

# BARNWELL WHALEY

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Jeremy E. Bowers, Associate  
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April 26, 2013  
VIA U.S. MAIL

3662.001

V. Claire Allen, Deputy Clerk  
South Carolina Court of Appeals  
Post Office Box 11629  
Columbia, South Carolina 29211

RE: Quality "Plus" Services, Inc. v. GenPhar, Inc.  
Case No.: 2008-CP-10-2403  
Court of Appeals Tracking No.: 2013-000330

Dear Madam Deputy Clerk:

On or about February 19, 2013, we sent a transcript request to Rolayne Volpe, court reporter, for a transcript of a motions hearing held on January 22, 2013, in the above-referenced case before The Honorable Kristi Lee Harrington, Circuit Court Judge, in Charleston County. On March 7, 2013, Ms. Volpe sent us the enclosed letter requesting a deposit for the transcript, and on March 11, 2013, we sent the deposit to her. In Ms. Volpe's letter, she indicates that she has sixty days from the date of receiving the transcript deposit to produce the transcript.

On April 24, 2013, we received the enclosed letter from the Court of Appeals stating that the transcript was overdue. On April 26, 2013, we sent a letter to the Office of Court Administration, with a copy to Ms. Volpe, notifying them of the overdue nature of the transcript request.

If you have any questions, please do not hesitate to contact me at (843) 577-7700. With kind regards,  
I am

Sincerely,



Jeremy E. Bowers

CC w/Encl: Steven L. Smith, Esquire  
Chris Ogiba, Esquire  
Rolayne Volpe  
SC Court Administration

**RECEIVED**

APR 29 2013

**SC Court of Appeals**

Alissa D. Fleming

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\* Registered patent attorney

**ROLAYNE M. VOLPE, CCR, RPR**  
Official Court Reporter for the Ninth Judicial Circuit  
State of South Carolina  
P.O. Box 342  
Summerville, South Carolina 29484  
Personal Cell Phone: (615) 337-7355  
RolayneVolpe@gmail.com

Via: E-mail

March 7, 2013

Jeremy E. Bowers  
Barnwell Whaley Patterson & Helms, LLC  
P. O. Drawer H  
Charleston, South Carolina 29402

Re: Hearing held on January 22, 2013 -- 2008-CP-10-2403  
Quality "Plus" Services, Inc., v. GenPhar, Inc.

Dear Mr. Bowers:

This is to acknowledge that on February 24, 2013, I received your transcript request for the  
afore-mentioned proceeding. I have reviewed my records and estimate that the transcript invoice  
will be approximately \$98.00. I can return any extra monies as described below.

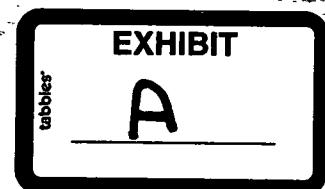
Rule 607 provides that the rate of \$3.25 for an original (or .75 for a copy) shall be charged per  
page for a transcript. Anything requested expedited is charged pursuant to State guidelines, and I  
can furnish that information if you decide to order the transcript expedited. Upon receipt of your  
check in the amount of \$98.00, I will be able to place your request in line for production. If the  
transcript cost is less, I will refund the difference to you upon delivery of the transcript. If the  
transcript cost is more, the balance will be due prior to delivery of the transcript.

Under our Rules, I have sixty days in which to complete the transcript after the receipt of your  
deposit. In addition, I am allowed to request from Court Administration thirty-day extensions, if  
necessary, to complete the transcript. You will be notified if extensions are granted. If you  
desire to cancel the request for the transcript, a cancellation request must be made in writing.  
You will be responsible for payment of any portion of the transcript that has been completed.

Should you have any questions regarding the above information, please contact me at the above  
address. Thank you for your request in this matter.

Sincerely,

*Rolayne M. Volpe*  
Rolayne M. Volpe, CCR, RPR



ROLAYNE M. VOLPE, CCR, RPR

P.O. Box 342  
Summerville, SC 29484

RolayneVolpe@gmail.com

Date	Invoice No.
03-07-2013	20130704

Telephone: (615) 337-7355

**BILLED TO**

Jeremy E. Bowers  
Barnwell Whaley Patterson & Helms  
885 Island Park Drive  
Charleston, SC 29492

**CASE CAPTION**

2008-CP-10-2403  
Quality "Plus" Services, Inc.  
vs.  
GenPhar, Inc.

**DESCRIPTION**

ESTIMATE of transcript request. Hearing held on Jan 22, 2013, before Kristi Harrington

Invoice Total	98.00
Deposit Amount	
Amount Paid	
Balance Due	98.00

LMS Software, Inc. 2002-05-04

Make all checks payable and remit to:

**ROLAYNE M. VOLPE**  
P.O. Box 342  
SUMMERVILLE, SC 29484

\*LATE PAYMENT CHARGE OF \$10 PER MONTH of unpaid balance is charged to any account which remains unpaid 60 days past billing date.



## The South Carolina Court of Appeals

JENNY ABBOTT KITCHINGS  
CLERK

V. CLAIRE ALLEN  
DEPUTY CLERK

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April 24, 2013

Mr. M. Dawes Cooke, Jr.  
PO Drawer H  
Charleston SC 29402-0197

Mr. Jeremy E. Bowers  
288 Meeting Street, Suite #200 (29401)  
Post Office Drawer H  
Charleston SC 29402

Re: Quality "Plus" v. GenPhar  
Appellate Case No. 2013-000330

Dear Counsel:

Our records indicate that the transcript in the above matter should have been delivered. As of today's date, we have not received any information indicating that the court reporter has been granted an extension. Further, you have not notified us that you have failed to receive the transcript, nor have we received your initial brief.

If you have not yet received the transcript, Rule 207 of the South Carolina Appellate Court Rules requires you to contact the Office of Court Administration. The address for Court Administration is as follows:



South Carolina Office of Court Administration  
1015 Sumter Street, Suite 201  
Columbia, SC 29201

Be sure to copy the Court and opposing counsel with all correspondence concerning the transcript.

Please advise the Court of the status of the transcript within ten (10) days of the date of this letter, or your appeal may be dismissed.

Very truly yours,

*V. Claire Allen*

DEPUTY CLERK

cc: Steven L. Smith