed. See
 lot: 51629363.

5/5/2023 Tow/Storage ChargesTax Rate Taxed Damages - Auto [KARTHIK R](#) KANISHA NASH
 1:38 PM
 Central

Tow/Storage Charges		
Tax Rate		Taxed
Days of Storage	21	
Daily Storage Rate	\$40.00	
Towing	\$251.00	
SPL OPS	\$150.00	
EXTRA LABOUR	\$102.00	
Advance Charge Towing Estimate:	\$503.00	
Advance Charge Storage Estimate:	\$840.00	
Total Charges	\$1,343.00	
Verify Towyard Address	Yes	
Keys	Yes	
Color	SILVER	
Vehicle released	No	

Type of Release Required	VERBAL	
Comments		

5/5/2023 11:38 AM Central I also confirmed he received the tender letter he Contact [SHERRELL WORLEY](#) KANISHA NASH

I also confirmed he received the tender letter he thanked us for proactively doing that. He said that he has to speak with the client to find out how she would like to move forward.

5/5/2023 11:38 AM Central Chris called in again and stated that the clmts do Contact [SHERRELL WORLEY](#) KANISHA NASH

Chris called in again and stated that the clmts don't have the funds for the deposit. I explained to him that we are unable to put the rental in the sisters name as we owe it to the owner and once the owner gets out of the hospital she can go get the rental and add the sister own as a additional driver. He argued that if he needed to add a spouse on it would not be an issue. I agreed and explained that there is a difference as the spouse is typically on the same policy and a resident relative of the household and the situation isn't the same. He stated that he would just advise the clmt that she would need to get it once she is released from the hospital.

5/5/2023 10:14 AM Central "Reviewed MOI Failure Task dated - 5/4/2023 1:50 P Damages - [Anushka Singh](#) KANISHA NASH
Property Damage Liability(KANISHA NASH)

"Reviewed MOI Failure Task dated - 5/4/2023 1:50 PM Central
VA manually assigned for tow yard inspection on 5/4/2023 3:17 PM Central
Link no longer required, hence cleared the task"

5/5/2023 10:09 AM Central VA Assignment Manually Assigned Inspection Assignment CCC Auto Workflow KANISHA NASH
New Assignment Requested

Created Date:5/5/2023 10:09:04 AM

5/5/2023 8:55 AM Central Spoke with Chris he was calling about the rental i Contact [SHERRELL WORLEY](#) KANISHA NASH

Spoke with Chris he was calling about the rental issue. He stated her sister has been taking care of her children and need to know if we would put the rental in her name since Kanisha broke both of her legs in the loss. I asked if Kanisha's sister was on the same auto policy as Kanisha he stated that she was not. I explained to him that we would not be able to put the rental in her name. I explained that the best course of action in this situation would be for us to offer a cash out of lou. We can offer 14 days of lou at 26.68/day approx 30 with taxes. Offered 420 for rental. I explained that I can direct deposit the funds into her account. I would need her debit card number, exp date and email address. I also advised if she does not have a debit card we can mail the check to her. He will speak with her and then call me back to let me know how she would like to handle.

5/5/2023 3 8:11 AM Central Out Of Office Re: [External] 0710622036 Correspondenc e [CLAIMS CUSTOMER COMMUNICATION](#)
Email Inbound

From: t.dougherty@firerecoveryusa.com
Sent: Friday, May 05, 2023 8:09 AM
To: claims@claims.allstate.com
Subject: Out Of Office Re: [External] 0710622036

5/5/2023 8:09 AM Central [External] 0710622036 Correspondence [LAUREN M. MAZUR](#)

Email
Outbound

From: claims@claims.allstate.com
Sent: Friday, May 05, 2023 8:09 AM
To: t.dougherty@firerecoveryusa.com
Subject: [External] 0710622036

Good morning,
Please see attached correspondence.

LAUREN MAZUR
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7677
Fax: (866) 447-4293
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FRd72f2d1b99c94e ***

From: t.dougherty@firerecoveryusa.com
Sent: Monday, May 01, 2023 4:51 PM
To: claims@claims.allstate.com, 18664474293@nextivafax.com
Subject: [External] 0710622036

Simple Transactional Email

Hello,

Please see the attached invoice and supporting documentation for
Claim#0710622036

Pine Ridge Fire Rescue
Montgomery, Patrick
Invoice: 1381113

Thank you.

5/5/2023 8:08 AM Central GEN_I_001 Letter sent Correspondence [LAUREN M. MAZUR](#) FIRE RECOVERY USA

Outbound
Freeform Information

GEN_I_001 letter sent

5/5/23 Allstate Correspondence, Correspondence, [LAUREN M. MAZUR](#) BRINGARDNER INJURY LAW FIRM, LLC
 023 Claim:071062203 Correspondence
 7:54 AM
 Central

Email

Outbound

From: claims@claims.allstate.com
 Sent: Friday, May 05, 2023 7:54 AM
 To: hhost@bringardner.com
 Subject: Allstate Claim:0710622036

Good morning,
 Please see attached dec page and correspondence regarding your clients Kanisha Nash and The Estate of Greyson Nash. We are tendering our bodily injury limits of \$100,000.

LAUREN MAZUR
 Allstate Fire and Casualty Insurance Company
 Phone: (704) 547-7677
 Fax: (866) 447-4293
 claims@claims.allstate.com

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*** Conversation ID: FR73750ca58eb445 ***

5/5/2023 CP3_R_1006 Letter Correspondence [LAUREN M. MAZUR](#) BRINGARDNER INJURY LAW FIRM, LLC
 3:7:41 sent
 AM
 Central Outbound
 Update Status
 CP3_R_1006 letter sent

5/5/2023 CP3_R_1006 Letter Correspondence [LAUREN M. MAZUR](#) BRINGARDNER INJURY LAW FIRM, LLC
 3:7:40 sent
 AM
 Central Outbound
 Update Status
 CP3_R_1006 letter sent

5/5/2023 AUT_P_1021 Letter Correspondence [LAUREN M. MAZUR](#) BRINGARDNER INJURY LAW FIRM, LLC
 3:4:57 sent
 AM
 Central Outbound
 Update Status
 AUT_P_1021 letter sent

5/4/2023 Dispatch Tow Triage In-Progress Notes Final L Damages - Auto [ZAHRA](#) - KANISHA NASH
 4:30 PM
 Central

Dispatch Tow Triage In-Progress Notes

Final Liability is not set for Claimant, reached out to Claim Owner- LAUREN MAZUR, awaiting response, hence kept 24 hours follow up reminder.

5/4/2023 3:33 PM Central Received a voicemail from Chris and called him back. Contact [SHERRELL WORLEY](#) KANISHA NASH

Received a voicemail from Chris and called him back however he was out of the office left message.

5/4/2023 3:17 PM Central VA Assignment Manually Assigned Inspection Assignment CCC Auto Workflow KANISHA NASH
New Assignment Requested

Created Date:5/4/2023 3:17:16 PM

5/4/2023 2:45 PM Central INQUIRY Hayley with PA's office 18434000550 BRINGARDNER LAW- wanted AIC to approve a 2nd listed driver for Enterprise rental car. Inquiry by [SHARON DRUCKER](#) KANISHA NASH, BRINGARDNER INJURY LAW FIRM, LLC

INQUIRY Hayley with PA's office 18434000550 BRINGARDNER LAW- wanted AIC to approve a 2nd listed driver for Enterprise rental car.

Advised claim owner will need to discuss as AIC LOU is either an advance or reimbursement and not a direct billing. As a secondary driver, clmt's personal USAA policy would cover the 2nd driver as an insured?

Yield to COwner to respond to this question

5/4/2023 1:51 PM Central Set up assignment for the CV Contact [SHERRELL WORLEY](#) KANISHA NASH

Set up assignment for the CV


5/4/2023 1:50 PM Central VA link could not be sent as the customer is represented by an attorney. Contact attorney for permission to proceed, if permission obtained, document the file and manually resend the link to download the VA application. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) KANISHA NASH

VA link could not be sent as the customer is represented by an attorney. Contact attorney for permission to proceed, if permission obtained, document the file and manually resend the link to download the VA application.


5/4/2023 1:37 PM Central Received call from the clmt's sister Nikki she stated that she spoke with the attorney and she was reaching out to us to get a rental car on behalf of her sister. I explained to her that typically we put the car in the owner's name and if we have to put it in someone else's name we would need written confirmation from the owner if the owner is incapable of providing such information then the

Received call from the clmt's sister Nikki she stated that she spoke with the attorney and she was reaching out to us to get a rental car on behalf of her sister. I explained to her that typically we put the car in the owner's name and if we have to put it in someone else's name we would need written confirmation from the owner if the owner is incapable of providing such information then the

attorney can provide it on her behalf since he represents her. She understood the same and will reach out to the attorney to get the same taken care of.

 5/4/2023 ISO Result: Match Investigation ISO System Generated PATRICK K. MONTGOMERY
1:08 PM
Central

ISO CLAIMSEARCH

 5/4/2023 ISO Functional Data Validation Failed Official Reports Batch System Generated
1:02 PM
Central


Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.


 5/4/2023 ISO Technical Data Validation Failed Official Reports Batch System Generated
1:02 PM
Central


Insurance Service Org-ISO


GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record


 5/4/202 INQUIRY Rental/LO Teresa KANISHA NASH, BRINGARDNER INJURY LAW FIRM,
3 11:32 CALL U Head LLC
AM
Central

I recd an inquiry call from clmts attys office. Asked about rental. I updated PD and where vehicle was located and set up rental. NFQ.

 5/4/202 Initial Rental Reservation System Transportation Expense KANISHA
3 11:28 Established Generated Reservation NASH
AM
Central


 5/3/2023 Fire Recovery Bill Correspondence FileNotes System Generated PATRICK K. MONTGOMERY
12:10
AM
Central

 Document Image Received

 5/2/202 ALBA ECT Performer System AGENT
3 11:01 Update Generated SELFERVICE
AM
Central

Bodily Injury Liability(GREYSON NASH)


ECT Performer has been updated from workgroup BB9A7998E427ADDE to individual 4E8433B58FD547F8

 5/2/202 ALBA ECT Performer System AGENT
3 11:01 Update Generated SELFERVICE

AM
Central


Bodily Injury Liability(KANISHA
NASH)

ECT Performer has been updated from workgroup BB9A7998E427ADDE to individual
3A03AA8751047D65

 5/2/20 BECAA Update Demand System AGENT
23 Due Date Generated SELFSERVICE
10:53 AM
Central


Bodily Injury Liability(KANISHA
NASH)

Due date has been updated for 2 task(s) ... Conduct Evaluation Consultation (x1), Review Injury
Evaluation (x1)

 5/2/2023 Created by Casualty Center Evaluation [LAUREN M. MAZUR](#)
10:49 AM
Central


The Evaluation has been completed in Casualty Center.

- Author: LAUREN MAZUR
- Participant: KANISHA NASH

 5/2/20 BECAA Update Demand System AGENT
23 Due Date Generated SELFSERVICE
10:47 AM
Central


Bodily Injury Liability(GREYSON
NASH)

Due date has been updated for 2 task(s) ... Conduct Evaluation Consultation (x1), Review Injury
Evaluation (x1)


 5/2/2023 Created by Casualty Center Evaluation [LAUREN M. MAZUR](#)
10:44 AM
Central


The Evaluation has been completed in Casualty Center.


- Author: LAUREN MAZUR
- Participant: GREYSON NASH

 5/2/2023 policy documents Coverage [Amit Amolik](#) PATRICK K. MONTGOMERY
9:41 AM
Central

 Certified dec with endorsements


 5/1/202 Attachment Auto Reply email has been System
3 4:53 sent. Generated [CLAIMS CUSTOMER](#)
PM [COMMUNICATION](#)
Central

 Attachment Auto Reply email has been sent.

 5/1/20 [External] Correspondence, Correspondence, [CLAIMS CUSTOMER](#)
23 0710622036 Correspondence, Correspondence [COMMUNICATION](#)
4:53
PM
Central

Inbound

From: t.dougherty@firerecoveryusa.com
Sent: Monday, May 01, 2023 4:51 PM
To: claims@claims.allstate.com, 18664474293@nextivafax.com
Subject: [External] 0710622036

 Simple Transactional Email

Hello ,

Please see the attached invoice and supporting documentation for Claim#0710622036

Pine Ridge Fire Rescue
Montgomery, Patrick
Invoice: 1381113

Thank you.

5/1/202 3 11:01 AM Central Received call from Mrs. insured she asked if we ha
Contact: [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY

Received call from Mrs. insured she asked if we have finalized liability I explained that we have and just as I previously advised we have accepted liability for the loss. I explained to her that the insured was DUI in the loss and crossed the centerline. I explained to her that we have to make the decisions based on what is in their best interest and it is best to pay the claim. She understood the same.

4/29/202 3 12:27 AM Central CP3_P_042 Letter sent
Correspondence SystemF C BRINGARDNER INJURY LAW FIRM, LLC
Outbound
Update Status
Send Bodily Injury Disclosure Letter

4/28/2023 3:11 PM Central ISO Result: Match Investigation ISO System Generated GREYSON NASH

ISO CLAIMSEARCH

4/28/202 3 3:02 PM Central ISO Technical Data Validation Failed
Official Reports Batch System Generated GREYSON NASH
Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: The information of this participant has been dropped from the request sent to ISO because there must be a UC01 for casualty and UV01 or UV09 record

4/28/202 3 3:02 PM Central ISO Functional Data Validation Failed
Official Reports Batch System Generated GREYSON NASH
Insurance Service Org-ISO

GREYSON NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

GREYSON NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO

KANISHA NASH : Liability - Bodily Injury: Please check the Injured Body Part for the Participant. It's required to send an ISO Request.

KANISHA NASH : Liability - Bodily Injury: Please check the Alleged Injuries. These are required to send Injury Details to ISO.

4/28/2023 3:27 PM Central GEN_R_045 Letter sent Correspondence [LAUREN M. MAZUR](#) BRINGARDNER INJURY LAW FIRM, LLC
Outbound
Information Request

GEN_R_045 letter sent

4/28/2023 2:26 PM Central Contact attempted Contact [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY
Left Message

Called home # and went to VM, left message for call back to advise liability accepted and transfer of claim

4/28/2023 1:01 PM Central Additional Liability Screen Text Notes LIABILITY COMMENT [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY
ADDITIONAL LIABILITY

Validated

4/28/2023 12:59 PM Central Liability Analysis Litigation / Arbitration [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY

Liability Analysis-

Waived insured statement- in Jail
Insured crossed the center lane and struck clmt Nash and both lost control and struck a tree.
Clmt Givens struck flying debri and caused him to lose control.

Insured 100% At fault for failure to maintain lane control, DUI
Insured cited w/ Felony DUI causing death and great bodily injury

4/28/2023 12:57 PM Central Created by Casualty Center Coverage [LAUREN M. MAZUR](#)

- Author: LAUREN MAZUR
- Is Coverage Proper: Yes
- Coverage Proper- named insured driving vehicle listed on dec page Bi coverage 100/300, PD 50,000 Bo RFH

4/28/2023 12:55 PM Central Attached GoFundme photo- shows mom and son in hosp Injury [LAUREN M. MAZUR](#) GREYSON NASH, KANISHA NASH

Attached GoFundme photo- shows mom and son in hospital together

4/28/2023 12:53 PM Central CP3_P_020 Letter sent Correspondence [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY

Outbound
Providing Information

CP3_P_020 letter sent

4/28/2023 12:23 PM Central News Article Injury [LAUREN M. MAZUR](#) GREYSON NASH

BERKELEY COUNTY, S.C. —

A 3-year-old Spartanburg boy has died after a crash in Berkeley County, South Carolina, according to the coroner.

(Video above: Morning headlines from WYFF News 4)

Advertisement

Grayson Nash died on April 24 at MUSC Shawn Jenkins Children's Hospital from injuries he had from the accident.

The crash happened on April 14 on Highway 176, troopers said.

Troopers say Grayson was in an SUV when the SUV and a pickup collided.

More news: (Story continues after these links)

- [2 people die in crashes along I-85 within 5 minutes of each other, officials say](#)
- [Man with gun robs Upstate fast food restaurant, deputies say](#)
- [What's going on this weekend? List of Upstate events to check out](#)

Recommended



WATCH: Michigan 7th grader brings school bus to a stop after driver loses consciousness

The driver of the truck, Patrick Montgomery, 48, of Ridgeville, was not injured and has been charged with felony driving under the influence involving death, troopers said.



Detention Center
Patrick Montgomery

A GoFundMe page said Grayson was with his mother, and they were headed to a family birthday party in the Charleston area.

The GoFundMe said Grayson's mother was also injured and is getting physical therapy.

The page says Grayson's organs were donated to a child in New York.

4/28/2023 News Article
12:19 PM
Central

Litigation / Arbitration [LAUREN M. MAZUR](#) PATRICK K. MONTGOMERY

BERKELEY COUNTY, S.C. (WCSC) - A man is facing DUI charges after a fatal crash in Berkeley County.

Patrick Montgomery, 48, of Ridgeville, is charged with one count of felony DUI involving death and one count of felony DUI with great bodily injury.

The crash happened on U.S. 176 near Lebanon Road around 9:50 p.m. on April 14, according to Lance Cpl. Nick Pye with the South Carolina Highway Patrol.

Officials say Montgomery was traveling west on U.S. 176 when the pickup he was driving collided with an eastbound SUV. The driver

and the passenger of the SUV were transported to the hospital, Pye says.


The passenger succumbed to their injuries, Pye said.

The Berkeley County Coroner's Office has not yet identified the victim.


Montgomery was booked at Berkeley County Detention Center and is pending bond hearing.

The South Carolina Highway Patrol is investigating the crash.

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 4/28/202 3 11:26 AM Central Received call from the insured he wanted to find o Inquir y [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY


Received call from the insured he wanted to find out if any new details on the case. I explained transfer to her and advised her new adjuster will reach out once she had a chance to review. Confirmed ID still in jail.

 4/27/202 3 5:57 PM Central Caller: Ezell Reason for Call: Needing claim and Inquir y [JUANITA ELZIE](#) FIRE RECOVERY USA

Caller: Ezell
Reason for Call: Needing claim and adjuster info
Actions Taken to Resolve Inquiry: Provided adjuster info


 4/27/2023 2:37 PM Central Created by Casualty Center Contact [ELIJAH MEDLOCK](#) LEVELTON DELAWRENCE GIVENS

- Author: ELIJAH MEDLOCK
- Participants: LEVELTON GIVENS
- Comments: Spoke with Levelton - discussed injuries/treatment, loss details and vehicle damages. Advised of pending liability. He understood.

 4/27/2023 2:36 PM Central Created by Casualty Center Evaluation [ELIJAH MEDLOCK](#)

The Evaluation has been completed in Casualty Center.

- Author: ELIJAH MEDLOCK
- Participant: LEVELTON GIVENS

 4/27/202 3 2:27 PM Central Allstate Claim:0710622036 Correspondenc e [ELIJAH MEDLOCK](#) LEVELTON DELAWRENCE GIVENS
Email
Outbound

From: claims@claims.allstate.com
Sent: Thursday, Apr 27, 2023 2:27 PM
To: givens3935@aol.com
Subject: Allstate Claim:0710622036

Good afternoon Mr. Givens,
Please forward any medical bills to me through this email.


Thank you

ELIJAH MEDLOCK
Allstate Fire and Casualty Insurance Company
Phone: (704) 717-3712
Fax: (866) 447-4293
claims@claims.allstate.com


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**** Please do not delete your unique Conversation ID ****


*** Conversation ID: FRb3aef6aa65c14e ***


 4/27/2023 3:12 PM Central Excess insurance likely with the ID policy as Mrs. Inquir y [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY

Excess insurance likely with the ID policy as Mrs. insured mentioned that the ID has his own policy for his truck but he was driving the IV at the time of the loss.

 4/26/2023 11:28 PM Central CP3_P_042 Letter sent Correspondence SystemFC BRINGARDNER INJURY LAW FIRM, LLC

Outbound
Update Status

 Send Bodily Injury Disclosure Letter

 4/26/2023 3:7:21 PM Central FILE TRANSFER SPLIT- Loss State: SC- Polic Compliance [CATHY L. LEACH](#) PATRICK K. MONTGOMERY

FILE TRANSFER SPLIT

- Loss State: SC
- Policy State: SC
- Injury Segment (Moderate/Complex/Severe): Severe
- Attorney Y/N: Y
- Demand Letter Attached Y/N: N
- Lawsuit Y/N: N Venue (If Y was selected):
- Coverage: BI, CPL, PD Lawsuit, UM or UIM: BI
- Split Y/N: Y

ASSIGNED TO UNREP SEVERE IN ERROR. PLEASE ASSIGN KANISHA AND GREYSON NASH TO REP'D SEVERE ADJ.

LEVELTON GIVENS SHOULD STAY WITH ELIJAH MEDLOCK (UNREP'D MODERATE ADJ)

4/26/2020 3:4:32 PM Central Photos attached from social media search Injury, Injury, Injury [SHERRELL WORLEY](#) KANISHA NASH

Photos attached from social media search.

4/26/2020 4:25 PM Central FB search conducted and death of the minor child G Conta [SHERRELL WORLEY](#) GREYSON NASH, KANISHA NASH

FB search conducted and death of the minor child Greyson Nash was noted. Located photos of the vehicle involved as well and will attach them to this file. I will verify that severe will take the mother as well as the son. Based on the photos online the mother's injuries appear to be complex however we do not have the specifics.

4/26/2020 23:4:17 PM Central Loss State: SC Policy State: SC Injury Segment (Mo) Conta [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY

- Loss State: SC
- Policy State: SC
- Injury Segment (Moderate/Complex/Severe): Severe
- Attorney Y/N: Y
- Demand Letter Attached Y/N: N
- Lawsuit Y/N: N Venue (If Y was selected):
- Coverage: BI, CPL, PD Lawsuit, UM or UIM: BI
- Split Y/N: N

4/26/2020 3:4:13 PM Central insured is in jail and has been since the accident Conta [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY

insured is in jail and has been since the accident- working with the attorney. occurred clmt has a felony DUI - Death as the minor child passed away yesterday. Minor 3 year child died yesterday- insured stated that the minor was sitting in the front seat with no car seat.

There was another vehicle that came up as well - Tire marks show that the ID swerved and went off the road and came back onto the road and got back in his lane. ID stitches in his finger and leg. The ID was not sure what happened he thinks he might have swerved. The ID was towing a trailer.

I asked the insured if insured driver has a history of driving under influence she stated that this is 1st offense dui

I explained to the insured that I would verify clmt status. I explained to her that we have a statement on file from the vehicle behind the clmt and based on what we have and our discussion we will be accepting liability for this loss and handling the same. I explained coverage limits and advised of preservation letter received from the attorney.

4/26/2020 23:3:58 PM Central Spoke with the paralegal she stated that the attorney advised that they are unable to release any information regarding to the injuries. Conta [SHERRELL WORLEY](#) GREYSON NASH, KANISHA NASH

Spoke with the paralegal she stated that the attorney advised that they are unable to release any information regarding to the injuries.

4/26/2020 3:3:52 PM Central Allstate Claim:0710622036 Correspondence [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY
Email
Outbound

From: claims@claims.allstate.com
Sent: Wednesday, Apr 26, 2023 3:52 PM
To: DIAMM@AOL.COM
Subject: Allstate Claim:0710622036

Ms. Montgomery,
It was a pleasure speaking with you today. As discussed, I am attaching the preservation letter received from the attorney. Please reach out to me with any questions or concerns.


Thank you,

SHERRELL WORLEY
Allstate Fire and Casualty Insurance Company
Phone: (704) 547-7104
Fax: (866) 447-4293
claims@claims.allstate.com


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**** Please do not delete your unique Conversation ID ****


*** Conversation ID: FR61139618aab840 ***

 4/26/2023 Additional Coverages Discussed Contact [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY
3:42 PM
Central


Read Property Damage Liability Coverage / Limits from the Coverage Screen

 4/26/2023 Additional Coverages Discussed Contact [SHERRELL WORLEY](#) PATRICK K. MONTGOMERY
3:42 PM
Central

Coverage Screen Reviewed
Reviewed South Carolina State Specifics


 4/25/2023 ISO Result: Match Investigation ISO System Generated PATRICK K. MONTGOMERY
7:21 PM
Central

ISO CLAIMSEARCH

 4/25/2023 GEN_R_045 Letter Correspondence SystemF BRINGARDNER INJURY LAW FIRM,
3 2:38 sent e C LLC
PM
Central


Outbound
Information Request

 Send SSN Request Letter

 4/24/2023 Reassigned UNREP due to LOR received Covera [PATRICIA L.](#) KANISHA NASH
23 5:35 from Bringar ge [SENA](#)
PM
Central

Bodily Injury
Liability(KANISHA NASH)

Reassigned UNREP due to LOR received from Bringardner Injury Law Firm for claimant Kanisha Nash + Greyson Nash.

 4/24/2023 1 Attempt: Adjuster Review Required Could Injur [PATRICIA L.](#) PATRICK K.
3 5:29 not loca y [SENA](#) MONTGOMERY
PM
Central

1 Attempt: Adjuster Review Required Could not locate attorney's client, Greyson Nash on the police report. Set as adjuster review for further investigation.

4/24/2023 3 5:25 PM Central 1 Attempt: No Demand Received Litigation / Arbitration [PATRICIA L. SENA](#) PATRICK K. MONTGOMERY

1 Attempt: No Demand Received

4/24/2023 3 5:25 PM Central 1 Attempt: No Demand Received Litigation / Arbitration [PATRICIA L. SENA](#) PATRICK K. MONTGOMERY

1 Attempt: No Demand Received

4/24/2023 11:00 AM Central LOR PD WITH REQUEST KANISHA NASH Litigation / Arbitration FileNotes System Generated KANISHA NASH
Attorney Correspondence

Document Image Received

4/24/2023 10:50 AM Central LOR W/REQ KANISHA NASH + GREYSON NASH Litigation / Arbitration FileNotes System Generated KANISHA NASH
Attorney Correspondence

Document Image Received

4/20/2023 11:07 PM Central CP3_P_042 Letter sent Correspondence SystemFC LEVELTON DELAWRENCE GIVENS

Outbound
Update Status

Send Bodily Injury Disclosure Letter

4/20/2023 5:15 PM Central ISO Result: Match Investigation ISO System Generated PATRICK K. MONTGOMERY

[ISO CLAIMSEARCH](#)

4/20/2023 3:17 PM Central Created By Casualty Center PIP/MedPay [JOSENVIE BASTIEN](#) PATRICK K. MONTGOMERY

Additional Comments


V2V with Sabrina she stated Patrick was taken to the hospital by the police where he rec'd stitches for a gash on his hand and left leg as well. He was on his way home from running errand for her. No RFH. Sent MAA and Set parameters. Update P2M2. MIC email sent to explaining coverage.

4/20/2023 3:12 PM Central Created By Casualty Center PIP/MedPay [JOSENVIE BASTIEN](#) PATRICK K. MONTGOMERY

Coverage Evaluation

Loss State: South Carolina
Policy State: South Carolina
Driver/Vehicle Listed: Y

Coverage: \$1k/90days/3years to treat (ACR)
ISO Matches/Prior Claims: No
SIU/UW Triggers: No
RFH: No
UM/UIM Exposure: No
Subro set to: No
Additional Comments: Purpose of trip: on his way home

 4/20/2023 Allstate Claim:0710622036 Correspondence [JOSENIVE BASTIEN](#) PATRICK K. MONTGOMERY
3:09 PM
Central

Email
Outbound

From: claims@claims.allstate.com
Sent: Thursday, Apr 20, 2023 3:09 PM
To: DIAMM@AOL.COM
Subject: Allstate Claim:0710622036

Hello, Patrick Montgomery,
I understand you may have been injured and have opened a medical claim for you.
I have been assigned to handle your medical claim. Based on the policy, you may be eligible for benefits under the medical payment coverage.
The available Medical Payments benefit covers reasonable and necessary medical expenses related to this loss up to \$1,000.00. Please be advised that medical treatment, medical services, or provision of medical products must begin within 90 days of the date of the accident. The treatment, services, or products must be rendered within three years after the date of the accident.

To help expedite the processing of your bills, have your medical provider submit itemized billing directly to us. You can also fax or mail any bills you receive as they become available, rather than when treatment has ended. Please include your claim number on any information submitted.
Mail: Allstate PO Box 2874 Clinton, IA 52733
Fax: 608-373-7383
Email: allstate1pbills@ddinboundsecure.com Bills should be sent as PDF
Subject line: Only include claim number

What to expect next: You will receive a letter with forms to complete. You will receive an Explanation of Benefits when bills are reviewed and processed. You will be contacted if there are additional questions regarding your injuries or treatment.
Please note, Allstate is primary over any/all health insurance plans for auto accident-related treatment. Please give your providers the Allstate claim number and fax number to submit bills. If you are a Medicare or Medicaid recipient, medical providers must bill Allstate \$1,000 for treatment/services related to this loss prior to billing a governmental health insurance provider like Medicare (including Medicare Advantage) or Medicaid per the Medicare Secondary Payer provision. Please be sure to provide the information below to your treating physician(s).
We're here to help. If you need additional information, please visit MyClaim.com, contact us by replying to this email or if you prefer text, reply to this email with your mobile number.
Sincerely,

JOSENIVE BASTIEN
Allstate Fire and Casualty Insurance Company
Phone: (205) 981-3836
Fax: (608) 373-7383
claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: FR383f36ae88294d ***

4/20/2023 CP1_A_037 Letter sent Correspondence [JOSENIVE BASTIEN](#) PATRICK K. MONTGOMERY
3:08 PM
Central

Outbound
Acknowledgement

CP1_A_037 letter sent

4/18/2023 ISO Result: Match Investigation ISO System Generated PATRICK K. MONTGOMERY
3:08 PM
Central

ISO CLAIMSEARCH

4/18/2023 GEN_A_009 Letter sent Correspondence SystemFC PATRICK K. MONTGOMERY
1:47 PM
Central

Outbound
Acknowledgement

Send Acknowledgement Letter to First Party

4/18/2023 ISO Result: Match Investigation ISO System Generated PATRICK K. MONTGOMERY
1:41 PM
Central

ISO CLAIMSEARCH

4/18/2023 Claim Received email has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) LEVELTON DELAWRENCE GIVENS
1:37 PM
Central

Claim Received email has been sent.

4/18/2023 Claim Received email has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) PATRICK K. MONTGOMERY
1:37 PM
Central

Claim Received email has been sent.

4/18/2023 Claim Received text has been sent. System Generated [CLAIMS CUSTOMER COMMUNICATION](#) LEVELTON DELAWRENCE GIVENS
1:37 PM
Central

Claim Received text has been sent.

4/18/2023 First Notice of Loss Snapshot System Generated [Janet Cardet](#) PATRICK K. MONTGOMERY
1:34 PM
Central

FNOL Snapshot

First Notice of Loss Snapshot

4/18/2023 FNOL Additional Notes FNOL [Janet Cardet](#)
1:33 PM
Central

No Inspection Needed
Reason for No Inspection: Process does not require Inspection

Additional Notes:

Claimant driver Levelton Givens stated that he was travelling Eastbound on Hwy 176 State Road behind a vehicle 2 (white small suv) and the Insured Driver Patrick Kareem Montgomery was on the same road travelling West. That Insured's vehicle was towing a trailer and his trailer entered the eastbound lane. That the driver of vehicle 2 then struck it and they both spun into different trees. That Mr. Givens hit some of the debris and lost control. Then a 55 gal drum full of deer feed that Insured had flew and hit the left quarter of Claimant Mr. Givens truck. That this lifted the back side of his truck off of the road and knocked his truck off of the highway. He has damage to his axel.

Claimant has USAA Insurance policy number 018703097U7101.

Mr. Givens stated that the baby in vehicle 2 was transported for medical attention by helicopeter.



4/18/20 Text Opt-In text has
23 1:14 been sent.
PM
Central

System
Generated

[CLAIMS CUSTOMER
COMMUNICATION](#)

LEVELTON DELAWRENCE
GIVENS

Name	LEVELTON GIVENS
Number	843-725-8101



BRINGARDNER

INJURY LAW FIRM

Please Reply To:
Bringardner Injury Law Firm, LLC
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401

TEL: (843) 400-0530
FAX: (843) 350-3290
WEB: www.bringardner.com

Mark Bringardner
Email: mark@bringardner.com

April 24, 2023

DEMAND FOR PRESERVATION OF EVIDENCE LITIGATION IS ANTICIPATED

VIA CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Patrick Kareem Montgomery
408 N. Tee Line Dr
Ridgeville, sc 29472

Re: Incident Date: April 14, 2023
Our Client: Kanisha Nash
Subject Vehicle: 2014 GMC License Plate KTF628
VIN: 3GTP1UECXEG566370
Location: Hwy 176, Berkeley, SC

Dear Mr. Montgomery:

Please be advised that our law firm represents the above-referenced client for claims arising out of a motor vehicle collision involving you that occurred on or about April 14, 2023, hereinafter referred to as the "subject incident". For your reference, we have enclosed a copy of the FR-10 Report concerning the subject incident. This letter is to formally demand the preservation of certain evidence related to the subject incident, including but limited to, the vehicle involved in the subject incident and your cell phone. If you fail to properly secure and preserve the important pieces of evidence set forth in this letter, it will give rise to the legal presumption that the evidence would have been harmful to your side of the case. Please give a copy of this letter to your insurance company and your attorney immediately.

This is your notice that litigation is anticipated and that my client demands that you place a litigation hold on the subject vehicle and your cell phone and preserve the same in their current condition.

We would like to schedule an inspection of the subject vehicle and your cell phone. Please contact my office to coordinate a mutually agreeable date and location. Our consultants stand ready and willing to inspect, examine and conduct tests on the vehicle and you cell phone. We

specifically request that you make no changes, repairs, alterations or adjustments to the subject vehicle and your cell phone until the inspections are completed.

We demand that you and/or your agents make no changes, repairs, or alterations to the subject vehicle and your cell phone until we have had the opportunity to inspect them. You are not to touch the subject vehicle until a forensic download of the ECM has been completed by our consultant(s). You are hereby on notice that the subject vehicle is not to be altered, repaired, moved, touched, or destroyed in any way until we grant permission otherwise. Likewise, you are hereby on notice that nothing should be deleted or removed from your cell phone until we grant permission otherwise. It is your duty to ensure compliance with this preservation letter.

Your preservation duties imposed by this letter go beyond those items in your current actual possession and extend to the subject vehicle, your cell phone and other items and data in the custody or control of others that are subject to your direction and control, like your insurance company, agents, representatives, investigators, repair shops, junk yards, your attorney, and others. You are required to put "on notice" said third-parties and any other entities which host or store your cell phone and the vehicle and any of its data (i.e. OnStar™) of the need to preserve this data and that you do not download or make any changes to the ECM, cell phone data, or other electronic data until our consultants are available for the same. Please forward this correspondence to any third parties in control of any of the above.

We specifically request that the following, in the possession of you, your agent(s), your employer(s), and/or any other person or entity with ownership, control, or custodial duties, be maintained and preserved and not be destroyed, modified, altered, repaired, or changed in any manner. The items you are required to preserve include:

1. The subject vehicle;
2. Your cellular telephone;
3. Any and all on-board recording devices (including any airbag data and/or any other event data recorder) in the subject vehicle;
4. Any and all on-board data recording devices and their data (including but not limited to a dashboard camera, an automobile telematics device (e.g. Allstate DriveWise®, State Farm @ Drive Safe & Save™, Progressive Snapshot™, USAA SafePilot™, Geico DriveEasy™, or similar devices and/or associated applications, OnStar™, ECM (Electronic Control Module), black box, or a GPS application (e.g., Google Maps, Waze, etc.) was in the vehicle you were driving at the time of the subject incident, Produce for inspection by Plaintiff's consultant whether the device and also produce any and all data from the same on-board recording devices that has been obtained by you, your insurance company, and anyone else acting on your behalf.
5. All statements related to the subject incident;
6. Any post-collision maintenance, inspection, or repair records or invoices in regard to the subject vehicle;
7. Any e-mails, electronic messages, letters, memos, or other documents concerning the subject incident;
8. All other evidence, including but not limited to all photographs, video, digital video, dashcam videos, negatives, stills, motion pictures, audio recordings, statements, personnel files, timecards, letters, correspondence, and any and all other evidence related to this incident; and
9. Any handwritten or electronic notes, photographs, and any other documents related to the above-referenced collision obtained by any investigator or adjuster that responded to the scene of the collision or investigated the collision in any way.
10. All of your social media accounts and data must be preserved and nothing should be deleted or removed.

Investigative materials in any way related to the incident should also be preserved, such as all original witness statements and incident reports, whether written, tape recorded and/or transcribed which you or anyone acting on your behalf attributed to any person who claims to be a witness to any of the facts or circumstances of the incident. **PLEASE DO NOT DESTROY, TAMPER WITH, OR ALTER THE EVIDENCE IN ANY WAY.**

Please be warned of the harsh penalties for tampering with, spoliating, or destroying evidence, pursuant to South Carolina. You must take swift action to preserve evidence. South Carolina courts unwaveringly hold that "when evidence is lost or destroyed by a party an inference may be drawn by the jury that the evidence which was lost or destroyed by that party would have been adverse to that party." *Stokes v. Spartanburg Reg'l Med. Ctr.*, 368 S.C. 515, 521, 629 S.E.2d 675, 678 (2006) (quoting *Kershaw Cnty. Bd. of Educ. v. U.S. Gypsum Co.*, 302 S.C. 390, 394, 396 S.E.2d 369, 372 (1990)). Litigation is anticipated.

If you or anyone acting on your behalf intends to inspect the subject vehicle or your cell phone, we demand to be present for the inspection and will move for spoliation sanctions should any inspection occur without our consultants being present.

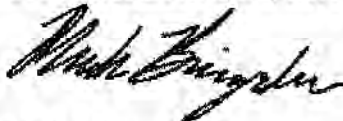
CONFIRMATION OF COMPLIANCE

Please confirm within five (5) business days, that you have taken the steps outlined in this letter to preserve the above-referenced items and all other evidence potentially relevant to the subject incident. If you have not undertaken steps to preserve the evidence identified above, please describe in writing what you have done to preserve the same.

Thank you for your courtesy and cooperation and your prompt attention to this matter.

Very truly yours,

BRINGARDNER INJURY LAW FIRM, LLC



Mark Bringardner

Enclosure

cc: Allstate Insurance Company (Claim No. 0710622036)
Ms. Sabrina Marie Montgomery
Peter McCoy, Esq.
Upright Towing
South Carolina Highway Patrol, Troop 6



BRINGARDNER

INJURY LAW FIRM

Please Reply To:
Bringardner Injury Law Firm, LLC
41 Broad Street
P.O. Box 100 (29402)
Charleston, SC 29401

TEL: (843) 408-0550
FAX: (843) 350-2290
WEB: www.bringardner.com

Hayley Bost
Email: hbost@bringardner.com

April 24, 2023

Via Fax: (866) 447-4293
Allstate Insurance Company
PO Box 660636
Dallas, TX 75266

RE: Your Insured: Patrick Kareem Montgomery
Your Policy No.: 968905683
Your Claim No.: 0710622036
Date of Injury: 4/14/2023
Our Clients: Kanisha Nash & Greyson Nash

Dear Sir/Madam:

Our firm has been retained to represent Kanisha Nash and Greyson Nash in regard to injuries sustained in an incident that occurred on the above-referenced date. Enclosed, please find a copy of the FR-10. Please provide us with a complete copy of any and all insurance declarations pages with the potential for coverage for this claim.

Please conduct all further correspondence through this office. You may not take a recorded statement from my client without my permission, nor may you discuss the accident or my clients' injuries with my client. If a recorded statement has already been taken, please provide me with a copy of the same. However, you may deal directly with my client regarding the property damage claim. However, you must include my office on any correspondence to my client related to the property damage resolution. My client is not authorized to sign a property damage release without my approval. Should you deem my client's vehicle to be a total loss and need it to be moved to a salvage yard, you must first call our office for permission. If you have received or taken any photographs of my client's vehicle, please forward them to my attention. **Please be advised that any medical authorizations (HIPAA) my client provided are hereby revoked, and any and all documents requested and received by your office relating to my clients' medical treatment be forwarded to me immediately.**

Very truly yours,

Hayley N. Bost
Hayley Bost, Paralegal

Enclosure

Mail Form 10 to: SC Department of Motor Vehicles Office of Financial Responsibility (603) 898-5000 PO BOX 1498, Columbia, SC 29201-0498				SOUTH CAROLINA DEPARTMENT OF MOTOR VEHICLES FR-10 (Rev. 04/2018) NOTICE OF REQUIREMENT				Submit electronically: Agents or Company Representatives can submit your insurance information at WWW.SC-ALLR.com																																																																																																					
Date: 04/16/2023	Time: 3:18P	County: CE	1. Primary: 2. US Primary	4. Secondary: 5. County	6. SC Primary: 7. RR	Collision Location (Rt #/Name): 178 STATE RD	1. Main Use - Connection: 2. Alternate: 7. Business	Mileage: 3	Dir: N	City or Town: MONCKA CORNER																																																																																																			
To Vehicle Owner/Operator: Failure to return this form to the Department of Motor Vehicles within 15 days from the date of the collision could result in the suspension of your driver license and registration privileges pursuant to South Carolina Code of Laws 56-9-351 and 56-10-530.																																																																																																													
3A: 680291 Driver/Pedestrian's Full Name: NASH KANISHA DEETTA					3A: 680932 Driver/Pedestrian's Full Name: MONTGOMERY PATRICK KAREEM																																																																																																								
Unit # 1	Sex	Race	Street: 221 GRANDVIEW DR			Unit # 2	Sex	Race	Street: 208 N TEE LINE DR																																																																																																				
DOB	Birth Date		City, State, & Zip: SPARTANBURG SC 29033522			DOB	Birth Date		City, State, & Zip: RIDGEVILLE SC 29472533																																																																																																				
State: SC	Driver's License #: 012147905		Class: D	Insurance Company: FIRST ACCEPTANCE INS CO		State: SC	Driver's License #: 004398088		Class: D	Insurance Company: ALLSTATE																																																																																																			
Year: 2004	Body: UT	Vehicle Make: HYUN	VIN: KMHSH16D46U72618		Year: 2014	Body: PK	Vehicle Make: GMC	VIN: 3GTR1UE0KED688770																																																																																																					
State: SC	Year: 2004	License Plate #: W532864		Owner's D.L. #: 101147905	State: SC	Year: 2014	License Plate #: KTP926		Owner's D.L. #: NONE																																																																																																				
Home Telephone			Owner's Full Name: NASH KANISHA DEETTA			Home Telephone			Owner's Full Name: MONTGOMERY SARINA MARIE																																																																																																				
Bus. Telephone			Street: 221 GRANDVIEW DR			Bus. Telephone			Street: 208 N TEE LINE DR																																																																																																				
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<table border="1"> <tr> <td colspan="5">Driver/Pedestrian's Full Name</td> <td>State</td> <td>Year</td> <td>License Plate #</td> <td>Owner's D.L. #</td> </tr> <tr> <td>Unit #</td> <td>Sex</td> <td>Race</td> <td colspan="2">Street</td> <td colspan="2">Home Telephone</td> <td colspan="4">Owner's Full Name</td> </tr> <tr> <td>DOB</td> <td colspan="2">Birth Date</td> <td colspan="3">City, State, & Zip</td> <td colspan="2">Bus. Telephone</td> <td colspan="4">Street</td> </tr> <tr> <td>State</td> <td colspan="2">Driver's License #</td> <td>Class</td> <td colspan="2">Insurance Company</td> <td colspan="2">Contributed To Collision: Yes No</td> <td colspan="4">City, State & Zip</td> </tr> <tr> <td>Year</td> <td>Body</td> <td>Vehicle Make</td> <td colspan="2">VIN</td> <td colspan="6">Accident Insurance Information for Unit #2</td> </tr> <tr> <td colspan="5">All Units Insurance Information (to be completed by Investigating Official)</td> <td colspan="2">Company Name: ALLSTATE</td> <td colspan="4">Area Code/Phone Number</td> </tr> <tr> <td colspan="5"></td> <td colspan="2">Agency Name</td> <td colspan="4">Policy Number: 00000000</td> </tr> <tr> <td colspan="5">Accident Insurance Information for Unit #1</td> <td colspan="2">Company Name: FIRST ACCEPTANCE INS CO</td> <td colspan="4">Area Code/Phone Number</td> </tr> <tr> <td colspan="5"></td> <td colspan="2">Agency Name</td> <td colspan="4">Policy Number: NSSC000026998</td> </tr> </table>											Driver/Pedestrian's Full Name					State	Year	License Plate #	Owner's D.L. #	Unit #	Sex	Race	Street		Home Telephone		Owner's Full Name				DOB	Birth Date		City, State, & Zip			Bus. Telephone		Street				State	Driver's License #		Class	Insurance Company		Contributed To Collision: Yes No		City, State & Zip				Year	Body	Vehicle Make	VIN		Accident Insurance Information for Unit #2						All Units Insurance Information (to be completed by Investigating Official)					Company Name: ALLSTATE		Area Code/Phone Number									Agency Name		Policy Number: 00000000				Accident Insurance Information for Unit #1					Company Name: FIRST ACCEPTANCE INS CO		Area Code/Phone Number									Agency Name		Policy Number: NSSC000026998			
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To Be Completed Below or Entered at WWW.SC-ALLR.com by Insurance Company representative. This form should not be mailed to DMV if insurance information has been submitted electronically. Reference to Unit #: I hereby affirm that to the best of my knowledge the vehicle described above was insured by the below stated insurance company on the date of the collision.					The information as contained herein is based solely upon my knowledge and belief as a representative of the above insurance company and no warranty of liability is implied into the above mentioned insurance as I have listed herein.																																																																																																								
Insurance Company			Policy #		Signature			Title																																																																																																					
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If any of the below are applicable, Disregard the above portion						Form FR-10 Not Issued: Section 56-10-520																																																																																																							
<input type="checkbox"/> Check here if a Form SR-22 (Fleet policy of 25 or more vehicles) is on file with the Department of Motor Vehicles covering the vehicle.						No FR-10 issued to Operator/Owner of Unit #:																																																																																																							
<input type="checkbox"/> Check here if a certificate of self-insurance has been issued by the Department of Motor Vehicles covering the vehicle and indicate the certificate number. S1:						Summons issued to:																																																																																																							
<input type="checkbox"/> Check here if liability insurance was not in effect to comply with South Carolina statutory requirements.						For operating or allowing the operation of an uninsured vehicle:		Summons Number																																																																																																					
						Signature		Signature																																																																																																					
Investigating Officer's Name: RICH. FRANKLIN G III		Rank: TPR	SCCJAE: 5626-7290	Jurisdiction Code: 9868	Review Date:	Reviewer's Name:		Rank:	Internal Agency Code: CHT026CAD06738																																																																																																				

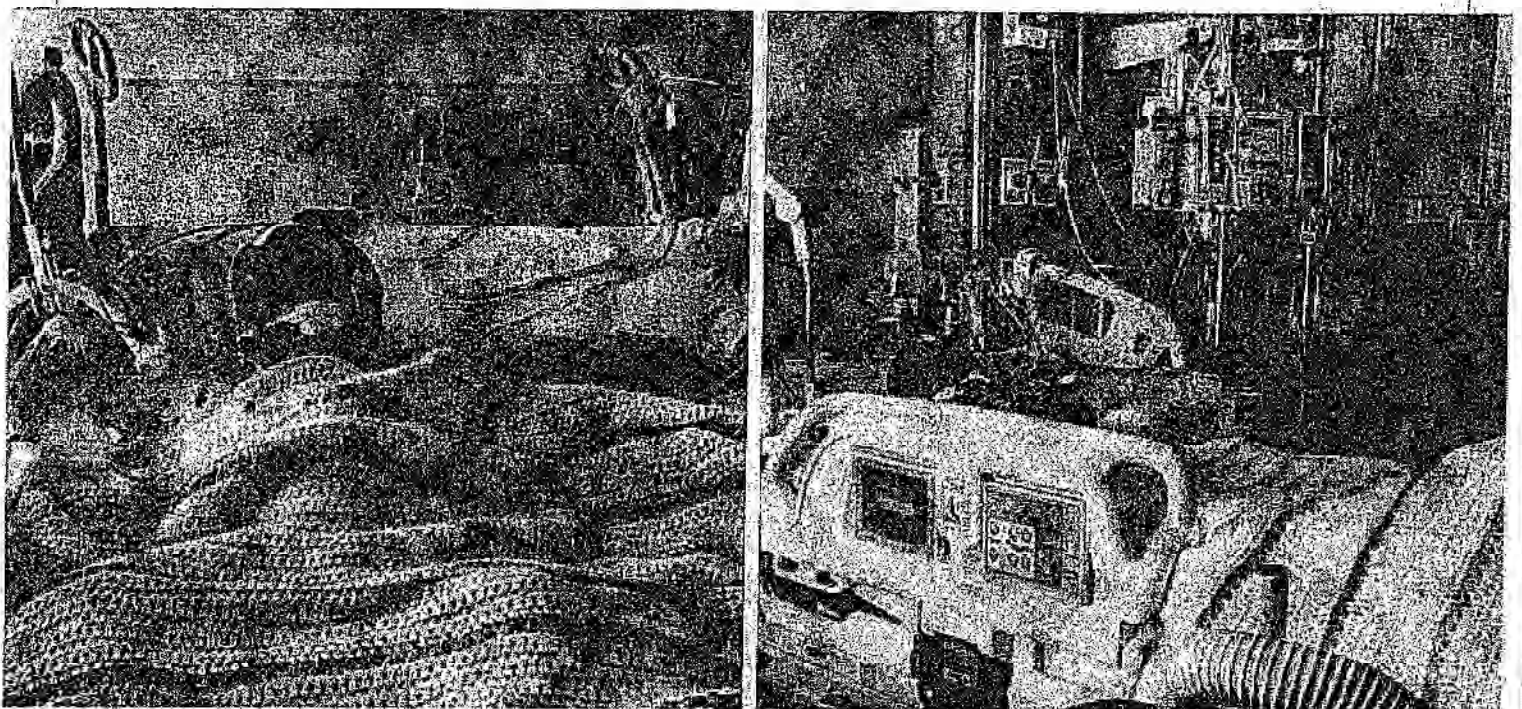
Today I watched as Kanisha had the hardest day of her life. It is with utter sadness that I announce that Grayson has succumb to his injuries!

He fought a good fight over these last 10 days but now has gained his wings 🕊️

Please continue to uphold Kanisha in prayer as she will need it more now than ever. No mother/parent should EVER have to experience this type of pain especially due to some else's negligence

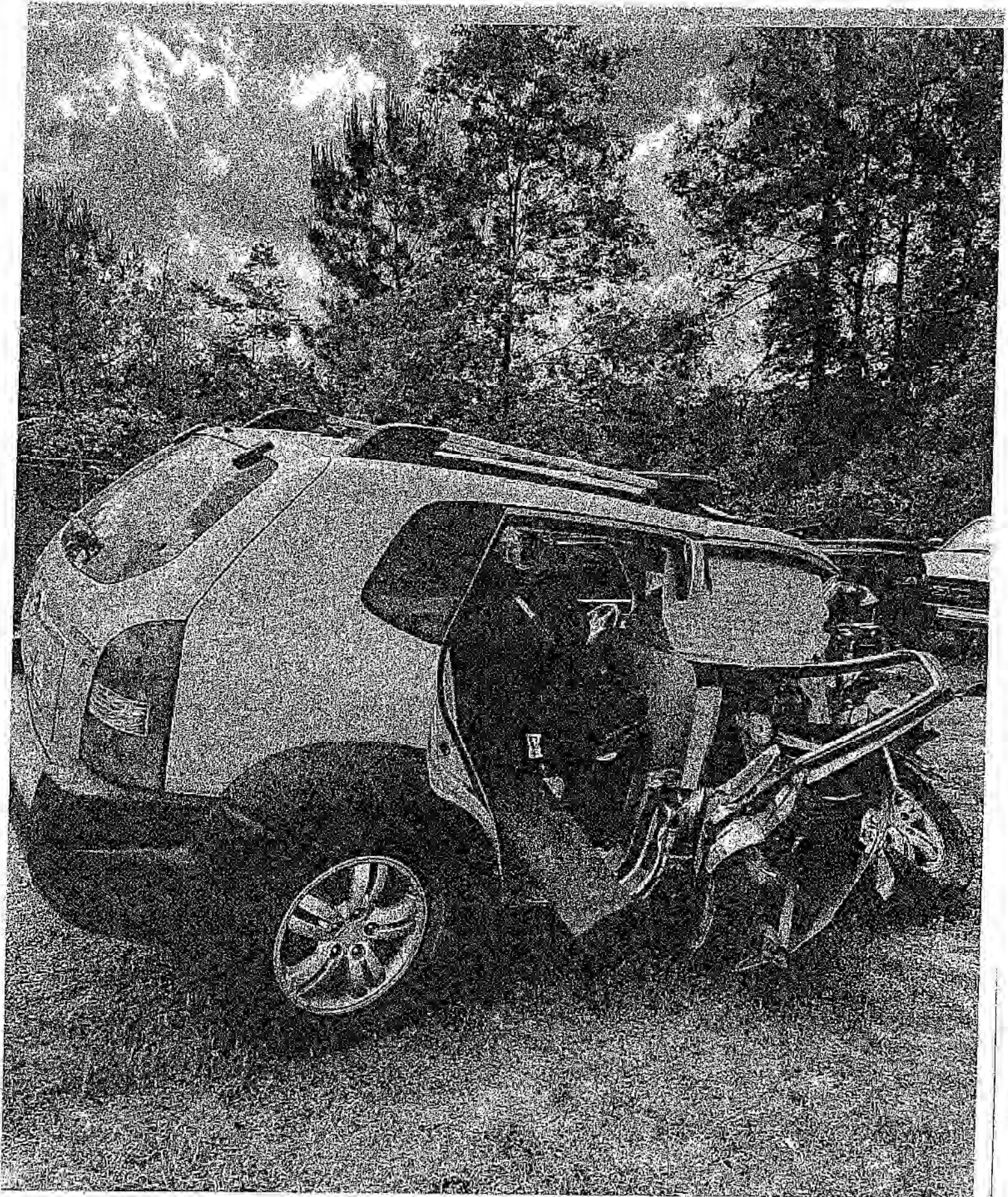
Please don't drink and drive folks! Kanisha is not taking any calls/texts/DMs at the moment. Please respect her need to grieve.

Still taking donations: <https://gofund.me/dbb1fdd4> as we now make funeral arrangements



Like

Share





619



Accurint® for Insurance

Carrier Discovery Report

Claim #: 0710622036
Date Ordered: 05/09/2023
Report Status: Complete with Results

Order ID: 173180271T487
Date of Report: 05/09/2023

Important: The Public Records and commercially available data sources used on reports have errors. Data is sometimes entered poorly, processed incorrectly and is generally not free from defect. This system should not be relied upon as definitively accurate. Before relying on any data this system supplies, it should be independently verified. For Secretary of State documents, the following data is for information purposes only and is not an official record. Certified copies may be obtained from that individual state's Department of State. The criminal record data in this product or service may include records that have been expunged, sealed, or otherwise have become inaccessible to the public since the date on which the data was last updated or collected.

Accurint does not constitute a "consumer report" as that term is defined in the federal Fair Credit Reporting Act, 15 USC 1681 et seq. (FCRA). Accordingly, Accurint may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or another permissible purpose under the FCRA.

Your DPPA Permissible Use: Insurance
Your GLBA Permissible Use: Fraud Prevention or Detection
Your DMF Permissible Use: No Permissible Purpose

Search Request	SSN	Address	DOB	DL#	Date of Loss
PATRICK MONTGOMERY		408 N TEE LINE DR RIDGEVILLE SC 29472			

Recap Information

Carrier Discovery Auto Reference #:
23129028018200

Carrier Discovery Search: 2 Record(s) Found

Current Policy Found: Y

of Prior Policies Found: 0

Possible Lapse: N

Current Policy

CURRENT POL BASED: 06107101			
CARRIER:	USAA CASUALTY INS CO	AMB:	04048
POL:	01690156107101	TYPE:	AU
NAIC:	25968	RISK:	
INCEPTION:	01/21/2006	POLICY:	01/21/2023 - 07/21/2023
POL STATE:	SC	STATUS:	IN-EFFECT
POLICY MAILING ADDRESS:	408 N TEE LINE DR, RIDGEVILLE, SC 29472-6933	LAST CANCEL REASON:	

Policy Holders

POLICY HOLDER NAME	DATE OF BIRTH	DL STATE	DL NUMBER	LEND	STATUS	SUBJECT	EFFECTIVE DATES
MONTGOMERY, PATRICK K	PRIMARY		01/21/2023 - 07/21/2023				

Vehicles

Carrier Discovery Report

MAKE	YEAR	TYPE	VIN	CODES	COLL/COMP DED.	STATE MANDATED LIMITS	EFFECTIVE DATES	NOTIFICATION	RIDE SHARE
FORD	08	T	1F1PW14V78F852890	BI PD NB NP UB UP CO CP ME PI PR TL	****/****	N	01/21/2023 - 07/21/2023	10/28/2008	****

Policy History

HISTORY POL:
00000068905883

CARRIER:	ALLSTATE FIRE CAS IN	AMB:	03552
POL:	00000068905883	TYPE:	AU
NAIC:		RISK:	
INCEPTION:	12/12/2014	POLICY:	12/12/2022 - 06/12/2023
POL STATE:	SC	STATUS:	IN-EFFECT
LAST CANCEL REASON:			

Policy Holders

POLICY HOLDER NAME	DATE OF BIRTH	DL STATE	DL NUMBER	LEND	STATUS	SUBJECT	EFFECTIVE DATES
MONTGOMERY, SABRINA					PRIMARY	OS	12/12/2022 - 06/12/2023
MONTGOMERY, PATRICK	LISTED	1	12/12/2022 - 06/12/2023				

Vehicles

MAKE	YEAR	TYPE	VIN	CODES	COLL/COMP DED.	STATE MANDATED LIMITS	EFFECTIVE DATES	NOTIFICATION	RIDE SHARE
NISSAN	15	P	1N4AL3AP1FC416882	BI PD NB NP UB UP CO CP MP	\$500 / \$500	Y	12/12/2019 - 12/27/2019	12/12/2019	****
GMC	10	T	1GKUCAE07AR141978	BI PD NB NP UB UP MP	\$0 / \$0	N	12/12/2022 - 06/12/2023	12/18/2014	****
GMC	14	T	3GTP1UECXEC588370	BI PD NB NP UB UP MP	\$0 / \$0	N	12/12/2022 - 06/12/2023	12/18/2014	****
MERCEDES B	19	P	55SWF8EB1KU287384	BI PD NB NP UB UP CO CP MP	\$500 / \$500	N	12/12/2022 - 06/12/2023	12/27/2019	****

NOTE: The return of asterisks (****) represents the data is not available.

THIS REPORT IS THE RESULT OF SEARCHING FOR POLICY HISTORY ON THE INDIVIDUALS OR VINS IN THE HOUSEHOLD VIA CARRIER DISCOVERY, CLAIMS DISCOVERY AND ACCIDENT DATA. THE INFORMATION SHOULD BE INDEPENDENTLY VERIFIED PRIOR TO USE. SUBSCRIBER SHOULD INDEPENDENTLY DETERMINE WHAT ACTION, IF ANY, TO TAKE.

CARRIER DISCOVERY AND CLAIMS DISCOVERY ARE SERVICE MARKS OF LEXISNEXIS RISK SOLUTIONS.

No Alerts, 19 Matches

Claim Number 0710622036
 ISO File Number 60006090896
 Reported By A00700290
 Printed On 01/07/2025 at 8:57 pm
 Printed By Lauren Mazur
 Date Of Loss 04/14/2023
 Policy Type Personal Auto
 Policy Number 000968905683
 Loss Description UNKNOWN LOSS FACTS

HWY 176 STATE ROAD AND UNKNOWN ST GOOSE CREEK SC - Location Of Loss

GREYSON NASH - Claimant Passenger

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
04/14/2023	Personal Auto	NON-MEMBER DIGITALLY REPORTED - NO DESCRIPTION GIV	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	015616901801	Name

2008 HYUNDAI TUCSON - Vehicle - KM8JN12D68U773518

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
04/14/2023	Personal Auto	EOLLISION-HEAD ON	FIRST ACCEPTANCE INSURANCE COMPANY	392300769	VIN
04/14/2023	Personal Auto		ALL STATE INSURANCE COMPANY	000710622036048	VIN

KANISHA NASH - Claimant Driver - XXX-XX-5960

Claims Coverage Identifier Available

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
10/01/2023	Personal Auto	INTERSECTIONAL NOT OTHERWISE CLASSIFIED	GOVERNMENT EMPLOYEES INSURANCE COMPANY	8683947660000210	Name
04/14/2023	Personal Auto	NOY CROSSED CENTER LINE HITTING OV HEAD ON ID DU	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	015616901802	Name, SSN
04/14/2023	Personal Auto	NON-MEMBER DIGITALLY REPORTED - NO DESCRIPTION GIV	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	015616901801	Name
04/14/2023	Personal Auto	COLLISION-HEAD ON	FIRST ACCEPTANCE INSURANCE COMPANY	392300769	Name
06/27/2020	Personal Auto	VANDALISM	ALLSTATE INSURANCE COMPANY	0591006671	SSN, Name

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
06/01/2020	Personal Auto	UNKNOWN LOSS FACTS	ALLSTATE INSURANCE COMPANY	059088815	SSN, Name

08/14/2020	Personal Auto	OTHER - COMPREHENSIVE	ALLSTATE INSURANCE COMPANY	0587726746	SSN, Name
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2008 HYUNDAI TUCSON - Vehicle - KM8JN12D68U77351B

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
04/14/2023	Personal Auto	COLLISION-HEAD ON	FIRST ACCEPTANCE INSURANCE COMPANY	392300759	VIN

04/14/2023	Personal Auto		ALLSTATE INSURANCE COMPANY	00071062203604827	VIN
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PATRICK K MONTGOMERY - Insured Driver - XXX-XX-6661, XXXXXX086

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
07/13/2024	Personal Auto	ACCIDENT INTERSECTION CV RAN STOP SIGN AND COL	PROGRESSIVE GROUP OF INS COMPANIES	012024215985272	Email

06/02/2023	Personal Auto	INSURED VEHICLE HIT BY FALLING FLYING OBJECT	ALLSTATE INSURANCE COMPANY	0716581480	Phone Number
------------	---------------	--	----------------------------	------------	--------------

04/14/2023	Personal Auto	NON-MEMBER DIGITALLY REPORTED - NO DESCRIPTION CIV	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	016616901801	SSN, Name, Drivers License Number
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04/14/2023	Personal Auto	COLLISION-HEAD ON	FIRST ACCEPTANCE INSURANCE COMPANY	392300759	SSN, Name
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LEVELTON DELAWRENCE GIVENS - Claimant Driver - XXX-XX-1450

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
10/30/2023	Personal Auto	DRIVING OUT OF NEIGHBORHOOD AND DEER RAN ACROSS AT	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	027986967802	Name

09/02/2023	Personal Auto	ACCIDENT BACKING / IV STRUCK PARKED CV	PROGRESSIVE GROUP OF INS COMPANIES	012021932577	Name
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09/02/2023	Personal Auto	SITTING IN PARKING LOT PARKED AND CAR BACKED INTO	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	027986967801	Name
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06/16/2023	Personal Auto	DURING THUNDER STORM RAIN ENTERED TRUCK AND FLOODED	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	027986967803	Name
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04/14/2023	Personal Auto	I WAS TRAVELING EAST HEADING HOME BEHIND ANOTHER	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	018703797800	SSN, Name
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08/03/2020	Personal Auto	FLOOD	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	018703797016	SSN, Name
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09/05/2019	Homeowners	WIND DAMAGE TO ROOF	UNITED SERVICES AUTOMOBILE ASSOC (USAA GRP)	018703797014	SSN, Name
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2000 MAZDA B-SERIES TRUCK - Vehicle - 4F4YR16V6YTM07825

DATE OF LOSS	TYPE	DESCRIPTION	COMPANY	CLAIM NUMBER	MATCH REASON
04/14/2023	Personal Auto		ALLSTATE INSURANCE COMPANY	000710622036025	VIN

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Reasonable procedures have been adopted to maximize the accuracy of this report. Independent investigations should be performed to evaluate the relevant data provided.

Mom of 4 and her 3yr old hit by a drunk driver



\$45,905 raised of \$100,000 goal

1.5K donations

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152 people just donated

Anonymous

\$100 • Recent donation

Anonymous

\$5,000 • Top donator



Reply To

JESSI M. FULLER
Direct Dial: (803) 227-2287
jessi.fuller@mgclaw.com

July 18, 2025

VIA E-MAIL ONLY

Mark Bringardner
Mary K. Linton
Bringardner Injury Law Firm, LLC
41 Broad Street
Charleston, South Carolina 29401

RE: Kanisha Nash vs. Patrick Montgomery, Sabrina Montgomery, and
Montgomery Construction, LLC
Civil Action No.: 2023-CP-08-01652 (Berkeley)
Date of Incident: April 14, 2023
Carrier Claim No.: 0710622036.1
MGC File No.: 20554.23242

Dear Mr. Bringardner and Ms. Linton:

Please find enclosed Defendant Patrick Montgomery's Third Supplemental Answers to Plaintiff's First Set of Interrogatories and Defendant Patrick Montgomery's Third Supplemental Responses to Plaintiff's First Requests for Production, which we hereby serve upon you in the above-captioned case.

Very truly yours,

Jessi M. Fuller
Paralegal to Riley A. Bearden

RAB/jf

Enclosures

cc: David S. Cobb, Esquire, Turner, Padgett
Amanda Perry, Esquire, Resnick & Louis, P.C.

STATE OF SOUTH CAROLINA

COUNTY OF BERKELEY

KANISHA NASH,

Plaintiff,

vs.

PATRICK MONTGOMERY, SABRINA
MONTGOMERY, AND MONTGOMERY
CONSTRUCTION, LLC,

Defendants.

IN THE COURT OF COMMON PLEAS

Civil Action No. 2023-CP-08-01652

**DEFENDANT PATRICK
MONTGOMERY'S THIRD
SUPPLEMENTAL ANSWERS TO
PLAINTIFF'S FIRST SET OF
INTERROGATORIES**

TO: PLAINTIFF AND MARK BRINGARDNER, ESQUIRE, ATTORNEY FOR
PLAINTIFF;

Defendant, Patrick Montgomery, ("Defendant") responds to Plaintiff's Interrogatories pursuant to Rule 33 of the South Carolina Rules of Civil Procedure as follows:

In setting forth these answers, Defendant does not waive the attorney-client, work/product, or any other privilege or immunity from disclosure which may attach to information called for herein, or responsive to, the Interrogatory. Defendant does not concede the relevance or materiality of the Interrogatory, or the subject matter for which the Interrogatory refers. These answers are submitted by the Defendant subject to, and without in any way waiving or intending to waive, but on the contrary intending to preserve and preserving:

A. All objections as to competency, relevancy, materiality, privilege, and admissibility as evidence, for any purpose, of any of the documents referred to or answers given, or the subject thereof, in any subsequent proceeding or in the trial of this action or any other action or proceeding;

B. The right to object to other discovery procedures involving or relating to the subject matter of the Interrogatories herein and responded to; and

C. The right at any time to revise, correct, add to, or clarify any of the answers set forth herein, or documents referred to herein.

D. Defendant objects to these Interrogatories to the extent that they ask for information protected by the attorney-client or the work product privileges or to the extent the interrogatories go beyond the scope of discovery allowed in the South Carolina Rules of Civil Procedure.

INTERROGATORIES

3. Set forth and identify a list of all documents and tangible items of any nature and description, including but not limited to, photographs, plats, sketches, or other prepared documents in possession of the party that relate to the claims or defenses in the case or that were used to assist in responding to these interrogatories.

ANSWER:

7. **Berkeley Community Mental Health Center Records for Patrick Montgomery.**

Defendant reserves the right to supplement and/or amend his response to this Interrogatory.

36. Do you have any document concerning the past or present physical, mental, or emotional condition of the plaintiff in this case from a medical provider not previously identified? If so, please identify each medical provider and provide a description of the documents in your possession.

ANSWER: Please see attached records from Berkeley Community Mental Health Center Records for Patrick Montgomery.

MCANGUS GOUDELOCK & COURIE, L.L.C.



RILEY A. BEARDEN (SC Bar No. 104332)

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BRETT H. BAYNE (SC Bar No. 100018)

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Post Office Box 12519

1320 Main Street, 10th Floor (29201)

Columbia, South Carolina 29211

Telephone: (803) 779-2300

Facsimile: (803) 748-0526

ATTORNEYS FOR PATRICK MONTGOMERY

July 18, 2025
Columbia, South Carolina

STATE OF SOUTH CAROLINA

COUNTY OF BERKELEY

KANISHA NASH,

Plaintiff,

vs.

PATRICK MONTGOMERY, SABRINA
MONTGOMERY, AND MONTGOMERY
CONSTRUCTION, LLC,

Defendants.

IN THE COURT OF COMMON PLEAS

Civil Action No. 2023-CP-08-01652

CERTIFICATE OF SERVICE

I certify that on this date, I have served a copy of *Defendant Patrick Montgomery's Third Supplemental Answers to Plaintiff's First Set of Interrogatories* in this action on counsel of record by

Email addressed to:

Email: mark@bringardner.com
Mark Bringardner
Bringardner Injury Law Firm, LLC
41 Broad Street
Charleston, South Carolina 29401
Attorney for Kanisha Nash

Email: dcobb@turnerpadget.com
David S. Cobb
Turner, Padget
Post Office Box 22129
Charleston, South Carolina 29413-2129
Attorney for Sabrina Montgomery

Email: cmurphy@rlattorneys.com
Christopher L. Murphy, Esquire
Resnick & Louis, P.C.
146 Fairchild Street Suite 130
Charleston, South Carolina 294092
Attorney for Montgomery Construction, LLC

July 18, 2025

Date

s/ Macy Caldwell

Macy Caldwell

Legal Assistant to Riley A. Bearden

STATE OF SOUTH CAROLINA

COUNTY OF BERKELEY

KANISHA NASH,

Plaintiff,

vs.

PATRICK MONTGOMERY, SABRINA
MONTGOMERY, AND MONTGOMERY
CONSTRUCTION, LLC,

Defendants.

IN THE COURT OF COMMON PLEAS

Civil Action No. 2023-CP-08-01652

**DEFENDANT PATRICK
MONTGOMERY'S THIRD
SUPPLEMENTAL RESPONSES TO
PLAINTIFF'S FIRST REQUESTS FOR
PRODUCTION**

TO: PLAINTIFF AND MARK BRINGARDNER, ESQUIRE, ATTORNEY FOR
PLAINTIFF:

Defendant, Patrick Montgomery, ("Defendant") responds to Plaintiff's Request for Production of Documents pursuant to Rule 34 of the South Carolina Rules of Civil Procedure as follows:

In setting forth these answers, the Defendant does not waive the attorney-client, work product, or any other privilege or immunity from disclosure which may attach to information responsive to the Requests. The Defendant does not concede the relevance or materiality of the Requests, or the subject matter to which the Requests refer.

These responses are submitted by the Defendant subject to, and without in any way waiving or intending to waive, but on the contrary intending to preserve and preserving:

A. All questions as to competency, relevancy, materiality, privilege and admissibility as evidence for any purpose of the documents referred to or answers given, or the subject of them, in any subsequent proceeding or in the trial of this action or any other action or proceeding;

B. The right to object to other discovery procedures involving or relating to the subject matter of the Request for Production responded to here; and

C. The right at any time to revise, correct, add to, or clarify any of the answers set forth here, or documents referred to here.

D. Defendant objects to these requests to the extent that they ask for information protected by the attorney-client or work product privileges.

REQUESTS FOR PRODUCTION

2. Any and all documents, photographs, memoranda, reports, plats, diagrams, writings, papers, notes, materials, evidence, electronically stored information, and tangible things that you have in your possession, custody, or control which in any way might relate to the incident and/or lawsuit.

RESPONSE:

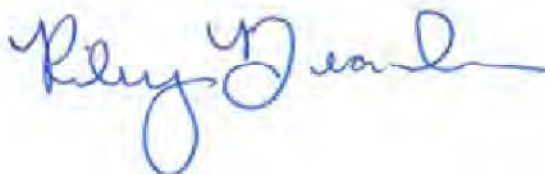
7. **Berkeley Community Mental Health Center Records for Patrick Montgomery.**

Defendant reserves the right to supplement and/or amend his response to this Request for Production.

3. Any and all documents and tangible things obtained by you or anyone acting on your behalf via subpoena, Subpoena Duces Tecum, signed authorization form, ISO claims search, FOIA request, or other legal process.

RESPONSE: Please see attached records from Berkeley Community Mental Health Center Records for Patrick Montgomery.

MCANGUS GOUDELICK & COURIE, L.L.C.



RILEY A. BEARDEN (SC Bar No. 104332)

riley.bearden@mgclaw.com

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Columbia, South Carolina 29211

Telephone: (803) 779-2300

Facsimile: (803) 748-0526

ATTORNEYS FOR PATRICK MONTGOMERY

July 18, 2025

Columbia, South Carolina

STATE OF SOUTH CAROLINA)	
)	IN THE COURT OF COMMON PLEAS
COUNTY OF BERKELEY)	
)	
KANISHA NASH,)	Civil Action No. 2023-CP-08-01652
)	
Plaintiff,)	
)	
vs.)	CERTIFICATE OF SERVICE
)	
PATRICK MONTGOMERY, SABRINA)	
MONTGOMERY, AND MONTGOMERY)	
CONSTRUCTION, LLC,)	
)	
Defendants.)	

I certify that on this date, I have served a copy of *Defendant Patrick Montgomery's Third Supplemental Responses to Plaintiff's First Requests for Production* in this action on counsel of record by

Email addressed to:

Email: mark@bringardner.com
 Mark Bringardner
 Bringardner Injury Law Firm, LLC
 41 Broad Street
 Charleston, South Carolina 29401
 Attorney for Kanisha Nash
 Email: dcobb@turnerpadget.com
 David S. Cobb
 Turner, Padgett
 Post Office Box 22129
 Charleston, South Carolina 29413-2129
 Attorney for Sabrina Montgomery

Email: cmurphy@rlattorneys.com
 Christopher L. Murphy, Esquire
 Resnick & Louis, P.C.
 146 Fairchild Street Suite 130
 Charleston, South Carolina 294092
 Attorney for Montgomery Construction, LLC

July 18, 2025

Date

s/ Macy Caldwell

Macy Caldwell

Legal Assistant to Riley A. Bearden

THE STATE OF SOUTH CAROLINA
In The Court of Appeals

APPEAL FROM BERKELEY COUNTY
Court of Common Pleas
Dale E. Van Slambrook, Circuit Judge

Appellate Case No. 2025-001683

Kanisha Nash, Respondent,

v.

Montgomery Construction, LLC, Patrick Montgomery, and Sabrina
Montgomery, individually, and as owner/registered agent for
Montgomery Construction, LLC, Defendants,

of which Patrick Montgomery and Sabrina Montgomery are, Appellants.

CERTIFICATE OF COUNSEL

The undersigned hereby certifies that the Amended Record on Appeal filed in this matter contains all the material proposed to be included by the parties to this matter and does not include any other material. The undersigned further certifies that the Amended Record on Appeal filed in this matter complies with the South Carolina Supreme Court's April 16, 2014 Order re: Revised Order Concerning Personal Identifying Information and Other Sensitive Information in Appellate Court Filings.

April 22, 2026

McANGUS, GOUDELOCK & COURIE, LLC

s/ Jeffrey Kuykendal

Jeffrey Kuykendal (SC Bar No. 107154)

Post Office Box 30307

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Charlotte, North Carolina 28226

(704) 643-6303

jeffrey.kuykendal@mgclaw.com

Attorney for Appellant Patrick Montgomery