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MAY 08 2017

SC Court of Appeals

May 1, 2017

Jenny A. Kitchings, Clerk
The South Carolina Court of Appeals
Post Office Box 11629
Columbia, South Carolina 29201

RE: US Bank, N.A. v. William Taylor
Appellate Case No. 2016-001006

Dear Ms. Kitchings:

Creel's records indicate that Mr. Taylor did request the 7/28/15 transcript of the hearing in US Bank v. William Taylor. Mary Occhipinti was the court reporter of record. Ms. Occhipinti separated from our employment on 1/19/16.

As part of our office policy, we require all reporters to copy their audio files to an external hard drive when they leave employment with Creel to serve as a back-up in cases such as this. When the request was made, we contacted Ms. Occhipinti to produce the transcript. She eventually refused and said that Creel could produce the transcript on her behalf. We searched the hard drive for the audio files and could not find them, so we requested them from Ms. Occhipinti again. After more than a dozen emails trying to obtain the audio files and consulting our attorney, I refunded the deposit Mr. Taylor paid Creel on April 24th, 2017 and gave him Ms. Occhipinti's information so he could contact her directly. I also emailed Ms. Occhipinti Mr. Taylor's information so that she could contact him. At this point, I feel that Mr. Taylor will have better success in getting the transcript directly from Ms. Occhipinti than going through my office.



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I will be glad to assist in any manner I am able.
You can contact me directly on my cell at 803-600-
6209 or at my office, 803-252-3445.

Respectfully,



Amanda Creel Godfrey
Creel Court Reporting, Inc.

CC: Mary Occhipinti
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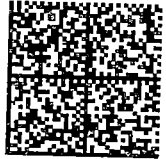
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