

May 15 2026

From: [shasha Rawlinson](#)
To: [Court Of Appeals Filings](#)
Subject: Fw: Important Housing & Property Management Team Update
Date: Friday, May 15, 2026 10:46:56 AM

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----- Forwarded Message -----

From: Homes of Hope Inc <communications@homesofhope.mailer.appfolio.us>
To: "shasharawlinson08@aol.com" <shasharawlinson08@aol.com>
Sent: Friday, May 15, 2026 at 09:30:34 AM EDT
Subject: Important Housing & Property Management Team Update

Dear Residents,

We wanted to take a moment to provide an updated overview of the Homes of Hope Housing & Property Management team to help avoid confusion and ensure your questions and concerns are directed to the appropriate team members.

Our Housing & Property Management team is responsible for the management and oversight of your home and community. The current team includes:

- Amber Forster – Property Manager

Email: afoster@homesofhope.org | PH: 864- 285-9650

- Kim Emerson – Recertification Specialist

Email: kemerson@homesofhope.org | PH: 864- 546-4648

- TJ Terrell – Compliance Manager

Email: tterrell@homesofhope.org | PH: 864- 546-4632

- Carlton Cruell – Maintenance Manager

Email: carltonc@homesofhope.org | PH: 864- 546-4641

- Kelly Brown – Director of Housing & Property Management

Email: kbrownr@homesofhope.org | PH: 864- 546-4642

To help us serve you more efficiently, please use the following guidelines when reaching out:

Annual Recertifications & Lease Renewals

Please contact **Kim Emerson** regarding annual recertifications, renewal paperwork, or compliance-related document requests. If you are unable to reach Kim, please contact **TJ**.

Maintenance Requests

All maintenance-related concerns should be directed to **Carlton and Amber**.

General Property Management Concerns

Questions regarding your tenancy, notices, balances, inspections, or general property concerns should be directed to **Amber Forster**.

Escalated Concerns

If you are unable to reach a team member, feel your concern has not been addressed, or need to escalate a matter regarding management, please contact Kelly Brown directly.

Please also note that monthly newsletters, community updates, and resource-related emails or letters may come from Kimberly Bryant, the Community Engagement & Events Coordinator within the Homes of Hope Resource Development Department. While they are part of Homes of Hope, they are separate from the Housing & Property Management team that directly manages your property.

To avoid delays or confusion, please do not send property management matters to departments or staff members outside of the Housing & Property Management team listed above.

Thank you for your cooperation and for allowing us the opportunity to serve you.

Sincerely,

Kelly Brown
Director of Housing & Property Management
Homes of Hope