

RECEIVED

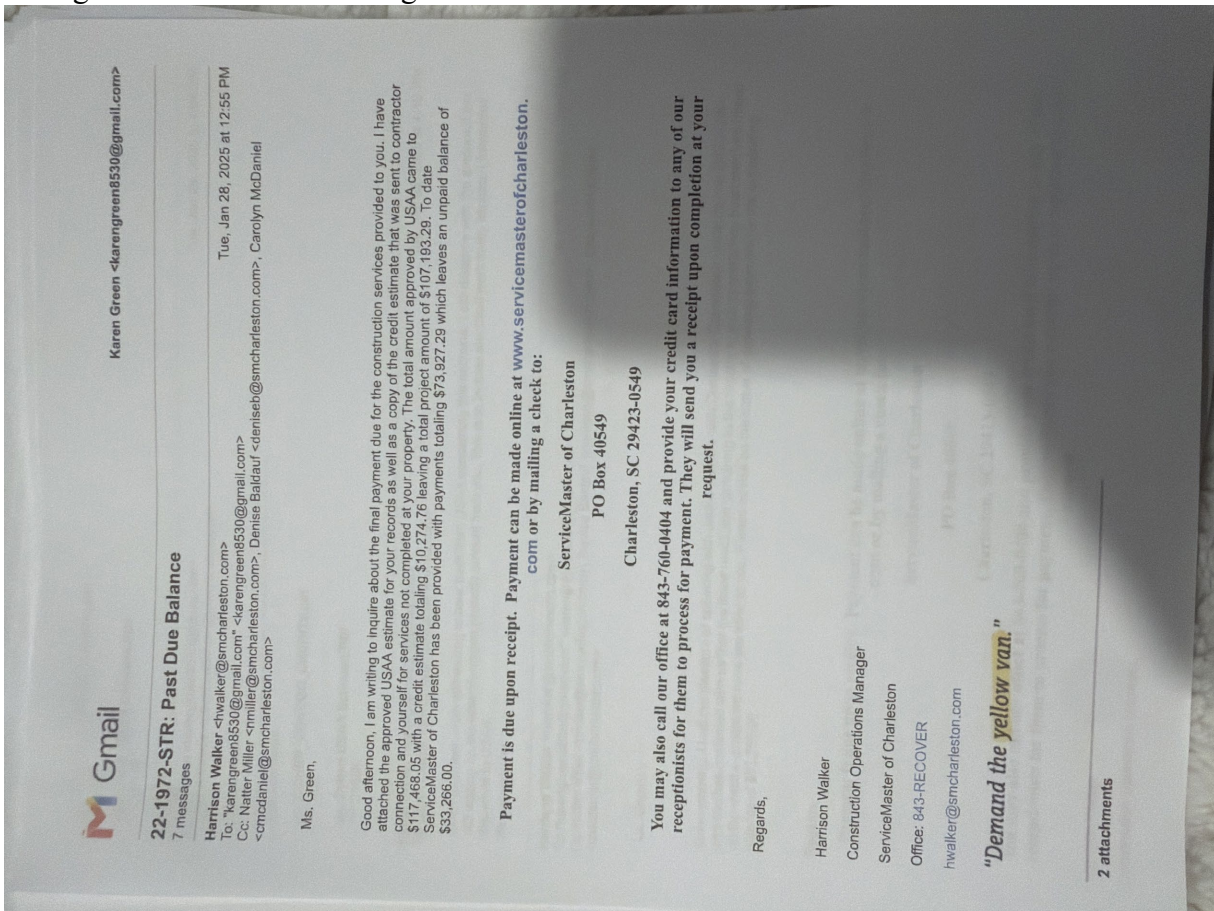
Aug 24 2026

SC Court of Appeals

From: Karen Green
To: Court Of Appeals Filings
Subject: Re: Motion Form
Date: Monday, August 24, 2026 9:39:53 AM

*** **EXTERNAL EMAIL:** This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

I have one more document to add that I just came across showing Service Master sent receipt of total payments received and what was owed in email. These are emails between Service Master and myself. This shows they changed the total after USAA awarded me some of my damages. We were still working on the items that were not on the itemized list.



 COHEN_CONCON_CREDIT2.pdf
66K

 Cohen USAA Estimate.PDF
2163K

Karen Green <karengreen8530@gmail.com>
To: USAA Claims <SV92qWSkHcm@claims.usaa.com>

Tue, Jan 28, 2025 at 4:04 PM

[Quoted text hidden]

2 attachments

 COHEN_CONCON_CREDIT2.pdf
66K

 Cohen USAA Estimate.PDF
2163K

Karen Green <karengreen8530@gmail.com>
To: USAA Claims <SV92qWSkHcm@claims.usaa.com>

Tue, Jan 28, 2025 at 4:10 PM

Good afternoon, I am still waiting to hear back from USAA concerning this estimate. I still disagree with the amount. I am still waiting on the other damaged property amount from you. This is to include electrical work in my kitchen. I forwarded this email to USAA.

[Quoted text hidden]

Harrison Walker <hwalker@smcharleston.com>
To: "karengreen8530@gmail.com" <karengreen8530@gmail.com>
Cc: Natter Miller <nmliller@smcharleston.com>, Denise Baldauf <deniseb@smcharleston.com>, Carolyn McDaniel <cmcdaniel@smcharleston.com>

Tue, Feb 18, 2025 at 10:51 AM

Ms. Green,

Good morning, I had the pleasure of speaking with Jackie Estrada with Contractor Connection yesterday on 2/17/2025 and she has confirmed with us that the issue resolution pertaining to the repairs at your property has been resolved based off the credit estimate we have provided to you. Please advise on the status of providing payment for the outstanding balance of \$33,266.00.

Regards,

Payment is due upon receipt. Payment can be made online at www.servicemasterofcharleston.com or by mailing a check to:

ServiceMaster of Charleston

PO Box 40549

Charleston, SC 29423-0549

You may also call our office at 843-760-0404 and provide your credit card information to any of our receptionists for them to process for payment. They will send you a receipt upon completion at your request.

Harrison Walker

Construction Operations Manager

ServiceMaster of Charleston
Office: 843-RECOVER
hwalker@smcharleston.com

"Demand the yellow van."

From: Harrison Walker
Sent: Tuesday, January 28, 2025 12:55 PM
To: karengreen8530@gmail.com
Cc: Natter Miller <nmliller@smcharleston.com>; Denise Baldauf <deniseb@smcharleston.com>; Carolyn McDaniel <cmcdaniel@smcharleston.com>
Subject: 22-1972 STR: Past Due Balance

Ms. Green,
[Quoted text hidden]

Karen Green <karengreen8530@gmail.com>
Draft To: Harrison Walker <hwalker@smcharleston.com>
Fri, Apr 18, 2025 at 11:12 AM

Good afternoon, I spoke with Jessica and USAA. Sheldon was supposed to call you and conference me in on a three-way call. I have not heard back from him yet. We spoke about the damages and the amount being subtracted from the total. Please add all other charges that were sent to you and make allowances for an electrician to come out to repair electrical work in kitchen. You have a list of all other damages we agreed on as well as USAA. This will avoid any other contact between us in this matter. When the check is mailed out, you will get your money and USAA will send the check to me for my reimbursement. I do not trust waiting on you to get paid before you settle with me for the other damages. If this is not acceptable then we will have to take legal actions.

[Quoted text hidden]

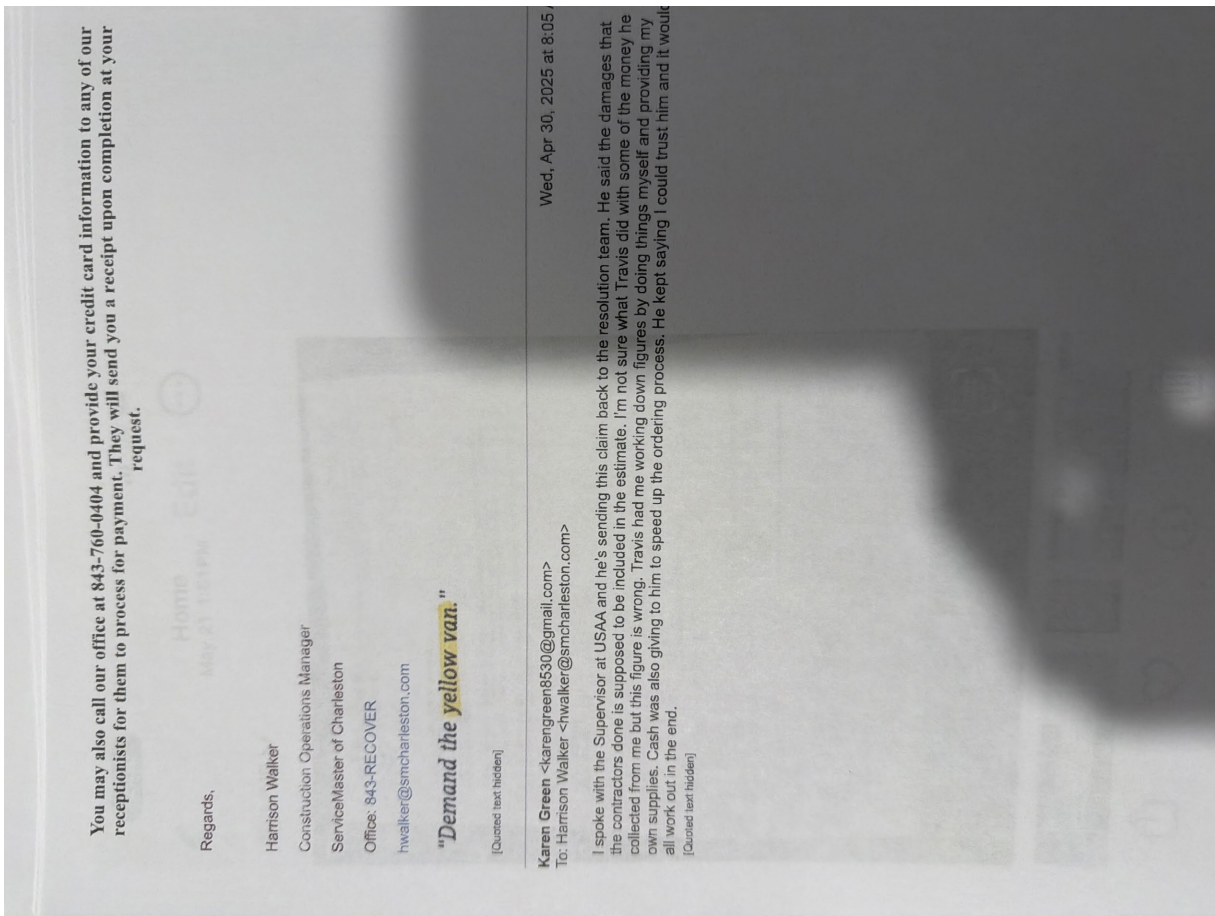
Harrison Walker <hwalker@smcharleston.com>
To: "karengreen8530@gmail.com" <karengreen8530@gmail.com>
Cc: Natter Miller <nmliller@smcharleston.com>; Denise Baldauf <deniseb@smcharleston.com>; Carolyn McDaniel <cmcdaniel@smcharleston.com>; USAA Claims <55v92qw5khcn@claims.usaa.com>
Tue, Apr 29, 2025 at 10:07 AM

Ms. Green,

USAA has informed ServiceMaster of Charleston that the remaining insurance payment on the claim has been sent directly to you. The total amount approved by USAA came to \$117,468.05 with a credit estimate totaling \$10,274.76 leaving a total project amount of \$107,193.29. To date ServiceMaster of Charleston has been provided with payments totaling \$73,927.29 which leaves an unpaid balance of \$33,266.00. At this time, please advise on the status of providing payment for the outstanding balance of \$33,266.00.

Payment is due upon receipt. Payment can be made online at www.servicemasterofcharleston.com or by mailing a check to:

ServiceMaster of Charleston
PO Box 40549
Charleston, SC 29423-0549



On Tue, Aug 18, 2026 at 4:26 PM Karen Green <karengreen8530@gmail.com> wrote:
Thank you

On Tue, Aug 18, 2026 at 2:56 PM Court Of Appeals Filings <ctappfilings@sccourts.org> wrote:

The Court has received your filing. A stamped copy is attached for your records.

Thank you!

From: Karen Green <karengreen8530@gmail.com>
Sent: Tuesday, August 18, 2026 2:44 PM
To: Court Of Appeals Filings <ctappfilings@sccourts.org>
Subject: Re: Motion Form

***** EXTERNAL EMAIL:** This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

Good afternoon

I, Karen Green, defendant in this case certify that I mailed the Plaintiff in this action a copy of the motion and proof of service by US certified mail, Return Receipt Requested, receipt number 9589071052704233372948 with proper postage affixed on August 18, 2026, as follows. Sent to Plaintiff attorney of representation:

- Motion
- Proof of Service
- Affidavit

ROBERTSON HOLLINSWORTH MANOS & RAHN

[40 Calhoun Street, Suite 330](#)

[Charleston, South Carolina 29401](#)

My telephone number is 843 603 2356

Karen Green

2025-CP-18-01521

On Thu, Jul 23, 2026 at 11:01 AM Court Of Appeals Filings <ctappfilings@sccourts.org> wrote:

Good morning,

Attached is the Motion Form.



Clerk's Office

[1220 Senate Street](#)

[Columbia, SC 29201](#)

Filings: ctappfilings@sccourts.org

Phone: (803) 734-1890

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