

RECEIVED

Apr 20 2022

SC Court of Appeals

From: [Lala Legacy](#)
To: [Court Of Appeals Filings](#)
Subject: Fwd: 9135238567
Date: Wednesday, April 20, 2022 8:36:27 AM
Attachments: [image001.png](#)

*** **EXTERNAL EMAIL:** This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

Here is the message stand with T-Mobile I will try and get the bulk documents split open

Sent from my iPhone

Begin forwarded message:

From: Lauren Gilstrap <Lastlivinglegacy@icloud.com>
Date: March 11, 2022 at 5:36:39 PM EST
To: Tfb_FM_Investigations <Tfb_FM_Investigations@t-mobile.com>, hannah.hendricks2@t-mobile.com
Subject: Re: 9135238567

I have sent the required documents I need my services restored NOW. It was also faxed and that information was on the cover sheet

Lauren Gilstrap

On Mar 11, 2022, at 2:02 PM, Lauren Gilstrap <lastlivinglegacy@icloud.com> wrote:

Documents have been faxed and that information was on the cover sheet that was emailed

Lauren Gilstrap

On Mar 11, 2022, at 11:00 AM, Tfb_FM_Investigations <Tfb_FM_Investigations@t-mobile.com> wrote:

Good morning,

Thank you for reaching out to the Tfb team. Without an account number or mobile number, I am unable to locate your account for reference to see if we have received any

documentation.

If you submitted them to the store and not to us, there is a possibility that we did not receive them. For your convenience I have included a list of the documentation we need to release an account suspended by our department.

To resolve a discrepancy, you must send the following documents from any authorized T-

Mobile location to **fax:1(913)-523-8567 or E-Mail TfB_FM_Investigations@T-Mobile.COM**

- 1) Contact cover sheet
- 2) Valid photo ID
- 3) Most current tax documentation
- 4) Proof of employment or ownership of Business in question (ex: current pay stub or articles of incorporation showing their name)
- 5) Proof of business credit (ex: utility bill, bank statement, or major credit card statement dated within the last 30 days).

Thank you,

TfB Department

T-Mobile

T-Mobile.com | Follow T-Mobile on [Twitter](#), [Facebook](#) and [Instagram](#)

From: Lauren Gilstrap <lastlivinglegacy@icloud.com>

Sent: Thursday, March 10, 2022 8:34 PM

To: TfB_FM_Investigations <TfB_FM_Investigations@t-mobile.com>

Subject: Re: 9135238567

[External]

Why are my line suspended I submitted all the documents and I got no warning

Lauren Gilstrap

On Mar 8, 2022, at 4:41 PM, Lauren Gilstrap <lastlivinglegacy@icloud.com> wrote:

I have I submitted to the store on bacons bridge road and to Nathaniel and Jerome

Lauren Gilstrap

On Mar 8, 2022, at 1:29 PM,
TfB_FM_Investigations
<TfB_FM_Investigations@t-mobile.com> wrote:

Please go to a T-Mobile store for document submission. Or send documents to your Business Representative for submission.

This email is unable to download from external sources for security reasons.

From: Lauren Gilstrap
<lastlivinglegacy@icloud.com>
Sent: Tuesday, March 8, 2022
12:23 PM
To: TfB_FM_Investigations
<TfB_FM_Investigations@t-mobile.com>
Subject: 9135238567

[External]

[Download Attachment](#)
[Available until Apr 7, 2022](#)

[Click to Download](#)

LastKnownLegacy.pdf
0 bytes

Lauren Gilstrap

RECEIVED

Apr 20 2022

SC Court of Appeals

From: [Lala Legacy](#)
To: [Court Of Appeals Filings](#)
Subject: Re: Writ of Superseades
Date: Wednesday, April 20, 2022 8:38:33 AM
Attachments: [image0.png](#)

*** **EXTERNAL EMAIL:** This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***



Sent from my iPhone

On Apr 20, 2022, at 8:32 AM, Lala Legacy <lastlivinglegacy@icloud.com>

wrote:

I will have to split it up it may be too large.

Sent from my iPhone

On Apr 20, 2022, at 8:32 AM, Court Of Appeals Filings
<ctappfilings@sccourts.org> wrote:

Dear Ms. Gilstrap:

Thank you for e-filing with the Court of Appeals. Unfortunately, we were unable to open the document titled "LastKnownLegacy." If you could, please send another copy if you wish for the Court to accept this filing.

Thank you!

From: Lala Legacy <lastlivinglegacy@icloud.com>
Sent: Wednesday, April 20, 2022 8:20 AM
To: Court Of Appeals Filings <ctappfilings@sccourts.org>
Subject: Re: Writ of Superseades

*** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

Sent from my iPhone

> On Apr 20, 2022, at 8:16 AM, Lala Legacy <lastlivinglegacy@icloud.com> wrote:

>

> To whom it may concern

> I am requesting a Writ of Superseades immediately as to the 24 hour notice placed on the door yesterday. A motion to stay until my legal counsel can advise further. Attached is proof of data breach and lawsuit aswell as the fraud investigation information.

>

>

> Sent from my iPhone

>

>> On Feb 18, 2022, at 9:27 AM, Court Of Appeals Filings <ctappfilings@sccourts.org> wrote:

>> Dear Ms. Gilstrap:

>>

>> The Court has received your filing. A stamped copy is attached for your records.

>>

>> Thank you.

>>

>> -----Original Message-----

>> From: Lauren Gilstrap [<mailto:lastlivinglegacy@icloud.com>]

>> Sent: Friday, February 18, 2022 9:15 AM

>> To: Court Of Appeals Filings <ctappfilings@sccourts.org>

>> Subject: Notice of non Receipt

>>

>> *** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

>>

>> To whom it may concern:

>>

>> I am reaching out to let the court of appeals know that I had to open an investigation with the United States postal service as my mail was being fraudulently forwarded to a unknown PO Box I did not receive the mail notice sent out on February 2nd. Attached is the email about the usps investigation.

>>

>> Lauren Gilstrap

>> ~~~ CONFIDENTIALITY NOTICE ~~~ This message is intended only for the addressee and may contain information that is confidential. If you are not the intended recipient, do not read, copy, retain, or disseminate this message or any attachment. If you have received this message in error, please contact the sender immediately and delete all copies of the message and any attachments.

>

>

RECEIVED

Apr 20 2022

SC Court of Appeals

From: [Lauren Gilstrap](#)
To: [Court Of Appeals Filings](#)
Subject: Notice of non Receipt
Date: Friday, February 18, 2022 9:14:57 AM

*** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

To whom it may concern:

I am reaching out to let the court of appeals know that I had to open an investigation with the United States postal service as my mail was being fraudulently forwarded to a unknown PO Box I did not receive the mail notice sent out on February 2nd. Attached is the email about the usps investigation.

Lauren Gilstrap

RECEIVED

Apr 20 2022

SC Court of Appeals

From: [Lala Legacy](#)
To: [Court Of Appeals Filings](#)
Subject: motion to Reconsider
Date: Wednesday, April 20, 2022 8:13:21 AM
Attachments: [Gilstrap v. Gibbs - Email Correspondence.pdf](#)

*** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

To whom it may concern:

to reconsider the dismissal of my appeal. I have had a major data breach after a home invasion and during that time my mail was forwarded multiple times I was dealing with multiple fraud investigations all which lead to me being named the victim. I have hired legal counsel and meet with them at the end of the month to discuss what will happen going forward. I will also be working on ADR.

Sent from my iPhone

Sent from my iPhone

> On Feb 18, 2022, at 9:27 AM, Court Of Appeals Filings <ctappfilings@sccourts.org> wrote:

>

> Dear Ms. Gilstrap:

>

> The Court has received your filing. A stamped copy is attached for your records.

>

> Thank you.

>

> -----Original Message-----

> From: Lauren Gilstrap [<mailto:lastlivinglegacy@icloud.com>]

> Sent: Friday, February 18, 2022 9:15 AM

> To: Court Of Appeals Filings <ctappfilings@sccourts.org>

> Subject: Notice of non Receipt

>

> *** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

>

> To whom it may concern:

>

> I am reaching out to let the court of appeals know that I had to open an investigation with the United States postal service as my mail was being fraudulently forwarded to a unknown PO Box I did not receive the mail notice sent out on February 2nd. Attached is the email about the usps investigation.

>

> Lauren Gilstrap

> ~~~ CONFIDENTIALITY NOTICE ~~~ This message is intended only for the addressee and may contain information that is confidential. If you are not the intended recipient, do not read, copy, retain, or disseminate this message or any attachment. If you have received this message in error, please contact the sender immediately and delete all copies of the message and any attachments.

RECEIVED

Apr 20 2022

SC Court of Appeals

From: [Lala Legacy](#)
To: [Court Of Appeals Filings](#)
Subject: Re: Writ of Superseades
Date: Wednesday, April 20, 2022 8:20:29 AM
Attachments: [LastKnownLegacy.pdf](#)
[T-Mobile Demand \(2\).pdf](#)
[Gilstrap v. Gibbs - Email Correspondence.pdf](#)

*** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

Sent from my iPhone

> On Apr 20, 2022, at 8:16 AM, Lala Legacy <lastlivinglegacy@icloud.com> wrote:

>

> To whom it may concern

> I am requesting a Writ of Superseades immediately as to the 24 hour notice placed on the door yesterday. A motion to stay until my legal counsel can advise further. Attached is proof of data breach and lawsuit as well as the fraud investigation information.

>

>

> Sent from my iPhone

>

>> On Feb 18, 2022, at 9:27 AM, Court Of Appeals Filings <ctappfilings@sccourts.org> wrote:

>> Dear Ms. Gilstrap:

>>

>> The Court has received your filing. A stamped copy is attached for your records.

>>

>> Thank you.

>>

>> -----Original Message-----

>> From: Lauren Gilstrap [<mailto:lastlivinglegacy@icloud.com>]

>> Sent: Friday, February 18, 2022 9:15 AM

>> To: Court Of Appeals Filings <ctappfilings@sccourts.org>

>> Subject: Notice of non Receipt

>>

>> *** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

>>

>> To whom it may concern:

>>

>> I am reaching out to let the court of appeals know that I had to open an investigation with the United States postal service as my mail was being fraudulently forwarded to a unknown PO Box I did not receive the mail notice sent out on February 2nd. Attached is the email about the usps investigation.

>>

>> Lauren Gilstrap

>> ~~~ CONFIDENTIALITY NOTICE ~~~ This message is intended only for the addressee and may contain information that is confidential. If you are not the intended recipient, do not read, copy, retain, or disseminate this message or any attachment. If you have received this message in error, please contact the sender immediately and delete all copies of the message and any attachments.

>

>

RECEIVED

Apr 20 2022

SC Court of Appeals

From: [Lala Legacy](#)
To: [Court Of Appeals Filings](#)
Subject: Writ of Superseades
Date: Wednesday, April 20, 2022 8:16:41 AM
Attachments: [T-Mobile Demand \(2\).pdf](#)
[Gilstrap v. Gibbs - Email Correspondence.pdf](#)

*** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

To whom it may concern

I am requesting a Writ of Superseades immediately as to the 24 hour notice placed on the door yesterday. A motion to stay until my legal counsel can advise further. Attached is proof of data breach and lawsuit aswell as the fraud investigation information.

Sent from my iPhone

> On Feb 18, 2022, at 9:27 AM, Court Of Appeals Filings <ctappfilings@sccourts.org> wrote:

> Dear Ms. Gilstrap:

>

> The Court has received your filing. A stamped copy is attached for your records.

>

> Thank you.

>

> -----Original Message-----

> From: Lauren Gilstrap [<mailto:lastlivinglegacy@icloud.com>]

> Sent: Friday, February 18, 2022 9:15 AM

> To: Court Of Appeals Filings <ctappfilings@sccourts.org>

> Subject: Notice of non Receipt

>

> *** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***

>

> To whom it may concern:

>

> I am reaching out to let the court of appeals know that I had to open an investigation with the United States postal service as my mail was being fraudulently forwarded to a unknown PO Box I did not receive the mail notice sent out on February 2nd. Attached is the email about the usps investigation.

>

> Lauren Gilstrap

> ~~~ CONFIDENTIALITY NOTICE ~~~ This message is intended only for the addressee and may contain information that is confidential. If you are not the intended recipient, do not read, copy, retain, or disseminate this message or any attachment. If you have received this message in error, please contact the sender immediately and delete all copies of the message and any attachments.



RECEIVED

Complete this form to start arbitration under an arbitration agreement in a contract.

Apr 20 2022

CC Court of Appeals

1. Which party is sending in the filing documents? (check one) <input checked="" type="checkbox"/> Consumer <input type="checkbox"/> Business		
2. Briefly explain the dispute: This individual arbitration arises out of the recent cyberattack and data breach that was perpetrated against Respondent T-Mobile, a national telecommunications company that provides mobile telephone services to customers throughout the United States (the "Data Breach"). The Data Breach resulted in unauthorized access and exfiltration of highly sensitive and personal information (the "Private Information"). As a result of the Data Breach, Claimant, as well as former or prospective customers who applied for credit with T-Mobile, current postpaid T-Mobile customers, and active prepaid T-Mobile customers, suffered present injury and damages in the form of identity theft, out-of-pocket expenses and the value of the time reasonably incurred to remedy or mitigate the effects of the unauthorized access, exfiltration, and subsequent criminal misuse of sensitive and highly personal information. The Private Information compromised in the Data Breach includes names, phone numbers, drivers' licenses, government identification numbers, Social Security numbers, dates of birth, and T-Mobile account PINs. Claimant brings this arbitration to address Respondent's inadequate safeguarding of Claimant's Private Information that it collected and maintained. Respondent maintained the Private Information in a reckless manner. In particular, the Private Information was maintained on Respondent's computer system and network in a condition vulnerable to cyberattacks. The mechanism of the cyberattack and potential for improper disclosure of Claimant's Private Information was a known risk to Respondent, and thus Respondent was on notice that failing to take steps necessary to secure the Private Information from the risk of a ransomware attack. Claimant's identity is now at considerable risk because of Respondent's negligent conduct since the Private Information that T-Mobile collected and maintained is now in the hands of data thieves. See T-Mobile Shares Additional Information Regarding Ongoing Cyberattack Investigation, T-Mobile (Aug. 17, 2021), https://www.t-mobile.com/news/network/additional-information-regarding-2021-cyberattack investigation (last visited Aug. 19, 2021). Armed with the Private Information accessed in the Data Breach, data thieves can commit a variety of crimes, including but not limited to fraudulently applying for unemployment benefits, opening new financial accounts in T-Mobile customers' names, taking out loans in T-Mobile customers' names, using T-Mobile Customers' information to obtain government benefits (including unemployment or COVID relief benefits), filing fraudulent tax returns using T-Mobile customers' information, and obtaining driver's licenses in T-Mobile customers' names but with another person's photograph. Claimant's Private Information was compromised due to Respondent's negligent and/or careless acts and omissions and its failure to adequately protect the Private Information of its current, former, and prospective clients. As a result of the Data Breach, Claimant is exposed to a heightened present and imminent risk of fraud and identity theft. As a result of Respondent's actions and inactions, as set forth herein, Claimant must now and in the future closely monitor his/her financial accounts and information to guard against identity theft, among other issues. Claimant has and may in the future incur actual monetary costs, including but not limited to the cost of purchasing credit monitoring services, credit freezes, credit reports or other protective measures to deter and detect identity theft. Claimant and the other T-Mobile customers have and may in the future expend time spent mitigating the effects of the Data Breach, including time spent dealing with actual or attempted fraud and identity theft. By this arbitration, Claimant seeks to remedy these harms. Accordingly, Claimant brings this action against T-Mobile for Respondent's negligence and failure to: (i) adequately protect Claimant's Private Information, (ii) warn about T-Mobile's inadequate information security practices, and (iii) effectively monitor their data systems for security vulnerabilities and incidents. Respondent's conduct amounts to negligence and violates federal and state statutes. Claimant seeks remedies including, but not limited to, compensatory damages, reimbursement of out-of-pocket costs, and injunctive relief including improvements to Respondent's data security systems, future annual audits, and adequate credit monitoring services funded by Respondent. Claimant alleges, inter alia: (i) Negligence, (ii) Negligence Per Se, (iii) Breach of Implied Contract; (iv) Violation of applicable State Consumer Protection Acts and Statutes, (v) Unjust Enrichment, (vi) Violation of applicable State Consumer Privacy Acts and Statutes, and (vii) Violation of applicable State Unfair Competition Acts and Statutes.		
3. Specify the amount of money in dispute, if any: <u>Approximately \$50,000.00 (but is subject to change as the arbitration proceeds)</u>		
4. State any other relief you are seeking: <input checked="" type="checkbox"/> Attorney Fees <input checked="" type="checkbox"/> Interest <input checked="" type="checkbox"/> Arbitration Costs <input checked="" type="checkbox"/> Other; explain: Punitive Damages, declaratory relief; appropriate individual equitable relief; damages; penalties; and restitution		
5. Identify the requested city and state for the hearing if an in-person hearing is held: City: Within 45 miles from the residence of the Claimant State: Within 45 miles from the residence of the Claimant		
6. Please provide contact information for both the Consumer and the Business. Attach additional sheets or forms as needed.		
Consumer:		
Name:		
Address:		
City:	State:	Zip Code:
Telephone:	Fax:	
Email Address:		



Consumer's Representative (if known):		
Name: Seth Ottensoser and T. Michael Morgan		
Firm: Morgan & Morgan, PA		
Address: 20 N Orange Ave., Suite 1600		
City: Orlando	State: Florida	Zip Code: 32801
Telephone: (516) 782-3817 or (407) 418-2031	Fax: (407) 245-3384	
Email Address: sottensoser@forthepeople.com; mmorgan@forthepeople.com		
Business:		
Name: T-Mobile USA, Inc.		
Address: c/o Corporation Service Company, 251 Little Falls Drive		
City: Wilmington	State: Delaware	Zip Code: 19808
Telephone: 1 (866) 403-5272	Fax:	
Email Address:		
Business' Representative (if known):		
Name: Corporation Service Company		
Firm:		
Address: 251 Little Falls Drive		
City: Wilmington	State: Delaware	Zip Code: 19808
Telephone: 1 (866) 403-5272	Fax:	
Email Address:		
Date:		

7. Send a copy of this completed form to the AAA together with:

- A clear, legible copy of the contract containing the parties' agreement to arbitrate disputes;
- The proper filing fee (filing fee information can be found in the Costs of Arbitration section of the Consumer Arbitration Rules); and
- A copy of the court order, if arbitration is court-ordered.

8. Send a copy of the completed form and any attachments to all parties and retain a copy of the form for your records.

To file by mail, send the initial filing documents and the filing fee to: AAA Case Filing Services, 1101 Laurel Oak Road, Suite 100, Voorhees, NJ08043.

To file online, visit www.adr.org and click on **File or Access Your Case** and follow directions. To avoid the creation of duplicate filings, the AAA requests that the filing documents and payment be submitted together. When filing electronically, no hard copies are required.



9. Send a copy of this completed form to the AAA together with:

- A clear, legible copy of the contract containing the parties' agreement to arbitrate disputes;
- The proper filing fee (filing fee information can be found in the Costs of Arbitration section of the Consumer Arbitration Rules); and
- A copy of the court order, if arbitration is court-ordered.

10. Send a copy of the completed form and any attachments to all parties and retain a copy of the form for your records.

To file by mail, send the initial filing documents and the filing fee to: AAA Case Filing Services, 1101 Laurel Oak Road, Suite 100, Voorhees, NJ08043.

To file online, visit www.adr.org and click on **File or Access Your Case** and follow directions. To avoid the creation of duplicate filings, the AAA requests that the filing documents and payment be submitted together. When filing electronically, no hard copies are required.

Pursuant to Section 1284.3 of the California Code of Civil Procedure, consumers with a gross monthly income of less than 300% of the federal poverty guidelines are entitled to a waiver of arbitration fees and costs, exclusive of arbitrator fees. This law applies to all consumer agreements subject to the California Arbitration Act, and to all consumer arbitrations conducted in California. If you believe that you meet these requirements, you must submit a completed Affidavit for Waiver of Fees, available on our website.

Pursuant to New Jersey Statutes § 2A:23B-1 et seq, consumers with a gross monthly income of less than 300% of the federal poverty guidelines are entitled to a waiver of arbitration fees and costs, exclusive of arbitrator fees. This law applies to all consumer agreements subject to the New Jersey Arbitration Act, and to all consumer arbitrations conducted in New Jersey. If you believe that you meet these requirements, you must submit a completed Affidavit for Waiver of Fees, available on our website.