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June 24, 2020

**VIA E-MAIL & U.S. MAIL**

South Carolina Office of Court Administration  
1220 Senate Street, Suite 200  
Columbia, SC 29201  
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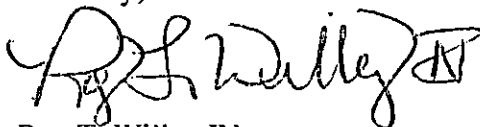
RE: *Therese Hood v. United Services Automobile Association*  
Appellate Case No.: 2019-001943

To Whom It May Concern:

Please be advised that the transcript in this matter has not been received. Our records indicate that we were notified it was ready and payment should have been received the second week of March. The Court reporter was notified of the same. Since that time we have received no further correspondence.

By copy of this letter I am requesting an update on this transcript.

Sincerely,



Roy T. Willey IV

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