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JAN 24 2020

STRITZINGER v SOUTH CAROLINA ET ALL

IN THE SUPREME COURT OF SOUTH CAROLINA
S.C. SUPREME COURT
COLUMBIA, SOUTH CAROLINA

2019-001852

MOTION TO EXTEND TIME AND PRELIMINARY RESPONSE TO THE COURT

The court has ordered Petitioner to deliver to the court every reason it should not impose a legal sanction, even though the court is seeking to apply a sanction against Petitioner due to errors and omissions of court appointed counsel's Bart Bartlett, and Greg Parker (which called no witnesses in his defense, and presented no evidence of his employment or personal situation), and makes the court aware that he has not tried a case in any court in South Carolina after being denied an evidentiary hearing by Judges Newman, Manning, Birch, Kelly and Hood over 19 months.

Petitioner sought to have "Show Cause Proceedings" in those five courts so that he could obtain subpoena's to have Bank of America, and Verizon provide counsel, and to establish his cause so that he could simply have an opportunity to go to trial with witnesses, documents, and a fair chance to win which is guaranteed by the US constitution. This is not the US Senate, which gets to arbitrarily set the rules of Civil Procedure on a whim or due to conditions presented. Furthermore, Petitioner only did so after the South Carolina department of Labor told him that was his only recourse.

Petitioner's appeal of Judge Belton's order on restricting Circuit Court proceedings is now set with the Circuit Court (2019CP4004271), so this court entering an Appellate Order which would terminate that case would effectively deny him an appeal from Probate, which is also a Due Process Violation of both the South Carolina Constitution, and the US Constitution (5th Amendment).

Petitioner therefore asks this court to stay its current ruling until he can appeal the Bank of America, Verizon, and Wright cases individually to the South Carolina Court of Appeals and request they consolidate the record, and until the Circuit Court rules on his appeal from Probate matters.

Petitioner believes it may take as long as seven additional months to get an Appeal set in the Circuit Court of South Carolina (2019CP4004271), because the 5th Judicial Circuit has close to the worst Docket system in America which I have seen. In every other state (VA, PA, DE, MD, NC, TX) except Florida cases are set within 90 days from the date of Summons. The Chief Clerk's assistant setting Motions, and not trials in South Carolina here average interval for Civil cases is more than 12 months from the date of filing. In Travis County Texas where I have worked before cases are struck in 120 days from the docket automatically if they are not set for trial (Case Parking), and there is a daily emergency docket where show cause proceedings can be run at any time in an ex-parte form if they involve children. There are also emergency proceedings which can be set inside one week (as short as three days) for family law proceedings which can be set on Friday on the walk-in docket if served on Monday. In other words the Interval for civil relief in Texas is between (3 and 90 days) depending on the situation, and here its between (365 days, and NEVER).

In this state I have filed essentially four original actions which were filed "BEFORE" probate matters in the Circuit Court, none of which were allowed to go to trial while all three probate cases which were effectively responses to the Circuit Cases were allowed to go to trial in 60 days or less.

Petitioner is therefore asking for the court to extend its latest ruling for 150 days, enough time for him to get rulings in the Three additional Appellate actions, and the lone remaining Circuit Court case in South Carolina. Furthermore, Appellant has an existing Pending Application to the Dutch Fork Magistrate which now has a new judge. Petitioner notes the legal requirements set by this court are unreasonable against a party which has two small businesses which are nearly fully formed.

Signed this 22nd day of January, 2020

John S. Stritzinger

US Magistrate – NSTAC – March – 2013 with a Term expiring March of 2021.

PRELIMINARY ANSWER TO THE SUPREME COURT OF SOUTH CAROLINA IN SUMMARY FORM WITH A LEGAL BRIEF ON THE MERITS UNDERWAY

- Petitioner has 30 years of Public work experience, a National Security Clearance, and in every way is superior to his older brother who has a mental health problem, except that Petitioner was sued in the State of Texas 14 years in a row by his ex wife who had a physical relationship with two State officers including the sitting Governor(Perry), and the Texas Appellate Judge who signed the majority opinion in his case impacting his children and all of his life savings (more than 1M dollars including 600K in Equity in a Texas property).

Furthermore, such appellate conflicts are not allowed in South Carolina, but in Texas you have to request a Motion in person to ask an Appellate Justice to recuse himself, which is albeit impossible to do "PRO SE" or without the State Bar Examiners office attached.

In this case neither the Texas Bar Association, nor the Supreme Court of Texas cared at all about the situation which is in fact Treason, and a Capitol Crime under Federal Code. Lower Texas state officers said "they could not Fix or Relitigate" a Texas Appellate Judgment, only the Texas Supreme Court had powers to open a case without respect for time and they have choosen not to do so. They have asked that I file Federal Criminal charges against Judge Pemberton, even though it had nothing to do with my children's education.

- Issue #1 – James R. Stritzinger had no standing to request relief in a South Carolina Court of law against a non-resident (Appellant and Petitioner) thus all relief set in South Carolina was in error in the first place.
- Issue #2 – James R. Stritzinger had a severe mental health problem which required medication and ongoing therapy following his bankruptcy.
- Issue #3 – James R. Stritzinger JR had a personal bankruptcy, and three corporate bankruptcies which were directly a result of his poor decision making.
- Issue #4 – James R. Stritzinger cannot take care of himself, and therefore cannot be a guardian for another party.
- Issue #5 – James R. Stritzinger Jr. has received 10's of thousands of dollars from the US government and has not paid any material bill impacting Petitioner, or his credit.
- Issue #6 – James R. Stritzinger Jr has not hired an attorney to assist his brother with a complex Special Education case impacting six State High courts.
- Issue #7 – James R. Stritzinger Jr stole records he offered to Richland County Sherriff's deputies making those same records inadmissible which were a violation of both State Medical Privacy Laws, as well as Federal US Mail Statutes.

- Issue #8 – Petitioner left the State of South Carolina in January of 2014, just two months after arriving, yet Respondent James R. Stritzinger told the State he had been living in South Carolina for two years or more.
- Issue #9 – Petitioner has three adult children in Texas, and a minor son in Virginia.
- Issue #10 – Petitioner registered his companies (Greenville Associates Solutions), and Capitol Technology in the States of Pennsylvania, and Virginia respectively, and both are Cash Flow Positive.
- Issue #11 – Petitioner is owed more than 12M dollars from Verizon for legal fees and sales compensation generated on its behalf which resulted in a Supreme Court Victory on the merits, and a sale to President Obama, yet this court refuses to even hear a show cause on the issue of whether Verizon has to provide counsel.
- Issue #12 – Petitioner is owed more than 12M dollars form Bank of America personally for an unpaid contract which he has fulfilled, but which they have defaulted. Furthermore, Petitioner believes that Chairman of the Board Charles Holliday, made a binding verbal offer for 2B dollars to acquire disputed properties involving location processing, and transaction services.
- Issue #13 – Petitioner’s Company – Greenville Associates is owed more than 12M dollars for evaluation and Testing of Host services to reduce overall company expenditures involving Host Technology on a global basis.
- Issue #14 – Petitioner is due counsel, and payment of all legal fees as the issues before the Circuit court of South Carolina are all indemnified in the Bank of America Corporate bylaws, and Ms. Andrea Smith, CAO, and Mr. Brian Moynihan have violated their own corporate articles.
- Issue #15 – Palmetto Health Care has no right to directly bill patients brought to them against their will who did not consent to treatment in the same way I can not bill a non-party for a service that they did not contractually agree to. In this case Palmetto Health care has billed for services which the Richland County Sherriff Leon Lott incurred on the County’s behalf.
- Issue #16 – Petitioner believes that Sherriff Leon Lott committed as many as three Federal Felonies by detaining a non-resident who was simply litigating a case in Federal Court, and did not transact or communicate any other issue to anyone from the State of South Carolina From March 5th, to March 20th of 2018, furthermore, Sherriff Lot made no effort to validate a false claim and a perjured claim from James R. Stritzinger Jr. Sherriff Lot is in fact a party in this case.
- Issue #17 – Doctors at Palmetto Health including Raynor, Noggle, etc were not qualified to review a special education case in Texas, Legal Issues regarding United States Courts, or Family law issues, and Bart Bartlett although qualified based on his resume to handle the case, decided he simply did not want to assist in any issue involving his children, Palmetto Health, or the State because he gets paid 10’s of thousands of dollars per month simply to appear to allow State Judges to do whatever they want to do for every patient. **There is no unbiased judicial conduct in the Probate courts in South Carolina as they pay for the experts, they pay for the lawyers, and they do whatever they want anyway which is exactly why Probate matters should be reset without regard to what happened in the lower courts except that those same court appointed experts are now attached to the case likely for some benefit as they do have opinions to offer in most cases if prompted.**

FURTHERMORE PETITIONER HAS MADE NO POOR JUDGMENTS

Petitioner has not made any errors of Judgement in any state, has a departmental US Security clearance for the US Secret service, and owns two company's. Petitioner's income had dropped substantially between the time he left Bank of America, and moved to Verizon Federal, and despite a reduction of pay of more than 50% which impacts the Right to request a Modification in a Texas Court, a Texas State Judge refused to allow him to set a hearing impacting his support requirements. Furthermore, the State of Texas has not reviewed Trust funds of the minor children which are in excess of 10M dollars each, and all of the base data they are using is incorrect. However without a lawsuit which is properly served, completing discovery is impossible.

Petitioner has been told by the State Child Support offices of Florida, Pennsylvania, Virginia, and Delaware that if Children are not present in the state where a filing is made, the State has no grounds to set a hearing at all. In other words it becomes impossible even to have a neutral party establish income.

Petitioner despite having significant resources to hire experts for legal opinionins and medical opionions has been prevented from defending himself by the Chief Judge of Richland County who has taken all of his money, and tried to prevent him from visiting his children via Obstruction of Civil, and Federal Litigation. This is a Felony violation of US Code – Obstruction of Justice.

Petitioner was denied unemployment benefits from Verizon after his manager reported his car stolen and accused him of a code of conduct violation. Petitioner won the criminal trials in both the States of Maryland, and Florida in this regard, but has been denied a trial in any state to return to work at Verizon for Civil damages with the State of Florida stating that he was an at will employee and it simply didn't matter.

Petitioner has not made a poor decision, his income simply went down when he went from the COO of Bank of America, to one of the Chief Customer Architects for Verizon Federal assigned to specific Federal Business Units. Furthermore, Petitioner owned his home in Texas outright, and it was mismarked by the Texas Sherriff for sale, which he has already discussed with a Texas District/Circuit Judge Soifer who asked him to appear.

Petitioner does not have a mental health problem, he simply had one of six experts involved in a family law suit hired as a rebuttal witness for his ex-wife who was determined to be unfit to parent, who believed it was "crazy" to appeal a District Judge in Texas to an appellate court, when someone was not already a member of the Texas Court of Appeals bar. The same expert had no special education experience, no legal experience, and was NOT EVEN A PARENT, and thus had no basis to provide an opinion to the District Court. His testimony was not relevant. Furthermore, his expert report has expired, as in the State of Texas they are only good for seven years, and it was taken in 2009 (11 years ago). This expert, Dr. Stephen Thorne, had faxed his report to a Virginia medical doctor from India, who was not a naturalized US Citizen, was working on a Visa, and whom said he did not need to do a mental health evaluation to do a competency evaluation. He simply needed to make sure I understood my charges and how to plead in a Virginia courtroom. **I was being held for civil contempt of court, after getting angry at my appointed counsel for refusing to ask the Judge to transfer my case to the US Army District Court in Norfolk, and after my car was towed by the City of Manassas Virginia, on the morning of a hearing set for just hours later.**

PETITIONER HAS MORE THAN 15 YEARS OF LEGAL EXPERIENCE ON HIS OWN BEHALF

Petitioner has not sought to try his employment issues in the State of South Carolina by preference, and only did so, because the Chief Judge of South Carolina(Wooten) without any evidence presented or any witnesses called signed orders dismissing his cases(5+) without even so much as a show cause, and only had that many because the court previously refused to allow him to consolidate issues with Bank of America and Verizon in the same case even though they are in fact related and need to be consolidated out of judicial economy. **Unlike Federal Courts, Responding parties have to respond in State Courts, where in Federal Courts they simply are in default, and are defended by US Magistrates who try to dismiss every case without service for every party, even without a show cause. In other words the will of the American people has been twisted by Judges such as Paige Gossett who believe they are court appointed Defense counsel due to defects in Federal Rules of Civil processor, which is not consistent with the Federal Magistrates Act, and the Federal Rules of Judicial Conduct. In other words the standard processes set by Judge Wooten are in fact violations of Federal Code which is why I have requested the 5th Circuit remove him from the Bench, and notified the US Senate Judiciary committee of the same. I believe a case cannot be dismissed in a Federal Court without a show cause even if that show cause is less than 5 minutes, and requests the parties proffer what evidence it might submit if a trial occurred. If a judge believes that even if the pleadings were true, that the "proffered" evidence supported the position offered, that the court could not enter a binding judgement due to Statute or estoppel, only then should it be dismissed without a show cause. (IE the pleading as written is not sufficient to ever receive an appropriate judgement, or the judgment could not be ordered even if true for some reason). For example in this case, I don't believe that even a Federal Judge can convey a security clearance to a National Security program which it wasn't responsible for directly, and neither can a State Judge, while Mr. John Roberts the Chief Judge of the US Supreme Court is directly responsible for the systems which provide FISA information (location records), and as such in this case would take his signature, and his signature alone, outside the head of the US Army National Security Command to grant clearance to the program I am working as I have advised the court. To do so is in fact a Felony generated by this court. As such although the court wanted to defer admissions to Mr. Slusky, and Ms. Knight, I assure you that neither your court, nor Ms. Newman has the power to do so without the Countersignature of Mr. Roberts, Mr. Trump, or the Head of the US Army, and even if they do, current practice is for the DISA agency to do a multi-year background screen which usually takes up to three years. Perhaps Mr. Roberts, or Mr. Trump can expedite that to ninety days, but I assure you I doubt it, as it took almost five years to get mine. (and that was with 20 years of work history). Mr. Slusky, and Ms. Knight have no experience other than being lawyers in any related field in this case. Mr. Slusky worked in a State prosecutors office in Maryland, and never even tried a case in a related state case. Thus I ask this court to reconsider its position of allowing Mr. Slusky and Ms. Knight to enter a National Security case in the first place.**

Although Petitioner has relevant experience in many courts where he has tried and won cases in the District Court, Petitioner is currently a member of the Supreme Court of Texas, Criminal Court of Appeals Texas, and the 3rd Court of Appeals Texas where he has electronic filing rights. The State of Texas however has ruled that all issues with his minor/now adult children have terminated because his remaining minor child does not have a physical disability, and will be of age by the end of next year. The State of Texas however took exception when he appealed a State Appellate decision not to the Supreme

Court of Texas, but to the US 5th Circuit Court of Appeals in New Orleans, because Petitioner believed that the Texas trial court had not ruled on issues with Federal law which was necessary for him to have a high court review and thus reaching the Supreme Court of the US, or the Texas Supreme Court was impossible.

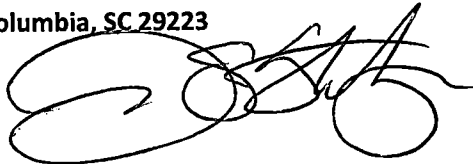
Furthermore, Petitioner appealed a Texas Judgment to US Circuit Jurisdiction, and had a sanction entered there in Default which has not yet been argued, and is pending a remand from the Texas CCA its highest Criminal Court due to violence perpetrated to his disabled minor children by Ms. Wright (and not himself) as witnessed by at least five Texas Professionals. Thus what is generally available on the Public Internet is not a correct status of this case, as this court shall soon see.

John S. Stritzinger

January 22nd, 2020

2156 Cresthill Rd

Columbia, SC 29223



EXHIBITS A – ALREADY SUBMITTED – LETTER TO THE COURT ON NATIONAL SECURITY PROGRAMS

EXHIBITS B – ALREADY SUBMITTED – INVOICE TO VERIZON FOR LEGAL ISSUES RENDERED

Petitioner believes he is owed approximately 12M dollars in legal fees from Verizon, plus sales commissions to be arbitrated between 20M, and 2.1B dollars, and 6.3 years of salary at 125K dollars. **Alternatively the court can rule a sale to Lowell McAdam CEO of Verizon is Binding, and order Verizon to acquire Greenville Associates for 409M dollars as its already agreed to do in lieu of salary, and sales commissions including the transfer of all related preliminary patents, and other intermediate work products.**

EXHIBITS C – INVOICE TO BANK OF AMERICA FOR SALARY BASED ON CONTRACT TO JSS PERSONALLY

Petitioner is owed Salary from August 1st, 2014 to the Present at the rate of 2M Dollars per annum. In a 2K hour calendar year that is a rate of 1K dollars per hour. Petitioner is owed 10K hours for five full years (Aug 2014-Aug 2019), and an additional $5/12 * 2000 = 833$ additional hours. Thus Petitioner is owed 10.833 Million dollars in salary, and Petitioner is seeking double damages for non-payment, interest in legal fees of the same amount. (21.666 Million Dollars)

Petitioner believes his work should result in Annual reductions in host expenses of up to 2.5B a year with permanent reductions in SG&A of the same amount which should impact Market Value of the Corporation of up to 11x or 25B in market value on 9B shares or 2.77/per share in value to every stockholder in the corporation including his own extended family which should own up to 10M shares

each. Thus effectively his own work as an employee should increase his three older children's wealth by 30M dollars each, which is why this is also relevant to Ms. Wright.

EXHIBIT D – INVOICE FROM GREENVILLE ASSOCIATES TO BANK OF AMERICA FOR ENGINEERING AND PROFESSIONAL SERVICES

Petitioner believes that although he developed the Architecture and Business Case for Bank of America as an employee of the company which is fairly rendered. Bank of America does not have its own lab services, and contracts out such services to HP-EDS, or in this case Greenville Associates. Furthermore, Petitioner has solicited directly and indirectly quotes for Supercomputers, and other Hosts to support Bank of America Engineering templates he built as an employee which were extensions to old platforms.

Petitioner has tested:

- **(7+ Flavors of Linux) – Ubuntu, Redhat, Linux Mint, Oracle Linux, SUSE Linux, Opensuse, Debian9, Centos7, Centos8, Debian8**
- **(4+ Versions of Windows) - Windows 7, Windows 10(2 Variants), Server 2012 R2, Server 2019**
- **(8+ Versions of Unix) – Solaris, MAC OSX(5 Versions), SCO Unixware, SCO Openserver 10, BSD Unix**

Petitioner has tested All Five Major Commerical DBMS Systems running on the defined combination of Services as proposed.

- **(Commercial DBMS 7+) – Postgres, DB2, Oracle 12c, Oracle 19c, Mysql Community, MariaDB, MS-SQL17, MS-SQL-19, Pervasive SQL**

Petitioner has tested three router variants, and three switch vendors

- **(Adtran, Cisco, Avaya)**

Petitioner has tested Four Public Cloud Architectures

- **(Google Cloud, Amazon Cloud, IBM Cloud, and Microsoft Azure Cloud)**

Greenville Associates believes 6K hours is appropriate including the transfer of rights to use the G/a Fusion Shell products for perpetuity. This is a 6M Dollar invoice for laboratory services with a report which is nearly complete on Grid Architectures.

G/A and JSS agree however that if Bank of America does not pay for Engineering work, the rights to such properties remain with Greenville Associates, and himself personally.

In Total Petitioner is requesting then 6M dollars + 10.833 for Salary + 10.833 for Damages from Bank of America, plus repayments to Aston Development for 16M dollars to its stockholders for damages received by James Richardson, and Larry Lebrock who filed a false claim in State and Federal Court impacting Aston. Aston was not in possession of any documents related to Ms. Wright, and was sued without them having any standing to do so. In total Petitioner believes Bank of America has 43M dollars in exposure plus an arbitration claim of 2B dollars for preliminary patents and intellectual property including a sale to Verizon Federal of the same amount. (In other words Bank of America recovered a license fee in excess of the total amounts due from Verizon its Banking Customer), thus making Verizon responsible for all 2.1B dollars involved in the claim. Furthermore, Verizon has the money and standing

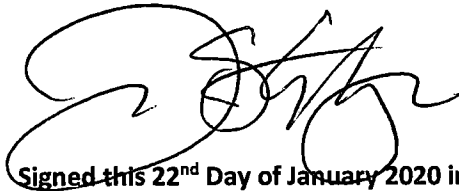
to pay and execute these transactions which should return as much as 100X to their shareholders over time on a global basis. (An excellent deal for them as well).

EXHIBIT E – DOCUMENTS ON SAVINGS AT BANK OF AMERICA

Enclosed are the approximate financials Appellant achieved as a SVP, and later COO of the corporation at Band4 and above over three years when he was in charge of Merrill Lynch Global integration.

SUMMARY ON EXHIBITS

In summary, Petitioner notifies the court that none of his exhibits have been tried by a valid court of law, and he believes that these same invoices were served in the Texas Western District Court where Bank of America and Verizon both filed an appearance, and where Verizon was in default, and Bank of America removed from the cause by Judge Yeakel (US District Court – Texas Western District).

A handwritten signature in black ink, appearing to read 'John S. Stritzinger', is written over the text of the signature line.

Signed this 22nd Day of January 2020 in regard to exhibits.

John S. Stritzinger

Exhibit E

	Baseline-09	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019-PROJECTED		
Network	\$ 917,622,800	\$ 611,837,600	\$ 611,837,600	\$ 611,837,600	\$ 611,837,600	\$ 567,867,600	\$ 567,867,600	\$ 567,867,600	\$ 567,867,600	\$ 567,867,600	\$ 567,867,600	\$ 567,867,600	
Mag Services	\$ 600,000,000	\$ 850,000,000	\$ 850,000,000	\$ 850,000,000	\$ 850,000,000	\$ 180,000,000	\$ 180,000,000	\$ 180,000,000	\$ 180,000,000	\$ 180,000,000	\$ 180,000,000	\$ 180,000,000	
Total Network Svcs	\$ 1,517,622,800	\$ 1,461,837,600	\$ 1,461,837,600	\$ 1,461,837,600	\$ 1,461,837,600	\$ 746,000,000	\$ 746,000,000	\$ 746,000,000	\$ 746,000,000	\$ 746,000,000	\$ 746,000,000	\$ 746,000,000	
Contact Center	\$ 16,416,000,000	#####	\$ 14,256,000,000	#####	#####	\$ 10,800,000,000	#####	\$ 10,800,000,000	\$ 10,800,000,000	\$ 10,800,000,000	#####	\$ 10,800,000,000	
Total Spend	\$ 17,993,622,800	#####	\$ 15,717,837,600	#####	#####	\$ 11,546,000,000	#####	\$ 11,546,000,000	\$ 11,547,867,600	#####	#####	\$ 11,547,867,600	Total Savings to Baseline
Savings From Baseline	\$ -	\$ 2,215,785,200	\$ 2,215,785,200	\$ 2,215,785,200	\$ 2,215,785,200	\$ 6,387,622,800	\$ 6,387,622,800	\$ 6,387,622,800	\$ 6,385,755,200	\$ 6,385,755,200	\$ 6,385,755,200	\$ 6,385,755,200	\$ 47,183,274,800.00
Addressable to Simola/Horn (PBXs/Videos/Routers)	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	\$ 1,703,000,000	
Addressable to Bob/ML Operations/D. White	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	\$ 3,007,000,000	
Addressable to D. White (1/2 Occupancy - D. Centers)	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	\$ 2,000,000,000	
Summary	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	\$ 6,710,000,000	
2-DOT Addressable to M. Grant (Band2)/D. White(Band2)	\$ 24,643,622,800	#####	\$ 22,427,837,600	#####	#####	\$ 18,256,000,000	#####	\$ 18,256,000,000	\$ 18,257,867,600	#####	#####	\$ 18,257,867,600	
2-DOT Unknown - One Time Sales of Datacenters (Cleveland, Maine, ETC)	\$ 59,000,000,000	#####	\$ 59,000,000,000	#####	#####	\$ 59,000,000,000	#####	\$ 55,083,000,000	\$ 54,743,000,000	#####	#####	\$ 53,381,000,000	
TOTAL SG&A	\$ 59,000,000,000	#####	\$ 59,000,000,000	#####	#####	\$ 59,000,000,000	#####	\$ 55,083,000,000	\$ 54,743,000,000	#####	#####	\$ 53,381,000,000	
% OF SGA	42%	38%	38%	38%	38%	31%	31%	33%	33%	34%	34%		
1-DOT (Just Added InfoSec - Not Major Expense)													
1-DOT (Added Home Loans - Major Profit Before 2009) (After 2009 - Mortgage Last 28-58 a Year)													

NET - ONE DOT

ZERO

ON THE ORDER OF ON THE ORDER OF A ON THE ORDER OF ON THE ORDER OF ON THE ORDER OF MII ON THE ORDER OF F ON THE ORDER OF I ON THE ORDER OF PLUS 9B
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Noninterest Expense

Table 4 Noninterest Expense

(Dollars in millions)	2017	2018
Personnel	\$ 31,642	\$ 31,748
Occupancy	4,009	4,038
Equipment	1,692	1,804
Marketing	1,748	1,703
Professional fees	1,888	1,971
Data processing	3,139	3,007
Telecommunications	699	746
Other general operating	9,928	10,066
Total noninterest expense	\$ 84,743	\$ 85,083

SAVINGS - GLOBAL TECHNOLOGY AND OPERATIONS - STRITZINGER, HORN, STOCKLEY - INCLUDING CONTACT CENTER TRANSITIONS - NCG BUDGET + CC OPERATIONS BUDGET

15,000,000	Above 40,000	Handsets	12	\$	350,000,000.00	Wireless Including Handsets & Usage
65,000,000	0.025	12		\$	19,500,000.00	Enterprise Voice
10,000,000	0.025	12		\$	18,400,000.00	CC Voice
	0.13	12		\$	18,400,000.00	Consolidating
				\$	379,400,000.00	Total Spend Enterprise - Regional
5,900	36	6	12	\$	15,322,800.00	PODS Lines & Alarm Facilities
1	36	6200	12	\$	2,160,000.00	Enterprise PDTS
	425	5900	12	\$	39,090,000.00	PRE Lines/NOIP
				\$	47,542,800.00	Branch & Wireless Voice
				\$	490,942,800.00	Total Spend Voice
4500	450	2	12	\$	48,600,000.00	Branch Data - B3 Eless
1400	600	1	12	\$	10,000,000.00	Branch Data - B1 Clou
5000	100	1	12	\$	6,000,000.00	StandAlone ATMs - VZ 100%
600	2500	2	12	\$	36,000,000.00	Regional Data
				\$	100,000,000.00	Core Networks - US
				\$	100,000,000.00	Global Networks
				\$	300,180,000.00	Total Data Spend
				\$	791,622,800.00	Total Spend Global Data as of 2008
					110,000,000	ML Networks - 2008
					106,000,000	CW Networks - 2008
					316,000,000	
				\$	917,622,800.00	Total Spend with ML & CW
				\$	560,000,000	HP Managed Services - McGraw
					600,000,000	Total HP
				\$	1,517,622,800.00	See Public Remarks
38,000	2000	18	12	\$	16,416,000,000.00	CC Support Costs Applied to 24 Bus
				\$	17,933,622,800.00	Total IT and CC Ops

SAVINGS - GLOBAL TECHNOLOGY AND OPERATIONS - STRITZINGER, HORN, STOCKLEY - INCLUDING CONTACT CENTER TRANSITIONS

65,000,000	Above 40,000	Handsets	12	\$	235,000,000.00	Sprint Wireless from CC Terminated
55,000,000	0.01	12		\$	7,800,000.00	Enterprise Voice w Regional On-Net Value Implemented
10,000,000	0.01	12		\$	6,600,000.00	CC Voice
	0.025	12		\$	3,000,000.00	Consolidating
				\$	302,400,000.00	Total Spend Enterprise - Regional
5,000	36	2	12	\$	5,097,600.00	PODS Lines
1	36	0	12	\$	2,160,000.00	Enterprise PDTS
	425	5900	12	\$	2,160,000.00	Move to SIP Planned But Not Implemented
				\$	7,257,600.00	Branch & Wireless Voice
				\$	309,657,600.00	Total Spend Voice
5900	425	2	12	\$	65,180,000.00	All Branches Moved to Dual
				\$		Stand Alone B3 Branches Eliminated
5000	100	1	12	\$	6,000,000.00	StandAlone ATMs - VZ 100%
600	2500	2	12	\$	36,000,000.00	Regional Data
				\$	100,000,000.00	Core Networks - US
				\$	100,000,000.00	Global Networks
				\$	302,180,000.00	Total Data Spend
				\$	611,837,600.00	Total Spend Global Data as of 2008
					0	ML Networks - 2008
					0	CW Networks - 2008
					0	
				\$	611,837,600.00	Total Spend with ML & CW
				\$	560,000,000	HP Managed Services - Stritzinger/McGraw
				\$	530,000,000	Global Transformation - ML & CW - CC Voice + 500 TP
					850,000,000	Total HP
				\$	1,461,837,600.00	See Public Remarks - R Approach of No Net Change
					Attainment	
33,000	2000	18	12	40%	14,236,000,000.00	Avaya CC with Service saved 30% on Agent Efficiency
				\$	15,717,837,600.00	Total IT and CC Ops

SAVINGS - GLOBAL TECHNOLOGY AND OPERATIONS - STRITZINGER, HORN, STOCKLEY - INCLUDING CONTACT CENTER TRANSITIONS

65,000,000	Above 40,000	Handsets	12	\$	250,000,000.00	Company Moved from 288K to 313K people
30,000,000	0.006	12		\$	4,640,000.00	Enterprise Voice Transformation Complete with On-Net to Branches
10,000,000	0.006	12		\$	2,160,000.00	CC Voice with IP Inbound Voice
	0.025	12		\$	3,000,000.00	Consolidating
				\$	319,840,000.00	Total Spend Enterprise - Regional
5,000	36	2	12	\$	5,097,600.00	PODS Lines
1	36	0	12	\$	2,160,000.00	Enterprise PDTS
	425	0	12	\$		PDTS Eliminated
	25	2500	12	\$	250,000.00	Case IP Voice with On-Net Routing Implemented w SIP Trunking - 25.00 per CC
				\$	5,347,600.00	Branch & Wireless Voice
				\$	255,387,600.00	Total Spend of Voice
5900	425	2	12	\$	65,180,000.00	Branch Data (MOVING TO MIX OF P4/MPAS WAS CONSIDERED - BUT NOT EXECUTED)
				\$		Stand Alone B3 Branches Eliminated
5000	100	1	12	\$	6,000,000.00	StandAlone ATMs - VZ 100%
600	2500	2	12	\$	36,000,000.00	Regional Data
				\$	100,000,000.00	Core Networks - US
				\$	100,000,000.00	Global Networks
				\$	302,180,000.00	Total Data Spend
				\$	567,567,600.00	Total Spend Global Data as of 2008
					0	ML Networks - 2008
					0	CW Networks - 2008
					0	
				\$	567,567,600.00	Total Spend with ML & CW
				\$	518,000,000	HP Managed Services - McGraw/Stritzinger
				\$	50	Global Complete - CC Voice Underway, SIP Trunking
					118,000,000	Total HP
				\$	717,567,600.00	See Public Remarks
23,000	2000	18	12	100%	10,800,000,000.00	CC Support Costs Applied to 24 Bus
				\$	11,547,847,600.00	Total IT and CC Ops

SAVINGS - GLOBAL TECHNOLOGY AND OPERATIONS - STRITZINGER, HORN, STOCKLEY - INCLUDING CONTACT CENTER TRANSITIONS

5-2010 \$ 12,215,785,207.00

5-2014 \$ 11,248,626,206.00

COMMENTS BU Savings via CC Consolidation was Ramping But Not Complete Until 2013. It took almost four years to reposition 38,000 agents to the new environment. To put things in perspective, every inbound trunk, and every port was moved to a DC.

Note Bank of America Network Services Consumed ZERO Capital while reducing spend \$8.4M. 400% OF HP-EDS OPERATIONS. HP-EDS was managing 5500 Key Systems in 2008 (One Per Branch). HP-EDS was managing Approximately 1100 Large CC PMs in 2009. HP-EDS had deployed about 55 Class Call Manager Clusters by 2008. ML had about 100 Global Areas, and Eless Systems (Very Advanced).

SCOPE OF HP-EDS OPERATIONS. HP-EDS was managing 0 Key Systems in 2008 (One Per Branch). HP-EDS was managing Approximately 0 Large CC PMs in 2009. HP-EDS had deployed about 55 Class Call Manager Clusters by 2008. HP-EDS had consolidated Avaya Global Voice to about 50 ACAs by 2012. FROM 7000 Endpoints to less than 200 under management.