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Jul 20 2026

SC Court of Appeals

THE STATE OF SOUTH CAROLINA
In the Court of Appeals

APPEAL FROM GREENVILLE COUNTY
Court of Common Pleas

The Honorable William C. McMaster, III
Circuit Court Judge

Appellate Case No. 2025-002165
Circuit Court Case No. 2024-CP-23-06365

Shena D. Webb, Appellant,

v.

The Legacy at Southpointe, Respondent.

**RESPONDENT'S SECOND MOTION FOR ORDER REQUIRING SERVICE OF A
COMPLIANT RECORD ON APPEAL**

Respondent The Legacy at Southpointe, pursuant to Rules 209, 210(c), and 240, SCACR, respectfully moves this Court for an order requiring Appellant to serve a compliant Record on Appeal and staying the time for final briefs until a compliant record is served. Respondent recognizes Appellant's apparent effort to comply with this Court's prior order. Respectfully, however, the document served on June 26, 2026 still does not satisfy the requirements for a Record on Appeal. Respondent requests this relief to ensure the parties and this Court have an accurate, properly organized record for review.

1. On April 28, 2026, Respondent filed a motion seeking an order requiring Appellant to serve a compliant record on appeal.
2. On June 10, 2026, this Court granted Respondent's Motion.

3. On June 26, 2026, Appellant served a document intended to comply with this Court's order. Respondent appreciates Appellant's effort. After review, however, the submission remains incomplete and includes matter that does not appear to have been designated or necessary for the appeal. A copy of the Record on Appeal submitted on June 26, 2026, is attached as Exhibit A.

4. Rules 209 and 210, SCACR, work together to define the contents and form of the Record on Appeal. Rule 209 provides for the parties' designation of the matter to be included in the record. Rule 210(c) then requires the Record on Appeal to contain the matter properly designated, to omit matter not properly included, to be arranged in the order required by the rule, and to be consecutively paginated beginning with the index.

5. Here, the parties' respective designations identified the following matter for inclusion in the Record on Appeal:

- a. Form 4 Order
- b. Complaint
- c. Defendant's Motion to Dismiss or, in the alternative, Motion for a More Definite Statement
- d. Notice of Hearing
- e. Transcript of Motion to Dismiss Hearing

6. Although the most recently submitted Record on Appeal includes an index, it remains deficient in two respects. First, it does not include the Complaint, which was designated for inclusion. Second, it includes a substantial number of certificates of service that were not identified in the parties' designations and do not appear necessary for this Court's review of the issues on appeal.

7. Correcting these issues will allow the parties to prepare final briefs using the same record and uniform record citations, and should avoid further confusion or delay.

WHEREFORE, Respondent respectfully requests that this Court enter an Order: (1) directing Appellant to serve, within a time set by the Court, a compliant Record on Appeal that includes the matter properly designated under Rule 209, is organized and paginated as required by Rule 210(c), and omits matter not properly included in the record; (2) staying the time for the parties to file final briefs until a compliant Record on Appeal is served; and (3) granting such other and further relief as the Court deems just and proper.

Respectfully submitted,

WOMBLE BOND DICKINSON (US) LLP

By: /s/ Jason D. Wyman

Jason D. Wyman
S.C. Bar No. 100271
jason.wyman@wbd-us.com
550 South Main Street, Suite 400
Greenville, South Carolina 29601
(864) 255-5400
Attorneys for Respondent

Greenville, South Carolina
July 20, 2026

RECEIVED

Jul 20 2026

SC Court of Appeals

In the Court of Appeals

APPEAL FROM GREENVILLE COUNTY
Court of Common Pleas

The Honorable William C. McMaster, III
Circuit Court Judge

Appellate Case No. 2025-002165
Circuit Court Case No. 2024-CP-23-06365

Shena D. Webb, Appellant,

v.

The Legacy at Southpointe, Respondent.

PROOF OF SERVICE

I, the undersigned attorney with the law offices of Womble Bond Dickinson (US) LLP, counsel for Respondent, do hereby certify that I have this day served upon all parties to this appeal true and correct copies of Respondent's Second Motion for Order Requiring Service of a Complaint Record on Appeal, at the addresses set forth below.

Parties Served: Shena D. Webb
107 E Cummings Ave
Hampton, Virginia 23663

By: /s/ Jason D. Wyman
Attorneys for Respondent

July 20, 2026

RECEIVED

Jun 26 2026

SC Court of Appeals

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3. Certificate of Service pgs 17-28

Notice of Appeals

Final Brief

Pleadings

STATE OF SOUTH CAROLINA) IN THE COURT OF COMMON PLEAS
COUNTY OF GREENVILLE) CASE NO. 2024CP2306365
Shena D. Webb,)
Plaintiff,)
vs.) **MOTION TO DISMISS OR, IN THE**
The Legacy at Southpointe,) **ALTERNATIVE, MOTION FOR A**
Defendant.) **MORE DEFINITE STATEMENT**

Under Rules 12(b)(5) and 12(b)(6) of the South Carolina Rules of Civil Procedure, Defendant Ravn Senior Solutions, LLC d/b/a Navion Senior Solutions, incorrectly identified as The Legacy at Southpointe (“Defendant”), moves to dismiss Plaintiffs’ Complaint. In the alternative, Defendant moves the court for a more definite statement under Rule 12(e) of the South Carolina Rules of Civil Procedure. Defendant expressly reserves the right to file a motion to compel arbitration at a later time.

Plaintiff, who is proceeding *pro se*, filed her Complaint on October 31, 2024. Plaintiff’s Complaint is sparse, lacking factual detail, and is difficult to decipher. Plaintiff asserts a single cause of action for breach of contract, alleging that her husband, Charles Webb, was a resident at The Legacy at Southpointe, an assisted living and memory care facility in Greenville, SC, and that Defendant “made a breach of contract in delivering the proper care of my husband” after he was found unresponsive. Unfortunately, Mr. Webb passed away on November 2, 2021.¹

1. **Motion to Dismiss for Insufficient Process.** The statute of limitations for a breach of contract action is three years. S.C. Code Ann. § 15-3-530(1). Although Plaintiff filed

¹ The court may consider other materials that are public records or are otherwise appropriate for the taking of judicial notice. *See* S.C. R. Evid. 201(f); *Doe v. Bishop of Charleston*, 407 S.C. 128, 135 n.2, 754 S.E.2d 494, 498 n.2 (2014).

her Complaint on October 31, 2024—just days before the statute of limitations expired—she did not serve the Complaint until June 6, 2025, more than seven months later. Under South Carolina law, when a complaint is filed near the expiration of the statute of limitations, service must be effectuated within 120 days of filing. *Mims ex rel. Mims v. Babcock Ctr., Inc.*, 399 S.C. 341, 346, 732 S.E.2d 395, 398 (2012) (“When service occurs outside of the statute of limitations it must occur within 120 days of filing the complaint.”). Here, Plaintiff failed to serve the Complaint within the required 120-day period following the expiration of the statute of limitations. Plaintiff’s failure to serve the Complaint within this 120-day window renders the action untimely and subject to dismissal under Rule 12(b)(5), SCRPC. Additionally, to the extent Plaintiff’s allegations could be construed as asserting a claim for medical malpractice, the Complaint must also be dismissed for failure to comply with the mandatory presuit requirements of S.C. Code Ann. § 15-79-125(A).

2. **Motion for More Definite Statement.** Should the Court decline to dismiss the Complaint, Defendant alternatively moves for a more definite statement under Rule 12(e), SCRPC. As it stands, the Complaint is so ambiguous that Defendant cannot reasonably be required to frame a responsive pleading.

This Motion will be supported by a written memorandum, arguments of counsel, and all other submissions permitted by the Court.

/s/ Jason D. Wyman
S. Sterling Laney, III (SC Bar No. 6933)
Jason D. Wyman (SC Bar No. 100271)
WOMBLE BOND DICKINSON (US) LLP
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Greenville, South Carolina 29601
T: (864) 255-5400
E: Sterling.Laney@wbd-us.com
Jason.Wyman@wbd-us.com

July 7, 2025

Attorneys for Defendant

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/s/ Jason D. Wyman

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550 South Main Street, Suite 400

Greenville, South Carolina 29601

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E: Sterling.Laney@wbd-us.com

Jason.Wyman@wbd-us.com

July 7, 2025

Attorneys for Defendant

STATE OF SOUTH CAROLINA) IN THE COURT OF COMMON PLEAS
COUNTY OF GREENVILLE) CASE NO. 2024CP2306365

Shena D. Webb,

Plaintiff,

vs.

The Legacy at Southpointe,

Defendant.

NOTICE OF HEARING

PLEASE TAKE NOTICE that a hearing on Defendant The Legacy at Southpointe's Motion to Dismiss or, in the alternative, Motion for a More Definite Statement will be held at **9:30 A.M. on September 16, 2025**, at the Greenville County Courthouse, 305 E. North Street, Greenville, SC 29601.

/s/ Jason D. Wyman

S. Sterling Laney, III (SC Bar No. 6933)

Jason D. Wyman (SC Bar No. 100271)

WOMBLE BOND DICKINSON (US) LLP

550 South Main Street, Suite 400

Greenville, South Carolina 29601

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E: Sterling.Laney@wbd-us.com

Jason.Wyman@wbd-us.com

July 24, 2025

Attorneys for Defendant

STATE OF SOUTH CAROLINA	)	IN THE COURT OF COMMON PLEAS
COUNTY OF GREENVILLE	)	CASE NO. 2024CP2306365
Shena D. Webb,	)	
	)	
Plaintiff,	)	
	)	
vs.	)	MOTION TO DISMISS OR, IN THE
	)	ALTERNATIVE, MOTION FOR A
The Legacy at Southpointe,	)	MORE DEFINITE STATEMENT
	)	
Defendant.	)	
	)	

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July 7, 2025

Attorneys for Defendant

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/s/ Jason D. Wyman
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Jason.Wyman@wbd-us.com

July 7, 2025

Attorneys for Defendant

Transcripts

STATE OF SOUTH CAROLINA	*	COURT OF COMMON PLEAS
	*	
COUNTY OF GREENVILLE	*	TRANSCRIPT OF RECORD

-----X	
SHENA D. WEBB,	*
	*
Plaintiff,	*
	*
VS.	* Case No. 2024-CP-23-06365
	*
LEGACY AT SOUTHPOINTE,	*
	*
Defendant.	*
-----X	

September 16, 2025

B E F O R E:

The Honorable William C. McMaster, Jr., Presiding Judge

A P P E A R A N C E S:

Jason D. Wyman, Esq.
Attorney for the Defendant

Recorded by: TEC Courtroom

Court Reporter: Bobbi Fisher, RPR
SC Official Court Reporter III

I N D E X

DESCRIPTION

PAGE

Proceedings

3

E X H I B I T S

(None.)

COURT REPORTER/TRANSCRIBER LEGEND

Dash (--) Indicates an interruption in speech

Ellipses (...) Indicates trailing off in speech

(ph) Indicates phonetic word

[sic] Indicates the word is written as said

(Indiscernible) Indicates word(s) is not
known due to poor audio recording quality

P R O C E E D I N G S

THE COURT: Next case is a Motion to Dismiss. It is 2024-CP-23-06365, Shena Webb vs. Legacy at Southpointe.

Yes, sir.

MR. WYMAN: Good morning, Your Honor. Jason Wyman here on behalf of the defendant.

THE COURT: Okay. Jason Wyman. All right.

Shena Webb is, obviously, not in the courtroom.

Sir, do you got anything to do with this case?

UNIDENTIFIED MAN IN GALLERY: No, sir.

THE COURT: Okay. All right. Go see if Shena Webb is out in the -- outside.

(Pause in the proceedings while the Bailiff exits and re-enters the courtroom.)

THE COURT: Okay. All right. It is now right at 9:40. These hearings were set for 9:30. Shena Webb has not appeared. The bailiff has sounded the name in the hall. She is not in the hall, she is not in the courtroom.

We have confirmed that notice was sent to Shena Webb, indicating that there would be a hearing today at 9:30 on September the 16th and at the Greenville County Courthouse. So she had received notice. She is the plaintiff in this action.

Mr. Wyman, I'll be happy to hear from you, sir.

MR. WYMAN: Thank you, YOUR HONOR. May it please the

1 Court.

2 Our motion is very straightforward, Your Honor. This is
3 a pro se Complaint filed by Ms. Webb. It is essentially one
4 sentence. It alleges that her husband did not receive
5 adequate care at my client's assisted and memory living
6 facility. And based on the record or at least based on the
7 obituary, he passed away on November 2nd of 2021.

8 She filed this action October 31st of 2024, so right up
9 against the statute of limitations. The action was not served
10 until June of 2025, so we believe that she missed the 120 days
11 as required under our case law, which is Mims vs. Mims -- vs.
12 The Babcock Center. Because she didn't file that with -- or,
13 excuse me -- serve it within 120 days, I believe the case is
14 subject to dismissal.

15 Also, Your Honor, to the extent that she is alleging
16 medical malpractice due to a death at a facility, she didn't
17 have an affidavit supported by, you know, an expert that's
18 required to bring a case like that.

19 The Complaint, again, one sentence, says that my client
20 breached a contract based on the care that was provided. So I
21 think even if the Court looks at it as a breach of contract
22 action, it's still a three-year statute of limitations. It
23 just wasn't served timely, Your Honor.

24 THE COURT: All right, sir. All right. Thank you very
25 much for your arguments. I'll grant your motion. And we'll

1 drop a Form 4 in the queue -- well, when we send it out, I'll
2 Form 4 file that. I'll go ahead and get that file probably
3 hopefully in the next couple of days, and we will probably
4 address it both ways. You argued it both ways that medical
5 malpractice and if it's just breach of contract, we've covered
6 it. We'll probably address it both ways as far as that's
7 concerned.

8 As far as the dismissal, I will grant your motion.

9 MR. WYMAN: Thank you, Your Honor.

10 THE COURT: All right. Thank you.

11 (The above hearing concluded.)
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Certificate of Transcriber

CASE NAME: Webb v. Legacy at Southpointe

DATE OF HEARING: 9/16/25

RECORDING METHOD: TEC Courtroom

I, Bobbi Fisher, do hereby certify that the foregoing transcript is a true and correct record of the recorded proceedings; that I was not present for the live proceeding; and that said proceedings were transcribed to the best of my ability from the audio and/or video recording and supporting information; and that I am neither counsel for, related to, nor employed by any of the parties to this case; and I have no interest, financial or otherwise, in its outcome.

Bobbi Fisher

/s/ Bobbi Fisher

Bobbi Fisher, SC Official Court Reporter III, RPR

Transcript Prepared: 11/13/25

NOTE: PURSUANT TO RULE 607(h)(1)(B), SCACR, "A COURT REPORTER SHALL RECEIVE THE FEE OF \$1.00 PER PAGE FOR FURNISHING A COPY OF A PREVIOUSLY PREPARED TRANSCRIPT." ALL REQUESTS FOR COPIES OF THE ATTACHED TRANSCRIPT (FORM 800) FROM OPPOSING PARTY OR NON-PARTIES MUST BE SENT TO THIS REPORTER AT BFISHER@SCCOURTS.ORG.



Greenville Common Pleas

Case Caption: Shena D Webb vs. Legacy At Southpointe

Case Number: 2024CP2306365

Type: Order/Electronic Form 4

So Ordered

William C. McMaster, III

Electronically signed on 2025-09-16 12:33:49 page 3 of 3

FORM 4

STATE OF SOUTH CAROLINA
COUNTY OF Greenville
IN THE COURT OF COMMON PLEAS

JUDGMENT IN A CIVIL CASE

CASE NO. 2024CP2306365

Shena D Webb
PLAINTIFF(S)

Legacy At Southpointe
DEFENDANT(S)

DISPOSITION TYPE (CHECK ONE)

- ☐ **JURY VERDICT.** This action came before the court for a trial by jury. The issues have been tried and a verdict rendered.
- ☒ **DECISION BY THE COURT.** This action came to trial or hearing before the court. The issues have been tried or heard and a decision rendered.
- ☐ **ACTION DISMISSED** (CHECK REASON): ☐ Rule 12(b), SCRPC; ☐ Rule 41(a), SCRPC (Vol. Nonsuit); ☐ Rule 43(k), SCRPC (Settled); ☐ Other
- ☐ **ACTION STRICKEN** (CHECK REASON): ☐ Rule 40(j), SCRPC; ☐ Bankruptcy; ☐ Binding arbitration, subject to right to restore to confirm, vacate or modify arbitration award; ☐ Other
- ☐ **STAYED DUE TO BANKRUPTCY**
- ☐ **DISPOSITION OF APPEAL TO THE CIRCUIT COURT** (CHECK APPLICABLE BOX): ☐ Affirmed; ☐ Reversed; ☐ Remanded; ☐ Other

NOTE: ATTORNEYS ARE RESPONSIBLE FOR NOTIFYING LOWER COURT, TRIBUNAL, OR ADMINISTRATIVE AGENCY OF THE CIRCUIT COURT RULING IN THIS APPEAL.

IT IS ORDERED AND ADJUDGED: ☐ See attached order (formal order to follow) ☒ Statement of Judgment by the Court:

This matter came before the Court at 9:30 A.M. on September 16, 2025. Pro se Plaintiff did not appear for the hearing. Jason Wyman was present on behalf of the Defendant. In support of Defendant's Motion to Dismiss, Mr. Wyman presented two arguments. The first argument is that Plaintiff's Complaint was untimely served upon the Defendant. The second argument is that, to the extent Plaintiff is alleging a medical malpractice claim, she failed to support her Complaint with an expert affidavit addressing such an allegation. After carefully considering these arguments, Defendant's Motion is GRANTED.

It is so Ordered.

ORDER INFORMATION

This order ☒ ends ☐ does not end the case.

☐ See Page 2 for additional information.

For Clerk of Court Office Use Only

This judgment was electronically entered by the Clerk of Court as reflected on the Electronic Time Stamp, and a copy mailed first class to any party not proceeding in the Electronic Filing System on 09/16/2025.

Shena D Webb for Shena D Webb
Shena D Webb for Shena D Webb

NAMES OF TRADITIONAL FILERS SERVED BY MAIL

Court Reporter:

E-Filing Note: The date of Entry of Judgment is the same date as reflected on the Electronic File Stamp and the clerk's entering of the date of judgment above is not required in those counties. The clerk will mail a copy of the judgment to parties who are not E-Filers or who are appearing pro se. See Rule 77(d), SCRPC.

Certificate of Service

FORM 7
PROOF OF SERVICE OF A NOTICE OF APPEAL

THE STATE OF SOUTH CAROLINA
In The Court of Appeals

APPEAL FROM Greenville COUNTY
Court of Common Pleas

William C. McMaster III, Circuit Court Judge

Case No. 2024 - CP 230 - 6365

Shena D. Webb

Appellant/Respondent,

Legacy At Southpointe

v.

Appellant/Respondent.

PROOF OF SERVICE

I certify that I have served the Notice of Appeal on Legacy At Southpointe by depositing

(Name)

a copy of it in the United States Mail, postage prepaid, on 10/17/2025, addressed to,

(Date)

Jason D. Wyman of Womble Bond Dickinson (US) LLP the
attorney representing the Legacy At Southpointe.

550 South Main Street Suite 400 Greenville, South Carolina
29601

Date: 10/17/2025

s/ Shena D. Webb
Address: 107 E Cummings Ave
Hampton, VA
23663

FORM 1
NOTICE OF APPEAL IN A CIVIL CASE

THE STATE OF SOUTH CAROLINA
In The Court of Appeals

APPEAL FROM Greenville COUNTY
Court of Common Pleas

William C.
McMaster III, Circuit Court Judge

Case No. 2024-CP-230-6365

Shena D. Webb

Appellant/Respondent,

Legacy At Southpointe

v.

Appellant/Respondent.

NOTICE OF APPEAL

Shena D. Webb appeals the order of the Honorable William C.
McMaster III dated
(Name) (Judge)

September 17, 2025 Appellant received written notice of entry of this order on
(Date)

October 17, 2025
(Date)

Date: October 17, 2025

s/ Shena D. Webb

Name: Shena D. Webb

Address: 107 E. Cummings Ave
Hampton, Va. 23663

Phone: 919.579.9861

Email: shenawebb@icloud.com

Appellant

Womble Bond Dickinson (US) LLP

Other Counsel of Record:

Name: Jayson D. Wyman

Address: 550 South Main Street Suite 400
Greenville, South Carolina 29601

Phone: 803.245.5400

Recommended Attorney Fee Amount:

DESIGNATION OF MATTER TO BE INCLUDED
IN THE RECORD ON APPEAL

THE STATE OF SOUTH CAROLINA
In The Court of Appeals

APPEAL FROM GREENVILLE COUNTY
Court of Common Pleas

William C. McMaster, III, Circuit Court Judge

Case No. 2024CP2306365

Shena D. Webb

Appellant

V.

Legacy At Southpointe

Respondent

DESIGNATION OF MATTER TO BE
INCLUDED IN THE RECORD OF APPEAL

Appellant proposes the following to be included in the Record on Appeal:

1. Motions to dismiss of September 17, 2025;
2. Complaint;
3. Transcripts of Proceedings pp.1-5;

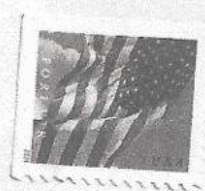
I certify that this designation contains no matter which is irrelevant to this appeal.

January 4, 2026

Shena D. Webb
107 e Cummings ave
Hampton , Virginia 23663

mailed
10/14/2005

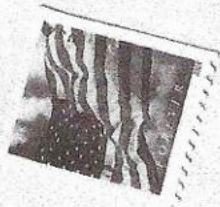
Steve Webb
107 E Cummings Ave.
Hampton, Va. 23663



Womble Bond Dickinson (US) LLP
c/o Jason Wyman
550 South Main Street Suite 400
Greenville, SC 29601

Flora Webb
7 E Cummings Ave.
Hampton, Va 23663

11/7/2005
monday



Womble Bond Richardson (US) LLP
c/o Jason Wymann
550 South Main Street Suite 400
Greenview, SC.

29601

11/12/2005
mailed

Shana Webb
107 E Cummings St
Hampton, Va.
23663



Monble Bond Dickinson (US) LLP
c/o Jayson Wynn
560 (550) South Main Street Suite 400
Jherville, Se. 29001

Ilena Webb
107 E. Cummings Ave
Hampton, Va.
23663



Womble Bond Dickinson (US) LLP
c/o Jayson Wignan
550 South Main Street Suite 400
Greenville, SC. 29601

11/14/2005
mailed
to J. Wignan

Shena D. Webb v. Legacy At Southpointe
Appellate Case No. 2025-002165

CERTIFICATE OF SERVICE

I hereby certify that on December 19, 2025, I served the representing attorney for the Legacy At Southpointe via the United States mail on the following:

WOMBLE BOND DICKINSON (US) LLP
C/o Jayson Wyman
550 South Main Street Suite 400
Greenville, SC 29601

Shena D. Webb v. Legacy At Southpointe
Appellate Case No. 2025-002165

CERTIFICATE OF SERVICE

I hereby certify that on December 26, 2025, I served the representing Attourney for the Legacy At Southpointe the initial brief and designation of matter via the United States mail on the following:

WOMBLE BOND DICKINSON (US) LLP
C/O JAYSON WYMAN
550 South Main Street Suite 400
Greenville , SC 29601

Shena D. Webb v. Legacy At Southpointe
Appellate Case No. 2025-002165

CERTIFICATE OF SERVICE

I hereby certify that on January 4, 2026, I served the representing attorney for the Legacy At Southpointe the Designation of Matter via the United States mail on the following:

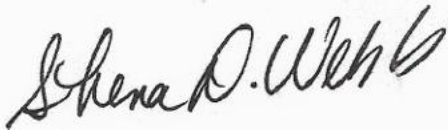
WOMBLE BOND DICKINSON (US) LLP
c/o Jayson Wyman
550 South Main Street Suite 400
Greenville, SC 29601

Shena D. Webb v. Legacy At Southpointe
Appellate Case No, 2025-002165

CERTIFICATE OF SERVICE

I hereby certify that on March 23, 2026, I served the representing attorney for the Legacy At Southpointe the Motions for the record of Appeal via the United States mail on the following:

WOMBLE BOND DICKINSON (US) LLP
C/O Jason Wyman
550 South Main Street Suite 400
Greenville, South Carolina 29601

A handwritten signature in black ink that reads "Shena D. Webb". The signature is written in a cursive, flowing style with a large, stylized "S" and "W".

Shena D. Webb
107 E Cummings Ave
Hampton, Va. 23663

Shena D. Webb v. Legacy At Southpointe
Appellate Case No. 2025-002165

CERTIFICATE OF SERVICE

I hereby certify that on March 30, 2026, I served the representing attorney for the Legacy At Southpointe the Record of Appeal and Final brief via the United States mail on the following:

WOMBLE BOND DICKINSON (US) LLP
C/O JAYSON WYMAN
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Greenville, SC 29601